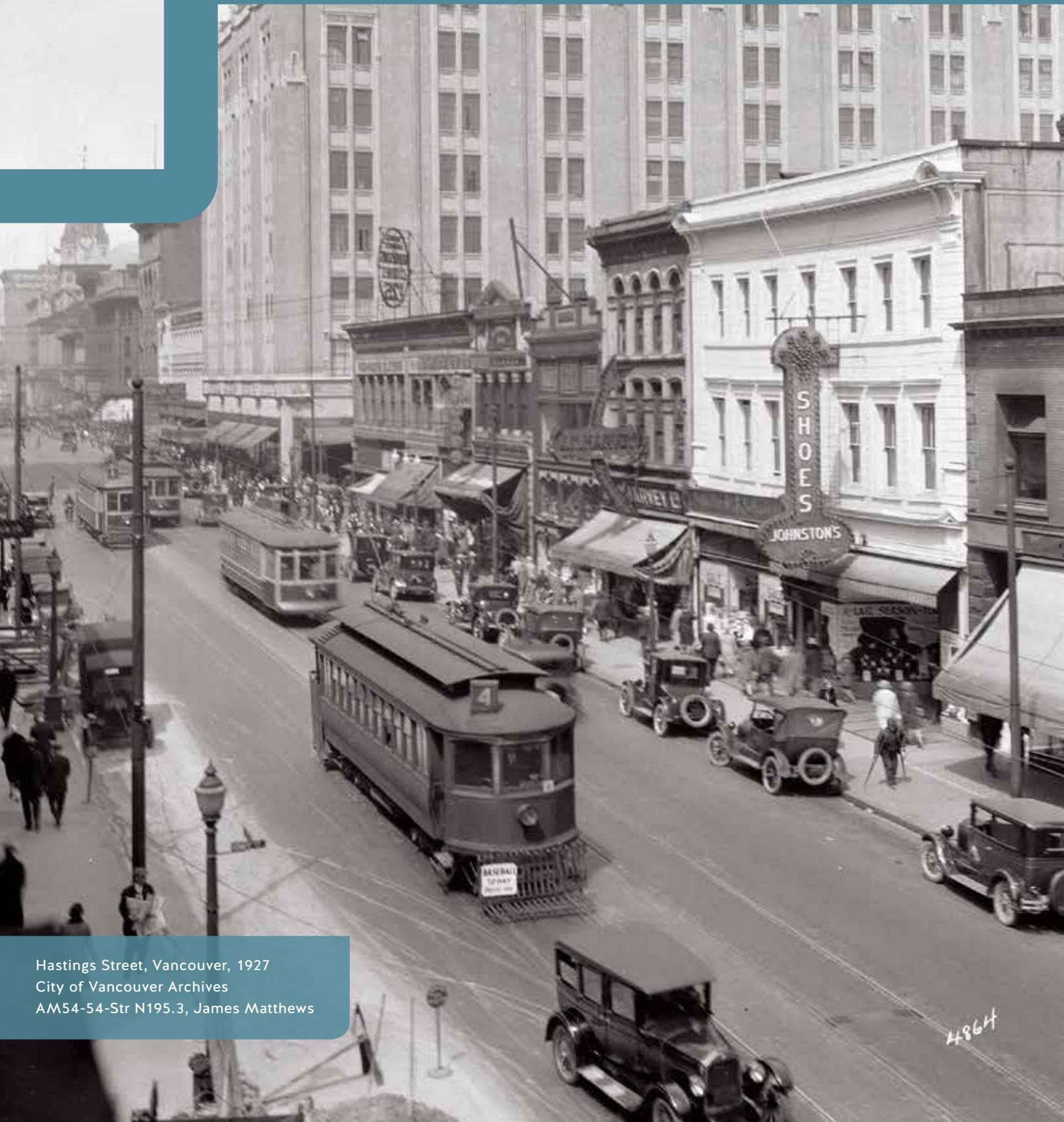


100 YEARS

Making a difference.

1927



Hastings Street, Vancouver, 1927
City of Vancouver Archives
AM54-54-Str N195.3, James Matthews

4864

2017 Key Statistics

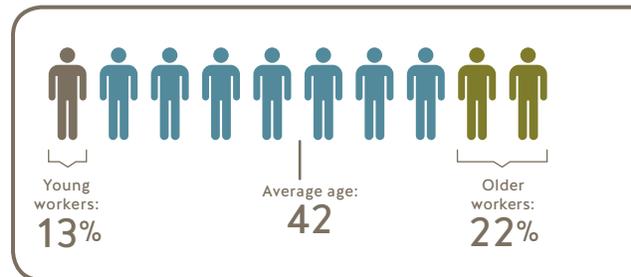
B.C.'s workers and employers¹

Men	62%
Women	38%
Average age	42
Young workers (age 15–24)	7,097 (13%)
Older workers (age 55 and over)	11,811 (22%)



Claims

Injuries reported	152,912
Claims first paid this year	106,808
Work-related death claims ²	158
Short-term disability claims ³	48,771
Occupational disease claims ³	3,600
Percentage of claims disallowed	8.4%
Days lost from work	2.75 million
Average time to first payment (from day of disablement)	19.2 days



Injuries reported:
152,912

Work-related death claims:
158

1 Based on claims first paid for short- and long-term disability, and work-related death benefits.

2 These claims represent those accepted in the year, regardless of whether work-related death benefit payments made.

3 These claims represent those who received first payment of benefits.

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Tractor hauling lumber loads
B.C. Spruce Mills, Lumberton, B.C. c.1925
City of Vancouver Archives
CVA 677-802, Philip T. Timms

Introduction

Foreword

WorkSafeBC Statistics is published annually as a complement to the operational and financial reviews in WorkSafeBC's audited annual report and service plan.

This publication serves as a foundation for better understanding the causes and patterns of specific areas of injury with a view to exploring and initiating prevention strategies.

Data and information help workers, employers, industry, and WorkSafeBC consider appropriate actions and make more informed decisions about workplace health and safety — which is essential if we are to more effectively and proactively manage work-related injuries, disease, and death.

Ultimately, this publication also serves as an important reminder that statistics are not simply numbers. At the source of every statistic is a person.

We hope you find *WorkSafeBC Statistics 2017* informative and engaging.

Our vision

WorkSafeBC's vision is British Columbians free from workplace injury, disease, and death. This vision guides all aspects of WorkSafeBC and is linked directly to WorkSafeBC's mandate, achieved by working closely with the workers and employers of B.C.

Our strategic priorities

- Prevent workplace injury, disease, and death
- Improve return-to-work and claims service
- Operate an effective and efficient business
- Maintain a financially sustainable system
- Adapt to social, economic, and technological change
- Strengthen government and stakeholder relationships

WorkSafeBC's vision and strategic priorities link directly to our role in administering the *Workers Compensation Act* — legislation that addresses compensation for workers and their dependants, employer liability, occupational health and safety, and appeals. This legislation, responsible for creating WorkSafeBC, also enshrines the historic compromise on which the entire workers' compensation system in B.C. is based. It rests on the principle of mutual protection, where workers relinquished their right to sue their employer and employers agreed to fund a no-fault insurance system.

This edition provides a look at the 100-year anniversary of the workers' compensation system in British Columbia, through archived images.

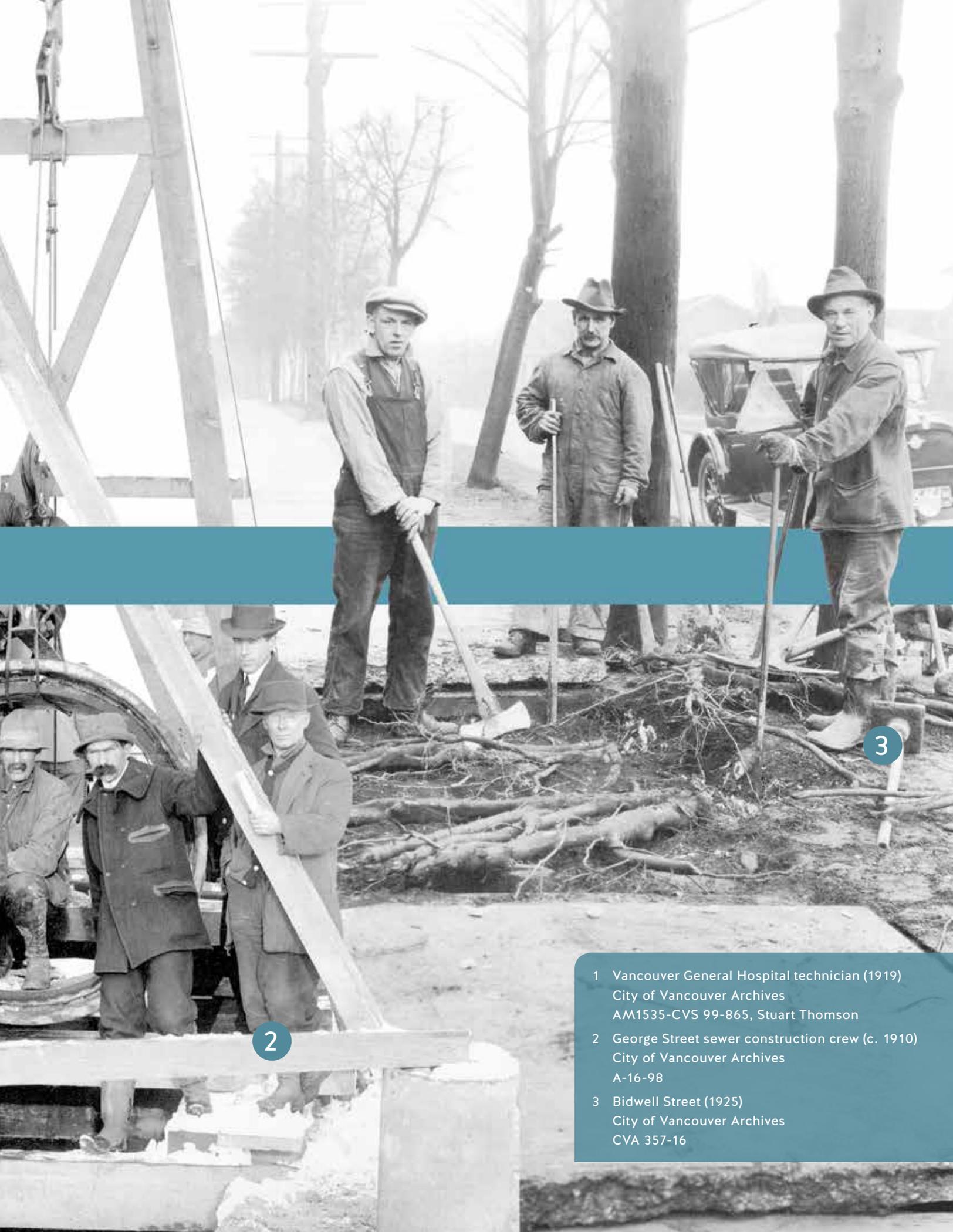
What's inside

WorkSafeBC Statistics 2017 is a compendium of statistics that provides statistics information related to our core areas of operation. This includes claims, assessments, prevention, and service.

Work-Related Deaths and Serious Injury

1917–1931





3

- 1 Vancouver General Hospital technician (1919)
City of Vancouver Archives
AM1535-CVS 99-865, Stuart Thomson
- 2 George Street sewer construction crew (c. 1910)
City of Vancouver Archives
A-16-98
- 3 Bidwell Street (1925)
City of Vancouver Archives
CVA 357-16

Work-Related Deaths

Introduction

In the last 100 years, we have seen a significant reduction in the number of work-related deaths and serious injuries to B.C.'s workers. Given the life-changing consequences for workers and their families when serious injuries and work-related deaths occur, we continue to focus on our prevention initiatives to reduce and eliminate these incidents.

In addition to this publication, an interactive tool on work-related deaths and serious injuries is available on our website, worksafebc.com. Through these dashboards, statistics can be filtered to help identify trends in industry and occupation, and help employers and other stakeholder groups plan and improve health and safety planning and processes. To access these tools, visit worksafebc.com/statsreport.

Table 1–1: All reported fatalities and injuries,¹ 2008–2017

In 2017, 152,912 claims were reported to WorkSafeBC — a 2.5 percent increase from claims reported in 2016.

WorkSafeBC made decisions to accept 158 work-related death claims in 2017. Of these, 28 of the 158 cases were for workers receiving long-term disability benefits who died from causes related to their compensable injuries or diseases. The 158 work-related death claims accepted in 2017 cannot be compared to the 198 fatalities in this table as some of the fatalities accepted in 2017 occurred and

were reported in a prior year. In addition, some reported fatalities were not compensable. The 198 fatalities in this table are categorized in Table 1–2. The 158 work-related death claims accepted in 2017 are broken down by subsector in Table 1–4.

The count of new injuries reported has been revised for the years 2008–2016 because of claim consolidations. There will likely be a revision to the 2017 count in the table published in *WorkSafeBC Statistics 2017*.

Year	New injuries reported in the year	Fatalities occurring in the year and reported by March 31 of the following year ²	Fatalities as a percentage of new injuries
2008	168,224	225	0.13%
2009	141,500	174	0.12%
2010	136,588	185	0.14%
2011	141,340	190	0.13%
2012	144,764	183	0.13%
2013	144,785	186	0.13%
2014	146,526	203	0.14%
2015	145,517	187	0.13%
2016	149,151	164	0.11%
2017	152,912	198	0.13%

1 For 2009–2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

2 Fatalities included in the table for 2008 are those reported by February 20, 2009. For 2009 and subsequent years, fatalities included in the table are those reported by March 31 of the following year (see Footnote 1, Table 1–2).

Table 1–2: Fatalities occurring in 2017 and reported by March 31, 2018¹

Category of injury or disease	Adjudication completed by March 31, 2018			Awaiting adjudication or application at March 31, 2018	Total fatalities occurring in 2017 and reported by March 31, 2018
	Accepted	Disallowed ²	Rejected ³		
Motor vehicle incident ⁴	25	4	1	3	33
Other injury ⁵	40	6	0	17	63
Asbestos exposure	60	3	0	8	71
Other disease	9	10	0	12	31
Total	134	23	1	40	198

1 All fatalities in this table occurred in 2017; some incidents and exposures leading to those deaths occurred before 2017.

2 Disallowed claims are those deemed unrelated to work.

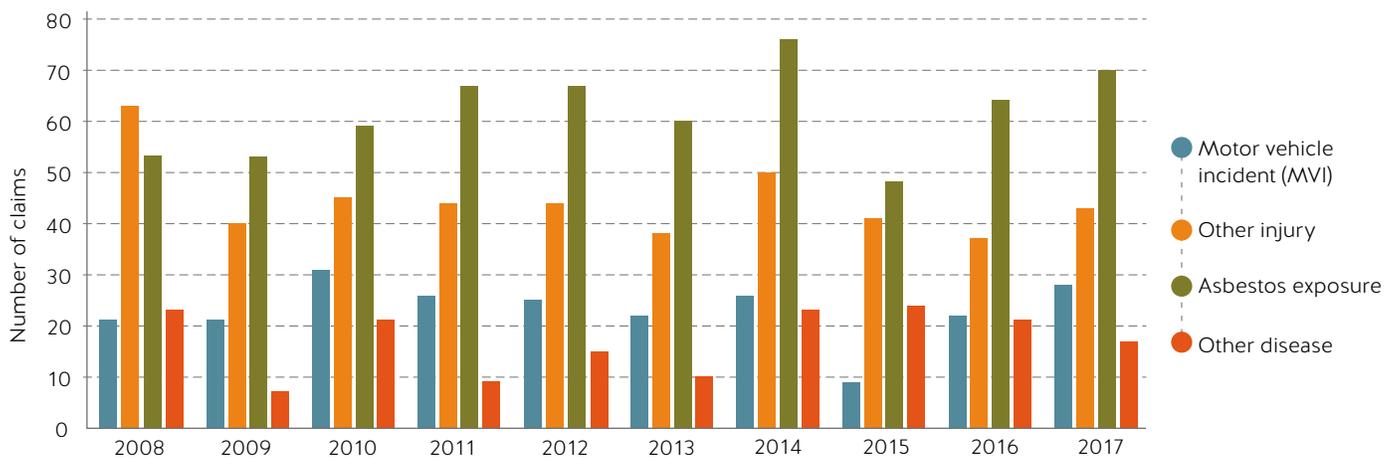
3 Claims are rejected if the worker does not have WorkSafeBC coverage. These claims were included in the “awaiting adjudication” column in previous versions of this table.

4 Motor vehicle incident also includes all vehicle incidents involving pedestrians.

5 The classification criteria for other injury include, among others: incidents involving industrial vehicles (such as loaders, skidders, and forklifts), and deaths caused by a disease condition that is a compensable consequence of the original injury.

Table 1-3: Work-related death claims^{1,2} by category of injury or disease, 2008-2017³

Category ⁴ of injury or disease	Year accepted										2008-2017
	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	
MVI ⁵ — same year	16	18	22	17	19	19	16	5	12	21	165
MVI ⁵ — prior year	5	3	9	9	6	3	10	4	10	7	66
MVI⁵ — subtotal	21	21	31	26	25	22	26	9	22	28	231
Other injury ⁶ — same year	46	27	30	35	32	24	30	32	19	28	303
Other injury ⁶ — prior year	17	13	15	9	12	14	20	9	18	15	142
Other injury⁶ — subtotal	63	40	45	44	44	38	50	41	37	43	445
Asbestos exposure	53	53	59	67	67	60	76	48	64	70	617
Other disease	23	7	21	9	15	10	23	24	21	17	170
Disease — subtotal	76	60	80	76	82	70	99	72	85	87	787
Total	160	121	156	146	151	130	175	122	144	158	1,463



1 Claims accepted for work-related death benefits in 2010-2017, and claims first paid for work-related death benefits in 2008-2009.

2 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid. Figures for 2010-2014 have been restated to reflect this change in methodology.

3 For 2009-2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

4 "Same year" means the incident occurred in the same year the claim was accepted for work-related death benefits; "prior year" means the incident occurred in a year prior to the year in which the claim was accepted.

5 Motor vehicle incident (MVI) includes all vehicle incidents involving pedestrians.

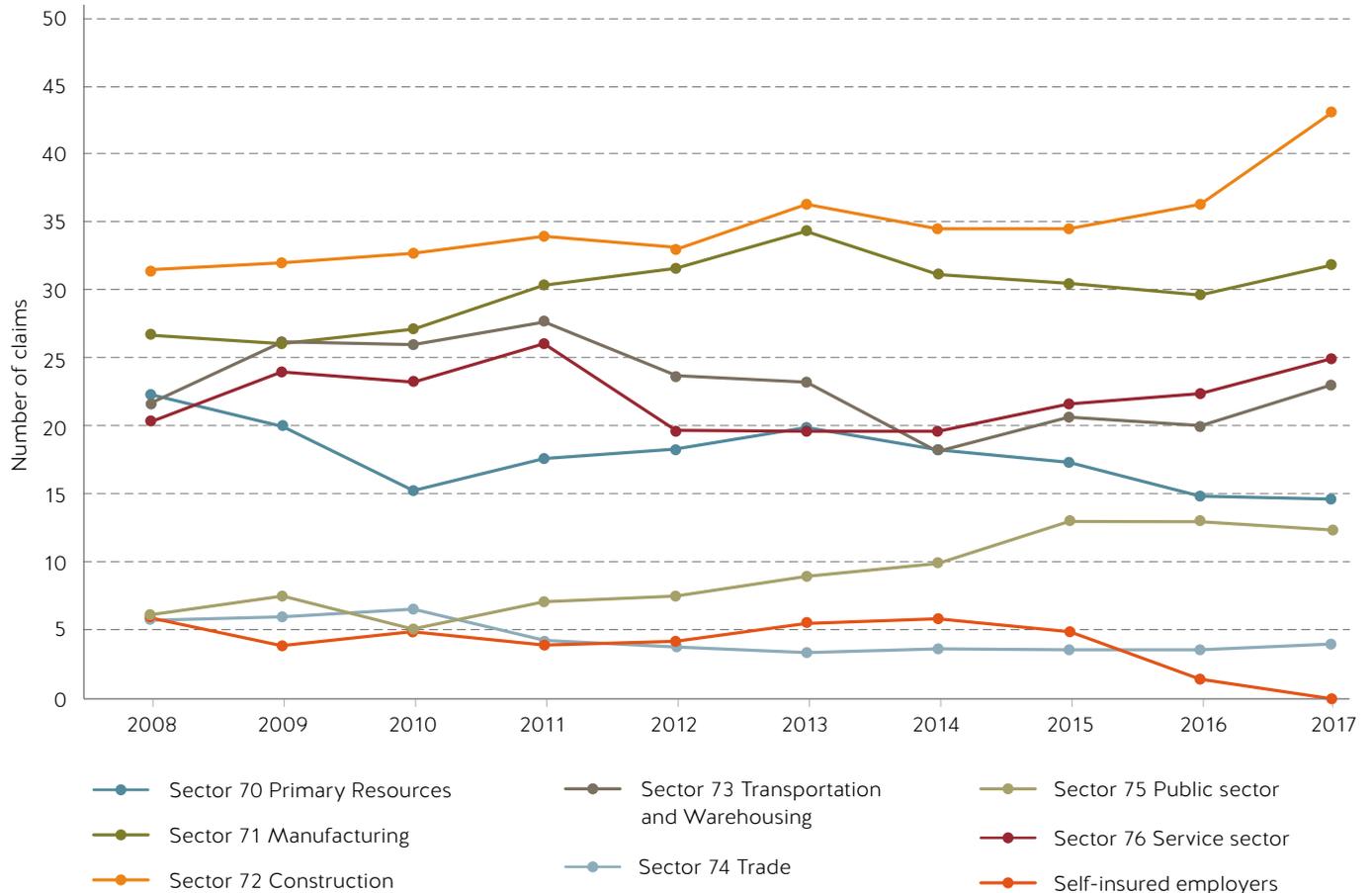
6 The classification criteria for other injury include, among others: incidents involving industrial vehicles (such as loaders, skidders, and forklifts), and deaths caused by a disease condition that is a compensable consequence of the original injury.

Table 1-4: Work-related death claims^{1,2} by subsector, 2008–2017³

Sector/ subsector ⁴	Description ⁵	Year accepted										2008– 2017
		2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	
Sector 70 — Primary Resources												
7010	Agriculture	4	3	0	4	3	2	5	0	0	2	23
7020	Fishing	2	1	2	2	1	2	4	3	1	2	20
7030	Forestry	18	5	5	10	13	9	8	8	7	9	92
7040	Oil and Gas or Mineral Resources	7	5	8	1	4	4	5	5	6	2	47
	Total	31	14	15	17	21	17	22	16	14	15	182
Sector 71 — Manufacturing												
7110	Food and Beverage Products	0	0	0	1	1	3	2	0	4	1	12
7120	Metal and Non-metallic Mineral Products	16	15	15	15	18	13	19	11	13	10	145
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	0	5	1	2	2	3	0	1	1	2	17
7140	Wood and Paper Products	8	7	10	9	15	11	14	15	11	17	117
7150	Other Products	0	0	1	0	1	1	0	0	0	3	6
	Total	24	27	27	27	37	31	35	27	29	33	297
Sector 72 — Construction												
7210	General Construction	30	29	28	29	32	28	40	24	27	42	309
7220	Heavy Construction	2	0	1	0	0	1	2	1	1	3	11
7230	Road Construction or Maintenance	1	1	4	6	2	1	3	4	2	5	29
	Total	33	30	33	35	34	30	45	29	30	50	349
Sector 73 — Transportation and Warehousing												
7310	Warehousing	0	0	1	0	0	0	0	0	0	0	1
7320	Transportation and Related Services	26	23	29	25	28	18	24	13	25	22	233
	Total	26	23	30	25	28	18	24	13	25	22	234
Sector 74 — Trade												
7410	Retail	1	4	4	5	1	3	2	2	2	3	27
7420	Wholesale	3	5	1	1	1	1	2	1	2	1	18
	Total	4	9	5	6	2	4	4	3	4	4	45

Sector/ subsector ⁴	Description ⁵	Year accepted										2008- 2017
		2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	
Sector 75 — Public sector												
7530	Public Administration	12	2	8	5	8	10	9	11	19	9	93
Sector 76 — Service sector												
7610	Accommodation, Food, and Leisure Services	4	1	6	7	2	3	3	1	3	6	36
7620	Business Services	0	0	3	3	2	1	0	0	0	3	12
7630	Professional, Scientific, and Technical Services	3	1	3	4	4	2	4	0	1	4	26
7640	Other Services	10	3	13	4	6	4	8	9	10	9	76
7650	Education	2	1	2	1	1	2	3	3	2	3	20
7660	Health Care and Social Services	3	2	4	3	2	3	3	2	4	0	26
7670	Utilities	4	2	5	2	1	2	3	3	3	1	26
	Total	26	10	36	24	18	17	24	18	23	26	222
Sectors 81-84 — Deposit accounts												
8108	Canadian Pacific Ltd. and Associated Companies	2	5	1	2	1	3	4	2	0	0	20
8110	Federal Government	1	0	1	3	0	0	4	1	0	0	10
8209	Burlington Northern Inc.	0	0	0	0	0	0	0	0	0	0	0
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	0	0	0	0	1	1	1	0	0	0	3
8411	Government of the Province of British Columbia	1	1	0	2	1	-1	2	1	0	0	7
	Total	4	6	2	7	3	3	11	4	0	0	40
Section 39												
39(1)(d)	Disaster Reserve	0	0	0	0	0	0	0	0	0	0	0
39(1)(e)	Enhancement Reserve	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	0	1	1	0	-1	1
Grand total		160	121	156	146	151	130	175	122	144	158	1,463

Work-related death claims by sector, 2008–2017*



*Figures are centred on a three-year moving average. The 2017 average is based on a weighting of two-thirds being assigned to the 2017 actual result and one-third being assigned to the 2016 actual result.

1 Claims accepted for work-related death benefits in 2010–2017, and claims first paid for work-related death benefits in 2008–2009. Some work-related death claims have been previously first paid for long-term disability benefits, such as claims for diseases like silicosis.

2 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid. Figures for 2010–2014 have been restated to reflect this change in methodology.

3 For 2009–2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

4 If employers have been reclassified into a different subsector, then this table reflects the reclassification retroactively for all years. Some counts may have been revised slightly from counts published in *WorkSafeBC Statistics 2016*.

