

Explanation Codes (Rejection/Benefits) Description

WorkSafeBC Code	Description	MSP Code
146	INVALID NATURE OF INJURY CODE	S1
147	INVALID AREA OF BODY CODE	SZ
148	INVALID ANATOMICAL POSITION	S2
154	DATE OF SERVICE PRIOR TO DATE OF BIRTH	R2
155	DATE OF INJURY PRIOR TO DATE OF BIRTH	S7
157	INVALID DATE FORMAT	G1
158	Invalid PHN	2W
201	EMPLOYER NAME MISSING	G2
209	WORKER ADDRESS MISSING	G4
227	EST. DISABILITY PERIOD MISSING	G5
233	WORK RESTRICTIONS MISSING	G6
250	FORM TRANSMISSION INCOMPLETE	GT
269	REG. PRACT. NOT INDICATED	M1
271	RETURN TO WORK NOT INDICATED	M2
273	REHAB PROGRAM NOT INDICATED	J9
275	DISABLED FROM WORK INCOMPLETE	J8
277	PATIENT DURATION INCOMPLETE	J7
279	INJURY TEXT MISSING	J6
281	WKR ADDRESS/CITY INCOMPLETE	J5
283	EMPLOYER LOCATION MISSING	J1
285	CLINICAL INFO MISSING	J4
287	SPECIFY FORM TYPE	J3

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WorkSafeBC Code	Description	MSP Code
316	DUPLICATE FORM TRANSMISSION	L2
501	(501) WorkSafeBC INFORMATION MISSING . PLEASE RESUBMIT WITH MISSING INFORMATION.	GW
507	(507) WorkSafeBC DUPLICATE SERVICE. A SERV WAS ALREADY PAID FOR THIS DATE OF SERV. DO NOT RE-BILL	HW
508	(508) WorkSafeBC PAYEE NOT AUTHORIZED FOR DATE OF SERV. CONTACT CORP AND HEALTH CARE PURCHASING	GU
509	(509) WorkSafeBC PRAC NUMBER MISSING OR NOT RECOGNIZED.ADD/CORRECT INFO ON INVOICE AND RESUBMIT.	L9
510	(510) WorkSafeBC PRAC NOT AUTHORIZED FOR DOS. CONTACT CORPORATE AND HEALTH CARE PURCHASING.	L1
511	(511) WORKSAFEBC CLAIM REJECTED OR DISALLOWED. DO NOT RE-BILL.	WD
512	(512) WorkSafeBC SERV NOT ALLOWED WITH SERV ALREADY PD. REFER TO CONTRACT FOR CONCURRENCY RULES.	EP
513	(513) WORKSAFEBC SERVICE NOT ENTITLED ON CLAIM.	UM
514	(514)WORKSAFEBC SERVICE IS NOT APPROVED OR OUTSIDE ALLOWABLE ENTITLEMENT.	GV
515	(515) WorkSafeBC MAXIMUM SERVICE UNITS ENTITLED HAVE ALREADY BEEN INVOICED.	UL
516	(516) WorkSafeBC INVOICED UNITS REDUCED TO REMAINING APPROVED UNITS	ET
517	(517) WorkSafeBC INVOICED UNITS REDUCED TO DAILY MAXIMUM FOR GOOD/SERVICE.	L3
518	(518) WorkSafeBC PROOF NOT RECEIVED OR NOT ACCEPTED. CHECK CONTRACT FOR PROOF REQUIREMENTS.	SJ
519	(519) WorkSafeBC PAYEE NOT AUTHORIZED TO PROVIDE GOOD/SERVICE. CONTACT CORP AND HEALTH CARE PURCH	J0
520	(520) WorkSafeBC PRE-REQUISITE NOT RECEIVED OR REJECTED CHECK CONTRACT PRE-REQ/PREV BILLING	ER
521	(521) WorkSafeBC LIMIT 1 FORM 8 PER CLAIM. RATE ADJUSTED TO FORM 11 FEE.	E2
522	(522) WorkSafeBC CLAIM DECISION IS PENDING. RESUBMIT INVOICE WHEN CLAIMS STATUS IS ACCEPTED.	SD
523	(523) WorkSafeBC SERVICE NOT ALLOWED WITH ANOTHER SERV ALREADY ENTITLED/REFER TO CONCURRENCY RULE	SE
524	(524) WorkSafeBC Daily maximum for good /service has already been reached	C6
525	(525) WorkSafeBC Invoiced units reduced to approved units for good/service	C7
526	(526) WorkSafeBC INVOICE DATE IS GREATER THAN 90 DAYS FROM DATE OF SERVICE	SF

