

Information Bulletin

June 9, 2020

Attention: FCE Providers

Subject: Resumption of Services and Revised Reference Manual

We are pleased to share the updated FCE Services Reference Manual, which outlines the hybrid model of the program that will be delivered over the coming months. You will find the updated program expectations in Appendix E.

Please note the FCE Services Reference Manual is effective June 9, 2020, and if you intend to resume FCE Services, you must continue to comply with the outlined processes and procedures in the Reference Manual at all times.

A new fee code has been created to reflect a new service type: Functional Screen Evaluation. This service is expected to be a three to four hour evaluation that will focus on determining the workers' current abilities; further details can be found within Appendix E.

We are aware that as providers and employers, many of you have had to make some really difficult decisions regarding staffing, due to COVID-19, and may not have all clinics or staff currently available to work in this program. As such, we would like to assure you that:

- The portal for your clinic will not be reopened until you confirm you are able to resume services.
- If you require further time to prepare for the resumption of referrals, we will open your portal when you advise you are ready.

Further, we ask that you email us at your earliest convenience to confirm:

1. Do you wish to resume receiving FCE referrals to provide the services, as described, in the Reference Manual amendment?
2. If you plan to accept referrals, when would you like your portal to be reopened?

Please send this information to us in Health Care Services by emailing both Andrea.McNeill@worksafebc.com and Carly.Higgon@worksafebc.com

We look forward to collaborating with you as we strive to provide the best care for injured workers in British Columbia. Please reach out if you have any questions or concerns.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>