5 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

Table 1–5: Listing of work-related death claims¹ accepted in 2017²

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7010	Agriculture	2017	Dairy farm worker	64	An animal fell and pushed tool that worker was holding. Tool struck worker, causing worker to fall and hit head. The worker succumbed to complications related to initial injuries.
7010	Agriculture	2017	Milk salesperson	81	Worker was carrying a case of milk and fell while stepping into truck. Worker succumbed to sepsis years later due to surgical complications as a result of the injury.
7020	Fishing	2017	Fishing boat engineer	51	Herring vessel was preparing to have herring pumped over to other vessel when first vessel capsized and sank. Worker is missing and presumed drowned.
7020	Fishing	2017	Pile driver	89	Worker developed mesothelioma as a result of asbestos exposure.
7030	Forestry	2015	Machine operator	61	Worker had climbed out of own vehicle and was struck by another vehicle.
7030	Forestry	2017	Grapple operator	76	Worker developed lung cancer and pleural disease as a result of asbestos exposure.
7030	Forestry	2017	Loader operator	49	Worker's vehicle rolled over into a ditch on a gravel road during poor weather conditions, throwing worker from vehicle.
7030	Forestry	2017	Logging equipment operator	58	Worker was operating a feller-buncher machine. Machine tipped over and caught fire. Worker was unable to escape the cab of the machine.
7030	Forestry	2017	Faller	57	Worker was falling a tree when an adjacent tree became uprooted and struck the worker.
7030	Forestry	2017	Logging truck driver	52	Worker was rear-ended while driving an empty logging truck and pushed into oncoming traffic. Worker succumbed to injuries after the truck caught fire as a result of the incident.
7030	Forestry	2016	Logging consultant	59	Worker started experiencing abdominal pain while on a job site, later succumbed to ruptured abdominal aortic aneurysm.
7030	Forestry	2017	Faller	56	Worker succumbed to complications of quadriplegia as a result of being struck by two trees years earlier.
7030	Forestry	2017	Faller	56	Worker succumbed to complications of paraplegia as a result of being struck by a falling tree snag years earlier.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7040	Oil and Gas or Mineral Resources	2015	Stope miner	84	Worker developed silicosis as a result of exposure to silica dust.
7040	Oil and Gas or Mineral Resources	2017	Mine worker	88	Worker developed silicosis as a result of exposure to silica dust.
7110	Food and Beverage Products	2017	Syrup maker	80	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2017	Engine fitter	73	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2017	Foundry worker	67	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2017	Machinist	72	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2017	Warehouse worker	75	Worker developed lung cancer as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2016	Welder	80	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2015	Shipyards helper	88	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2017	Pipefitter	81	Worker developed lung cancer as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2016	Machinist	87	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-Metallic Mineral Products	2016	Ironworker	79	Worker developed lung cancer and pleural disease as a result of asbestos exposure.
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2016	Chemical plant supervisor	62	Worker developed pulmonary fibrosis as a result of asbestos exposure. Worker's compensable disease contributed to later death from non-Hodgkin's lymphoma.
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2017	Refinery worker	70	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Pulp mill worker	70	Worker developed asbestosis and mesothelioma as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7140	Wood and Paper Products	2017	Pulp mill worker	52	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Heavy equipment operator	57	Worker was operating a crane, on a platform about six feet off the ground. Jib detached from crane and struck worker, causing worker to fall off platform.
7140	Wood and Paper Products	2017	Carpenter	84	Worker developed lung cancer and pleural disease as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Backhoe operator	61	Ten loaded rail cars rolled down grade, hitting a section crew vehicle where worker was doing maintenance on tracks.
7140	Wood and Paper Products	2017	Sawmill worker	67	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Electrician	89	Worker developed lung disease as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Railway section hand	20	Ten loaded rail cars rolled down grade, hitting a section crew vehicle where worker was doing maintenance on tracks.
7140	Wood and Paper Products	2017	Railway section boss	59	Ten loaded rail cars rolled down grade, hitting a section crew vehicle where worker was doing maintenance on tracks.
7140	Wood and Paper Products	2017	Tug boat operator	57	Worker was in the cabin of a boom boat when it suddenly sank.
7140	Wood and Paper Products	2017	Oiler	79	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Instrument mechanic	78	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Sawmill worker	64	Worker was doing maintenance on sawmill and came into contact with the rotating saw.
7140	Wood and Paper Products	2016	Pulp mill worker	90	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2016	Pipefitter	82	Worker developed asbestosis as a result of asbestos exposure.
7140	Wood and Paper Products	2017	Millwright	85	Worker's coveralls became caught in the drive chain of thrasher, pulling arm in. Years later, worker succumbed to complications of compensable injury.
7140	Wood and Paper Products	2017	Pulp mill worker	87	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7150	Other Products	2017	Neon sign maker	81	Worker developed mesothelioma as a result of asbestos exposure.
7150	Other Products	2017	Electronics technician	84	Worker developed mesothelioma as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7150	Other Products	2017	Truck driver	57	Worker's vehicle went off the road.
7210	General Construction	2017	Asbestos pipe maker	79	Worker developed asbestosis, lung cancer, and pleural disease as a result of asbestos exposure.
7210	General Construction	2017	Plumber	80	Worker developed asbestosis and lung cancer as a result of asbestos exposure.
7210	General Construction	2016	Carpenter	64	Worker developed melanoma due to continuous sun exposure.
7210	General Construction	2014	Logging site assistant	46	Worker entered active falling area and was struck by a falling tree.
7210	General Construction	2016	Ironworker	84	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Tile setter	78	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2016	Welder	65	Worker developed COPD as a result of exposure to asbestos, burning paint fumes, and zinc and lead oxides.
7210	General Construction	2017	Carpenter	78	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Sheet metal mechanic	66	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Carpenter	85	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2017	Carpenter	80	Worker developed asbestosis as a result of asbestos exposure.
7210	General Construction	2017	Property manager	73	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2016	Plumber	80	Worker developed COPD, lung cancer, and mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Painter	57	Worker fell approximately 15 feet off a ladder.
7210	General Construction	2017	Excavator operator	34	Worker was operating an excavator on a steep slope when it flipped, ejecting and pinning the worker under the boom.
7210	General Construction	2017	Plasterer	76	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Carpenter	71	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2016	Plumber	70	Worker developed lung cancer as a result of asbestos exposure.
7210	General Construction	2016	Dairy plant worker	76	Worker developed mesothelioma as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7210	General Construction	2016	Sheet metal worker	81	Worker developed colon cancer as a result of asbestos exposure.
7210	General Construction	2017	Rock scaler	64	Worker was placing rock mesh on cliff face. Mesh got caught in clothing, pulling worker down. Worker fell 120 feet to ground.
7210	General Construction	2017	Plumber	81	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Plumber	81	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Framer	51	Worker was on scaffolding when a gust of wind pushed a sheet of plywood, pinning worker against the guardrail. The guardrail broke and worker fell approximately 32 feet.
7210	General Construction	2017	Construction worker	27	Worker was on an unguarded four-storey roof, carrying metal flashing. Metal flashing made contact with high voltage electrical line, causing worker to fall off roof to grade below.
7210	General Construction	2017	Mason	75	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Gutter installer	31	Worker was on the ground holding one side of an aluminum extension ladder against building with co-worker holding the other side. As the ladder was lowered, it came in contact with powerlines.
7210	General Construction	2017	Glass installer	50	Worker was standing on a balcony without fall protection, and had removed temporary guardrail. Upon kneeling, fell about 12 feet to the floor.
7210	General Construction	2016	Construction worker	60	Worker fell from scaffolding.
7210	General Construction	2017	Environmental coordinator	40	Worker was driving on a gravel road when vehicle fell down steep embankment, into river bed.
7210	General Construction	2017	Rock truck driver	32	Worker exited vehicle while parked on a hill. The emergency brake was not engaged, truck rolled down the hill and struck worker.
7210	General Construction	2017	Carpenter foreman	82	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Pipefitter	85	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Painter	87	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2015	Construction worker	69	Worker developed mesothelioma as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7210	General Construction	2017	Construction worker	63	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2017	Painter	72	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2016	Sheet metal worker	60	Worker was crushed by roofing decking that fell 7 feet from trailer. Years later the worker succumbed to bladder cancer, a compensable consequence of the initial injury.
7210	General Construction	2016	Insulator	79	Worker developed asbestosis and lung cancer as a result of asbestos exposure.
7210	General Construction	2016	Pool installer	68	Worker was installing a hot tub, and was electrocuted when picking up a tool connected to a damaged extension cord. Years later, worker succumbed to pneumonia, which was related to the initial injury.
7210	General Construction	2017	Pipefitter	87	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7220	Heavy Construction	2017	Steel deck installer	19	Worker was applying metal decking to structural roofing system and fell approximately 46 feet to concrete slab.
7220	Heavy Construction	2017	Pipefitter	86	Worker developed lung cancer as a result of asbestos exposure.
7220	Heavy Construction	2015	Ironworker	70	Worker fell 20 feet off scaffolding. Sepsis and its treatment contributed to worker's death years later.
7230	Road Construction or Maintenance	2016	Rock truck driver	23	Worker's vehicle hit black ice and went over embankment, ejecting worker from vehicle.
7230	Road Construction or Maintenance	2017	Heavy equipment operator	74	Worker developed mesothelioma as a result of asbestos exposure.
7230	Road Construction or Maintenance	2017	Paving worker	19	Worker was a passenger in five-ton flat deck truck when the driver fell asleep and truck fell down an embankment, and rolled onto side.
7230	Road Construction or Maintenance	2017	Construction equipment operator	63	Worker developed mesothelioma as a result of asbestos exposure.
7230	Road Construction or Maintenance	2017	Truck driver	53	Truck tire caught gravel shoulder causing truck to roll over. Worker was not wearing a seatbelt and was ejected from the vehicle.
7320	Transportation and Related Services	2014	Truck driver	59	Worker fell out of truck and hit head on dock, later suffering a stroke. Years later, the worker succumbed to an acute stroke related to the initial incident.
7320	Transportation and Related Services	2015	Truck driver	55	Worker was turning a semi-truck when it rolled and landed in ditch, trapping worker inside.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7320	Transportation and Related Services	2016	Heavy duty mechanic	55	Worker developed renal cell carcinoma as a result of exposure to toxic chemicals and fumes.
7320	Transportation and Related Services	2014	Truck driver	55	Worker was driving a gravel truck over a bridge when bridge collapsed and fell approximately 30 feet into the river. Years later, the worker succumbed to accidental drug overdose, which was related to the injuries and psychological conditions.
7320	Transportation and Related Services	2017	Cement truck driver	66	Worker developed lung cancer as a result of asbestos exposure.
7320	Transportation and Related Services	2017	Truck driver	67	Worker developed mesothelioma as a result of asbestos exposure.
7320	Transportation and Related Services	2015	Truck driver	36	While making a delivery, worker's vehicle rolled over.
7320	Transportation and Related Services	2016	Long haul truck driver	62	Worker's vehicle collided with the trailer of a truck that had turned in front of worker's vehicle.
7320	Transportation and Related Services	2017	Truck driver	46	Worker was walking back to a loading dock bay and was struck by a semi trailer that was backing in.
7320	Transportation and Related Services	2015	Heavy equipment operator	82	Worker developed mesothelioma as a result of asbestos exposure.
7320	Transportation and Related Services	2017	Long haul truck driver	55	Worker's vehicle flipped over. Worker was caught underneath trailer after being ejected.
7320	Transportation and Related Services	2017	Semi truck driver	56	Worker's tractor trailer slid into a hydro pole and flipped, trapping worker inside.
7320	Transportation and Related Services	2017	Pipefitter	79	Worker developed mesothelioma as a result of asbestos exposure.
7320	Transportation and Related Services	2017	Courier driver	63	A vehicle was being driven erratically and jumped the median, striking worker's truck.
7320	Transportation and Related Services	2017	Transportation firm manager	55	Worker was making a U-turn and was struck by another vehicle.
7320	Transportation and Related Services	2017	Logging truck driver	68	Pooling water on road from heavy rain caused worker's truck to veer into ditch. The motor vehicle was later discovered fully submerged with the worker inside.
7320	Transportation and Related Services	2017	Logging truck driver	44	Worker was driving a loaded logging truck during poor weather. The vehicle failed to negotiate a turn and flipped.
7320	Transportation and Related Services	2017	Fuel truck driver	62	Worker was doing truck-to-trailer transfer of high-grade gasoline when an explosion occurred.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7320	Transportation and Related Services	2016	Truck driver	23	Two workers were attempting roadside repairs underneath a truck tractor. The truck slid onto one of the workers.
7320	Transportation and Related Services	2017	Chip truck driver	45	Worker was transporting a load of wood chips when truck fell down a 100 foot embankment, pinning worker in cab of truck.
7320	Transportation and Related Services	2016	Taxi driver	68	Worker's vehicle was struck from behind by another vehicle.
7320	Transportation and Related Services	2017	Truck driver	72	Worker was hauling heavy equipment in a low-bed truck when brakes failed. The vehicle went over an embankment and into a river, ejecting the worker.
7410	Retail	2017	Meat cutter	54	Worker fell down a flight of stairs.
7410	Retail	2017	Truck driver	82	Worker's truck was involved in a head-on collision with a semi truck.
7410	Retail	2017	Truck driver	58	Worker took own life after a work-related fall through a load on the back of a truck.
7420	Wholesale	2017	Semi truck driver	51	Worker was in a semi truck that was involved in a multi-vehicle incident with three other vehicles.
7530	Public Administration	2017	Firefighter	44	Worker attended a call for a fatal motor vehicle incident. Later death was due to accidental drug toxicity, a consequence of worker's compensable psychological condition.
7530	Public Administration	2017	Director of leisure services	52	Worker was performing maintenance at an ice arena when there was a release of ammonia gas.
7530	Public Administration	2017	Facility engineer	59	Worker was performing maintenance at an ice arena when there was a release of ammonia gas.
7530	Public Administration	2017	Police officer	53	Worker was shot by an assailant.
7530	Public Administration	2017	Firefighter	65	Worker developed renal cancer as a result of regular toxic exposure at fire scenes.
7530	Public Administration	2017	Firefighter	62	Worker developed colon cancer as a result of regular toxic exposure at fire scenes.
7530	Public Administration	2017	Fire chief	59	Worker developed brain cancer as a result of regular toxic exposure at fire scenes.
7530	Public Administration	2017	Volunteer fire chief	59	Worker was monitoring water levels for a flooding stream. Their vehicle was later found near bridge that had washed out. It is presumed the worker fell into creek and drowned.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7530	Public Administration	2017	Concrete foreman	84	Worker developed asthma and COPD as a result of regular exposure to cement dust.
7610	Accommodation, Food, and Leisure Services	2017	Apartment manager	88	Worker tripped on uneven sidewalk, hitting head. Years later, the worker succumbed to pneumonia due to Alzheimer's.
7610	Accommodation, Food, and Leisure Services	2017	Insurance agent	65	Worker developed mesothelioma as a result of asbestos exposure.
7610	Accommodation, Food, and Leisure Services	2017	Lift maintenance worker	41	Worker was doing maintenance work on ski hill conveyor lift and became caught between the running ski lift conveyor belt and conveyor framework.
7610	Accommodation, Food, and Leisure Services	2017	Parking attendant	87	Worker slipped on a wet crosswalk, striking hip on ground. Worker later succumbed to pneumonia as a result of the initial injury.
7610	Accommodation, Food, and Leisure Services	2017	Trail grooming operator	72	Worker was struck by a falling tree.
7610	Accommodation, Food, and Leisure Services	2017	Line cook	36	Meat slicer was being serviced and had guard removed. Worker reached for a plate on rack above meat slicer, slipped and fell onto running blade.
7620	Business Services	2017	Plumbing wholesaler	77	Worker developed mesothelioma as a result of asbestos exposure.
7620	Business Services	2017	Newspaper editor	83	Worker developed mesothelioma as a result of asbestos exposure.
7620	Business Services	2017	Volunteer firefighter	88	Worker developed multiple myeloma as a result of regular toxic exposure at fire scenes.
7630	Professional, Scientific, and Technical Services	2017	Archaeologist	35	Excavator that was on unstable ground slid, the ground gave way, and excavator fell on its side. Excavator boom struck worker and pinned worker to the ground.
7630	Professional, Scientific, and Technical Services	2017	Surveyor	73	Worker developed mesothelioma as a result of asbestos exposure.
7630	Professional, Scientific, and Technical Services	2017	Stunt performer	40	As part of a stunt scene, worker was driving a motorcycle down some stairs, and went through a window.
7630	Professional, Scientific, and Technical Services	2017	Unknown	49	Worker's vehicle crossed the centre line and collided with another vehicle.
7640	Other Services	2017	Autobody painter	67	Worker developed central nervous system ataxia as a result of exposure to solvents.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description ⁶
7640	Other Services	2017	Heavy duty mechanic	65	Worker developed mesothelioma as a result of asbestos exposure.
7640	Other Services	2015	Arborist	63	Worker was cutting down a tree. Tree kicked back and struck worker.
7640	Other Services	2017	Carpenter	77	Worker developed asbestosis as a result of asbestos exposure.
7640	Other Services	2017	Patrol driver	20	Worker's vehicle hit a utility pole.
7640	Other Services	2017	Car wash worker	66	Worker was climbing a ladder when the ladder slipped, causing worker to fall approximately 8.5 feet and strike head on ground.
7640	Other Services	2016	Heavy duty mechanic	84	Worker developed leukemia as a result of asbestos exposure.
7640	Other Services	2017	Auto detailer	36	Co-worker was trying to back up a vehicle, and struck the worker by accidentally hitting the gas pedal.
7640	Other Services	2016	Gas station attendant	83	Worker was stabbed during a robbery. The worker succumbed to cardiac arrest years later as a result of the initial injury.
7650	Education	2017	Elementary school teacher	74	Worker developed mesothelioma as a result of asbestos exposure.
7650	Education	2017	Teacher	57	Worker was scouting out a site for a student outing, and never returned. It is presumed the worker drowned in a fast-flowing creek.
7650	Education	2017	Recreation department manager	77	Worker developed mesothelioma as a result of asbestos exposure.
7670	Utilities	2011	Geologist	58	Worker succumbed to a heart attack while undertaking strenuous work activities in a remote location.
	Other	2017	Steamfitter	93	Worker developed mesothelioma as a result of asbestos exposure.

1 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid.

2 This table provides a description of the claims accepted for work-related death benefits in 2017, disregarding any payments.

3 The number of work-related death claims by subsector that can be derived from this table differs slightly from that in Table 1-4. Table 1-4 reflects +1 and -1 counts pertaining to

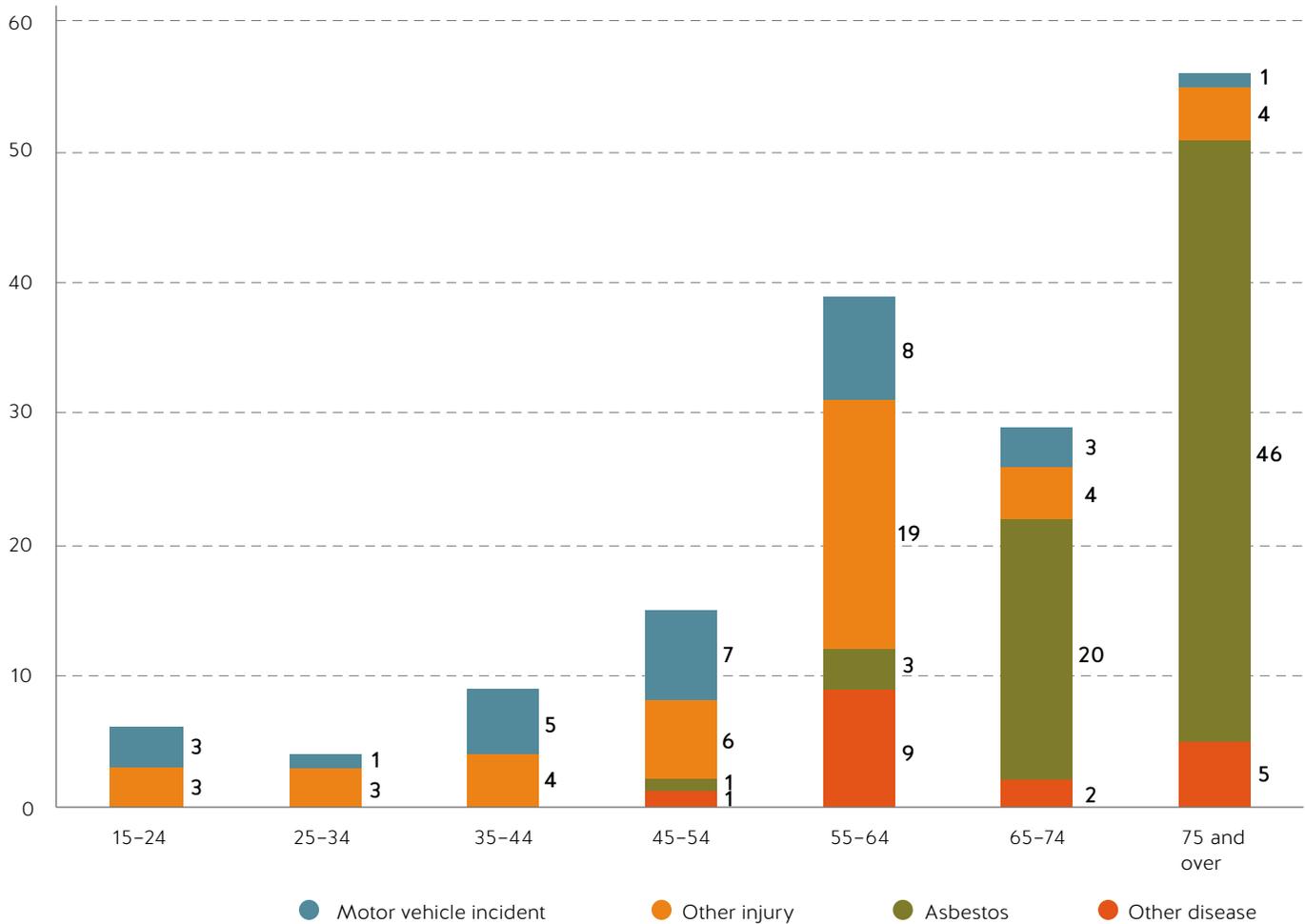
some claims accepted in years before 2017 and transferred between subsectors in 2017.

4 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

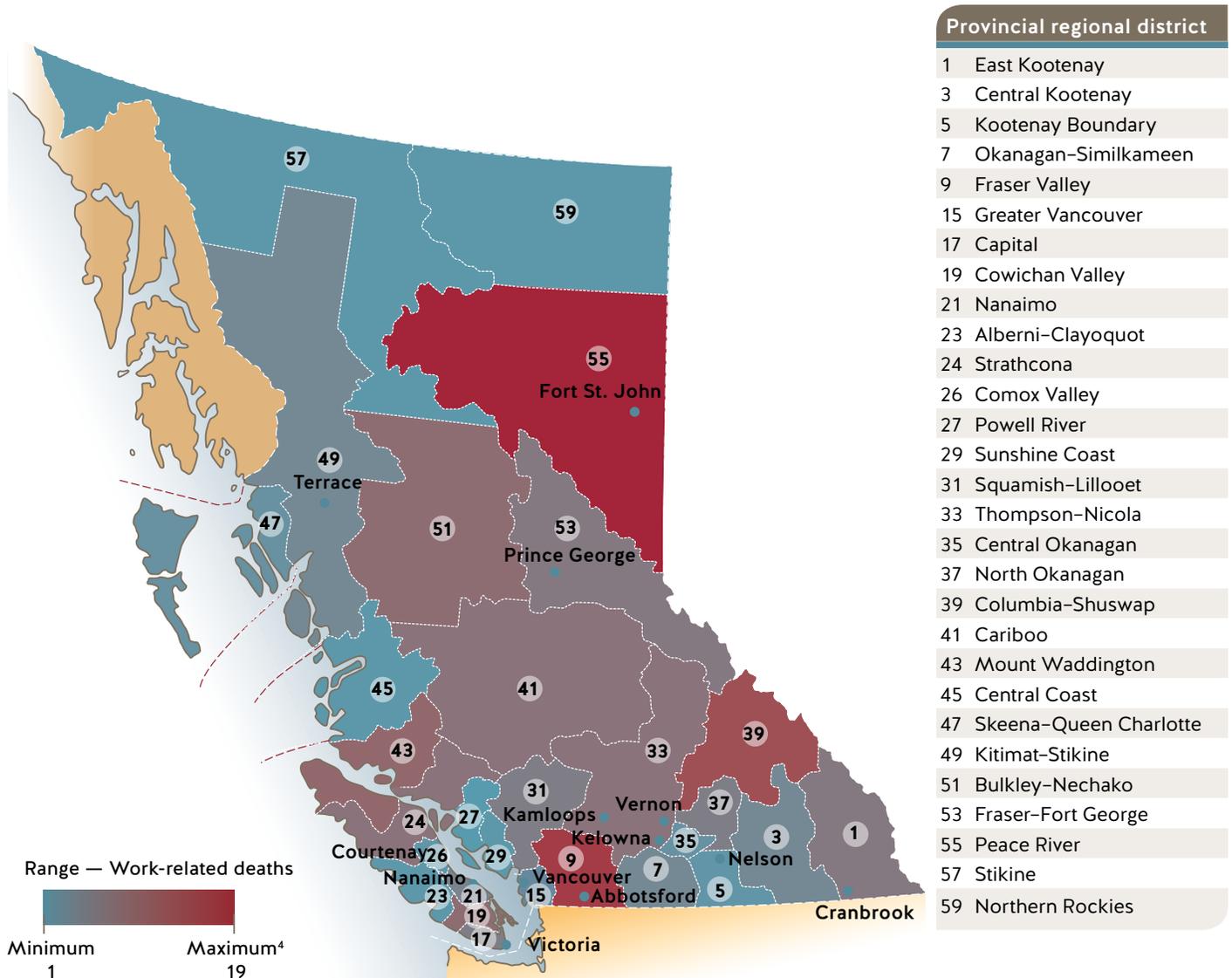
5 Age of worker at time of death.

6 For some work-related deaths, the compensable consequence that resulted in death happened years after the original injury.

Work-related death claims by age at time of death, category of disease, or injury, 2017



Single-incident accepted work-related death claims, by regional district, 2013–2017



1 There were 316 single-incident work-related death claims between 2013 and 2017, including 15 out of province, five from fishing at sea, and 12 with an unknown location.

2 Single-incident work-related death claims are primarily coded based on incident location.

3 Single-incident work-related death claims include motor vehicle incidents and other injuries, and exclude asbestos exposure and other disease.

4 Regional district 15 (Greater Vancouver) has 79 single-incident work-related death claims in the period. It has been excluded from the scale to allow for more colour variation in the map.

For more information, please view online Work-related Deaths Dashboard at worksafebc.com/statsreport.

Serious Injury

Serious injury claims include all time-loss claims with a first payment in the year of injury or in the three months following the year of injury that meet one of the following criteria:

- Serious medical diagnosis (one of 437 selected ICD-9 codes)
- Potentially serious medical diagnosis (one of 381 selected ICD-9 codes) with a long recovery period (50 or more work days lost)

All work-related deaths are included.

Approximately 13 percent of time-loss claims meet the criteria for serious injury; of these, two-thirds have a serious medical diagnosis, one-third have a potentially serious medical diagnosis with a long recovery period, and two percent are from work-related deaths. As a whole, serious injury claims represent almost half of the claim costs for time-loss claims.

Chart 1-6a: Provincial injury rate and serious injury rate, 2008-2017^{1,2}

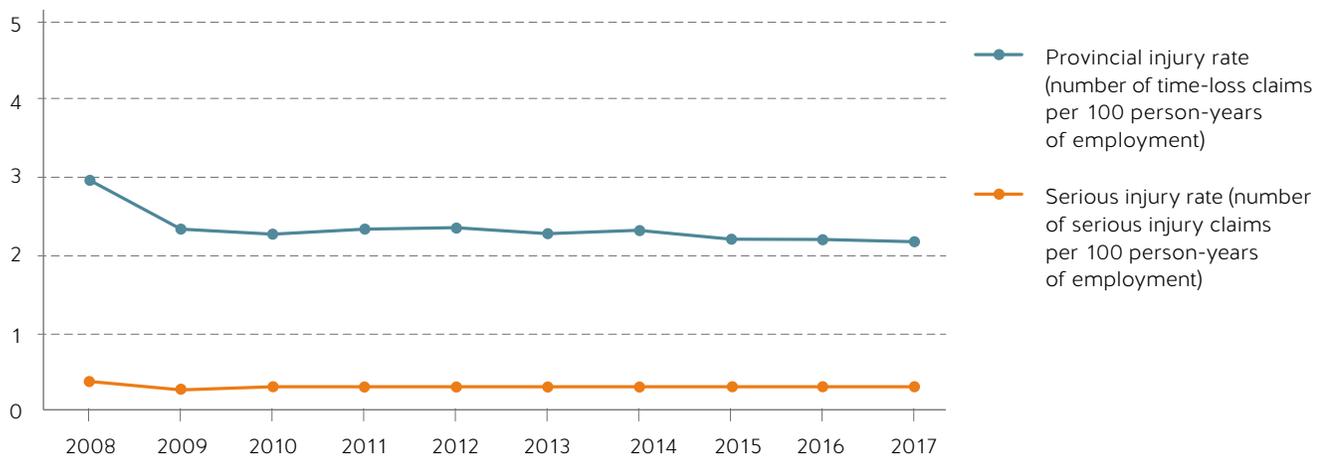


Table 1-6b: Serious injury rates by sector³

	2012	2013	2014	2015	2016
70 — Primary Resources	0.74	0.75	0.74	0.72	0.72
71 — Manufacturing	0.53	0.51	0.50	0.51	0.47
72 — Construction	0.86	0.80	0.83	0.89	0.84
73 — Transportation and Warehousing	0.64	0.60	0.67	0.65	0.65
74 — Trade	0.19	0.20	0.19	0.20	0.20
75 — Public sector	0.32	0.36	0.32	0.33	0.31
76 — Service sector	0.16	0.15	0.15	0.16	0.16
All B.C. — Rateable sectors	0.29	0.28	0.29	0.29	0.29

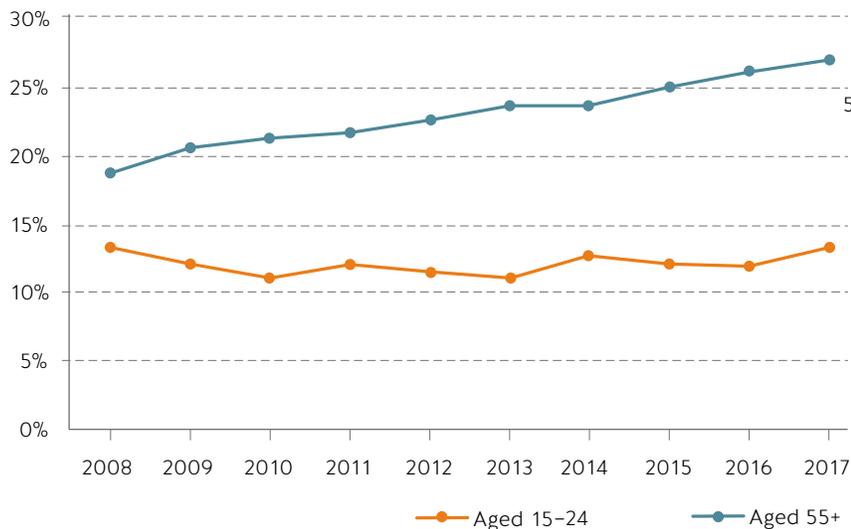
1 As of the publication deadline, the 2017 provincial injury rate and serious injury rate are estimates and have not been finalized.

2 Figures are based on data as of April 30, 2018.

3 The 2017 serious injury rate by sector was not available at the time of publishing.

Chart 1-7a: Serious injury claims by age group

Percentage of claimants under age 25 and 55 or older, 2008-2017



Serious injury claims by age group, 2017

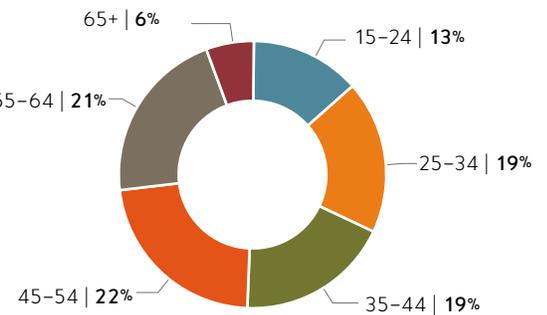
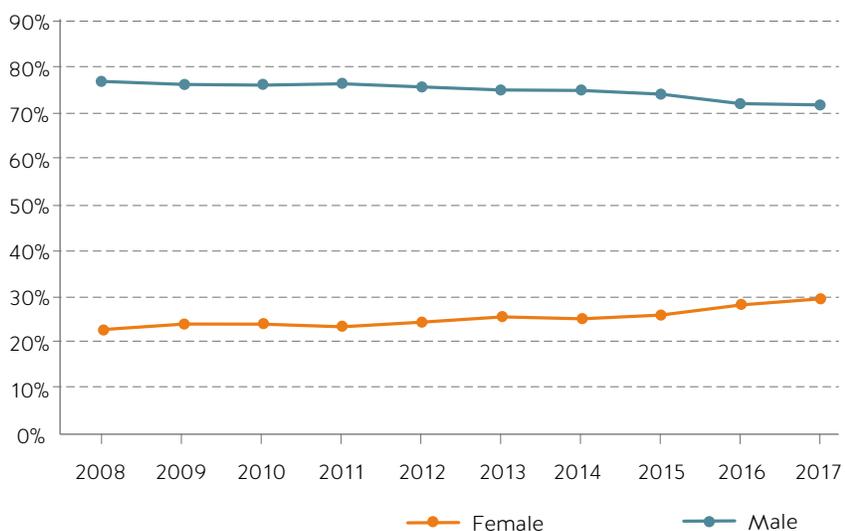


Chart 1-7b: Serious injury claims by gender

Percentage of serious injury claimants by gender



Serious injury claims by gender, 2017

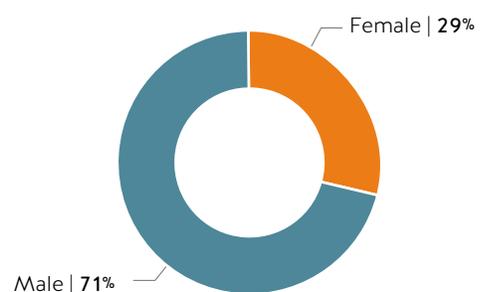
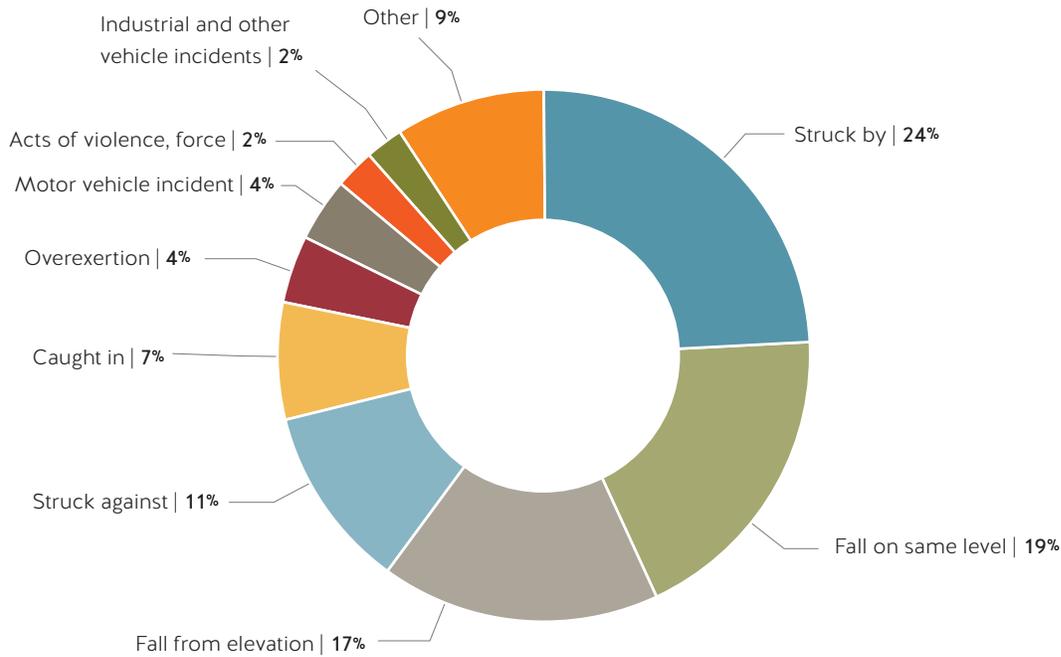
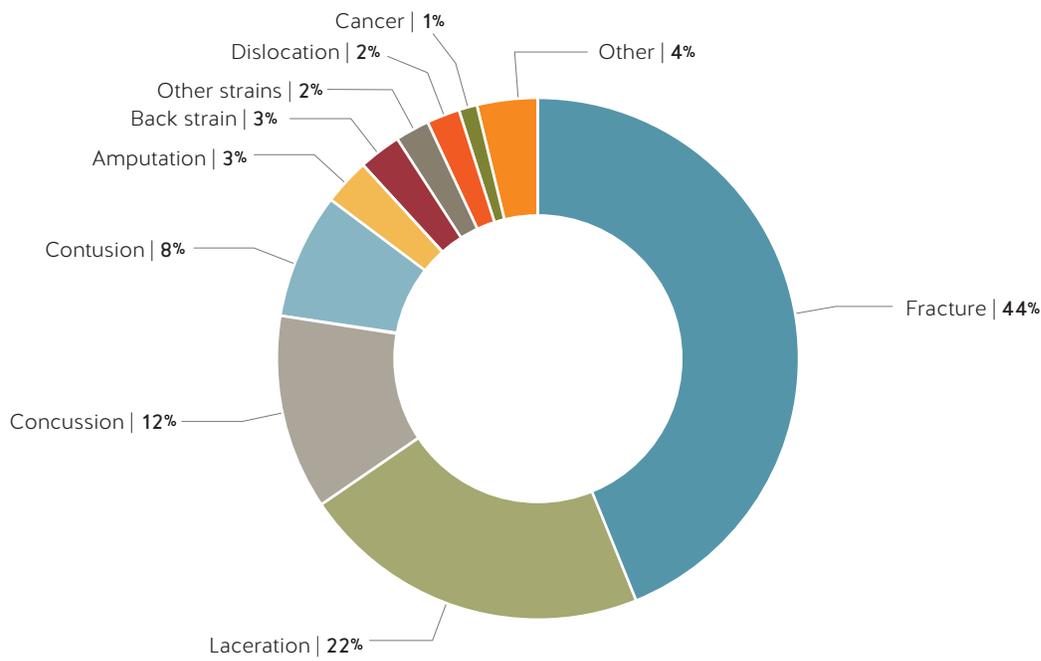


