

Information Bulletin

July 8, 2021

Attention: MSA Contractors for Mobility Devices and Durable Medical Equipment

Subject: Changes to WorkSafeBC's Home Modification Process and Installation of Durable Medical Equipment

Home Modifications as it Relates to MSA Contractors

WorkSafeBC's new Home Modification process has taken effect on July 1, 2021. While there is little impact to MSA Contractors, there are a few important updates to be aware of.

Specifically, and further to bulletin 2020-239 sent on December 11, 2020 "*Update to Rules Governing Installation of Aids of Daily Living (ADLs) - MSA Items*", MSA Contractors are authorized to supply/install the following MSA items, using a qualified technician and with Board Officer approval, when contacted by an Occupational Therapist for home modifications that do not involve construction materials and/or renovation work:

- Grab bars
- Ceiling track lifts
- Super poles
- Handheld showers
- Threshold ramps (purchase/rental)

Nota Bene:

- Please be reminded that product price is inclusive of installation costs for these items per the MSA – section 4.5.4.7 and section 13 of Schedule B, with the exception of grab bars.
- Certain handrail types may involve construction materials or renovation work. For these (such as, but not limited to, railings in a stairwell), supply and installation will be performed by WorkSafeBC's home modifications contractors.

MSA contractors are also authorized to supply/install the following non-MSA items, using a qualified technician and with Board Officer approval:

- Modular Access ramps (purchase/rental)
- Removal/re-installation of shower doors (e.g. when installing a bath bench)

Changes to Quote Process

Following the WorkSafeBC Board Officer's review of the MSA Contractor's quote for the supply and installation of the above noted items, an annotated approval will be sent back to the MSA Contractor containing the following information:

- Homeowner consent obtained or,
- Strata consent obtained (if applicable),
- Year of home: YYYY,
- Hazmat required (if home was built before 1990).

The MSA Contractor is requested to notify the Board Officer immediately for any larger projects wherein home modifications may involve construction materials such as wood and concrete (e.g. railings in a stairwell) or are otherwise beyond the scope of the MSA Contractor.

Billing Reminders

There are no changes to the invoicing process or fee codes related to this update. Kindly continue to refer to the Durable Medical Supplies Fee Schedule, which is posted on the Medical Supply Services page on our website:

[Medical Supply Services - WorkSafeBC](#)