Information Bulletin

June 12, 2023

Attention: Cognitive FCE and FCE ProvidersSubject:New Program Manager and Quality
Assurance Supervisor

We are pleased to announce that Fiona Fleming is now the Program Manager for FCE Services. She is taking over from Carly Higgon effective June 12, 2023. Fiona has been an Occupational Therapist for almost 20 years with experience with concussion/mTBI, mental health, and physical disabilities in both clinic-based and community-based programs. Additionally, she is a Certified Functional Capacity Evaluator, including experience with Cognitive FCE, and brings in-depth knowledge of this practice area.

Additionally, Dorianna Dickson is now the Quality Assurance Supervisor for FCE Services effective June 12, 2023. Dorianna is a Registered Clinical Counsellor with years of experience in various clinical settings supporting individuals with diverse needs.

They look forward to working with providers on this contract to support the assessment of injured workers.

WORK SAFE BC

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Please feel free to contact us should you have any questions.

Contact us

fceservices@worksafebc.com

For Payment Status, Inquiries, and Issues:

Check out our online <u>View Payment Invoice Status</u> service.

If you are a My Provider Services user, log in for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services 604.276.3085 extension 2 1.888.422.2228 (toll free)

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