Chart 1-8: Serious injury claims by incident and injury characteristics

2017 Serious injury claims by incident type¹

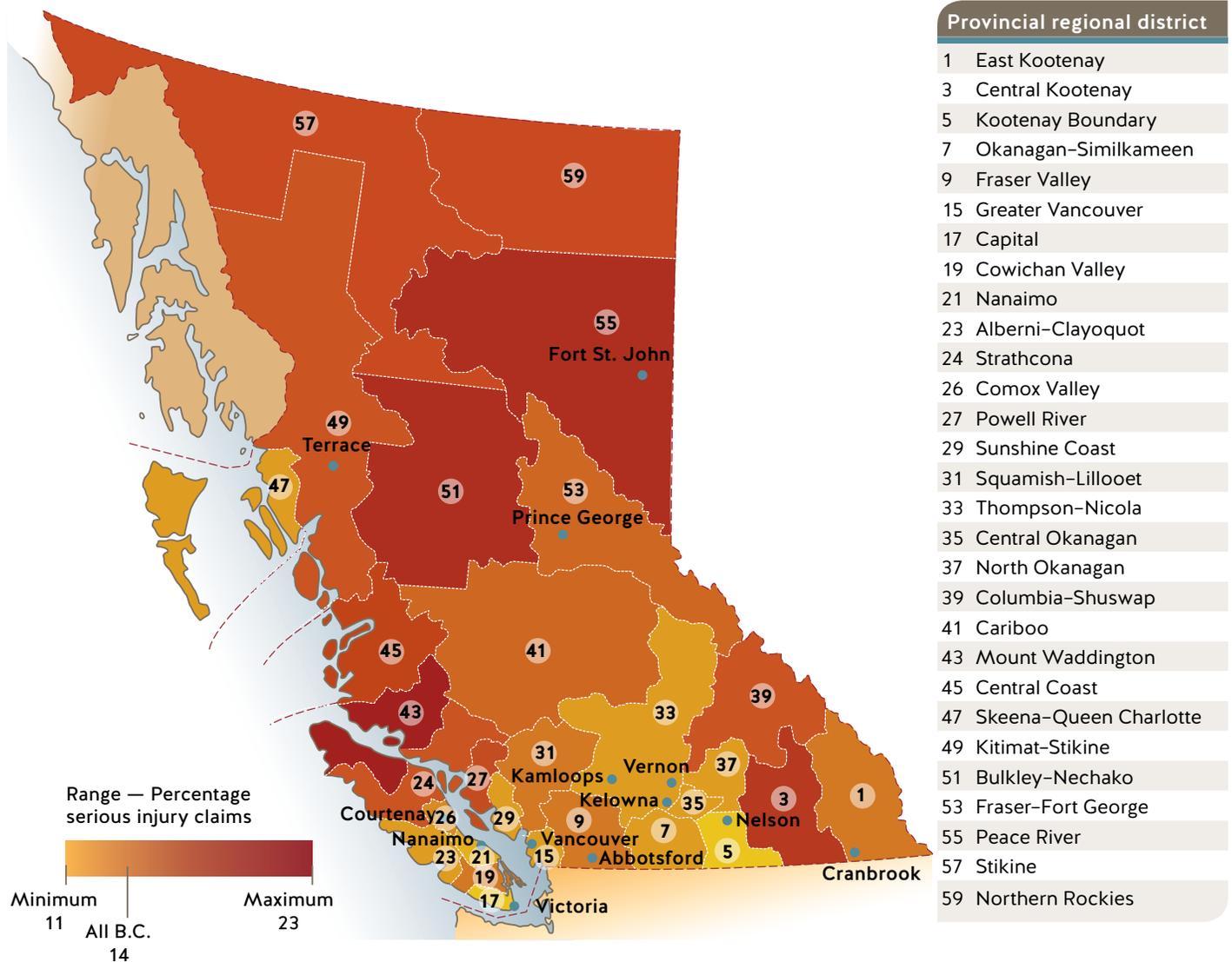


2017 Serious injury claims by injury type¹



¹ Incident type is based on combination of incident type and source of injury codes, while injury type is based on a combination of nature of injury and body part codes.

Percentage of time-loss claims that are serious injury claims, by regional district, ¹⁻⁵ 2017



1 In 2017, the percentage of time-loss claims that were serious injury claims for All B.C. was 14 percent.

2 The figures above are derived from claims categorized by regional district based on the accountable reporting/incident employer operating-location classification unit for a claim. This location is not necessarily an indication of the region in which the actual injury occurred.

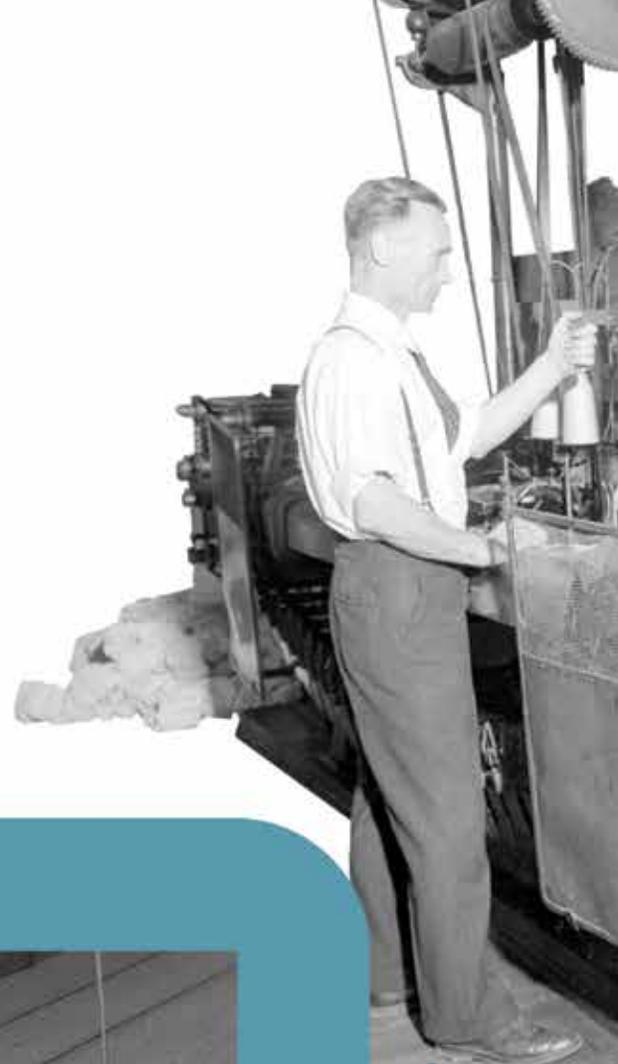
3 Industry mix may contribute to the differences between regional districts, as the percentage of claims considered serious differs between industries.

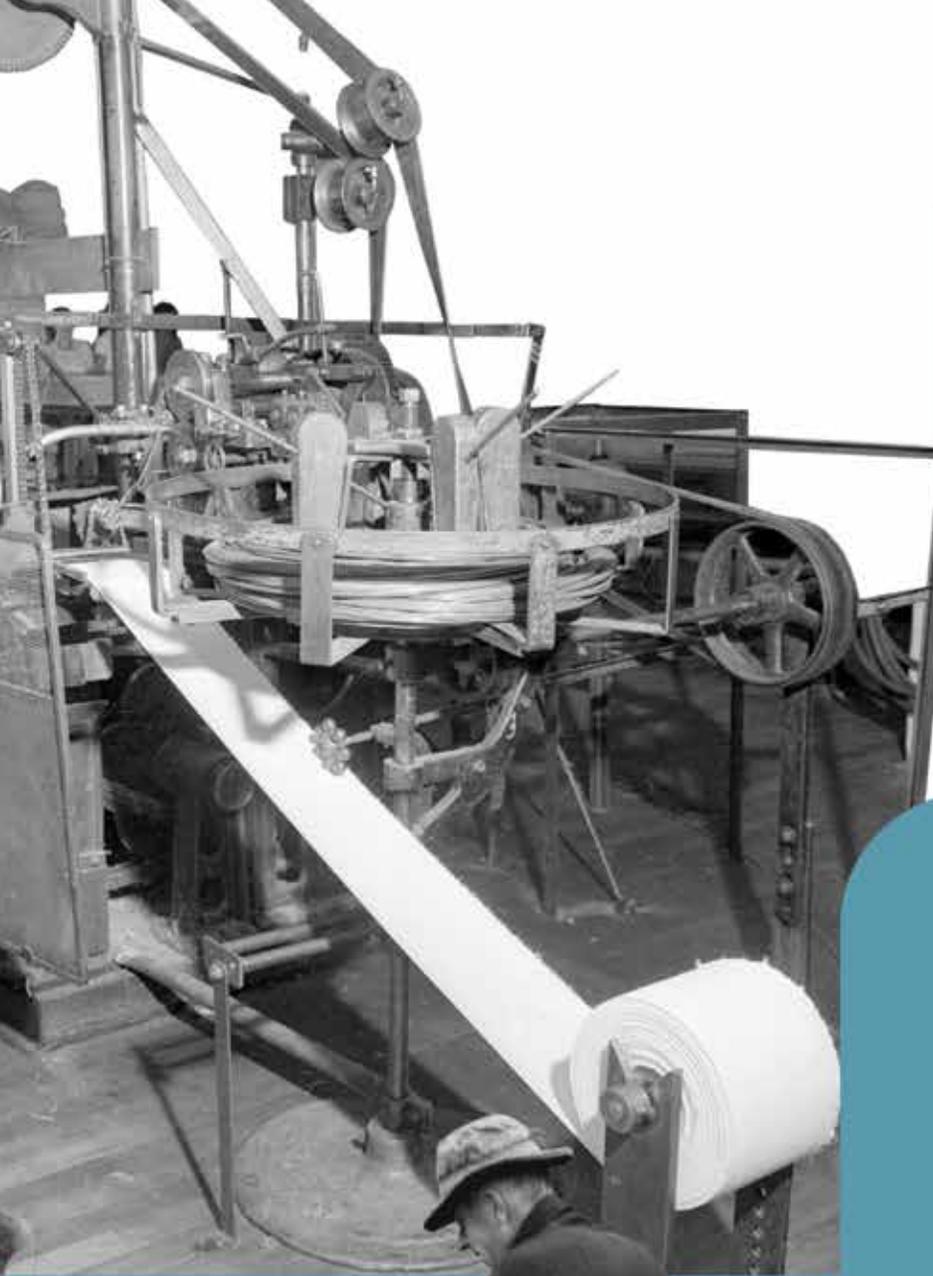
4 Regional districts 45 (Central Coast), 57 (Stikine), and 59 (Northern Rockies) have a very low volume of serious injury claims, therefore above measure is not considered reliable. These districts have been marked as not available (N/A).

5 Time-loss claims and serious injury claims are all based on claims with year of injury at 2017.

Claim Count and General Claim Analysis

1931-1945





- 1 Central Transfer trucks at Pier "B" (1931)
City of Vancouver Archives
CVA 99-4228, Stuart Thomson
- 2 Simmons Bedding mattress manufacturing (1945)
City of Vancouver Archives
CVA 586-3931, Don Coltman
- 3 Green Point Logging Company — two men sharpening axes (1932)
City of Vancouver Archives
CVA 99-2667, Stuart Thomson
- 4 Barbershop on the "Empress of Canada" (1933)
City of Vancouver Archives
CVA 99-4303, Stuart Thomson



3



4

Claim Count and General Claim Analysis

Table 2-1: Number and cost of claims, 2017

In 2017, 106,808 claims were paid for the first time. Of these:

52,422	were Health care-only claims
48,771	were short-term disability (STD) claims
5,461	were long-term disability (LTD) claims
154	were work-related death claims (formerly called fatal claims) ¹

Compensation costs totalled \$1,154,701,276 in 2017, compared to \$1,132,524,535⁴ in 2016. Figures include health care benefits, vocational rehabilitation benefits, STD benefits, the capitalized values of pension awards, reserves set aside for present and future payments of LTD benefits, and survivor benefits. Benefit liabilities figures shown in

Note 10 of WorkSafeBC's 2017 Annual Report and 2018-2020 Service Plan are calculated on a different basis and incomparable to these total compensation costs.

In 2017, WorkSafeBC set aside \$1,039,459 in capitalized values of pension awards for long-term disability benefits on hearing loss claims.

Table 2-2: Distribution of costs by type of claim, 2016 and 2017

	2016 ⁴		2017	
	Cost	Percentage of Total	Cost	Percentage of Total
Health care-only claims	51,161,892	4.5%	55,366,907	4.8%
Short-term disability claims ²	402,732,930	35.6%	447,039,069	38.7%
Long-term disability claims ²	645,833,694	57.0%	616,664,347	53.4%
Work-related death claims ²	32,796,019	2.9%	35,630,953	3.1%
Total³	\$1,132,524,535⁵	100.0%	\$1,154,701,276⁵	100.0%

1 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1-3, 1-4, and 1-5, which are based on claims that were accepted in the year for payment of work-related death benefits, regardless of whether the first payment was made.

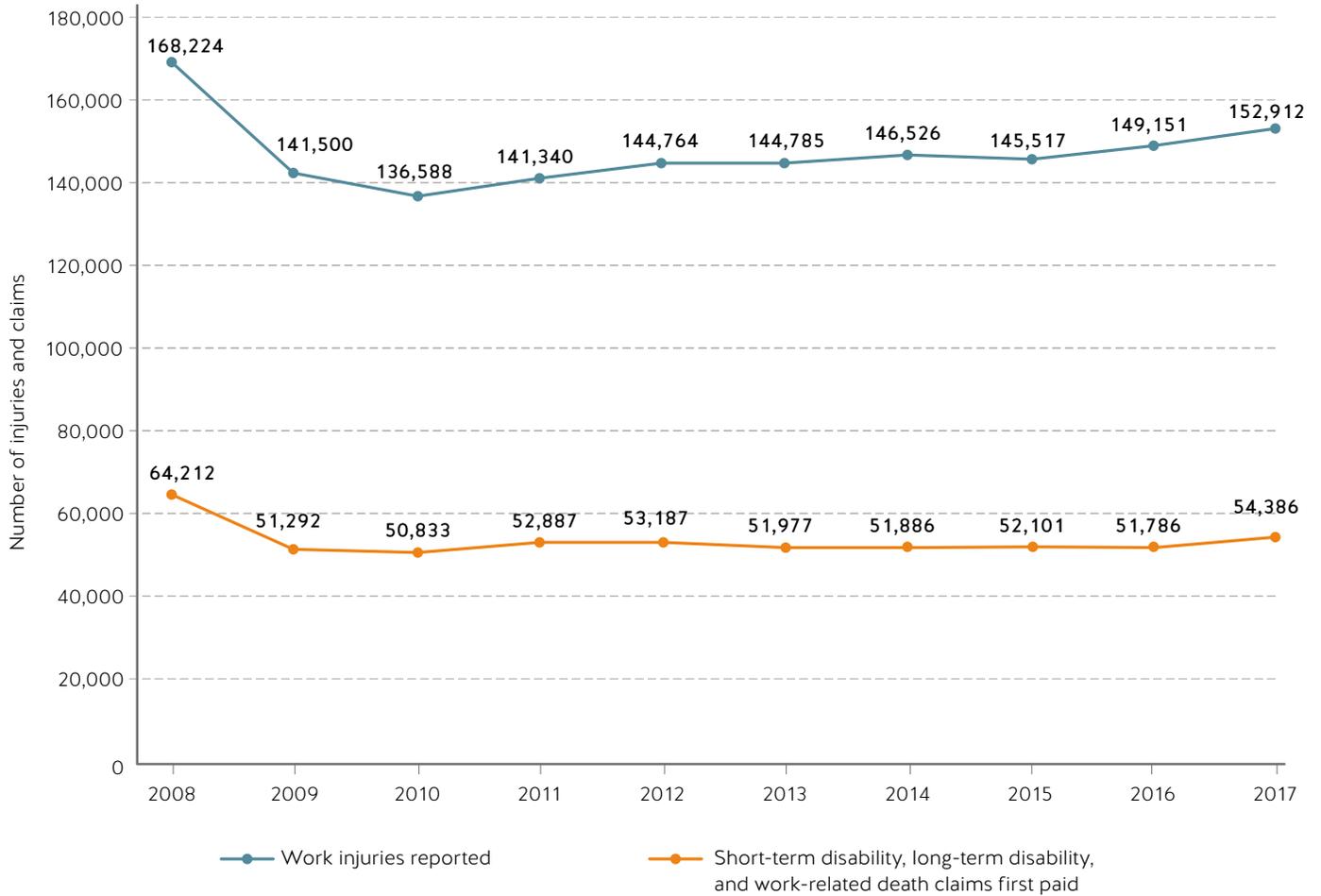
2 Includes health care and rehabilitation benefits paid on these claims.

3 Data have been rounded, so totals may not balance.

4 Claim costs for 2016 have been revised to correct a reporting error.

5 The total cost of \$1,154,701,276 was calculated on a different basis than the total benefit liabilities figure in Note 10 of WorkSafeBC's 2017 Annual Report and 2018-2020 Service Plan. A subsector breakdown of claim costs is provided in Table 3-3 on page 58 of this report.

Chart 2-3: Work injuries reported and claims first paid, 2008-2017¹



The number of work injuries reported may be revised in the future owing to the consolidation of claims reported.

¹ For 2009-2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

Table 2-4: Claims by regional district,¹ 2017²

Provincial regional district ^{3,4}		Number of short-term disability, long-term disability, and work-related death claims ⁵ first paid in 2017	Provincial regional district ^{3,4}		Number of short-term disability, long-term disability, and work-related death claims ⁵ first paid in 2017
1	East Kootenay	627	35	Central Okanagan	2,161
3	Central Kootenay	552	37	North Okanagan	969
5	Kootenay Boundary	279	39	Columbia-Shuswap	449
7	Okanagan-Similkameen	838	41	Cariboo	545
9	Fraser Valley	3,470	43	Mount Waddington	78
15	Greater Vancouver	27,638	45	Central Coast	18
17	Capital	4,505	47	Skeena-Queen Charlotte	214
19	Cowichan Valley	754	49	Kitimat-Stikine	348
21	Nanaimo	1,723	51	Bulkley-Nechako	430
23	Alberni-Clayoquot	315	53	Fraser-Fort George	1,093
24	Strathcona	573	55	Peace River	462
26	Comox Valley	629	57	Stikine	16
27	Powell River	175	59	Northern Rockies	33
29	Sunshine Coast	293	Other and unknown		2,853
31	Squamish-Lillooet	800	Total		54,386
33	Thompson-Nicola	1,546			

1 Claims are categorized by regional district based on the employer's reporting/incident operating location. This location is not necessarily an indication of the region in which the injury occurred.

2 The 2013 and earlier versions of this table included information on claim costs.

3 The regional districts in this table are based on Statistics Canada's 2011 census divisions.

4 In 2015 and prior years, uncoded claims were allocated proportionately to the regional districts.

In this table, claims not coded to a regional district are included in the category "Other and unknown."

5 Work-related death claims were called fatal claims in earlier versions of this table.

Table 2–5: Claims¹ first paid by subsector and type of claim,^{2,3} 2017

Sector/ sub- sector ⁴	Description ⁵	Health care-only claims	Short-term disability claims	Long-term disability claims	Work-related death claims ^{6,7}	Overall total
Sector 70 — Primary Resources						
7010	Agriculture	500	471	80	2	1,053
7020	Fishing	243	112	25	1	381
7030	Forestry	950	569	214	9	1,742
7040	Oil and Gas or Mineral Resources	633	191	94	3	921
	Total	2,326	1,343	413	15	4,097
Sector 71 — Manufacturing						
7110	Food and Beverage Products	1,079	1,201	129	1	2,410
7120	Metal and Non-metallic Mineral Products	2,491	1,698	250	11	4,450
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	512	417	48	3	980
7140	Wood and Paper Products	2,965	1,435	358	15	4,773
7150	Other Products	854	574	86	3	1,517
	Total	7,901	5,325	871	33	14,130
Sector 72 — Construction						
7210	General Construction	8,637	6,266	914	38	15,855
7220	Heavy Construction	175	70	16	3	264
7230	Road Construction or Maintenance	610	336	80	5	1,031
	Total	9,422	6,672	1,010	46	17,150
Sector 73 — Transportation and Warehousing						
7310	Warehousing	163	274	12	0	449
7320	Transportation and Related Services	3,010	3,984	571	23	7,588
	Total	3,173	4,258	583	23	8,037
Sector 74 — Trade						
7410	Retail	5,122	4,842	355	4	10,323
7420	Wholesale	884	1,037	110	1	2,032
	Total	6,006	5,879	465	5	12,355
Sector 75 — Public Sector						
7530	Public Administration	1,762	1,794	206	9	3,771
Sector 76 — Service Sector						
7610	Accommodation, Food, and Leisure Services	5,671	4,976	311	6	10,964
7620	Business Services	524	427	61	3	1,015
7630	Professional, Scientific, and Technical Services	1,394	994	121	3	2,512

Sector/ sub- sector ⁴	Description ⁵	Health care-only claims	Short-term disability claims	Long-term disability claims	Work-related death claims ^{6,7}	Overall total
7640	Other Services	4,481	3,983	458	8	8,930
7650	Education	2,078	2,231	182	3	4,494
7660	Health Care and Social Services	5,648	8,830	543	0	15,021
7670	Utilities	421	283	42	1	747
	Total	20,217	21,724	1,718	24	43,683
Sectors 81-84 — Deposit Accounts						
8108	Canadian Pacific Ltd. and Associated Companies	122	36	10	0	168
8110	Federal Government ³	631	880	91	-1	1,601
8209	Burlington Northern Inc.	0	3	0	0	3
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	127	190	33	0	350
8411	Government of the Province of British Columbia	551	662	60	0	1,273
	Total	1,431	1,771	194	-1	3,395
Section 39						
39(1)(d)	Disaster Reserve	0	0	0	0	0
39(1)(e)	Enhancement Reserve	1	2	0	0	3
	Total	1	2	0	0	3
Other ⁸		183	3	1	0	187
Grand total		52,422	48,771	5,461	154	106,808

1 Claims can be reported in one year and paid in the next. As such, some paid claims in this table are not included in the total claims reported in the “All reported fatalities and injuries” table (Table 1-1 on page 12).

2 Claims can change categories from one year to the next. Thus, claim counts by type are adjusted so claims are not counted twice. For example, if a claim counted this year as a short-term disability (STD) claim in this table becomes a long-term disability (LTD) claim next year, a count would be added to next year’s long-term disability count and subtracted from next year’s STD count. In this way, the STD claims in this table can be considered the number of claims receiving short-term disability benefits that do not go on to receive long-term disability or survivor benefits. Similar adjustments are made for changes between other categories.

3 Short-term disability claims for federal government employees who remained on full salary are counted as short-term disability claims in 2010 and later years.

Some were counted as Health care-only claims in 2009 and prior years, while some were not counted at all.

4 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date (not retroactively) for all claims.

5 For a complete listing of WorkSafeBC’s classification structure, see Classes of Industry section, page 96.

6 Work-related death claims were called fatal claims in earlier versions of this table.

7 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1-3, 1-4 and 1-5, which are based on claims that were accepted in the year for work-related death benefits, regardless of whether the first payment has been made.

8 Includes claims uncoded to subsector as of December 31, 2017.

Table 2–6: Claims first paid by type of claim,¹ 2008–2017

Year first paid	Health care–only claims ²	Short-term disability claims	Long-term disability claims	Work-related death claims ^{3,4}	Overall total
2008	56,906	59,344	4,708	160	121,118
2009	43,523	47,651	3,520	121	94,815
2010	44,830	47,006	3,684	143	95,663
2011	51,053	47,974	4,771	142	103,940
2012	51,523	45,145	7,893	149	104,710
2013	51,695	46,073	5,776	128	103,672
2014	50,905	45,176	6,537	173	102,791
2015	50,722	46,628	5,357	116	102,823
2016	51,901	45,891	5,756	139	103,687
2017	52,422	48,771	5,461	154	106,808
2008–2017	505,480	479,659	53,463	1,425	1,040,027

1 For 2009–2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

2 The figures on counts for Health care–only claims for 2008–2009 were revised in the *WorkSafeBC Statistics 2010* to correct a reporting error.

3 Work-related death claims were called fatal claims in earlier versions of this table.

4 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1–3, 1–4 and 1–5, which are based on claims that were accepted in the year for work-related death benefits, regardless of whether the first payment has been made.

Table 2-7: Health care-only, short-term disability, long-term disability, and work-related death claims¹ first paid, by subsector, 2016 and 2017

Sector/ sub- sector ²	Description ³	Health care-only claims		Short-term disability/ long-term disability/ work-related death claims ¹		Total	
		2016	2017	2016	2017	2016	2017
Sector 70 — Primary Resources							
7010	Agriculture	488	500	560	553	1,048	1,053
7020	Fishing	239	243	215	138	454	381
7030	Forestry	1,022	950	834	792	1,856	1,742
7040	Oil and Gas or Mineral Resources	560	633	231	288	791	921
	Total	2,309	2,326	1,840	1,771	4,149	4,097
Sector 71 — Manufacturing							
7110	Food and Beverage Products	1,139	1,079	1,262	1,331	2,401	2,410
7120	Metal and Non-metallic Mineral Products	2,395	2,491	1,970	1,959	4,365	4,450
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	489	512	487	468	976	980
7140	Wood and Paper Products	2,957	2,965	1,762	1,808	4,719	4,773
7150	Other Products	824	854	721	663	1,545	1,517
	Total	7,804	7,901	6,202	6,229	14,006	14,130
Sector 72 — Construction							
7210	General Construction	8,470	8,637	6,842	7,218	15,312	15,855
7220	Heavy Construction	156	175	100	89	256	264
7230	Road Construction or Maintenance	533	610	323	421	856	1,031
	Total	9,159	9,422	7,265	7,728	16,424	17,150
Sector 73 — Transportation and Warehousing							
7310	Warehousing	191	163	233	286	424	449
7320	Transportation and Related Services	2,904	3,010	4,183	4,578	7,087	7,588
	Total	3,095	3,173	4,416	4,864	7,511	8,037
Sector 74 — Trade							
7410	Retail	5,164	5,122	5,115	5,201	10,279	10,323
7420	Wholesale	887	884	1,080	1,148	1,967	2,032
	Total	6,051	6,006	6,195	6,349	12,246	12,355
Sector 75 — Public Sector							
7530	Public Administration	1,723	1,762	1,933	2,009	3,656	3,771

Sector/ sub- sector ²	Description ³	Health care-only claims		Short-term disability/ long-term disability/ work-related death claims ¹		Total	
		2016	2017	2016	2017	2016	2017
Sector 76 — Service Sector							
7610	Accommodation, Food, and Leisure Services	5,803	5,671	5,127	5,293	10,930	10,964
7620	Business Services	542	524	489	491	1,031	1,015
7630	Professional, Scientific, and Technical Services	1,340	1,394	955	1,118	2,295	2,512
7640	Other Services	4,363	4,481	4,192	4,449	8,555	8,930
7650	Education	2,034	2,078	2,102	2,416	4,136	4,494
7660	Health Care and Social Services	5,684	5,648	8,953	9,373	14,637	15,021
7670	Utilities	455	421	337	326	792	747
	Total	20,221	20,217	22,155	23,466	42,376	43,683
Sectors 81-84 — Deposit Accounts							
8108	Canadian Pacific Ltd. and Associated Companies	98	122	54	46	152	168
8110	Federal Government ⁴	651	631	855	970	1,506	1,601
8209	Burlington Northern Inc.		0	0	3	0	3
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	136	127	230	223	366	350
8411	Government of the Province of British Columbia	505	551	643	722	1,148	1,273
	Total	1,390	1,431	1,782	1,964	3,172	3,395
Section 39							
39(1)(d)	Disaster Reserve	0	0	0	0	0	0
39(1)(e)	Enhancement Reserve	1	1	-2	2	-1	3
	Total	1	1	-2	2	-1	3
Other ⁵		148	183	0	4	148	187
Grand total		51,901	52,422	51,786	54,386	103,687	106,808

1 Work-related death claims were called fatal claims in earlier versions of this table.

2 Some employers have been reclassified since their initial classification in a subsector. The table reflects such changes as of the reclassification date (not retroactively) for all claims.

3 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

4 Short-term disability claims for federal government employees who remained on full salary are counted as short-term disability claims in 2010 and later years. Some were counted as Health care-only claims in 2009 and prior years, while some were not counted at all.

5 Includes claims first paid in 2016 and 2017 that were uncoded to subsector as of December 31 of these years.

Table 2–8: Days lost and claims first paid in 2017, by year of injury

Year of injury	Number of short-term disability, long-term disability, and work-related death claims ¹ first paid in 2017 ²	Total days lost in 2017 from all claims ³
2007 and prior	53	45,459
2008	9	9,922
2009	7	10,425
2010	10	8,492
2011	10	13,802
2012	16	19,173
2013	49	36,878
2014	117	66,405
2015	443	164,152
2016	5,419	867,391
2017	48,253	1,508,128
Total	54,386	2,750,227

1 Work-related death claims were called fatal claims in earlier versions of this table.

2 The total number of claims first paid in 2017 shown by year of injury. For example, WorkSafeBC first paid 49 claims in 2017 from injuries occurring in 2013.

3 These figures are workdays compensated in 2017 on all claims, not only those first paid in 2017. For example, the total includes nine claims with an injury year of 2008 that received first payment of short-term disability, long-term disability, and work-related death benefits. In 2017, there were 9,922 days lost from claims with an injury year of 2008.

Table 2–9: Days lost from work by subsector, 2013–2017

In 2017, 2,750,227 days were lost from work owing to occupational injury and disease. Days lost in 2017 are those paid in 2017 on current- and prior-year injuries. Of the total days paid in 2017, 54.9 percent were from injuries and diseases occurring in 2017, 31.5 percent were from injuries and diseases occurring in 2016, and 13.6 percent were from injuries and diseases occurring in 2015 and earlier.

