

Information Bulletin

December 11, 2020

Attention: MSA Providers for Mobility Devices and Durable Medical Equipment Contract

Subject: Update to Rules Governing Installation of Aids of Daily Living (ADLs) - MSA Items

Installation of Durable Medical Equipment (ADLs – MSA Items)

Previously, WorkSafeBC has used a contracted vendor for home modifications pertaining to durable medical equipment for ADLs (MSA items) such as grab bars, hand held showers, super poles, hand rails and/or threshold ramps.

This bulletin serves as notification that MSA Providers are authorized to install such items, using a qualified Technician.

Billing Reminders

In order to continue smooth payment processing, we would like to provide the following clarifications and reminders surrounding the rules of invoicing for installation costs specific to Aids of Daily Living (MSA items).

Grab Bars

A maximum of 2 hours technician fee is billable by MSA Providers for installation of grab bars *in addition* to the product price. You may find this information in the RFP under section 4.4.5 Mobility Devices and Durable Medical Equipment Maximums.

A qualified Technician may install these items.

We have added a new fee code to allow Providers to bill for grab bar installation; kindly refer to the updated Durable Medical Supplies Fee Schedule attached, which will be posted on the Medical Supply Services page on our website:

<https://www.worksafebc.com/en/health-care-providers/rehabilitation/medical-supply>

Please use **Fee Code 1251072** when invoicing for **installation of grab bars** by a qualified Technician.

- This fee code is billable to the nearest quarter hour increment at the contractual approved Service Technician rate (maximum of \$90/hour) and up to a maximum of 2 hours.

Note: This fee code is for the installation charge only; the purchase of the grab bar itself shall continue to be billed under fee code 1100424.

Handheld Showers, Super Poles, Hand Rails, and/or Threshold Ramps

Product price for these items is inclusive of installation costs.

I.e. WorkSafeBC cannot be charged for labour and installation costs in addition to the product price.

A qualified Technician may install these items.

Please refer to MSA – section 4.5.4.7 and section 13 of Schedule B.