

Information Bulletin

November 9, 2021

Attention: Permanent Functional Impairment (PFI) Providers

Subject: New Quality Assurance (QA) Supervisor

New QA Supervisor

We would like to take this opportunity to introduce our new QA Supervisor, Robin Turner. Robin is a registered kinesiologist and was previously working in Return to Work Services at WorksafeBC. Please join us in welcoming Robin.

For Payment Status, Inquiries, and Issues:

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2
1.888.422.2228 (toll free)

For Portal Help and Troubleshooting

Telus Health Solutions
1.855.284.5900
provider.mgmt5@telus.com

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsinqu@worksafebc.com requesting the change.