Sector/ sub- sector	Description ¹	Days lost in the year on claims from all years					Percent,	
		2013	2014	2015	2016	2017	2013– 2017	2013– 2017
Sector 70 — Primary Resources								
7010	Agriculture	30,049	33,418	30,796	30,910	27,131	152,304	1.1%
7020	Fishing	18,384	14,230	16,972	16,105	16,129	81,820	0.6%
7030	Forestry	59,134	62,752	50,229	48,334	57,471	277,920	2.1%
7040	Oil and Gas or Mineral Resources	25,390	16,989	15,682	13,854	15,196	87,111	0.7%
	Total	132,957	127,389	113,679	109,203	115,927	599,155	4.5%
Sector 71 — Manufacturing								
7110	Food and Beverage Products	61,861	48,256	47,186	45,410	46,271	248,984	1.9%
7120	Metal and Non-metallic Mineral Products	84,539	83,944	82,811	70,744	70,990	393,028	3.0%
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	17,397	19,141	18,375	17,267	15,685	87,865	0.7%
7140	Wood and Paper Products	97,654	81,808	88,311	87,463	80,684	435,920	3.3%
7150	Other Products	31,650	30,037	27,585	23,465	22,886	135,623	1.0%
	Total	293,101	263,186	264,268	244,349	236,516	1,301,420	9.8%
Sector 72 — Construction								
7210	General Construction	367,021	352,788	315,189	321,732	355,777	1,712,507	12.9%
7220	Heavy Construction	7,568	6,774	4,657	6,350	5,729	31,078	0.2%
7230	Road Construction or Maintenance	24,037	23,673	21,513	19,398	22,661	111,282	0.8%
	Total	398,626	383,235	341,359	347,480	384,167	1,854,867	13.9%
Sector 73 — Transportation and Warehousing								
7310	Warehousing	10,843	8,508	7,745	7,280	8,524	42,900	0.3%
7320	Transportation and Related Services	258,090	235,882	222,544	233,543	246,191	1,196,250	9.0%
	Total	268,933	244,390	230,289	240,823	254,715	1,239,150	9.3%

Sector/ sub- sector	Description ¹	Days lost in the year on claims from all years					Percent,	
		2013	2014	2015	2016	2017	2013- 2017	2013- 2017
Sector 74 — Trade								
7410	Retail	196,599	182,570	175,040	175,698	181,168	911,075	6.8%
7420	Wholesale	45,846	41,930	39,539	41,934	42,277	211,526	1.6%
	Total	242,445	224,500	214,579	217,632	223,445	1,122,601	8.4%
Sector 75 — Public Sector								
7530	Public Administration	71,125	69,622	60,625	61,623	70,928	333,923	2.5%
Sector 76 — Service Sector								
7610	Accommodation, Food, and Leisure Services	191,206	177,313	170,169	174,119	178,689	891,496	6.7%
7620	Business Services	27,093	22,454	20,573	19,308	23,574	113,002	0.8%
7630	Professional, Scientific, and Technical Services	38,504	35,267	37,473	45,758	55,357	212,359	1.6%
7640	Other Services	184,935	169,607	159,500	172,222	168,205	854,469	6.4%
7650	Education	65,063	61,669	56,618	62,042	73,205	318,597	2.4%
7660	Health Care and Social Services	340,718	336,719	353,224	375,149	390,415	1,796,225	13.5%
7670	Utilities	17,371	16,780	14,479	11,275	12,865	72,770	0.5%
	Total	864,890	819,809	812,036	859,873	902,310	4,258,918	32.0%
Sectors 81-84 — Deposit Accounts		56,686	49,216	73,309	60,407	65,314	304,932	2.3%
Section 39		430,416	447,436	476,446	440,991	494,085	2,289,374	17.2%
Other		2,425	1,855	1,854	1,271	2,820	10,225	0.1%
Grand total		2,761,604	2,630,638	2,588,444	2,583,652	2,750,227	13,314,565	100.0%

¹ For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

Charts 2–10 (a–f): Key indicators, 2008–2017

This series of charts showing 10-year trends feature statistical indicators used since 1992. Though none have changed dramatically from year to year, some significant trends have occurred over the past decade.

Chart 2–10a shows claim duration as measured in days per claim. Five components of duration are shown: days paid per claim in the injury year and days paid per claim in each of the four years following the injury year. This method of showing duration has been recommended by the Association of Workers' Compensation Boards of Canada (AWCBC) and adopted as a standard by Canadian compensation systems. Chart 2–10a indicates duration increased from 2008 to 2011. The rate of increase was significant in 2009 and 2010, and then remained relatively steady through 2012. Duration trended downward from 2013 to 2016 until showing a slight increase in 2017. Durations in Chart 2–10a are based solely on short-term disability days for each of the years in the 2008–2017 period.

Chart 2–10b illustrates one of WorkSafeBC's most important statistical indicators, the provincial injury rate — the number of claims per 100 person-years of covered employment (one person-year is the equivalent of one person working all year on either a part- or full-time basis). The provincial injury rate dropped significantly between 2008 and 2009, and has been stable and at near-historic lows in the past few years. To calculate the provincial injury rate, the number of claims relates to those first paid for short-term disability, long-term disability, or survivor benefits either in the year of injury or first quarter of the following year. Estimates of person-years are based on gross payrolls that employers with coverage report to WorkSafeBC.

The third indicator, presented in Chart 2–10c, the work-related death rate, relates to the second indicator. It represents the number of accepted work-related deaths per 100 person-years of covered employment. The work-related death rate, arising from all injuries and diseases, showed little variation from 2008 to 2014 but exhibited a small drop in 2015. In *WorkSafeBC Statistics 2006* and earlier reports, only the overall work-related death rate was shown in this chart. Beginning in 2007 and after, Chart 2–10c has included a breakdown of the work-related death rate by fatality category.

Chart 2–10d shows the percentage of short-term disability claims arising from back strain injuries. The percentage of back strain injuries sloped upward from 2008 to 2009, displaying a minor downward trend since 2012. Back strain injuries are the most common injury type reported to WorkSafeBC.

The last two charts reflect shifts in the population of WorkSafeBC-covered workers. Chart 2–10e indicates the percentage of female claimants has increased from 33 percent in 2008 to 38 percent in 2017, while Chart 2–10f shows the percentage of claimants under 25 declined sharply in 2009. It declined further in 2010 and has been fairly stable since. The same chart also shows the percentage of claimants 55 or older has been increasing.

For 2009–2011, figures on counts, costs, and days (or their derivatives) have been impacted by a drop in the number of reported injuries as well as business process changes.

Chart 2-10a: Number of days paid per claim, 2008-2017

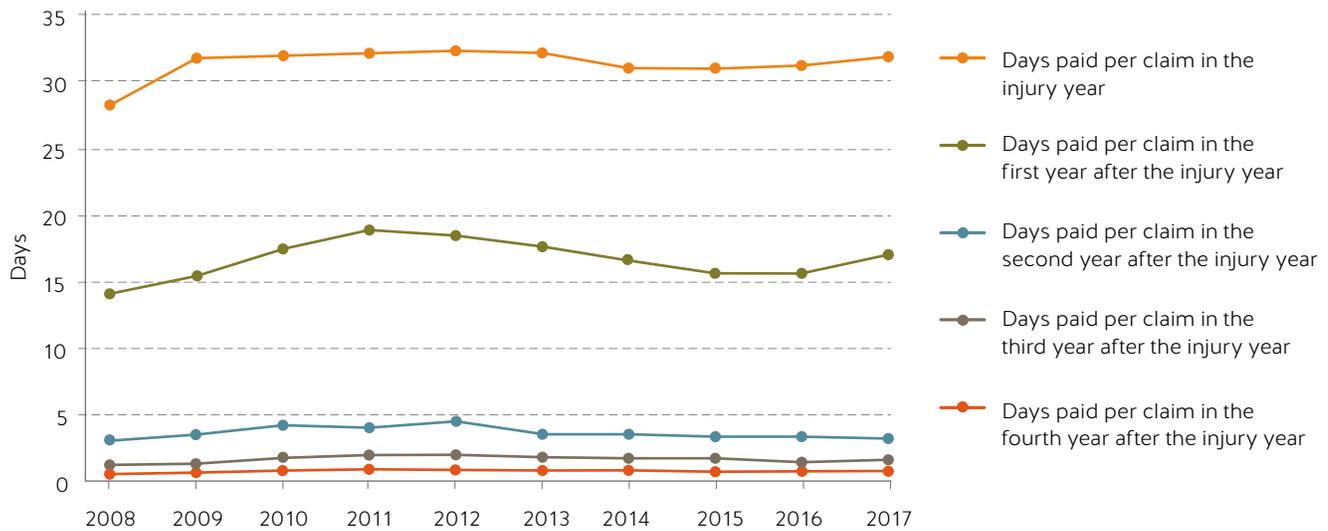
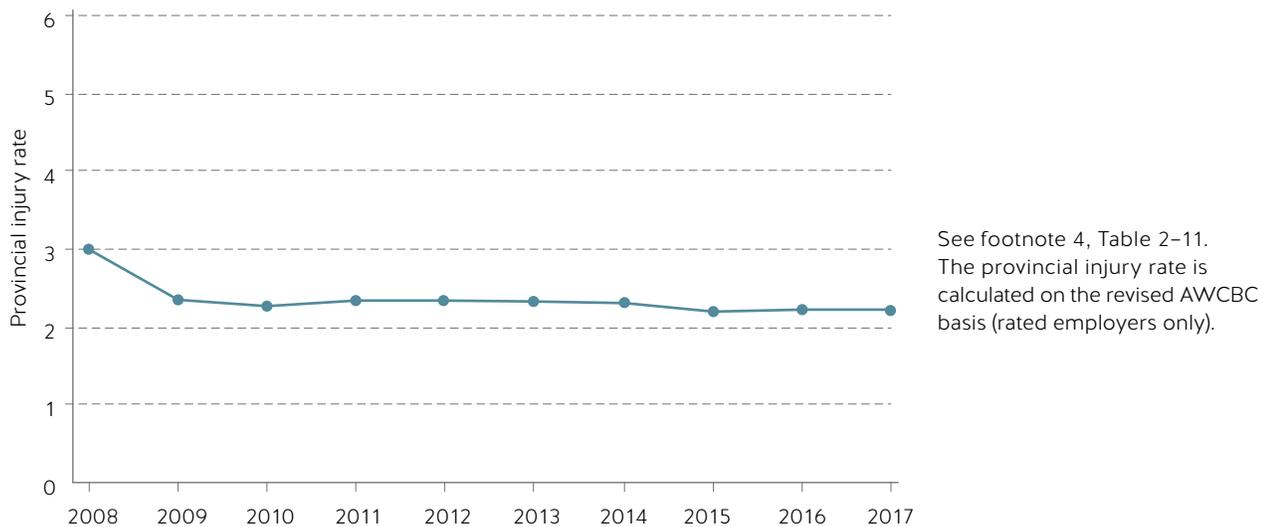


Chart 2-10b: Provincial injury rate,¹ 2008-2017



¹ Number of claims per 100 person-years of WorkSafeBC-covered employment.

Chart 2-10c: Work-related death rate¹ by category of fatality, 2008-2017

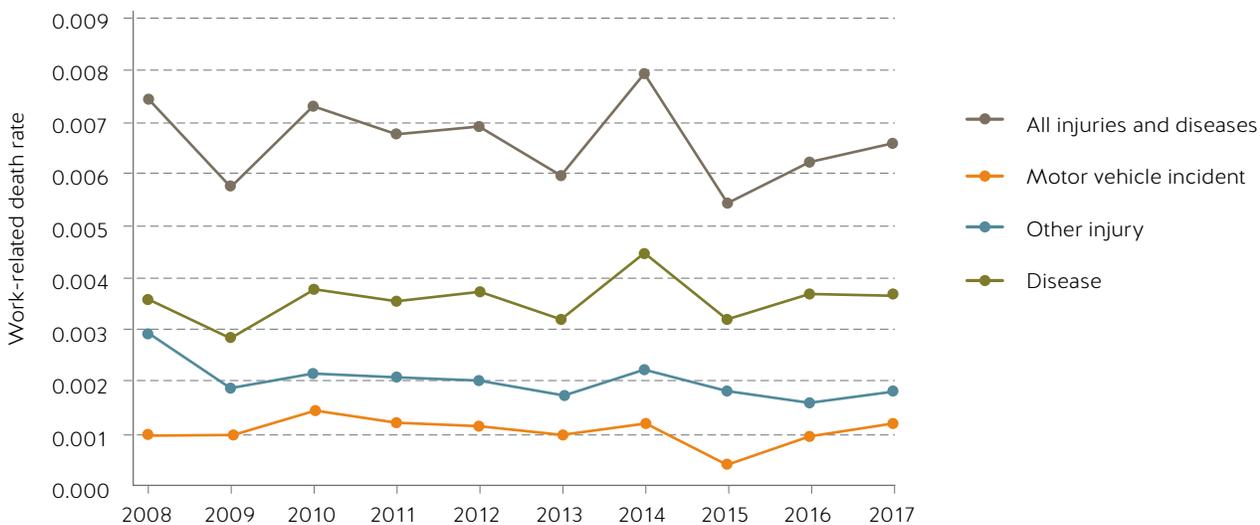
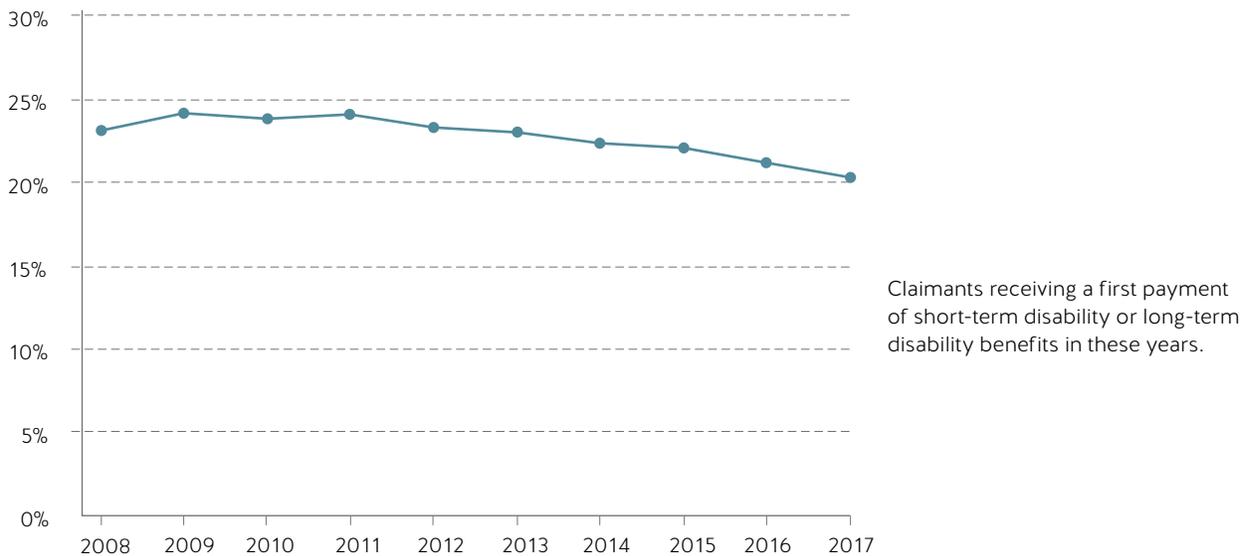


Chart 2-10d: Percentage of claimants with back strains, 2008-2017



1 Number of work-related death claims per 100 person-years of WorkSafeBC-covered employment.

Chart 2-10e: Percentage of female claimants, 2008-2017

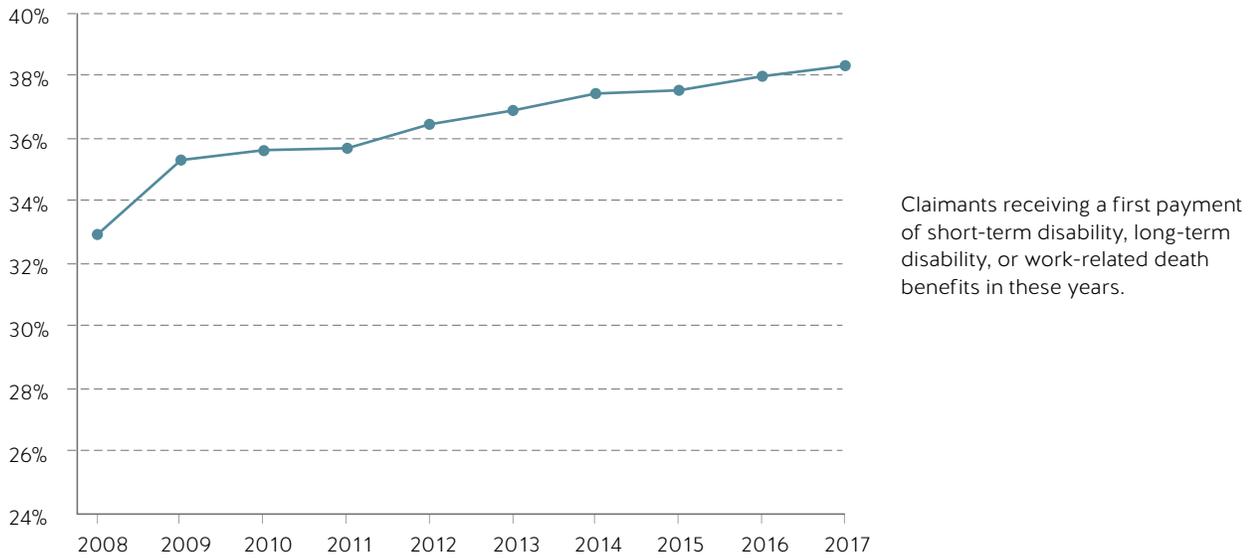


Chart 2-10f: Percentage of claimants under age 25 and 55 or older, 2008-2017

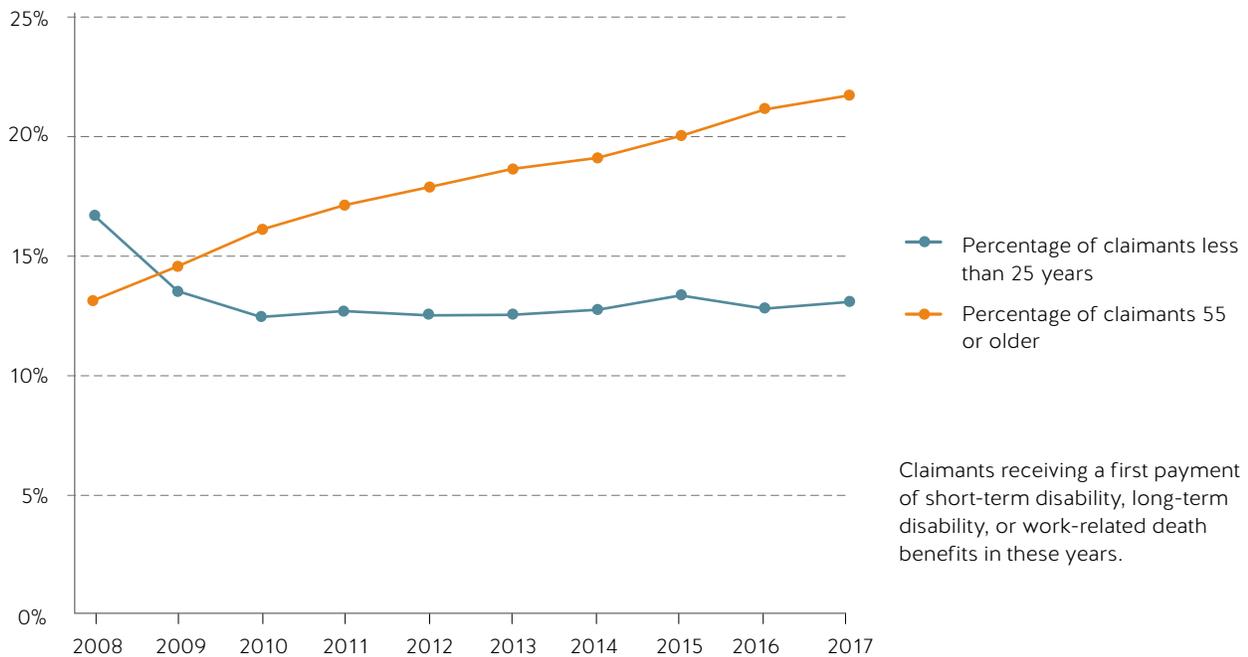
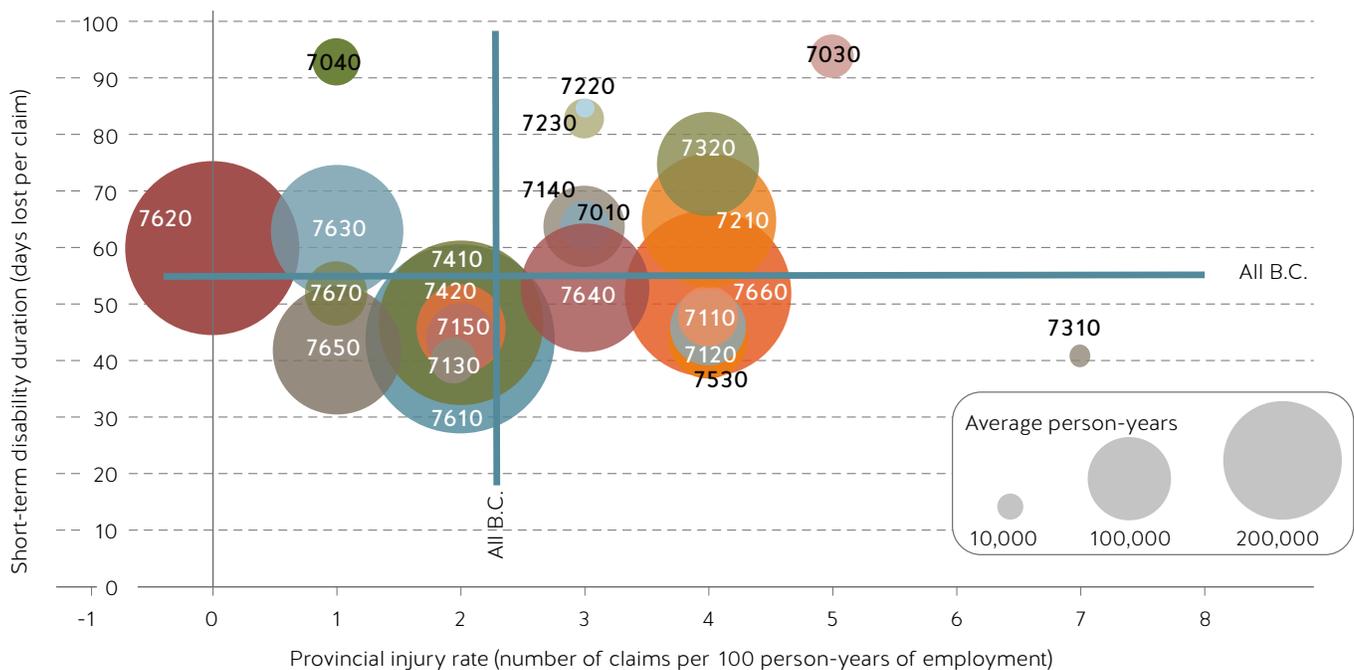


Table 2–11: Injury rate and relief-adjusted short-term disability duration for rateable subsectors, 2013–2017¹

Sub-sector	Description	Injury rate ² (number of claims ³ per 100 person-years ⁴ of employment)					Relief-adjusted short-term disability duration ^{2,5,6} (days per claim)				
		2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
7010	Agriculture	3	3	3	2	2	64	69	62	63	57
7020 ⁷	Fishing						83	78	85	73	83
7030	Forestry	5	5	5	5	5	75	82	71	64	85
7040	Oil and Gas or Mineral Resources	1	1	1	1	1	86	67	72	72	78
7110	Food and Beverage Products	5	4	4	4	4	55	48	49	47	46
7120	Metal and Non-metallic Mineral Products	4	4	4	4	4	45	45	46	45	47
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2	2	2	2	2	41	44	45	45	43
7140	Wood and Paper Products	3	3	3	3	3	68	59	64	61	59
7150	Other Products	2	2	1	1	1	51	48	48	41	43
7210	General Construction	4	4	4	4	4	71	69	62	61	66
7220	Heavy Construction	4	4	3	3	3	87	79	66	84	88
7230	Road Construction or Maintenance	3	3	3	3	3	79	80	78	75	80
7310	Warehousing	8	8	6	7	6	45	37	43	42	42
7320	Transportation and Related Services	5	5	4	4	5	79	72	71	72	74
7410	Retail	2	2	2	2	2	50	48	46	45	47
7420	Wholesale	2	2	2	2	2	50	48	48	48	48
7530	Public Administration	4	4	3	3	3	44	44	40	41	48
7610	Accommodation, Food, and Leisure Services	2	2	2	2	2	51	47	43	45	46
7620 ⁸	Business Services	0	0	0	0	0	63	56	53	52	63
7630 ⁸	Professional, Scientific, and Technical Services	1	0	1	1	1	64	61	61	63	67

Sub-sector	Description	Injury rate ² (number of claims ³ per 100 person-years ⁴ of employment)					Relief-adjusted short-term disability duration ^{2,5,6} (days per claim)				
		2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
7640	Other Services	3	3	3	3	3	58	56	52	52	52
7650	Education	1	1	1	1	2	40	41	38	39	43
7660 ⁶	Health Care and Social Services	4	4	4	4	4	43	42	45	46	48
7670	Utilities	1	1	1	1	1	49	55	51	42	50
All subsectors		2.3	2.3	2.2	2.2	2.2	58	55	54	54	56

Provincial injury rate, duration, and person-years by subsector,^{9,10,11} 2013–2017



Please refer to the following page for related footnotes.

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- 1 Some figures in the 2013–2016 period have been slightly revised.
 - 2 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes completely for injury rates, and as of the reclassification date (not retroactively) for duration.
 - 3 The number of claims are those that received short-term disability, long-term disability, or survivor benefits either in the year of injury or the first quarter of the following year.
 - 4 One person-year is the equivalent of one person working all year on either a part- or full-time basis. Subsector estimates of person-years are based on gross payroll data submitted by employers and on matching wage-rate data.

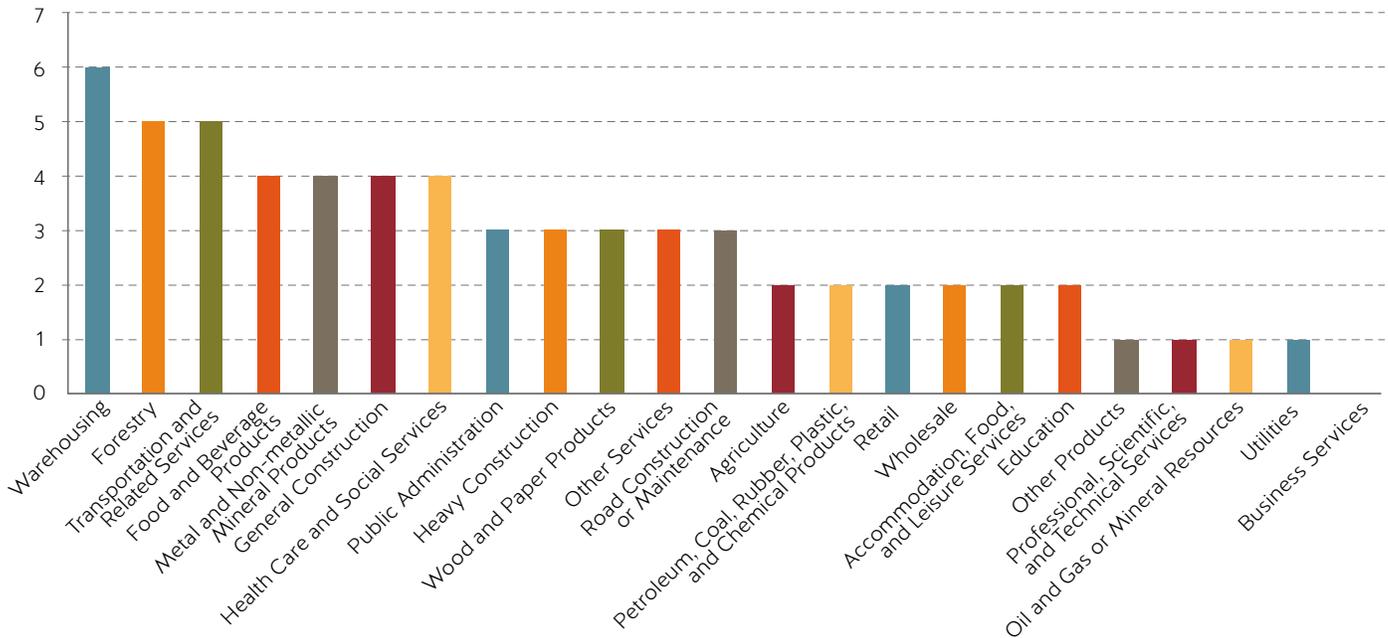
In the past, wage-rate data was based on Statistics Canada information published on the 1980 Standard Industrial Classification basis. Wage-rate data is now primarily based on the wage rates of short-term disability claimants. Data pertaining to 2017 person-years is preliminary; so too are the 2017 injury rates.

- 5 Relief-adjusted, short-term disability (STD) duration is a measure of the total days lost per claim on disability claims, including days lost in years beyond the year of injury, and calculated according to a methodology established by the Association of Workers' Compensation Boards of Canada (AWCBC). Several methods can be used to calculate duration; comparisons from other sources should be made bearing this in mind.

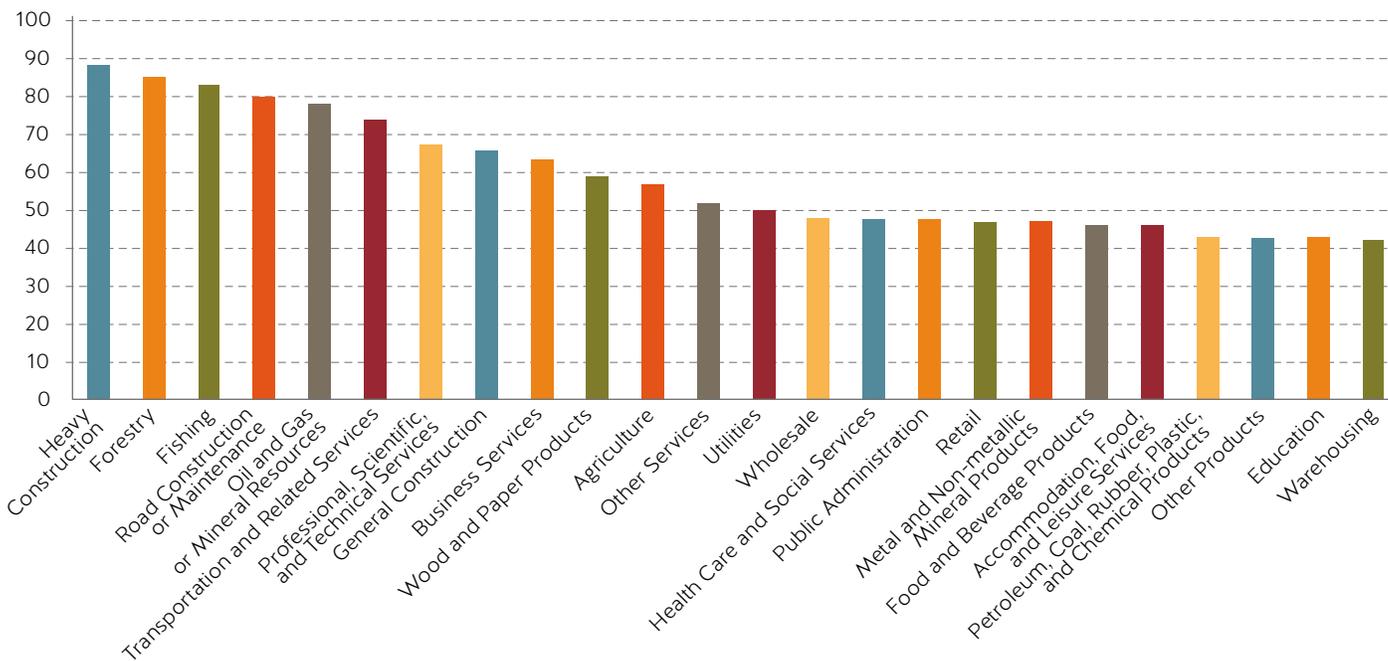
The subsector duration in the table above reflects an adjustment for days relieved under Section 39(1)(e) of the *Workers Compensation Act*. The all-subsector duration published in past years included days relieved under Section 39(1)(e), which is applied when WorkSafeBC believes days are lost from work due to a pre-existing condition.