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WorkSafeBC Code	Description	MSP Code
527	(527) WorkSafeBC INVOICED AMOUNT WAS ADJUSTED TO CONTRACT RATE	CY
528	(528) WorkSafeBC INVOICED AMOUNT WAS ADJUSTED TO WORKSAFEBC FEE SCHEDULE	C8
529	(529) WorkSafeBC INCENTIVE APPLIED FOR INVOICE SUBMISSION REFER TO CONTRACT FOR MORE INFO.	CX
530	(530) WorkSafeBC PENALTY APPLIED FOR INVOICE SUBMISSION PLEASE REFER TO CONTRACT FOR MORE INFO.	CS
531	(531) WorkSafeBC INCENTIVE APPLIED FOR PROOF SUBMISSION PLEASE REFER TO CONTRACT FOR MORE INFO.	CR
532	(532) WorkSafeBC PENALTY APPLIED FOR PROOF SUBMISSION. PLEASE REFER TO CONTRACT FOR MORE INFO.	C9
533	(533) WorkSafeBC INCENTIVE APPLIED FOR PROOF TIMELINESS. PLEASE REFER TO CONTRACT FOR MORE INFO.	L4
534	(534) WorkSafeBC PENALTY APPLIED FOR PROOF TIMELINESS. PLEASE REFER TO CONTRACT FOR MORE INFO.	CV
536	(536) WorkSafeBC PENALTY APPLIED FOR SERVICE TIMELINESS. PLEASE REFER TO CONTRACT FOR MORE INFORM	R3
539	(539) WorkSafeBC INTEREST APPLIED	L5
540	(540) WorkSafeBC OVERPAYMENT RECOVERY	ZZ
541	(541) WorkSafeBC CLAIM COULD NOT BE MATCHED	WB
542	(542) WorkSafeBC PAYEE COULD NOT BE MATCHED	S3
544	(544) WorkSafeBC DEBIT REQUEST FROM PAYEE	XH
546	(546) WorkSafeBC DEBIT REQUEST FROM PAYEE	N1
551	(551) WorkSafeBC PAYEE NOT CONTRACTED TO PROVIDE SERVICE	SX
552	(552) WorkSafeBC AMOUNT ADJUSTED TO NON CONTRACT RATE	CT
553	(553) WorkSafeBC INVOICE AMOUNT PAID	V4
554	(540) WorkSafeBC INVOICES RECEIVED DATE AND TIME CANNOT BE IN FUTURE	N2
555	(555) WorkSafeBC INVOICES ORIGINAL AMT CANNOT BE NEGATIVE	N3
556	(556) WorkSafeBC INVOICE ITEM MUST BE A DEBIT	N4
557	(557) WorkSafeBC INVOICE ITEMS CREATE DATE AND TIME CANNOT BE IN FUTURE	N5

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WorkSafeBC Code	Description	MSP Code
558	(558)WorkSafeBC INVOICE ITEMS CREATED DATE AND TIME MUST BE ON OR BEFORE	N6
559	(559)WorkSafeBC INVOICE ITEMS TOTAL AMT CANNOT BE NEGATIVE	N7
560	(560)WorkSafeBC INVOICE ITEMS UNIT AMOUNT CANNOT BE NEGATIVE	N8
561	(561)WorkSafeBC SERVICE PRIOR TO INJURY	WS
562	(562) WorkSafeBC Amount adjusted to \$0.00. Refer to Fee schedule or contract	CZ
563	(563) WorkSafeBC GST amount exceeds maximum allowable amount.	G3
564	(564) WorkSafeBC Total amount must be greater than Federal Tax amt.	G7
565	(565) WorkSafeBC Total amount must be greater than Provincial Tax amt.	G8
566	(566) WorkSafeBC PST Amount exceeds maximum allowable amount.	G9
568	(568) WorkSafeBC HST not applicable for Item	J2
567	(567) WorkSafeBC Payment amount reduced to BC Rates	R1