

# Information Bulletin

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October 25, 2021

## **Attention: Pain and Medication Management Program (PMMP) Providers**

### **Subject: New Quality Assurance Supervisor**

We are pleased to announce that we have a new Quality Assurance Supervisor for the Pain and Medication Management Program (PMMP), Bianca Yeung. Bianca joins us with several years of experience as an Occupational Therapist in community settings as well as interdisciplinary treatment programs. Please join us in welcoming her to our team.

#### **For Payment Status, Inquiries, and Issues:**

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

#### **WorkSafeBC Payment Services**

604.276.3085 extension 2  
1.888.422.2228 (toll free)

#### **For Portal Help and Troubleshooting**

Telus Health Solutions  
1.855.284.5900  
[provider.mgmt5@telus.com](mailto:provider.mgmt5@telus.com)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to [hcsinqu@worksafebc.com](mailto:hcsinqu@worksafebc.com) requesting the change.