- 6 Days lost for subsectors that frequently receive compensation payments on a calendar-day basis have been adjusted to the same workday basis as the other subsectors. In 2007, subsector 7660 was added to the group of subsectors subject to adjustments.
- 7 Due to the difficulty in calculating estimates of person-years for subsector 7020 (most subsector 7020 employers do not report gross payrolls in the same way employers in other rated subsectors do), no injury rates are calculated for subsector 7020.
- 8 Injury rates of less than 0.5 are shown as 0.
- 9 For a complete listing of WorkSafeBC's classification structure, see *Classes of Industry* section, page 96.
- 10 Injury rate and duration can be quite volatile for smaller industries; performance can vary from year to year.
- 11 The figures for injury rate, short-term disability duration, and person-years are based on the five-year average 2013–2017.

Injury rate by rateable subsector, 2017

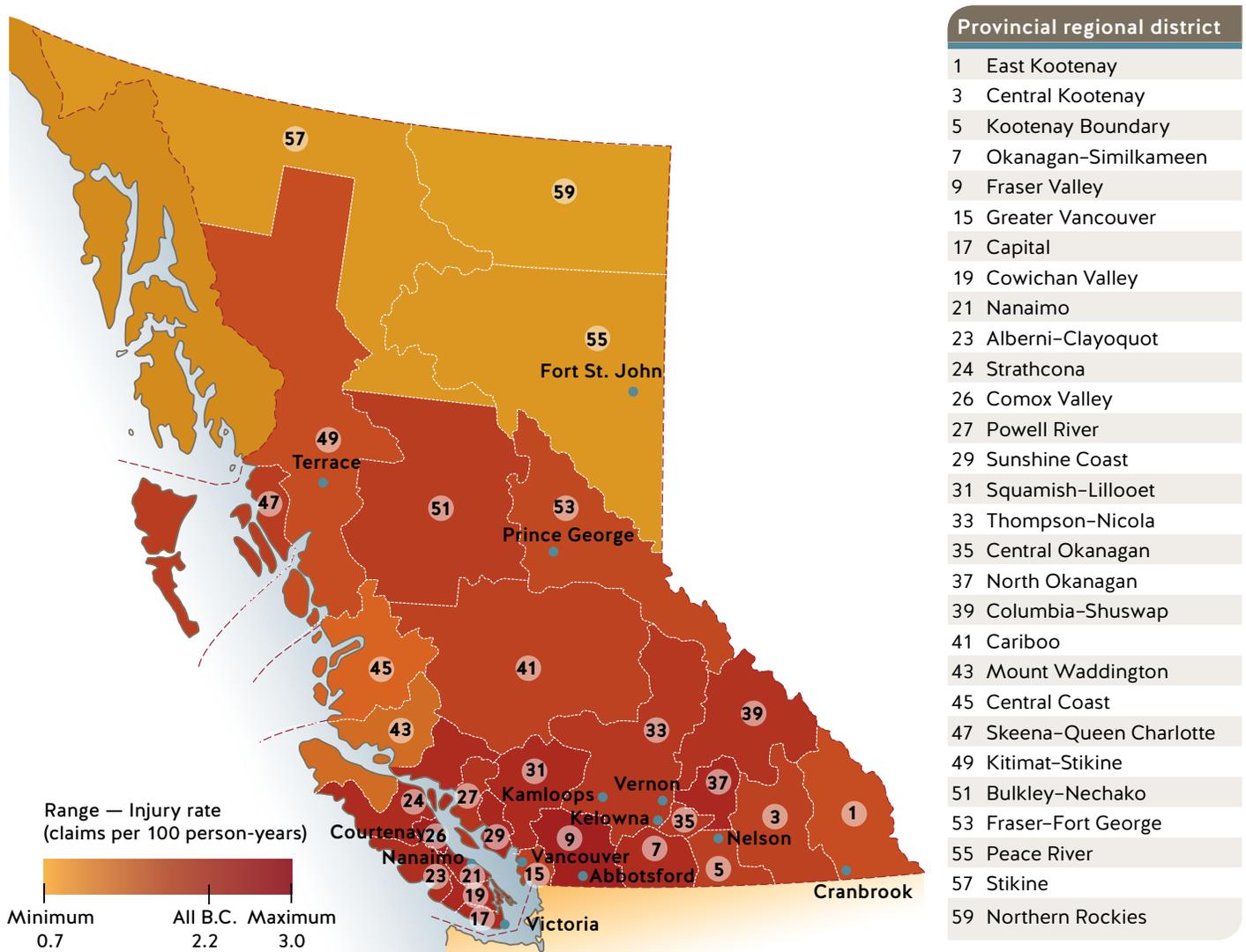


Relief-adjusted duration¹ by rateable subsector, 2017



¹ 1 Days per claim.

Provincial injury rate estimate by regional district, ¹⁻⁵ 2016



1 The provincial injury rate for All B.C. was 2.20 claims per 100 person years in 2016.

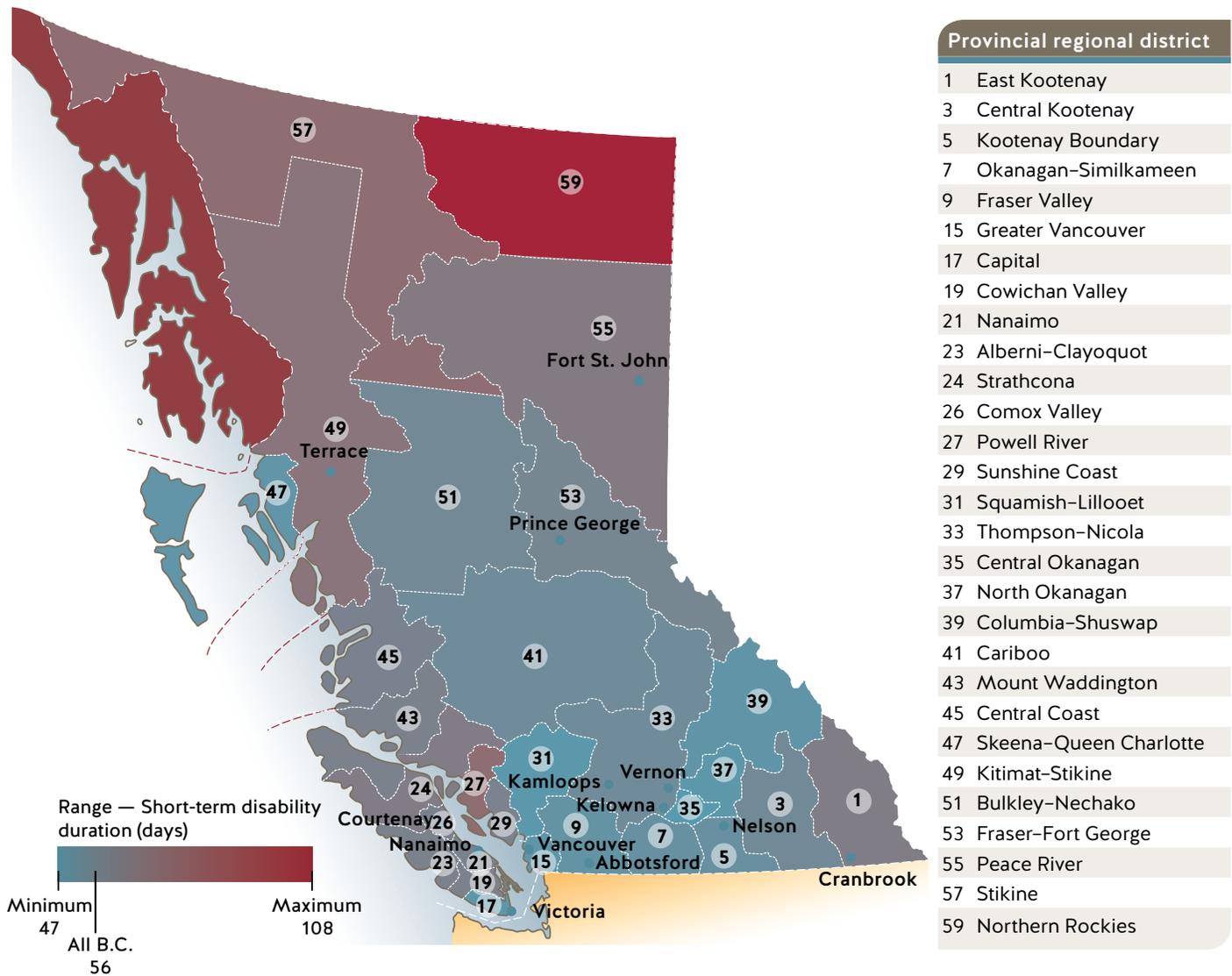
2 The above figures are derived from claims categorized by regional district based on the accountable reporting/incident employer operating-location classification unit (CU) for a claim. This location is not necessarily an indication of the region where the actual injury occurred.

3 To calculate these estimates, the person-years have been allocated based on an even distribution between employer operating-location CUs active in the period.

4 Industry mix may contribute to the differences between regional districts, as injury rates differ between industries.

5 Regional district 57 (Stikine) has a very low volume of claims, therefore the above measure is not considered reliable.

Short-term disability (STD) duration by regional district, ¹⁻⁴ 2017



1 In 2017, the short-term disability duration for All B.C. was 56 days.

2 Claims are categorized by regional district based on the reporting/incident employer operating location. This location is not necessarily an indication of the region in which the injury occurred.

3 Industry mix may contribute to the differences between regional districts, as average claim duration differs between industries.

4 Regional district 45 (Central Coast) and 57 (Stikine) have very low volume of claims, and the above measure is not considered reliable. These districts have been assigned the average value of adjacent districts.

Claim Costs

Chart 3-1: Claim costs by benefit type, 2013-2017^{1,2}

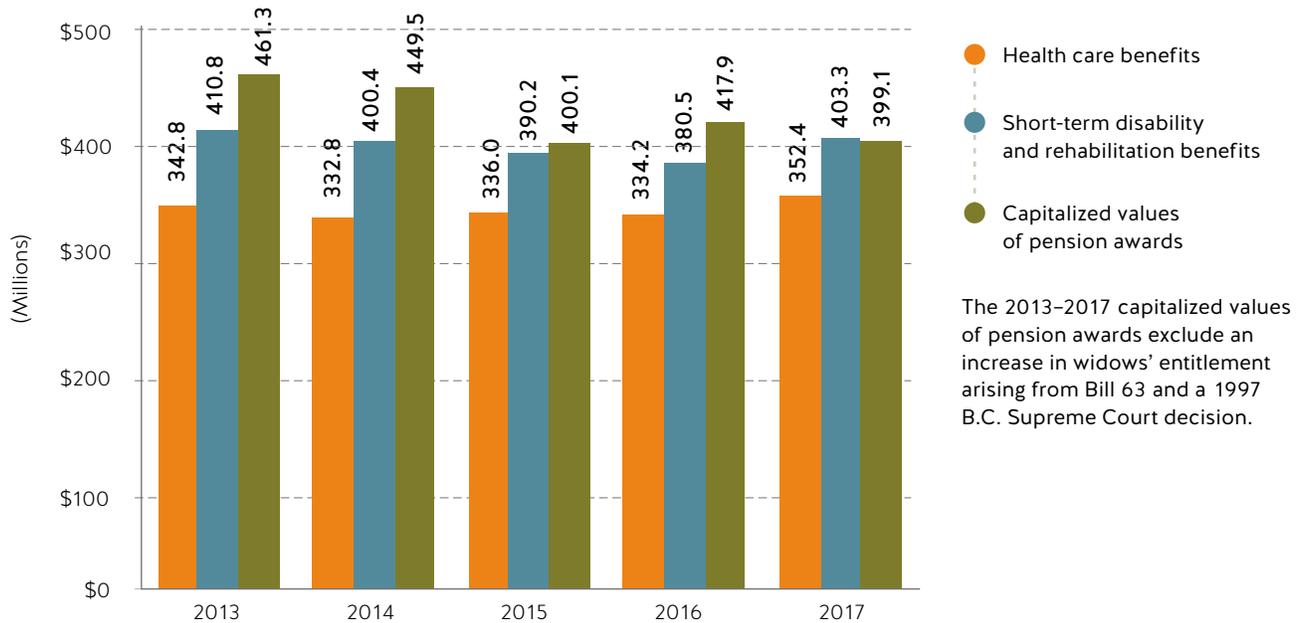
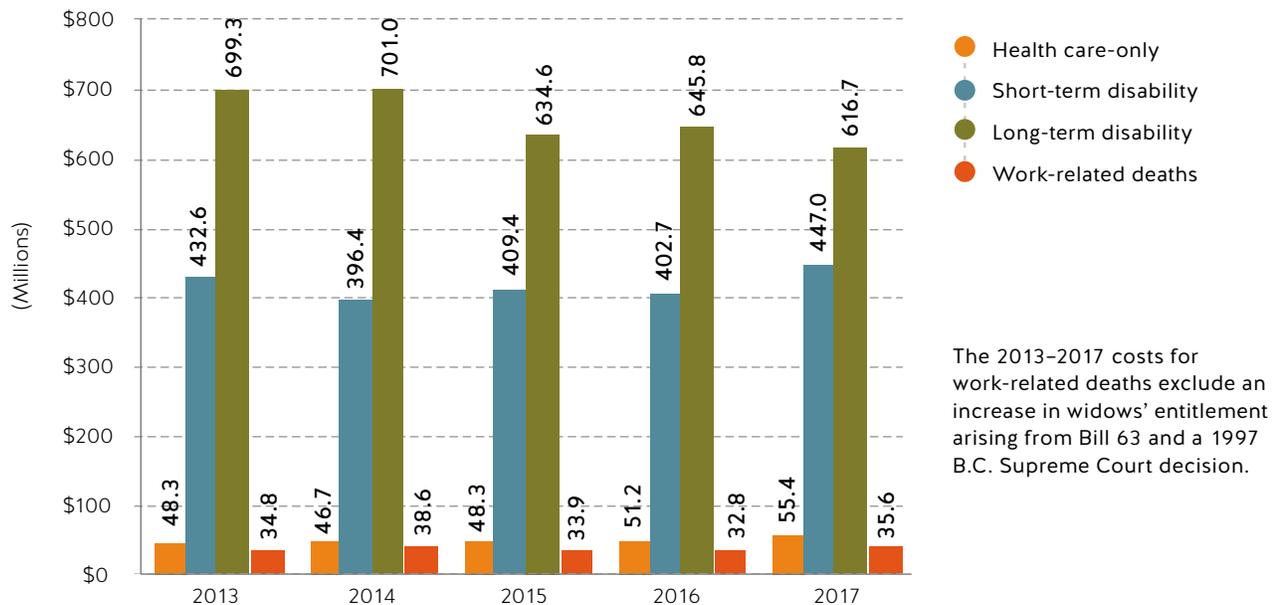


Chart 3-2: Claim costs by claim type, 2013-2017^{1,2}



1 Claim costs for 2016 have been revised to correct a reporting error.

2 Due to rounding, the numbers may not add up to those shown in Table 3-4.

Table 3–3: Claim costs charged by subsector and type of claim,¹ 2017

Sector/ sub- sector ²	Description ³	Costs for Health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs)	Costs for long-term disability claims (incl. health care and rehab costs)	Survivor benefits (includes health care and rehab costs) ⁴	Overall total ⁵
Sector 70 — Primary Resources						
7010	Agriculture	400,675	3,549,818	6,181,668	710,583	10,842,743
7020	Fishing	454,850	2,299,087	2,236,266	579,819	5,570,022
7030	Forestry	2,400,819	11,420,992	24,507,504	2,728,809	41,058,124
7040	Oil and Gas or Mineral Resources	1,528,509	4,574,346	11,572,689	184,327	17,859,870
	Total	4,784,852	21,844,243	44,498,127	4,203,538	75,330,760
Sector 71 — Manufacturing						
7110	Food and Beverage Products	896,086	6,877,381	6,592,216	174,582	14,540,264
7120	Metal and Non-metallic Mineral Products	3,376,947	14,224,995	23,107,448	1,651,395	42,360,785
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	535,836	2,869,093	4,888,661	796,913	9,090,503
7140	Wood and Paper Products	6,138,541	15,321,719	34,459,964	1,737,498	57,657,722
7150	Other Products	534,126	3,500,056	5,798,685	812,880	10,645,747
	Total	11,481,535	42,793,244	74,846,974	5,173,269	134,295,022
Sector 72 — Construction						
7210	General Construction	8,392,379	60,579,923	86,962,770	8,713,882	164,648,954
7220	Heavy Construction	291,483	1,273,019	2,600,244	738,763	4,903,509
7230	Road Construction or Maintenance	864,647	4,399,290	6,644,112	353,353	12,261,403
	Total	9,548,509	66,252,232	96,207,127	9,805,998	181,813,866
Sector 73 — Transportation and Warehousing						
7310	Warehousing	219,541	1,454,816	1,300,568	0	2,974,925
7320	Transportation and Related Services	4,200,424	41,677,547	48,431,077	5,292,687	99,601,735
	Total	4,419,965	43,132,363	49,731,645	5,292,687	102,576,660

Sector/ sub- sector ²	Description ³	Costs for Health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs) ³	Costs for long-term disability claims (incl. health care and rehab costs)	Survivor benefits (includes health care and rehab costs) ⁴	Overall total ⁵
Sector 74 — Trade						
7410	Retail	2,601,294	22,080,030	16,601,770	991,579	42,274,674
7420	Wholesale	578,980	6,792,767	7,522,033	486,140	15,379,921
	Total	3,180,274	28,872,798	24,123,803	1,477,720	57,654,595
Sector 75 — Public Sector						
7530	Public Administration	2,424,020	15,173,807	15,017,741	3,665,115	36,280,683
Sector 76 — Service Sector						
7610	Accommodation, Food, and Leisure Services	2,914,837	24,072,098	18,285,211	1,927,293	47,199,440
7620	Business Services	413,940	3,463,462	4,872,233	91,431	8,841,065
7630	Professional, Scientific, and Technical Services	813,870	9,282,333	8,895,645	60,257	19,052,105
7640	Other Services	4,204,393	28,483,517	31,812,467	1,331,514	65,831,891
7650	Education	1,716,641	13,661,235	7,504,909	1,060,402	23,943,187
7660	Health Care and Social Services	3,178,125	58,791,032	33,777,189	27,835	95,774,182
7670	Utilities	907,320	2,724,153	3,852,214	697,180	8,180,867
	Total	14,149,127	140,477,830	108,999,867	5,195,913	268,822,737
Sectors 81-84 — Deposit Accounts						
8108	Canadian Pacific Ltd. and Associated Companies	253,509	875,893	1,639,364	-168,947	2,599,819
8110	Federal Government ⁶	517,376	3,950,131	10,940,703	451,477	15,859,688
8209	Burlington Northern Inc.	521	18,209	45,001	0	63,731
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	124,939	1,818,341	2,430,884	0	4,374,164
8411	Government of the Province of British Columbia	529,833	6,288,960	8,243,592	0	15,062,385
	Total	1,426,179	12,951,533	23,299,545	282,530	37,959,786
Section 39						
39(1)(d)	Disaster Reserve	1,758	0	269,086	0	270,845
39(1)(e)	Enhancement Reserve	112,580	59,558,409	160,151,131	1,259	219,823,380
	Total	114,339	59,558,409	160,420,217	1,259	220,094,225

Sector/ sub- sector ²	Description ³	Costs for Health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs)	Costs for long-term disability claims (incl. health care and rehab costs)	Survivor benefits (includes health care and rehab costs) ⁴	Overall total ⁵
	Reinstatement of widows' benefits ⁷	0	0	0	0	0
	Other costs, including investigation and unclassified	3,838,107	15,982,611	19,519,301	532,924	39,872,942
	Grand total ⁸	55,366,907	447,039,069	616,664,347	35,630,953	1,154,701,276

1 Claims from all years.

2 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date.

3 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

4 Survivor benefits were called costs for fatal claims in earlier versions of this table.

5 These claim costs are calculated on a different basis than the benefit liabilities shown in Note 10 of WorkSafeBC's *2017 Annual Report and 2018–2020 Service Plan*.

6 Some costs shown as short-term disability for the federal government in 2008 and prior years are shown as long-term disability and survivor costs in this table.

7 These additional survivor benefits were awarded through a 1997 B.C. Supreme Court decision pertaining to the reinstatement of widows' benefits.

8 Due to rounding, totals may not balance.

Table 3-4: Claim costs charged by type of claim,¹ 2008-2017

Year charged	Costs for Health care-only claims	Costs for short-term disability claims (includes health care and rehab costs)	Costs for long-term disability claims (includes health care and rehab costs)	Survivor benefits (includes health care and rehab costs) ²	Overall total ³
2008 ⁴	36,907,441	436,660,622	375,021,559	33,461,788	882,051,409
2009 ^{4,5}	31,838,542	416,614,186	331,483,224	24,452,014	804,387,967
2010 ^{4,5}	38,002,986	455,963,770	363,138,611	32,136,267	889,241,634
2011 ^{4,5}	39,551,267	469,734,679	458,446,485	36,176,399	1,003,908,829
2012 ⁴	46,033,330	429,759,880	742,729,227	34,341,519	1,252,863,956
2013 ⁴	48,251,299	432,616,556	699,265,807	34,797,129	1,214,930,791
2014 ⁴	46,691,132	396,434,712	701,025,287	38,599,716	1,182,750,847
2015 ⁴	48,306,227	409,445,453	634,567,136	33,854,399	1,126,173,215
2016 ^{4,6}	51,161,892	402,732,930	645,833,694	32,796,019	1,132,524,535
2017 ⁴	55,366,907	447,039,069	616,664,347	35,630,953	1,154,701,276
2008-2017 ⁷	442,111,023	4,297,001,857	5,568,175,376	336,246,201	10,643,534,458

1 Claims from all years.

2 Survivor benefits were called costs for fatal claims in earlier versions of this table.

3 These claim costs are calculated on a different basis than the benefit liabilities shown in Note 10 of WorkSafeBC's 2017 Annual Report and 2018-2020 Service Plan.

4 Survivor benefits from 2008-2017 include additional reserves required by Bill 63 and a 1997 B.C. Supreme Court decision, which increased the benefit entitlement for dependents of deceased workers.

By year, the additional survivor benefit amounts totalled:

2008	\$479,942	2013	(\$62)
2009	(\$75,170)	2014	(\$10)
2010	(\$2)	2015	\$0
2011	(\$16,743)	2016	\$0
2012	\$47,490	2017	\$0

The overall totals, less these amounts over 10 years, are as follows:

2008	\$881,571,467	2013	\$1,214,930,852
2009	\$804,463,137	2014	\$1,182,750,857
2010	\$889,241,636	2015	\$1,126,173,215
2011	\$1,003,925,572	2016	\$1,132,524,535
2012	\$1,252,816,466	2017	\$1,154,701,276

5 For 2009-2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

6 Claim costs for 2016 have been revised to correct a reporting error.

7 Due to rounding, totals may not balance.

Claim Analysis

Table 4-1: Claims first paid, by subsector and incident type, with number of days lost, 2017

Sector/ sub- sector ³	Description ⁴	Days lost ⁵ on claims for all years	No. of claims	Number of claims by incident type ²										
				Struck against	Struck by	Fall from eleva- tion	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁶	Harmful sub- stances	Trans- por- tation	Miscel- laneous	
Sector 70 — Primary Resources														
7010	Agriculture	27,131	553	25	65	80	100	25	5	145	20	35	55	
7020	Fishing	16,129	138	5	15	5	10	15	0	40	10	35	0	
7030	Forestry	57,471	792	20	130	95	100	25	15	230	75	85	15	
7040	Oil and Gas or Mineral Resources	15,196	288	5	40	25	30	20	5	80	40	30	15	
	Total	115,927	1,771	55	250	205	240	85	25	495	145	185	85	
Sector 71 — Manufacturing														
7110	Food and Beverage Products	46,271	1,331	105	215	75	200	120	10	485	60	50	10	
7120	Metal and Non-metallic Mineral Products	70,990	1,959	130	435	130	155	160	100	700	100	35	15	
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	15,685	468	40	70	25	55	30	5	205	25	10	5	
7140	Wood and Paper Products	80,684	1,808	175	345	115	150	180	30	640	115	45	15	
7150	Other Products	22,886	663	50	165	45	75	30	5	260	15	15	0	
	Total	236,516	6,229	500	1,230	390	635	520	150	2,290	315	155	45	

Short-term disability, long-term disability, and work-related death claims¹ first paid in 2017

Sector/ sub- sector ³	Description ⁴	Days lost ⁵ on claims for all years	Number of claims by incident type ²										
			No. of claims	Struck against by	Struck by	Fall from eleva- tion	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁶	Harmful sub- stances	Trans- por- tation	Miscel- laneous
Sector 72 — Construction													
7210	General Construction	355,777	7,218	570	1,455	1,170	650	235	210	2,500	210	165	55
7220	Heavy Construction	5,729	89	10	25	10	5	5	0	20	5	10	0
	Road Construction or Maintenance	22,661	421	5	35	50	65	15	5	150	25	55	15
	Total	384,167	7,728	585	1,515	1,230	720	255	215	2,670	240	230	70
Sector 73 — Transportation and Warehousing													
7310	Ware- housing	8,524	286	25	50	20	30	10	5	115	5	20	5
7320	Transpor- tation and Related Services	246,191	4,578	215	420	520	655	150	30	1,605	130	710	145
	Total	254,715	4,864	240	470	540	685	160	35	1,720	135	730	150
Sector 74 — Trade													
7410	Retail	181,168	5,201	420	965	330	690	150	10	2,310	90	120	115
7420	Wholesale	42,277	1,148	55	180	100	150	45	10	505	10	85	10
	Total	223,445	6,349	475	1,145	430	840	195	20	2,815	100	205	125
Sector 75 — Public Sector													
7530	Public Adminis- tration	70,928	2,009	110	180	150	300	40	15	875	85	100	155

Short-term disability, long-term disability, and work-related death claims ¹ first paid in 2017													
Sector/ sub- sector ³	Description ⁴	Days lost ⁵ on claims for all years	Number of claims by incident type ²										
			No. of claims	Struck against by	Struck by	Fall from elevation	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁶	Harmful sub- stances	Trans- por- tation	Miscel- laneous
Sector 76 — Service Sector													
7610	Accommo- dation, Food, and Leisure Services	178,689	5,293	465	1,120	425	900	90	10	1,500	560	105	120
7620	Business Services	23,574	491	30	55	35	145	15	0	140	15	30	25
7630	Professional, Scientific, and Technical Services	55,357	1,118	60	150	140	185	30	10	375	25	60	85
7640	Other Services	168,205	4,449	315	705	415	630	155	70	1,655	160	205	140
7650	Education	73,205	2,416	125	310	145	665	25	10	850	60	45	180
7660	Health Care and Social Services	390,415	9,373	320	660	265	1,300	105	15	4,870	575	200	1,060
7670	Utilities	12,865	326	15	20	40	50	5	5	155	10	20	5
	Total	902,310	23,466	1,330	3,020	1,465	3,875	425	120	9,545	1,405	665	1,615
Sectors 81–84 — Deposit Accounts													
8108	Canadian Pacific Ltd. and Associated Companies	2,893	46	0	5	5	5	0	0	15	0	10	5
8110	Federal Government	14,933	970	45	65	95	240	15	10	365	20	50	65
8209	Burlington Northern Inc.	459	3	0	0	0	0	0	0	0	0	0	0
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	10,205	223	15	20	15	30	0	0	105	5	25	10

Short-term disability, long-term disability, and work-related death claims ¹ first paid in 2017													
Sector/ sub- sector ³	Days lost ⁵ on claims for all years	Number of claims by incident type ²											
		Description ⁴	No. of claims	Struck against	Struck by	Fall from elevation	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁶	Harmful sub- stances	Trans- por- tation	Miscel- laneous
8411	36,824	Government of the Province of British Columbia	722	30	60	30	120	10	5	300	15	30	125
Total	65,314		1,964	90	150	145	395	25	15	785	40	115	205
Section 39													
39(1)(d)	262	Disaster Reserve	0	0	0	0	0	0	0	0	0	0	0
39(1)(e)	493,823	Enhancement Reserve	2	0	0	0	0	0	0	0	0	0	0
Total	494,085		2	0	0	0	0	0	0	0	0	0	0
Other ⁷	2,820		4	0	0	0	0	0	0	0	0	0	0
Grand total⁸	2,750,227		54,386	3,385	7,960	4,555	7,690	1,705	595	21,195	2,465	2,385	2,450

1 Work-related death claims were called fatal claims in earlier versions of this table.

2 Claim counts by incident type have been adjusted for the effect of uncoded claims and appear as rounded numbers.

3 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date.

4 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 96.

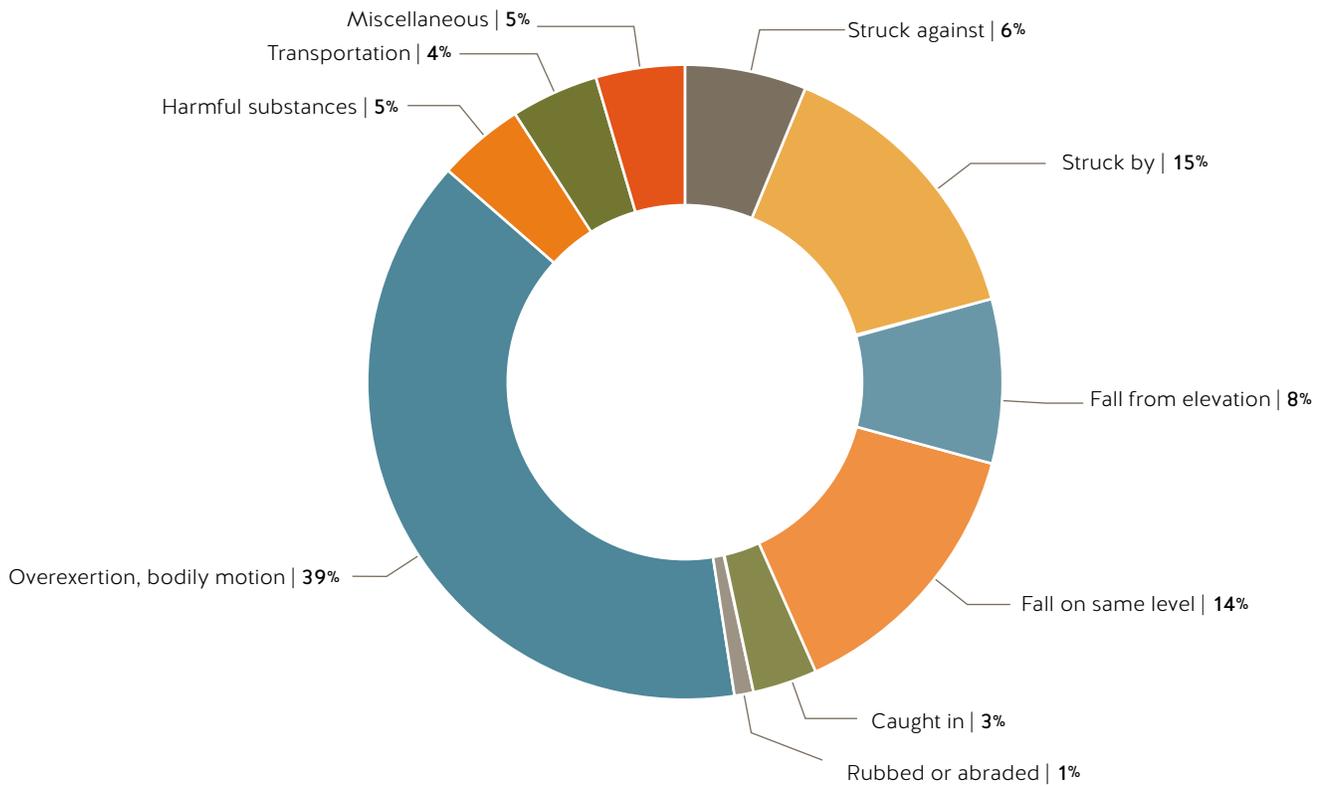
5 Days lost are as paid in the year on current- and prior-year claims.

