

Information Bulletin

August 13, 2021

Attention: Home Care Services Providers

Subject: Home Care Services Agreement – Extension and Summary of Updates

Contract extension and updates

Further to our last bulletin sent on June 7, 2021, this bulletin serves to provide Contractors with notice of the Home Care Services Agreement extension for one year, per section 3.2 of the Agreement.

We are pleased to announce the following fee schedule updates, effective September 1, 2021:

- HCA Services are now billable at the full hourly rate, up to 24 hours per day under fee code 1136643.
 - As such, the Care Services - HCA (> 16 hours per day) fee code (1212160) and associated Stat Holiday Uplift fee code (1213184) have been removed.
- Rates have been increased for the following services:
 - Care Services: RN (1136641), LPN (1136642) and HCA (1136643) and associated fee codes have been increased by 4%:
 - Stat Holiday Uplifts – RN (1137152), LPN (1137153) & HCA (1137154)
 - Expedited or Concurrent Nursing Services - RN (1170432) & LPN (1211904)
 - Telehealth Nursing Services – RN (1236480) & LPN (1236481)
 - Indirect time – RN (1212416) & LPN (1212672) – and the maximum billable has been increased from 1 hour to 4 hours, every 30 days
 - Cancellation Fee – RN (1211651), LPN (1212928) & HCA (1212929)
 - Travel Time: RN (1136647), LPN (1136648) and HCA (1136649)
 - Mileage (1212930) has been increased by 16%
- A new fee code was added for “Cancellation Fee – Foot Care – RN or LPN” - 1258496
 - Eligible to be invoiced only in the following circumstances:
 - the injured worker has a confirmed scheduled appointment and is not home within 30 minutes following the scheduled appointment start time; or

- an injured worker cancels the visit within 24 hours of the scheduled appointment start time, AND
- assigned staff are unable to be scheduled for other work.

For further details, please review your Contract Amendment (which includes the new Fee Schedule), which you can expect shortly.

Reference Manual updates

Please find attached an updated version of the Home Care Services Reference Manual. Please ensure personnel have a copy of this updated version and delete/remove copies of older versions.

Online Training updates

Please be advised that the questions/answers within the mandatory online training quizzes will be updated to reflect the changes that have taken place with the Home Care Services Agreement by September 1, 2021.

For Payment Status, Inquiries and Issues:

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

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