

# Information Bulletin

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May 6, 2022

## **Attention: Physiotherapy providers**

### **Subject: Transitioning to the new Physiotherapy contract, information session recording and Questions & Answers (Q&A) posted**

The new Physiotherapy Services contract will be effective June 1, 2022. For the time being, please continue to follow the terms of the current contract and invoice according to the current fee schedule. You can preview the new contract here: [Becoming a contracted provider - WorkSafeBC](#). We will reach out to you for the continuation of services under the new contract in the coming weeks.

## **Transitioning to the new contract**

As of June 1, 2022, for any injured workers under your care, you will continue with the current block they are in, then after the block has been completed, you will transition to the new model as follows:

If in an Assessment Block:

Continue until completion of the Assessment Block (and invoice for the Assessment Block), then if indicated, transition to the Physiotherapy Treatment Period under the new contract (and invoice using treatment visits – fee code 19102).

If in a Treatment Block:

Continue until completion of the Treatment Block (and invoice for the Treatment Block), then if indicated, request an Extension, and if approved, proceed with the Extension under the new contract (and invoice using treatment visits – fee code 19102).

If in an Extension Block:

Continue until completion of the current Extension Block (and invoice for the Extension Block), then if indicated, request an Extension, and if approved, proceed with the next Extension under the new contract (and invoice using treatment visits – fee code 19102).

#### Report submission

- If a worker will not be continuing physiotherapy services after completing the current block they are in, then submit a Discharge Report and invoice using current fee code 19302 as all services will be considered to have been completed under the terms of the current contract;
- If an extension is clinically warranted, submit the updated Extension Request Report (form 83D219) and invoice using new fee code 19103 to transition to reporting/billing under the new contract.

## Information session recording and Q&A posted

The recording for the information session held on April 6, 2022 and the Q&A document are now posted on WorkSafeBC.com.

You can access the recording of the information session here:

[Information Session for New Physiotherapy Services Contract - YouTube](#)

You can find a link along with instructions to access the Q&A document here:

[Becoming a contracted provider - WorkSafeBC](#)

Thank you for your continued care of injured workers, and please contact us if you have any questions or concerns.

#### For Payment Status, Inquiries, and Issues:

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>