6 Overexertion and bodily motion incidents usually result in strains, tenosynovitis, and related conditions.

7 Includes claims uncoded to subsectors as of December 31, 2017.

8 Due to rounding, totals may not balance.

Short-term disability, long-term disability, and work-related death claims first paid by incident type, 2017¹

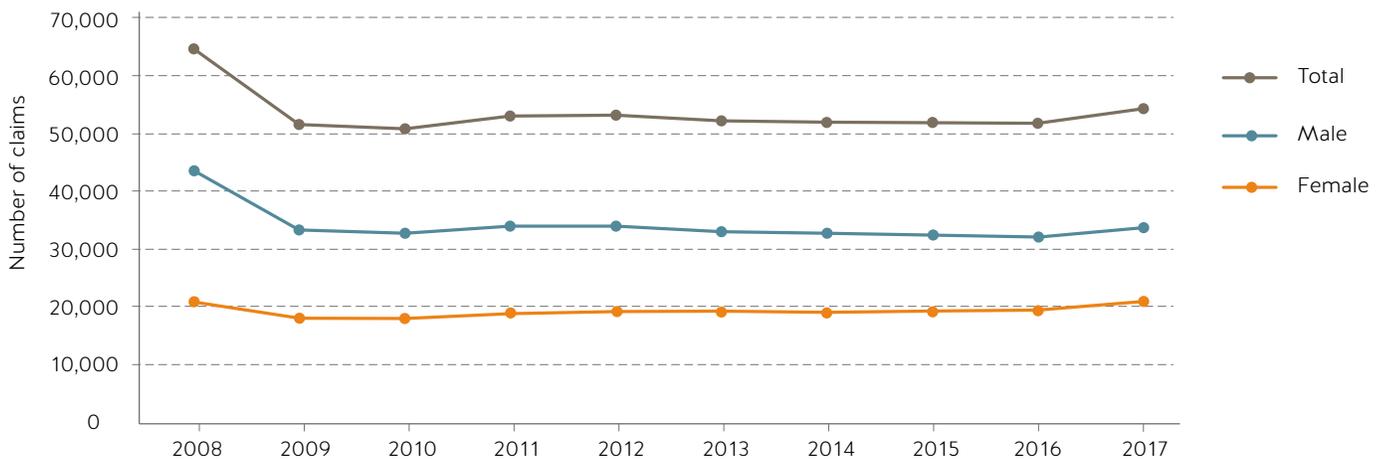


¹ Due to rounding, figures do not total 100 percent.

Table 4-2: Days lost, average weekly wage, average age, and breakdown by gender for claims first paid, 2008-2017^{1,2}

Year	Total days lost ³ in the year	Average weekly wage of claimant ⁴	Average age of claimant ⁴	Number of short-term disability, long-term disability, and work-related death claims ⁵ first paid in the year, by gender		
				Male ⁶	Female ⁶	Total
2008	2,926,114	777	39	43,113	21,099	64,212
2009	2,844,276	804	41	33,186	18,106	51,292
2010	2,816,989	824	41	32,720	18,113	50,833
2011	2,870,352	837	41	34,040	18,847	52,887
2012	2,889,324	853	41	33,813	19,374	53,187
2013	2,761,604	862	42	32,812	19,165	51,977
2014	2,630,638	866	42	32,490	19,396	51,886
2015	2,588,444	878	42	32,546	19,555	52,101
2016	2,583,652	890	42	32,156	19,630	51,786
2017	2,570,227	913	42	33,545	20,841	54,386

Short-term disability, long-term disability, and work-related death claims first paid by gender, 2008-2017



1 This table provides a historical summary of select statistics from Tables 4-1 and 4-3.

2 For 2009-2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

3 Days lost are days paid in the year on claims from all years.

4 These statistics are based on short-term disability, long-term disability and work-related death claims first paid in the year. Health care-only claims are not included.

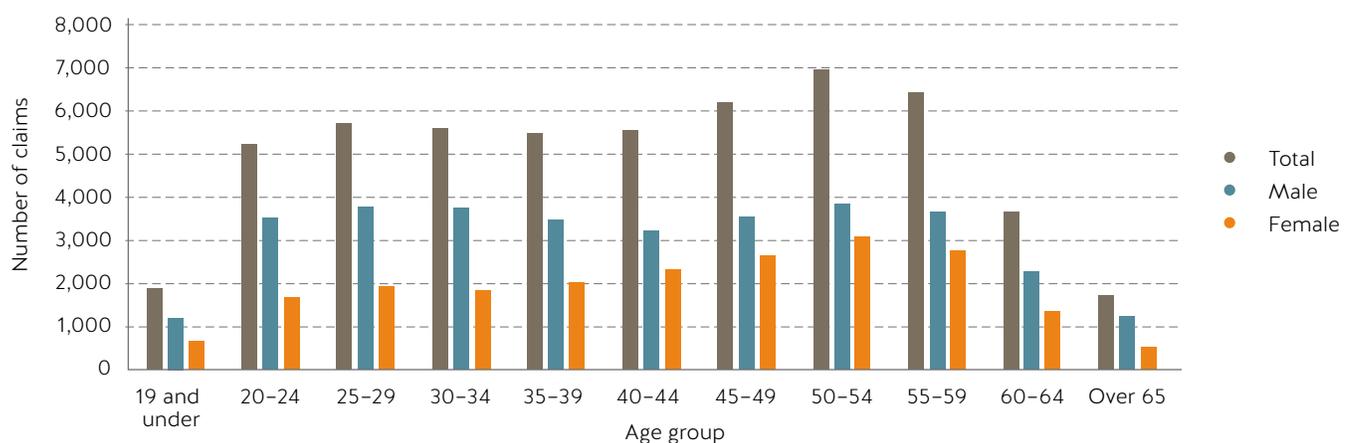
5 Work-related death claims were called fatal claims in previous versions of this table.

6 Some figures for previous years have been restated from numbers previously published.

Table 4–3: Claims first paid by sector,¹ gender, and age group, 2017

Age group ³	Number of short-term disability, long-term disability, and work-related death claims ² first paid										Gender	
	Sector									Total no. of claims	Male	Female
	70	71	72	73	74	75	76	Deposit	Other ⁴			
19 and under	50	190	300	85	440	40	760	10	0	1,874	1,211	663
20–24	190	595	1,015	330	885	120	2,000	90	0	5,223	3,532	1,691
25–29	200	690	1,100	405	665	155	2,355	160	0	5,728	3,781	1,947
30–34	165	650	1,065	460	545	195	2,320	190	0	5,591	3,745	1,846
35–39	165	650	830	520	510	245	2,350	215	0	5,485	3,470	2,015
40–44	150	580	720	525	560	255	2,505	235	0	5,532	3,225	2,307
45–49	170	685	705	615	640	285	2,765	320	5	6,192	3,552	2,640
50–54	185	785	770	660	780	320	3,110	340	0	6,950	3,863	3,087
55–59	230	745	630	620	745	240	2,965	255	0	6,428	3,659	2,769
60–64	145	465	390	415	380	105	1,630	110	0	3,641	2,281	1,360
Over 65	120	195	200	230	200	50	705	40	0	1,742	1,226	516
Total	1,771	6,229	7,728	4,864	6,349	2,009	23,466	1,964	6	54,386	33,545	20,841
Percentage											62%	38%
Avg. age	43	42	39	44	40	43	42	44	n/a	42	41	43

Short-term disability, long-term disability, and work-related death claims first paid by gender and age group, 2017



1 For a complete listing of WorkSafeBC’s classification structure, see Classes of Industry section, page 96.

2 Work-related death claims were called fatal claims in earlier versions of this table.

3 Claims uncoded to age have been proportionately allocated with counts rounded to the nearest five; columns and rows may not add up to the totals shown.

4 Includes claims not yet coded to a sector and those charged to Section 39 of the *Workers Compensation Act*.

Table 4-4: Claims first paid by injury type,¹ 2013-2017

Injury	Number of short-term disability, long-term disability, and work-related death claims ² first paid						2013-2017	Days lost, ³ 2013-2017	Short-term disability, long-term disability, and survivor benefits ⁴ (excludes rehab and health care costs), 2013-2017
	2013	2014	2015	2016	2017	2017			
Abrasion	1,055	1,030	940	960	925	4,910	33,500	\$7,362,000	
Amputation	200	205	165	165	200	935	115,800	\$61,677,000	
Burn	795	845	895	840	860	4,235	70,300	\$23,400,000	
Concussion	1,705	1,980	2,115	2,225	2,705	10,730	671,400	\$185,405,000	
Contusion	4,610	4,660	4,515	4,680	4,855	23,320	544,100	\$131,443,000	
Cut	5,080	5,165	5,480	5,230	5,450	26,405	544,300	\$136,850,000	
Dislocation	345	285	345	310	330	1,615	162,800	\$48,842,000	
Electric shock, electrocution	55	50	60	55	50	270	15,200	\$13,744,000	
Fracture	3,470	3,555	3,680	3,670	3,915	18,290	2,060,700	\$684,082,000	
Hernia	400	390	410	415	370	1,985	124,300	\$20,455,000	
Strain, back	11,910	11,595	11,440	10,945	11,010	56,900	2,274,600	\$531,355,000	
Strain, other	18,165	17,955	17,865	18,055	19,015	91,055	5,390,300	\$1,222,596,000	
Traumatic tenosynovitis, bursitis, and related conditions ¹	800	855	960	810	830	4,255	280,000	\$60,319,000	
Multiple injuries	35	35	25	30	35	160	7,000	\$61,639,000	
Other injuries	170	210	245	215	235	1,075	50,300	\$25,027,000	
Occupational disease ¹	3,180	3,070	2,965	3,180	3,600	15,995	970,000	\$364,058,000	
Total⁵	51,977	51,886	52,101	51,786	54,386	262,136	13,314,565	\$3,578,253,558	

1 In this table, traumatic tenosynovitis, bursitis, and related conditions are shown as injuries.

2 Work-related death claims were called fatal claims in earlier versions of this table.

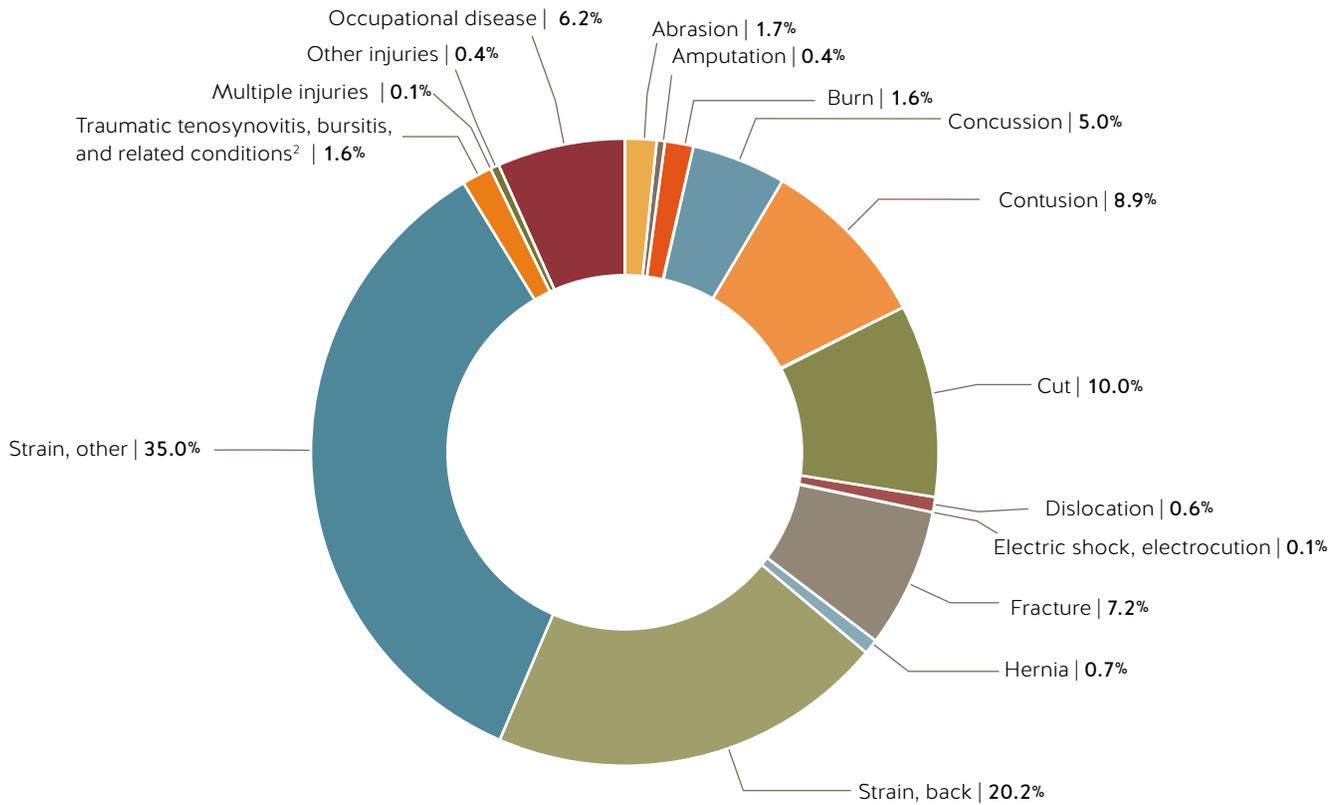
3 Days lost are shown as paid in the period for current- and prior-year claims.

4 Includes short-term disability, long-term disability, and survivor benefits charged in the period for current- and

prior-year claims. Also includes an increase in widows' pension entitlement arising from Bill 63 and a 1997 B.C. Supreme Court decision.

5 The claim counts, days lost, and claim costs by injury category have been adjusted for the effect of uncoded claims and appear as rounded numbers; columns do not necessarily add up to the totals shown. With additional coding, adjustments can change from year to year.

Short-term disability, long-term disability, and work-related death claims first paid by injury type,¹ 2017



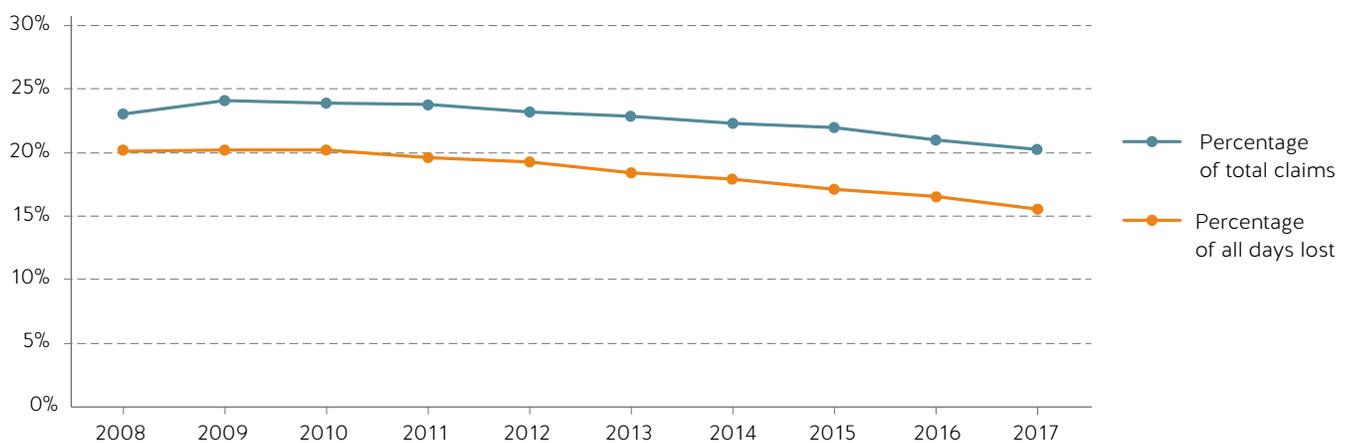
¹ Due to rounding, figures do not total 100 percent.

² In this chart, traumatic tenosynovitis, bursitis, and related conditions are shown as injuries.

Table 4–5: Back strain claims¹ first paid, 2008–2017²

Year	Number of back strain claims ¹ first paid in the year	Total number of claims ¹ first paid in the year	Back strain claims ¹ as a percentage of total claims ¹	Days lost ³ in the year on back strain claims	Days lost ³ in the year on all claims	Days lost ³ on back strain claims as a percentage of all days lost ³
2008	14,840	64,212	23.1%	591,000	2,926,114	20.2%
2009	12,365	51,292	24.1%	569,000	2,844,276	20.0%
2010	12,090	50,833	23.8%	568,000	2,816,989	20.2%
2011	12,645	52,887	23.9%	564,000	2,870,352	19.6%
2012	12,365	53,187	23.2%	557,000	2,889,324	19.3%
2013	11,910	51,977	22.9%	507,000	2,761,604	18.4%
2014	11,595	51,886	22.3%	470,000	2,630,638	17.9%
2015	11,440	52,101	22.0%	442,000	2,588,444	17.1%
2016	10,945	51,786	21.1%	427,000	2,583,652	16.5%
2017	11,010	54,386	20.2%	430,000	2,750,227	15.6%
2008–2017	121,205	534,547	22.7%	5,125,000	27,661,620	18.5%

Back strain claims and days lost as a percentage of total claims and all days lost, 2008–2017



1 Includes short-term disability, long-term disability and work-related death claims first paid. Excludes Health care-only claims.

2 For 2009–2011, figures have been impacted by a drop in the number of reported injuries and business process changes.

3 Days lost are shown as paid in the year on current- and prior-year claims.



1

1945-1959



2

Prevention Statistics

4



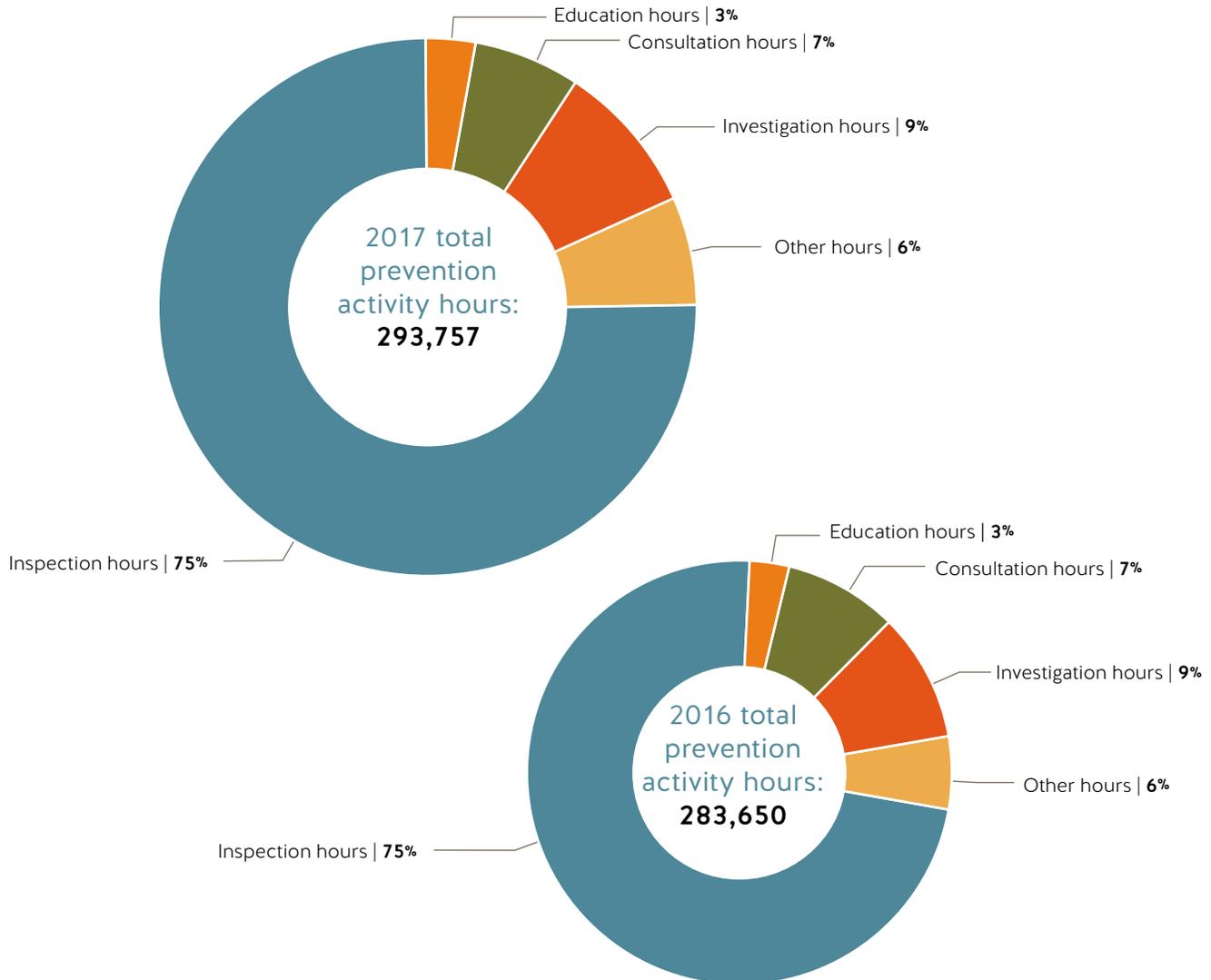
3



- 1 Chopping down a tree on Haida Gwaii (1945)
Vancouver City Archives
CVA 586-3737, Don Colman
- 2 Milking cows at Fairmead Farm (1946)
Vancouver City Archives
CVA 1184-1912, Jack Lindsay
- 3 Pneumatic tube delivery at Kelly Douglas Ltd. (1946)
Vancouver City Archives
CVA 1184-2097, Jack Lindsay
- 4 Junction of Granville and Hemlock Streets, Vancouver (1953)
Vancouver City Archives
CVA 228-269, Lew Parry Film Productions

Prevention Statistics

Prevention activity hours (percentage of total)^{1,2}



Prevention activity hours^{1,2}

	2013	2014	2015	2016	2017
Inspection hours	202,159	202,672	211,578	211,383	220,898
Education hours	10,926	8,168	8,675	9,033	8,475
Consultation hours	28,724	31,460	25,310	20,148	19,334
Investigation hours	41,059	33,302	28,943	24,799	26,451
Other hours	23,015	17,818	15,797	18,287	18,599
Total prevention activity hours	305,883	293,420	290,303	283,650	293,757

1 Historical counts have been reinstated to include documents issued to unregistered employers.

2 Figures are based on data as of January 23, 2018.

Prevention documents¹

	2013	2014	2015	2016	2017
Inspection reports ^{2,3}	39,946	39,366	42,019	41,625	43,125
Inspection reports that were worksite visits (%) ^{2,3}	74%	70%	70%	70%	82%
Initiating inspection reports ^{2,3}	26,668	26,326	27,293	26,825	27,341
Initiating inspection reports with no orders (%) ^{2,3}	54%	54%	52%	52%	51%
Order-to-worker reports	274	243	236	224	164
Education reports	921	743	725	698	608
Consultation reports	9,932	10,643	9,209	6,431	6,291

Orders¹

	2013	2014	2015	2016	2017
Orders ⁴	32,469	28,637	30,077	31,740	33,965
Orders that were immediately complied with (%)	85%	88%	87%	84%	86%
Orders requiring multiple follow-ups (%)	15%	12%	13%	16%	14%
Orders to stop use	67	371	204	178	341
Orders to stop work	56	233	419	472	561
Temporary cessation of work orders	n/a	n/a	81	363	647
Orders to stop operations	n/a	n/a	1	4	9

1 Historical counts have been restated to include documents issued to unregistered employers. Figures are based on data as of January 23, 2018.

2 Non-worksite visit inspection reports are typically created to follow up on prior inspection activity.

3 In 2017, 72 percent of all inspection reports were related to employers within Classification Units targeted by the high-risk strategy and related initiatives. Results were slightly lower than the 2013–2017 period, which range from 74 to 77 percent.

4 Orders have been separated from order follow-ups due to a change in business rules as a result of a major system implementation in 2014. Order follow-ups are no longer reported. All historical counts have been revised.

Enforcement activity¹

	2013	2014	2015	2016	2017
Discrimination complaints received	219	281	377	352	371
Bullying and harassment enquiries	n/a	n/a	810	913	890
Bullying and harassment complaints	n/a	n/a	803	790	809

Compliance activity¹

	2013	2014	2015	2016	2017
Compliance agreements	n/a	n/a	n/a	42	39
Warning letters issued	470	354	535	471	526
Citation warnings	n/a	n/a	n/a	1,040	898
Net citations imposed ²	n/a	n/a	n/a	134	103
Net citations imposed amount (\$) ²	n/a	n/a	n/a	\$74,000	\$63,869
Net penalties imposed ²	221	396	528	353	339
Net penalties imposed amount (\$) ²	\$2,381,938	\$6,359,686	\$6,258,661	\$4,958,374	\$8,312,782

Incident investigations¹

	2013	2014	2015	2016	2017
Notice of incidents	1,000	925	875	804	850
Initiated WorkSafeBC investigations	155	128	145	122	132
Completed WorkSafeBC investigations	138	130	141	156	97

1 Historical counts have been restated to include documents issued to unregistered employers. Figures are based on data as of January 23, 2018.

2 The net penalties imposed figures, as well as the net citations imposed figures, have been restated due to a change in the way WorkSafeBC counts them. Previously, all were counted, whether they were reversed or not. Calculations no longer include penalties or citations subsequently reversed (e.g., based on a successful appeal decision).

Prevention Support Services — Prevention Information Line and Prevention Records

The Prevention Information Line is available for inquiries relating to health and safety matters in the workplace. Callers may require information about safety regulations or may be calling to report an unsafe work practice or incident, including fatal or serious injuries.

Staff in Prevention Support Services triage reports to prevention officers for response. Telephone calls to Prevention Records are usually related to an employer's safety clearance record or an industrial audiometric test.



72,062

Total calls to Prevention Support Services in 2017

Risk Analysis Unit

The Risk Analysis Unit submits test samples to laboratories for analysis to support alignment with occupational exposure limits, claims, and incident investigations.

The group also issues and maintains specialized occupational hygiene equipment for WorkSafeBC field officers.

Laboratory analyses (number of)	2013	2014	2015	2016	2017
Samples ¹	363	284	130	229	194
Determinations ²	953	853	360	624	464
Field equipment transactions ³	383	538	369	290	168

1 The number of individual samples collected and submitted to commercial labs for analysis by WorkSafeBC officers.

2 Number of analysis done for the total samples submitted. In some cases, one sample requires one analysis (known as a determination). However, some samples require multiple analysis to look for different substance exposures.

3 Our hygiene sampling equipment is shared by WorkSafeBC officers throughout the province. Requests for an instrument is recorded as a field equipment transaction.

WorkSafeBC-funded health and safety associations

WorkSafeBC-funded health and safety associations represent more than one-quarter of the provincial population and more than one-third of the employers in British Columbia. In 2017, there were 12 active health and safety associations¹ representing 170 different Classification Units (CUs).

Association ^{2,3,4}	Association description	Industry	Classification units represented ^{5,6}	Classification units (#)	Employers ⁷ (#)	Workers ^{7,8} (#)
Actsafe Actsafecbc (formerly SHAPE)	Promotes workplace health and safety in B.C.'s performing arts and motion picture industries (actsafe.ca)	Accommodation, Food, and Leisure	CUs 761011, 761027, 761030, 763025	4	2,130	25,550
AgSafe Farm and Ranch Safety and Health Association	Provides advice, health and safety courses, and materials to farms and ranches (agsafebc.ca)	Agriculture	Subsector 7010 except CUs 701028, 701029	24	4,430	17,190
BCCSA BC Construction Safety Alliance	Develops health and safety programs, tools, and resources (bccsa.ca)	Construction	Sector 72; CUs 712033, 704008	68	42,080	177,370
BCFSC BC Forest Safety Council	A not-for-profit society dedicated to promoting forest safety in the sector (bcforestsafesafe.org)	Forestry	CUs 703002-703006, 703008-703009, 703011-703016, 703019, 732044, 714019, 714022	17	4,680	36,230
BCMSA BC Municipal Safety Association	Dedicated to improving worker health and safety through the sharing of knowledge and resources within local government (bcmsa.ca)	Local Government	CU 753004	1	500	40,950
Enform Enform	Advocates and provides resources for the continuous improvement of industry's safety performance (enform.ca)	Oil and Gas	CUs 704002, 704003, 704009, 704010, 713018, 767005	6	1,370	10,970
go2HR go2HR	Acts as a health and safety resource in the hospitality industry (go2hr.ca)	Accommodation, Food, and Leisure	CUs 761034, 761035, 761038, 761056	4	11,320	222,090
MSABC Manufacturing Safety Alliance of BC (formerly FIOSA-MIOSA Safety Alliance of BC; BC Food Processors Health and Safety Council; Food Processing and Manufacturing Industry Occupational Safety Association)	Dedicated to addressing challenges and opportunities specific to food and beverage processing and manufacturing, and to set industry standards for health and safety (safetyalliancebc.ca)	Food and Beverage Products	Subsector 7110; CUs 702001, 712003, 712005, 712008, 712013, 712018, 712034, 712035, 712038, 712040, 713003, 713012, 713013, 713015, 713024, 713027-713029, 714001, 715003, 715024, 715026	43	2,140	51,520

Association ^{2,3,4}	Association description	Industry	Classification units represented ^{5,6}	Classification units (#)	Employers ⁷ (#)	Workers ^{7,8} (#)
SCBC SafeCare BC	Strive to ensure injury free, safe working conditions for long term care (LTC) workers in B.C. (safecarebc.ca)	Health Care and Social Services	CUs 766006, 766011	2	840	56,970
TSCBC Trucking Safety Council of BC	Dedicated to strengthening safety performance and to address the high personal and economic costs of work-related injury and death in the trucking industry (safetydriven.ca)	Transportation	CUs 732019, 732030	2	10,760	24,520

1 As of mid-2016, BC Association of Restoration Contractors (BCARC) is no longer a funded association; its funded Fire and Flood Restoration Program has been transferred to BC Construction Safety Alliance (BCCSA).

2 The BC Association for Crane Safety (BCACS) represents health and safety in the crane hoisting industry. As the industry is not represented by a specific group of classification units (CUs), it is not included above.

