

Information Bulletin

May 26, 2021

Attention: OR2 Providers

Subject: Feedback Response - Progress Reports

We would like to thank those of you that were able to attend the Menti feedback sessions earlier this month, we had 48 OR2 clinicians attend over the three sessions. We really valued the opportunity to learn from front-line clinicians that have pivoted clinical practice so much over the last year.

We will be sharing feedback with you in a few different communiques, but at this time we would like to inform you of one outcome from these sessions.

We heard from many clinicians that the mandatory second progress report is an administrative burden that detracts from clinical time. We have consulted internally and have decided to remove the mandatory second progress report requirement from the OR2 contract. Please be aware, Claim Owners still have the ability to request a second progress report if required for claim management purposes.

We hope this will be welcome news to clinicians and thank you again for taking the time to share your clinical experience with us.

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