3 Fish Safe (BC Seafood Alliance) represents an industry driven program for the improvement of safety on commercial fishing vessels (fishsafebc.com). Due to the nature of employment in the commercial fishing industry, WorkSafeBC does not estimate person-years for fishing CUs. Fish Safe represents CUs 702005-702010 but is not included above.

4 BC Common Ground Alliance (BCCGA), BC Construction Safety Alliance — High Angle (BCCSA — High Angle), and BC Construction Safety Alliance — Traffic (BCCSA — Traffic) are "Injury Reduction Initiatives" and do not receive the same type of funding as other health and safety associations. Therefore, they are not included above.

5 CUs can be represented by multiple health and safety associations.

6 Only active CUs are included.

7 Employer and workers counts have been rounded.

8 Statistics based on 2016 employer counts and person-years for 2017 associations.

- 1 Elephant on steel-toe boots, 1967.
- 2 Hard hat poster, 1969. In 1968 we introduced a new logo. The hands illustrate protection for workers and B.C.'s thriving workforce.
- 3 WorkSafeBC Project Safety van, 1971.
- 4 Climbers, 1970
- 5 WorkSafeBC inspector hygienist hearing dosimeter testing, 1972



1959-1973

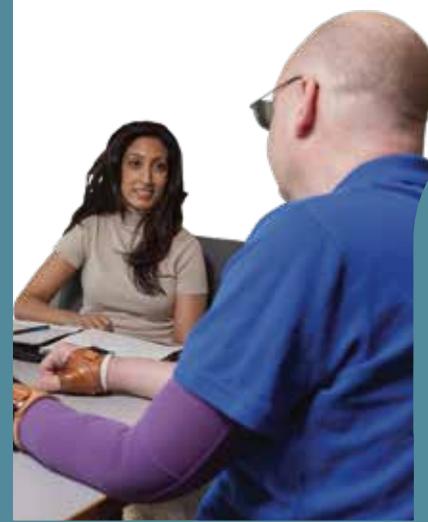




Service Statistics

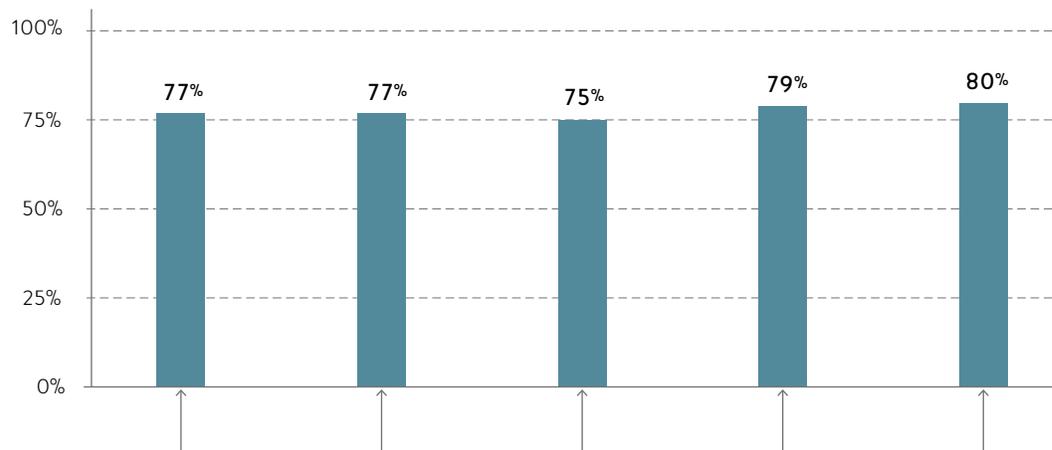
Voice of the Customer

The Voice of the Customer program identifies areas of service considered most important to injured workers and employers. Through the program, injured workers evaluate their experience with us, primarily based on the overall decision on their claim, their interactions with WorkSafeBC claim staff, and the assistance they receive in returning to work. Employers evaluate their overall experience with our organization, primarily based on the claim process, worksite inspections, and premium costs.



Injured workers' rating of their overall experience¹

Percentage of injured workers who rated their overall experience with WorkSafeBC as very good or good



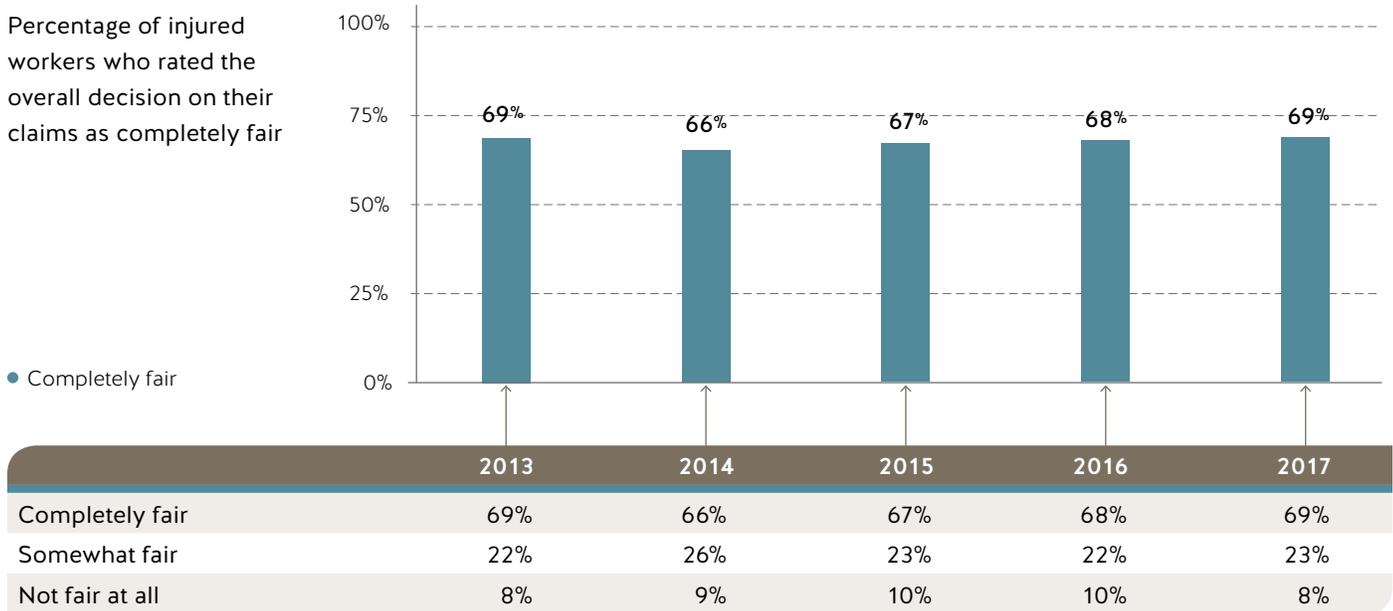
● Very good/good

	2013	2014	2015	2016	2017
Very good/good	77%	77%	75%	79%	80%
Average	16%	14%	16%	13%	11%
Poor/very poor	7%	9%	9%	9%	9%

¹ Due to rounding, not all columns total 100 percent.

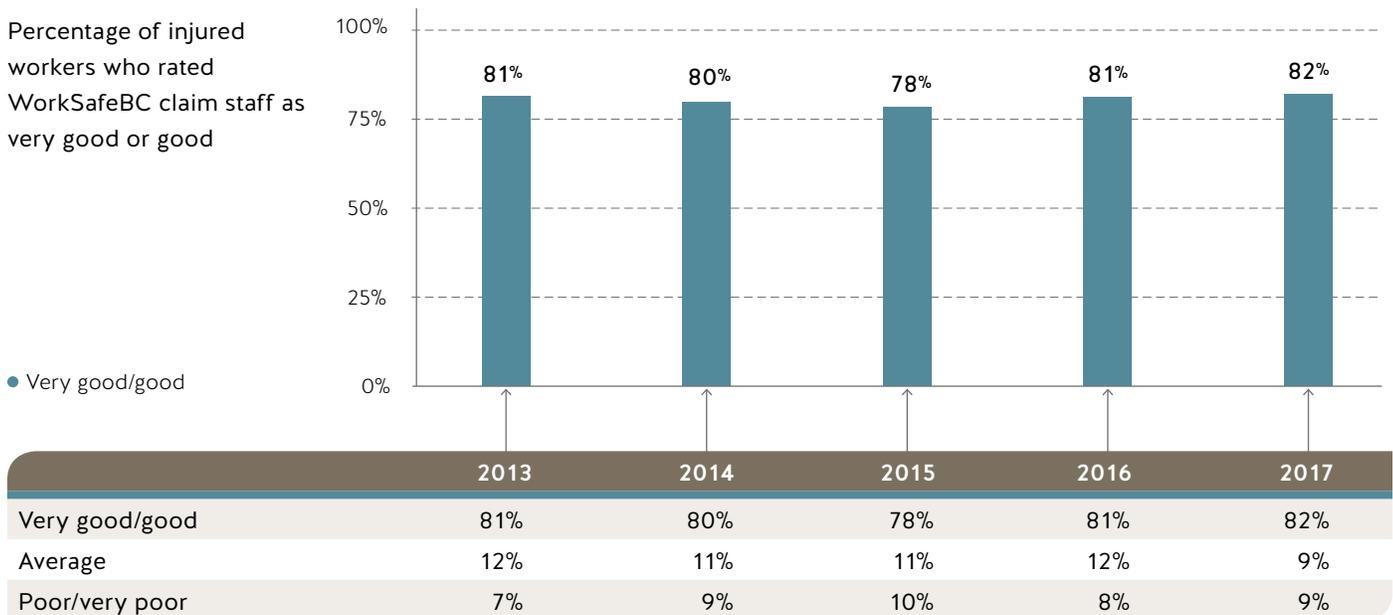
Injured workers' rating of the overall decision on their claims¹

Percentage of injured workers who rated the overall decision on their claims as completely fair



Injured workers' rating of WorkSafeBC claim staff¹

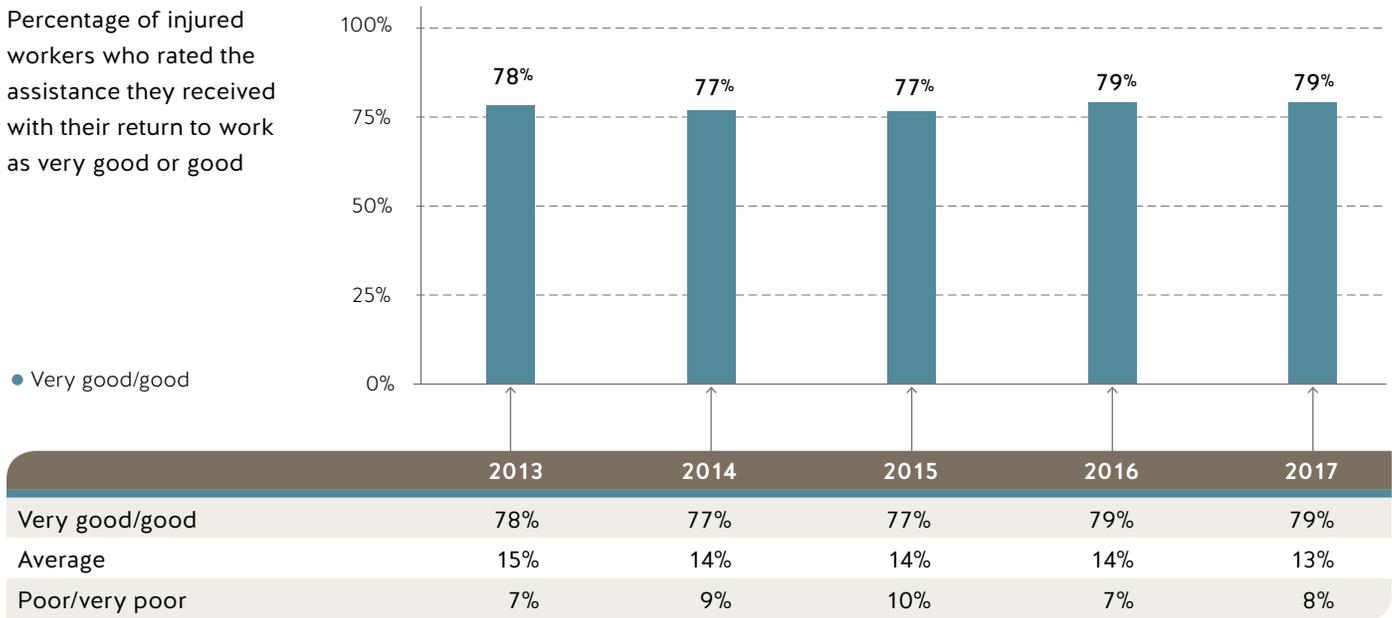
Percentage of injured workers who rated WorkSafeBC claim staff as very good or good



¹ Due to rounding, not all columns total 100 percent.

Injured workers' rating of assistance with their return to work¹

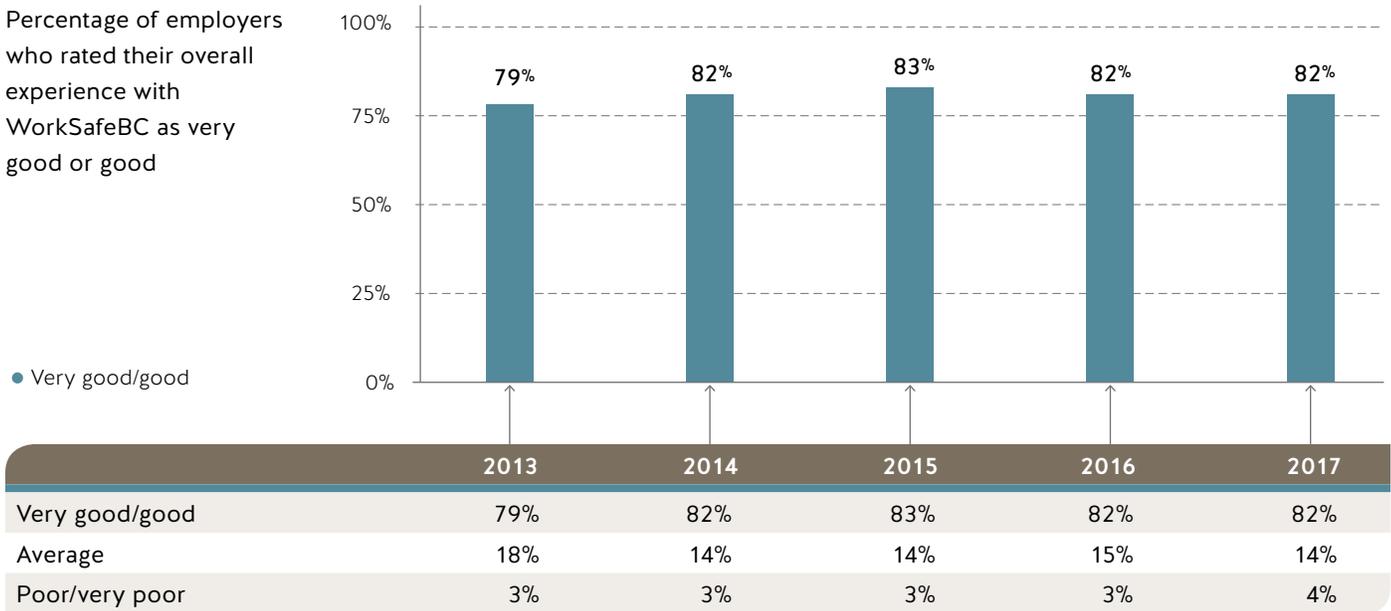
Percentage of injured workers who rated the assistance they received with their return to work as very good or good



¹ Due to rounding, not all columns total 100 percent.

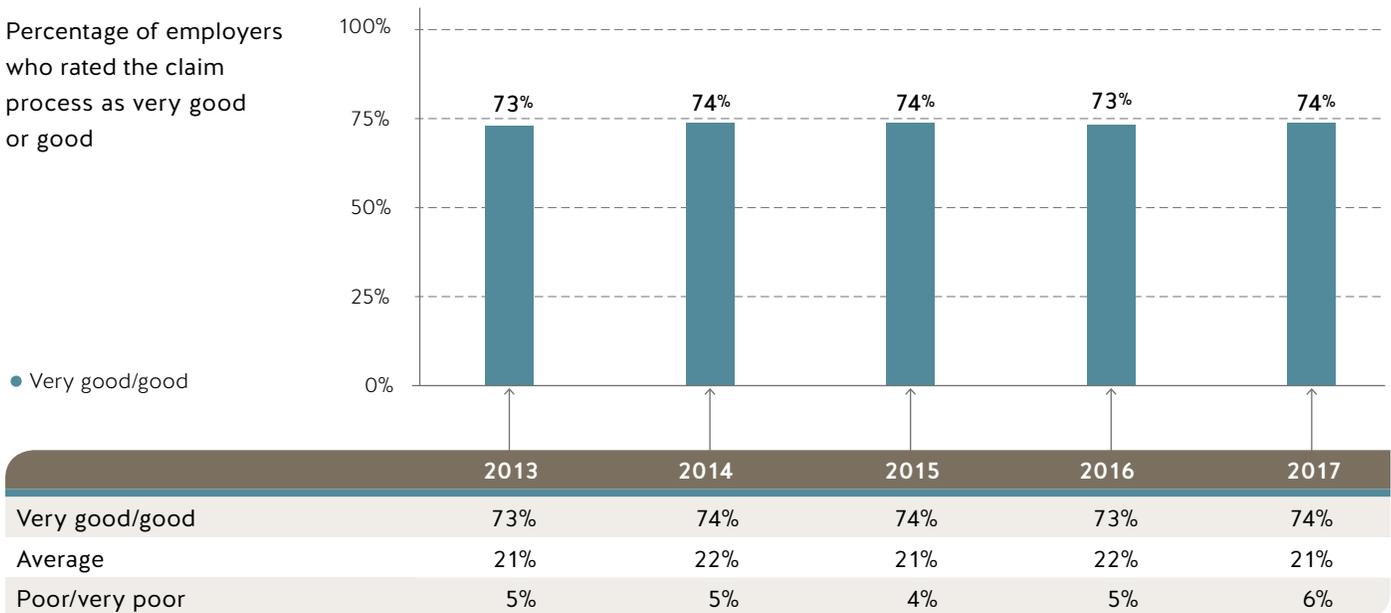
Employers' rating of their overall experience¹

Percentage of employers who rated their overall experience with WorkSafeBC as very good or good



Employers' rating of the claim process¹

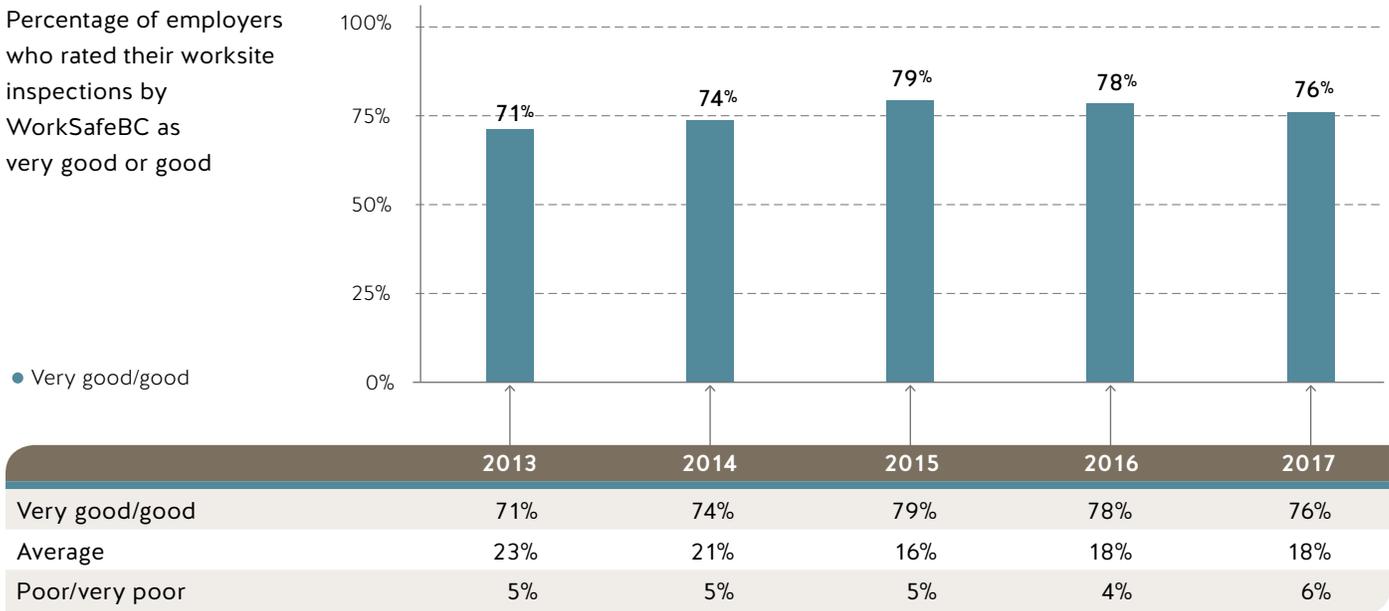
Percentage of employers who rated the claim process as very good or good



¹ Due to rounding, not all columns total 100 percent.

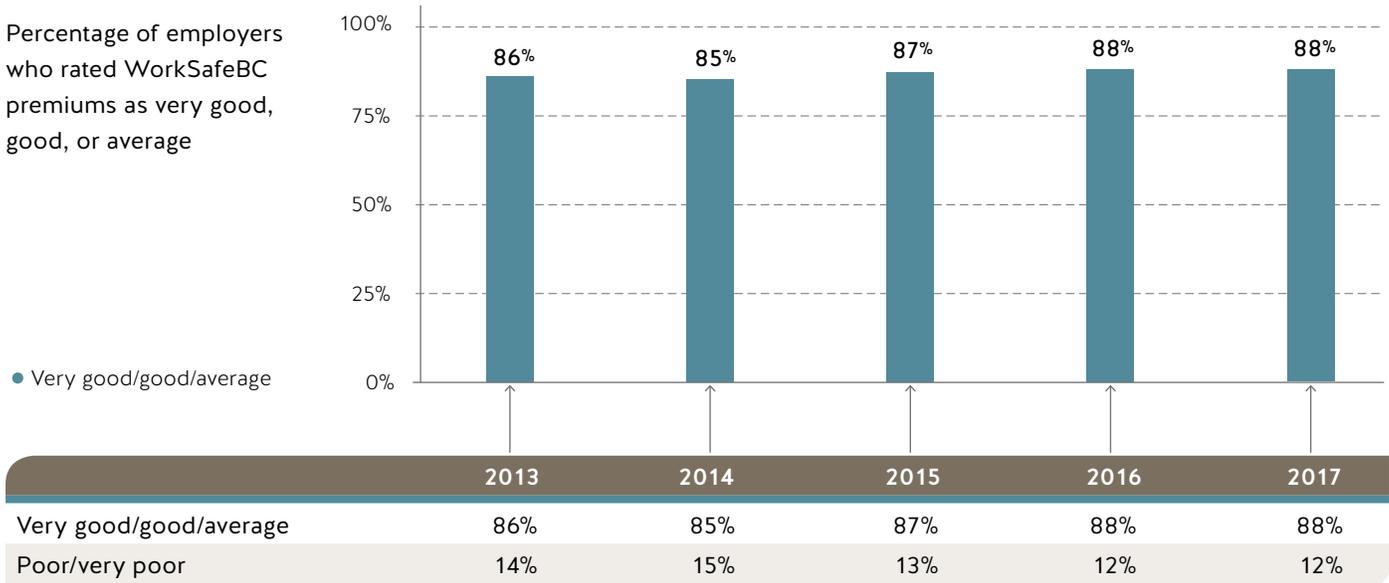
Employers' rating of worksite inspections¹

Percentage of employers who rated their worksite inspections by WorkSafeBC as very good or good



Employers' rating of WorkSafeBC premiums²

Percentage of employers who rated WorkSafeBC premiums as very good, good, or average



1 Due to rounding, not all columns total 100 percent.

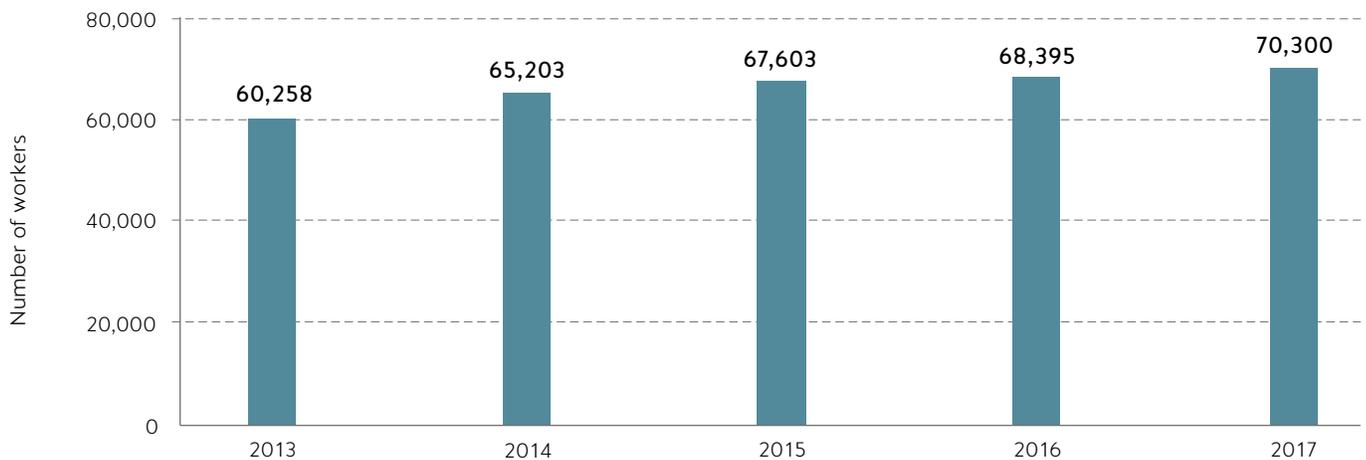
2 The standard practice for evaluating customers' views on service prices, such as the price for premiums, is to use the top three ratings (very good, good, and average), rather than the top two (very good and good).

While ratings of very good or good usually demonstrate a positive overall experience with product and service delivery, scores of average are the norm when price is considered and tend to be associated with a positive, rather than a negative, overall experience.

Teleclaim

Teleclaim is a service centre for injured workers to call and complete worker applications for compensation by telephone. In 2017, 78 percent of workers' applications were completed using Teleclaim.

Teleclaim — number of workers reporting injuries¹



Teleclaim interpretation services — languages requested, 2017

Teleclaim offers interpretation services to injured workers in more than 200 languages. For a full listing of available languages, see Appendix B, page 108.

Language	Number of calls	Language	Number of calls	Language	Number of calls
Punjabi	530	Romanian	4	Burmese	1
Cantonese	159	Tigrinya	4	Cambodian	1
Mandarin	159	Amharic	3	Chin	1
Korean	117	Bengali	3	Croatian	1
Spanish	91	Oromo	3	Dari	1
Vietnamese	64	Somali	3	Dutch	1
Farsi	47	Sorani	3	Fijian Hindi	1
Arabic	35	Tamil	3	German	1
Tagalog	33	Czech	2	Hebrew	1
French	29	Indonesian	2	Slovak	1
Russian	17	Serbian	2	Thai	1
Hindi	8	Swahili	2	Urdu	1
Japanese	6	Turkish	2	Yemeni Arabic	1
Portuguese	6	Akan	1	Total calls	1,356
Polish	4	Albanian	1		

¹ Statistics refer to completed 6T forms. Workers reporting an injury through Teleclaim fill out a Form 6T with a customer service centre representative.

Telephone Interpretation Services: All service areas

WorkSafeBC offers telephone interpretation services, mostly to injured workers calling Teleclaim and the Claims Call Centre. For a full listing of languages available to callers, see Appendix B, page 108.

Telephone interpretation services, 2013–2017

Year	Number of languages requested	Number of minutes of interpretation service	Number of calls accessing interpretation service
2017	63	280,299	17,567
2016	63	261,453	16,912
2015	58	250,294	16,747
2014	58	240,942	15,724
2013	54	214,068	14,420

Top five languages requested, 2017

Languages	Number of calls accessing interpretation service	Number of minutes of interpretation service
Punjabi	7,290	107,341
Cantonese	2,679	43,104
Mandarin	1,999	34,223
Spanish	1,321	21,235
Korean	911	14,845

Top WorkSafeBC requesters of service, 2017

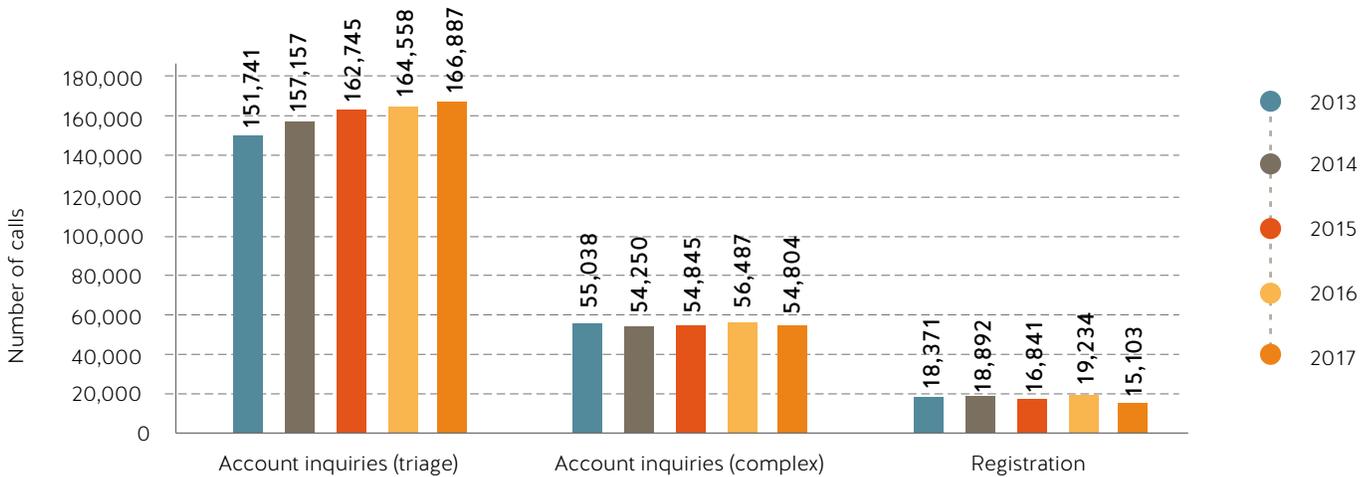
User group (claims related)	Number of languages requested	Number of minutes of interpretation service
Claims call centre	46	93,212
Teleclaim	43	39,923
Richmond Office	33	33,406
Health care services external providers	27	8,868
Port Moody Office	26	12,406

User group (non-claims related)	Number of languages requested	Number of minutes of interpretation service
Workers' Advisers Office	25	14,635
Assessments	19	5,126
Review Division	17	2,733
Port Moody/Burnaby Prevention	9	2,912
Financial Operations	9	527

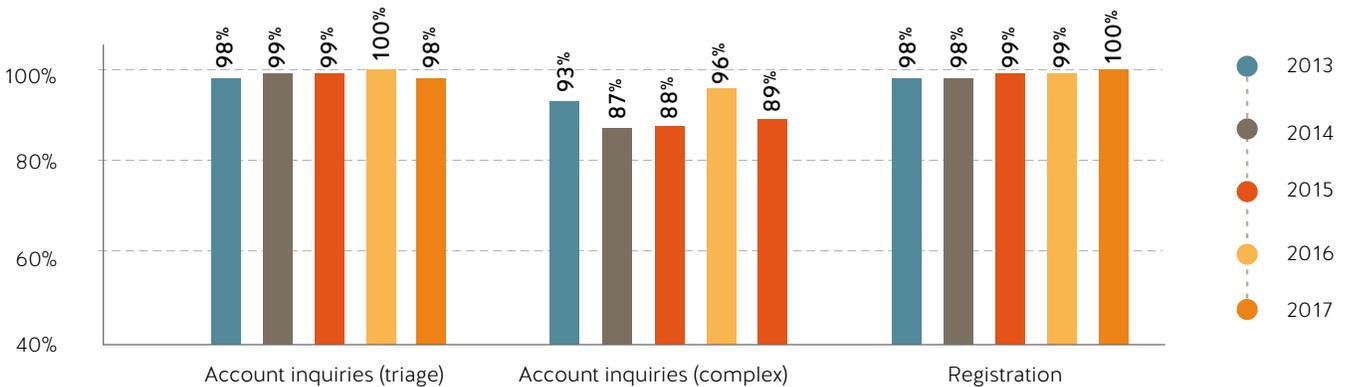
Employer Service Centre

The Employer Service Centre handles assessment-related inquiries such as registration, status determinations, payroll, and classifications.

Telephone calls received, 2013–2017



Telephone queue service levels, 2013–2017



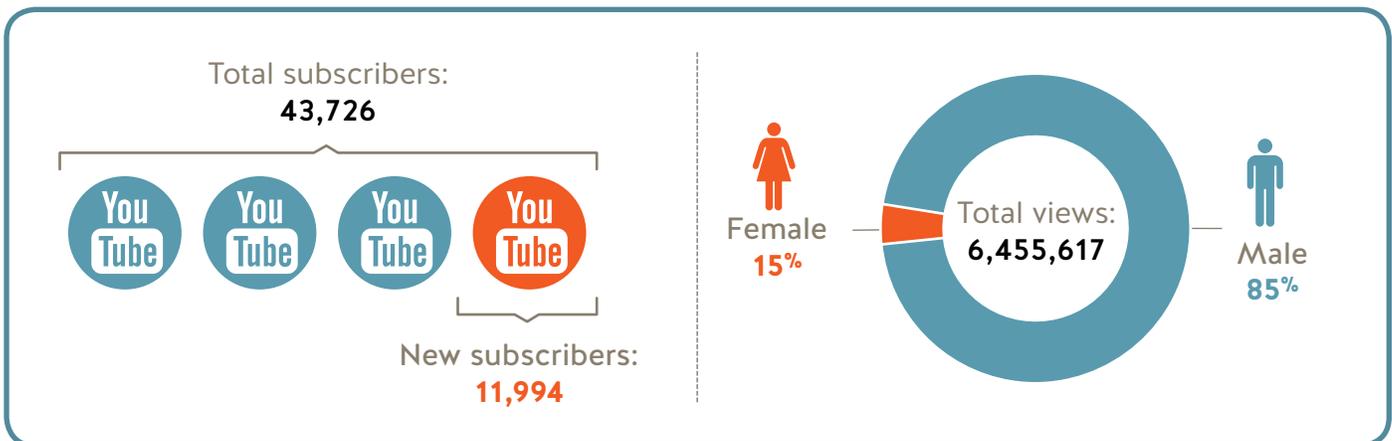
Service levels 2017 — Telephone calls answered within five minutes, 80 percent of the time

Account inquiries (triage)	Average wait time 0.7 minutes
Account inquiries (complex)	Average wait time 1.7 minutes
Registration	Average wait time 0.3 minutes

Online Resources

Viewings of multimedia information, 2017

YouTube video view statistics, 2017



Top five web book downloads, 2017

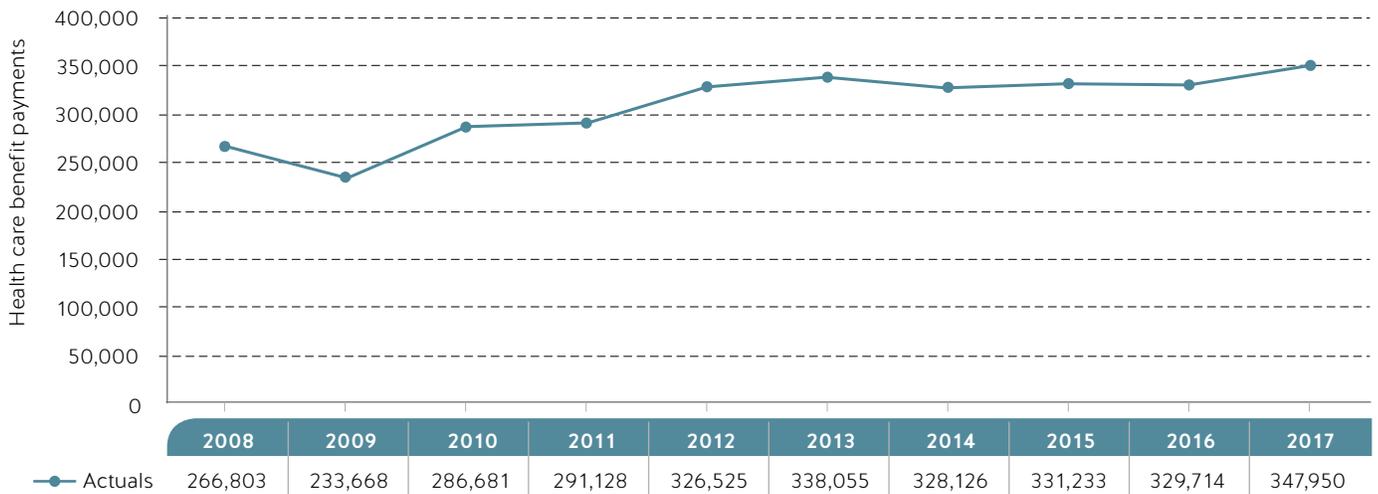
- 1 Small Business and WorkSafeBC
- 2 Electrical Safety
- 3 Dementia: Understanding Risks and Preventing Violence
- 4 Safe Work Practices for Custodians
- 5 Fall Protection

Health Care

WorkSafeBC is the primary payer of health care costs for assessing and treating work-related injuries and disease in British Columbia. Our Health Care Services department manages these costs on behalf of the organization. In 2017, health care payments increased by 5.5 percent

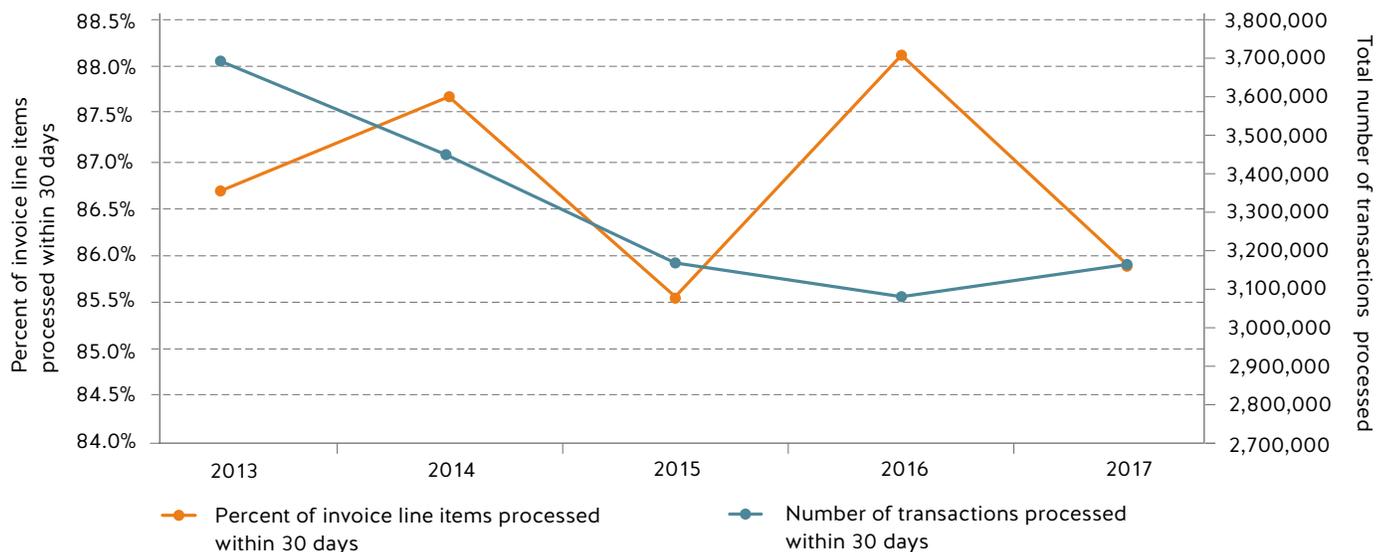
compared to 2016. The increase in health care payments is related to services for hospital intensive care and emergency services, physicians, physiotherapy, and hearing aids for injured workers.

Health care benefit payments, 2008–2017



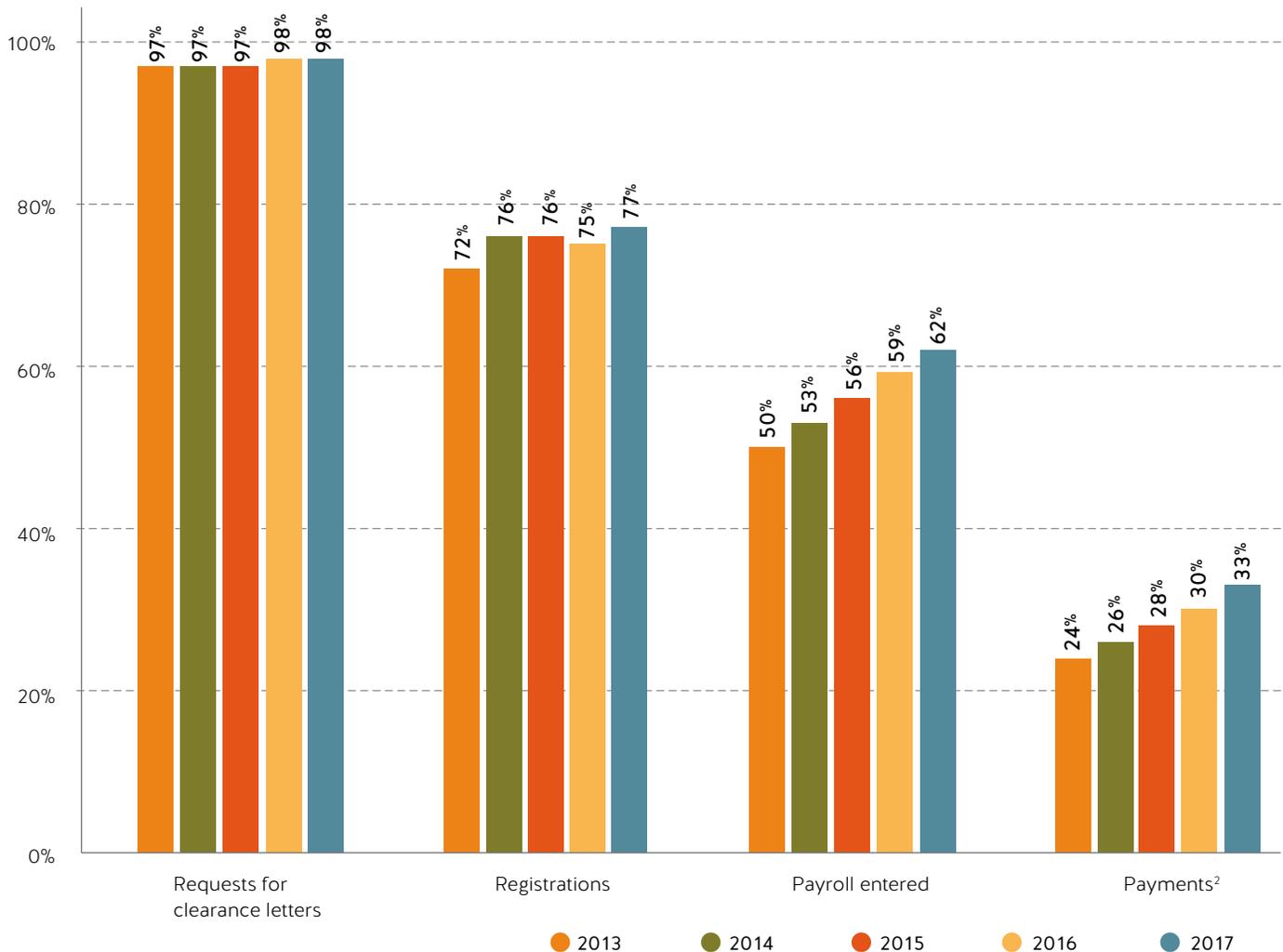
Average timelines for transactions

During 2017, Health Care Services handled more than 3.1 million invoicing transactions. On average, 85 percent were processed within 30 days.



Self-service channels

Percentage of assessment transactions conducted through self-service channels,¹ 2013–2017



¹ Self-service channels include worksafebc.com online applications and the Interactive Voice Recognition (IVR) phone service.

² Credit card and direct debit.

Premium Statistics

Protecting workers and employers

In British Columbia when workers get sick, injured, or killed on the job, WorkSafeBC is committed to easing the physical, financial, and psychological burden on them and their families. Because of what is known as the historic compromise, workers give up their right to sue their

employers or fellow workers for workplace injuries, disease, and death. In exchange, employers agree to fund a no-fault insurance system that provides workers wage-loss compensation as well as medical benefits to assist them in returning to meaningful work.

Premium statistics (rateable employers)

The following statistics are shown for rateable employers only (those excluding self-insured employers and the federal government). Assessable payroll includes only

those portions of individual worker earnings up to the maximum wage rate for that assessment year. Premium statistics for the past 10 years are as follows:

Assessment year	Number of rateable employers at December 31	Assessable payroll	Premiums	Maximum wage rate
2008	200,959	\$71,827,000,000	\$1,074,557,000	\$66,500
2009	202,390	\$70,754,000,000	\$991,189,000	\$68,500
2010	206,510	\$72,763,000,000	\$1,043,140,000	\$71,200
2011	210,673	\$75,477,000,000	\$1,140,250,000	\$71,700
2012	214,801	\$78,519,000,000	\$1,168,547,000	\$73,700
2013	217,738	\$81,492,000,000	\$1,261,583,000	\$75,700
2014	221,303	\$84,857,000,000	\$1,387,217,000	\$77,900
2015	225,561	\$88,693,000,000	\$1,440,694,000	\$78,600
2016	231,461	\$92,514,000,000	\$1,510,324,000	\$80,600
2017 (estimated)	238,525	\$97,953,000,000	\$1,565,000,000	\$81,900



2

1973-1987



1

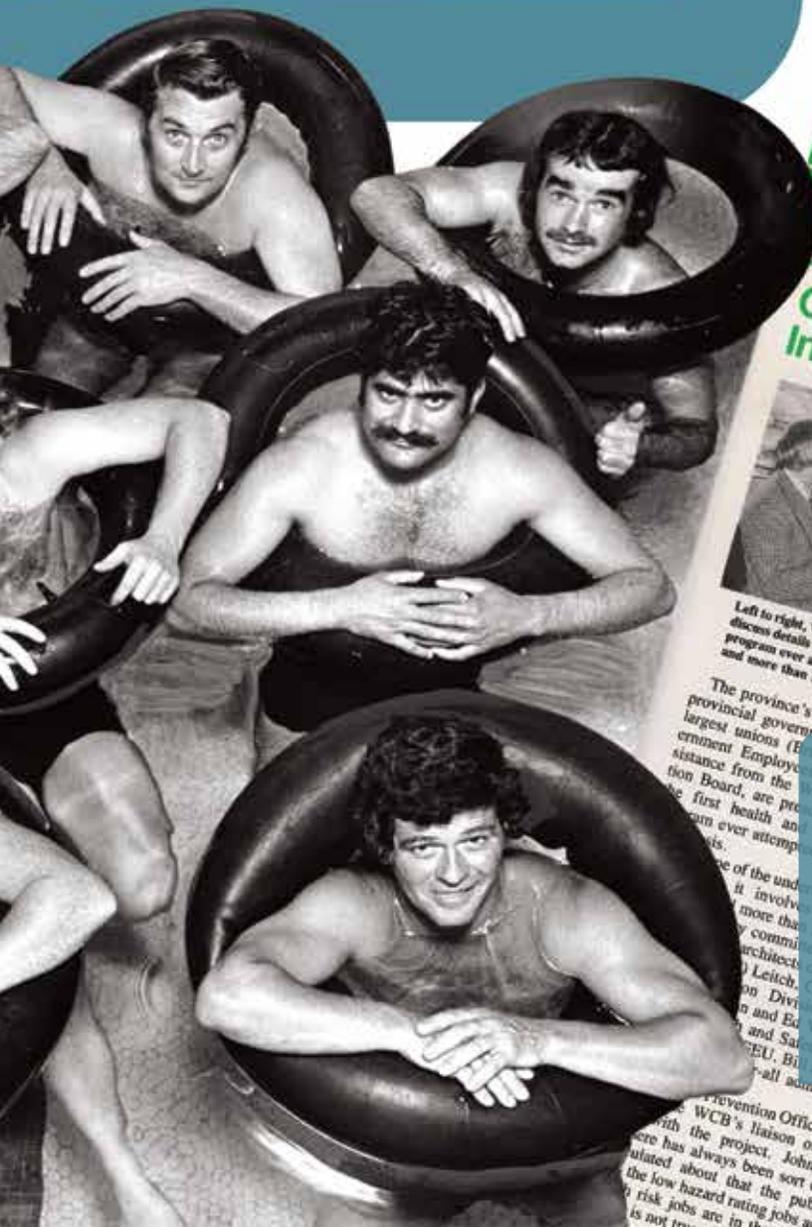


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Appendices



5

health and Safety digest

Vol. 14 Number 4
Published by the Workers' Compensation Board of B.C.

Govt.-BCGEU Launch B.C.'s First Industry-Wide Industrial Health And Safety Program

Left to right, W. R. C. (BOD) Leitch, Stu Johnston and Ed Yousseur discuss details of the first industry-wide industrial health and safety program ever attempted in B.C. It involves over 40,000 employees and more than 500 industrial health and safety committees.

The province's biggest employer (the provincial government) and one of the largest unions (British Columbia Teachers' Union) have agreed to provide assistance from the Compensation Board, are providing the first health and safety program ever attempted in B.C.

of the under-... it involv... more than... over 40,000... 500) industrial... Leitch, ... Division... and Edu... Yousseur... Safety Repr... BCGEU, Bill... Leitch is... all administr...
Prevention Officer Stu Johnston, WCB's liaison officer for the project, Johnston has always been sort of a maverick, but he's not a risk jobs are in the... is not too...

Industrial Health and Safety Digest is a quarterly publication of the Workers' Compensation Board of B.C. It is published by the Board's Industrial Health and Safety Department. The Digest is a free publication for all workers and employers in B.C. It contains information on the latest developments in industrial health and safety, including news, articles, and reports. The Digest is a valuable resource for anyone involved in the workplace.

- 1 In 1974 we change our name from the Workmen's Compensation Board to Worker's Compensation Board.
- 2 WorkSafeBC's rehabilitation clinic under construction, 1977.
- 3 Injured workers undergoing rehabilitation in the pool, 1978.
- 4 John Hindson, vice president Prevention, on a photo shoot in 1985.
- 5 The *Health and Safety Digest*, published by the Workers' Compensation Board (this issue, 1979).

After their initial work at the WCB in instructional techniques presented by Joan Sarell, an instructor in educational techniques. Following their basic training the trainers were formed into a team of two... prising two new... workers...

Appendix A

Classes of Industry¹

The *Workers Compensation Act* (the Act) divides all industries within its scope into 11 classes, as follows:

Class 1	Primary resource	Class 9	The Burlington Northern and Santa Fe Railway Company
Class 2	Manufacturing	Class 10	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.
Class 3	Construction	Class 11	British Columbia Assessment Authority, Government of British Columbia, Workers' Compensation Board of British Columbia (WorkSafeBC)
Class 4	Transportation and warehousing		
Class 5	Trade		
Class 6	Public services		
Class 7	General services		
Class 8	Canadian Airlines International Ltd., Canadian Pacific Hotels Corporation, Canadian Pacific Railway Company, Cominco Ltd.		

In section 37, the Act provides WorkSafeBC the authority to create further classes and subclasses of industry. WorkSafeBC has used that authority to create a dynamic system for classifying firms in British Columbia. Each class set out in the Act is represented by a sector in WorkSafeBC's classification system, as follows:

Sector 70	Primary Resources	Sector 82	Deposit Sector 9 (formerly Class 18) Burlington Northern Inc.
Sector 71	Manufacturing	Sector 83	Deposit Sector 10 (formerly Class 12) Air Canada and Canadian National Railways
Sector 72	Construction	Sector 84	Deposit Sector 11 (formerly Class 13) Government of the Province of British Columbia
Sector 73	Transportation and Warehousing		
Sector 74	Trade		
Sector 75	Public sector		
Sector 76	Service sector		
Sector 81	Deposit Sector 8 (formerly Class 10) Canadian Pacific Limited and Associated Companies Subsector 8110 — Federal Government		

¹ The *Workers Compensation Act* (the Act) does not apply to workers of the (federal) Government of Canada. However, according to section 4(2) of the *Government Employees Compensation Act*, a federal government employee usually employed in B.C. is given the same rights to compensation as workers under the Act.

Their claims are administered by WorkSafeBC and recorded under subsection 8110. Notwithstanding, claims on injuries arising from or associated with members of the regular force of the Canadian Armed Forces or the Royal Canadian Mounted Police are not administered by WorkSafeBC.

The *Workers Compensation Act* applies to the following listing of industry sectors, subsectors, and classification units:

70 — Primary Resources Sector		7030 — Forestry Subsector	
7010 — Agriculture Subsector		703002	Brushing and weeding or tree thinning or spacing
701001	Artificial insemination or animal breeding	703003	Cable or hi-lead logging
701002	Apiary	703004	Dry land sort
701003	Berry farming	703005	Forest firefighting
701004	Composting	703006	Ground skidding, horse logging, or log loading
701005	Dairy farming or livestock auctioning services	703008	Integrated forest management
701006	Egg farming	703009	Log booming or marine log salvage
701008	Farm labour supply or farm services	703011	Log processing
701009	Feed lot	703012	Logging road construction or maintenance
701010	Fur bearing animal farming	703013	Manual tree falling and bucking
701011	Grain farming	703014	Mechanized tree falling
701013	Hay or seed farming	703015	Shake block cutting
701014	Hog farming	703016	Tree planting or cone picking
701015	Hunting or trapping	703019	Helicopter logging
701016	White mushroom farming	7040 — Oil and Gas or Mineral Resources Subsector	
701017	Orchard	704001	Clay, peat, soil, or topsoil digging or processing
701018	Ornamental nursery or floral field production	704002	Oil or gas drilling
701020	Poultry farming and related services	704003	Oil or gas field servicing
701022	Ranch	704005	Open pit coal mining
701023	Horse ranching, raising, and breeding	704006	Open pit metal or mineral mining
701024	Sod or turf nursery	704007	Placer mining
701025	Vegetable farming	704008	Quarry
701026	Vineyard	704009	Seismic exploration
701027	Wild plant harvesting	704010	Diamond drilling, seismic drilling, or shot hole drilling
701028	Floral greenhouse	704011	Stone crushing
701029	Vegetable greenhouse	704013	Underground mining
7020 — Fishing Subsector		71 — Manufacturing Sector	
702001	Fin fish farming	7110 — Food and Beverage Products Subsector	
702002	Fish hatchery	711001	Abattoir
702004	Shellfish farming or hand picking	711002	Alcoholic beverage manufacture
702005	Dive fishing	711003	Animal feed or supplements manufacture or packaging
702006	Gillnet and troll fishing	711004	Baked goods manufacture
702007	Longline and trap fishing	711005	Butter, cheese, or ice cream manufacture
702008	Seine fishing		
702009	Trawl fishing		
702010	Fish packing		

711006	Candy or chocolate manufacture	712014	Galvanizing, electroplating, or protection plating
711007	Cereal, biscuit, taco or rice product, pasta, or other dry food product manufacture (not elsewhere specified)	712015	Gypsum product manufacture
711008	Coffee, tea, herb, or spice packaging or manufacture	712016	Heavy equipment, machinery, or parts manufacture or installation (greater than 500 lb.)
711010	Fish processing, fish reduction, or fish canning	712017	Industrial saw blade manufacture, sharpening, service, or repair
711011	Flour mill or rice mill	712018	Light industrial equipment, machinery, or power tool manufacture (less than 500 lb.)
711012	Food product manufacture (not elsewhere specified)	712019	Lime kiln or lime manufacture
711013	Fruit or vegetable canning, bottling, or processing or fruit or vegetable product manufacture	712020	Machine shop
711014	Ice manufacture	712021	Metal bed, furniture, or ladder manufacture
711015	Liquid dairy product manufacture	712024	Manufacture, or manufacture and installation of metal door, screen door, or aluminum framed windows
711017	Meat cutting, packing, processing, or canning	712025	Commercial marine vessel manufacture, service, or repair
711018	Non-alcoholic beverage manufacture or water bottling	712026	Manufacture, or manufacture and installation of metal pipes or fittings
711019	Poultry processing	712027	Manufacture, or manufacture and installation of structural metal products
711020	Sausage or sausage casing manufacture	712028	Metal product manufacture (not elsewhere specified)
711021	Smoked, cured, or prepared meat product manufacture (not elsewhere specified)	712029	Metal railing or gate manufacture
711022	Sugar refining and packaging	712030	Metal recycling
711023	Winery	712031	Powder coating or metal enamelling
7120 — Metal and Non-Metallic Mineral Products Subsector		712032	Precision instrument or fishing tackle manufacture
712001	Aircraft, automobile, or truck assembly	712033	Ready mix concrete manufacture and delivery
712002	Auto spring or chain manufacture	712034	Sheet metal fabrication
712003	Boiler, tank, or furnace manufacture	712035	Smelter
712004	Cement manufacture	712037	Stone or marble cutting, dressing, shaping, or lettering, or stone or marble product manufacture
712005	Ceramic or terra cotta tile, clay brick, or other ceramic or clay product manufacture (not elsewhere specified)	712038	Manufacture, or manufacture and installation of structural concrete products
712006	Concrete product manufacture	712039	Tool and die making
712008	Die casting or non-ferrous foundry operations	712040	Truck body or trailer manufacture
712009	Electrical switchgear or transformer manufacture, installation, service, or repair	712041	Wire, cable, or other wire product manufacture (not elsewhere specified)
712010	Elevator or escalator manufacture, installation, service, or repair	712043	Soil, topsoil, peat, or other similar gardening material packaging
712011	Engine or cylinder manufacture or rebuilding or automobile part manufacture		
712013	Ferrous foundry operations		

712045	Automated wood processing equipment manufacture	713030	Rubber mat, mattress, or life raft manufacture
712045	Automated Wood Processing Equipment Manufacture	713031	Small rubber or plastic product manufacture
7130 — Petroleum, Coal, Rubber, Plastic, and Chemical Products Subsector		713032	Soap, bleach, or cleaning compound manufacture
713001	Acid, base, salt, chemical, or dye manufacture (not elsewhere specified)	713033	Synthetic resin compound manufacture
713002	Asphalt or tar roofing product manufacture	713034	Tire retreading or recapping
713003	Battery or fuel cell manufacture	713036	Oil refining or recycling
713004	Candle, polish, or other wax product manufacture	7140 — Wood and Paper Products Subsector	
713006	Compressed or liquefied gas manufacture	714001	Cardboard or paper container manufacture
713007	Cosmetic product or beauty aid manufacture	714004	Custom wood kiln
713008	Drug, vitamin, or pharmaceutical manufacture	714007	Flush door manufacture
713009	Explosives, fireworks, or munitions manufacture	714008	Furniture refinishing or restoration
713010	Fertilizer manufacture	714009	Laminated wood structural support product manufacture
713011	Fibreglass or cultured marble product or acrylic household fixture manufacture	714012	Oriented strand board manufacture
713012	Fibreglass insulation manufacture	714013	Paper product manufacture (not elsewhere specified)
713013	Foam product manufacture	714014	Paper recycling or cellulose insulation manufacture
713015	Glue or adhesive manufacture	714015	Planing mill
713016	Industrial rubber belt manufacture, installation, service, or repair	714016	Portable wood mill
713018	Oil or gas production	714017	Pre-hung door assembly
713020	Paint, putty, stain, sealant, wood filler, varnish, or waterproofing agent manufacture	714018	Manufacture, or manufacture and installation of prefabricated log home kits
713021	Petrochemical manufacture	714019	Pressed board manufacture (not elsewhere specified)
713022	Plastic colour concentrate or ink manufacture	714020	Printing
713023	Plastic film extrusion and flexible packaging manufacture	714022	Sawmill
713024	Plastic or rubber recycling	714023	Shake or shingle mill
713025	Plastic product manufacture (by injection moulding, thermoforming, or other moulding processes) (not elsewhere specified)	714025	Stile and rail door manufacture
713026	Plastic product manufacture (by blow moulding)	714026	Upholstering
713027	Plastic product manufacture (by rotational moulding or liquid moulding)	714027	Veneer or plywood manufacture
713028	Plastic product manufacture (by profile extrusion)	714028	Wood chip mill
713029	Post-extrusion fabrication of plastic products	714030	Wood preserving
		714031	Wooden box, crate, pallet, or lath manufacture
		714032	Wooden component manufacture (not elsewhere specified)
		714033	Manufacture, or manufacture and installation of outdoor wooden products (not elsewhere specified)

714034	Wooden furniture manufacture
714035	Wooden moulding manufacture
714036	Wooden toy or musical instrument manufacture
714037	Wooden post or pole manufacture
714038	Wooden product manufacture (not elsewhere specified)
714040	Manufacture, or manufacture and installation of wooden trusses
714041	Manufacture, or manufacture and installation of wood framed windows
714042	Woodworking or carpentry shop
714044	Pulp and paper mill
714045	Firewood yard
7150 — Other Products Subsector (not elsewhere specified)	
715001	Art, craft, or ornament manufacture
715002	Awning or awning sign manufacture
715003	Blind or drapery track manufacture
715004	Brush, broom, or mop manufacture
715005	Canvas or nylon product manufacture (not elsewhere specified)
715008	Clothing, clothing accessory, or other cloth product manufacture (not elsewhere specified)
715009	Manufacture, or manufacture and installation of commercial signs
715010	Cord, rope, or net manufacture
715012	Custom tailoring
715013	Drapery manufacture
715014	Electric or electronic product or component manufacture (not elsewhere specified)
715020	Glass shop or glass product manufacture (not elsewhere specified)
715021	Manufacture or manufacture and installation of illuminated or electronic signs
715022	Jewellery, eyewear, clock, watch, or trophy manufacture
715024	Lighting fixture manufacture
715026	Box spring or mattress manufacture
715028	Orthotics or prosthetics manufacture, sales, service, or repair

715029	Footwear, luggage, or leather product manufacture or repair
715031	Taxidermy or fur tannery
715032	Manufacture, or manufacture and installation of vinyl framed windows
715033	Manufacture, or manufacture and installation of modular or prefabricated buildings (not elsewhere specified)
715034	Marine pleasure craft manufacture
715035	Gasket or filter manufacture
715036	Carpet, rug, cushion, stuffed toy, or fabric manufacture
715036	Carpet, Rug, Cushion, Stuffed Toy, or Fabric Manufacture
72 — Construction Sector	
7210 — General Construction Subsector	
721001	Asbestos abatement or mould remediation
721003	Blasting or avalanche control
721005	Building demolition
721006	Cellular, microwave, radar, or transmission tower erection, installation, service, or repair
721008	Commercial refrigeration or commercial air conditioning work
721009	Concrete cutting or coring
721010	Concrete placing, finishing, surfacing, or repair
721011	Concrete pumping
721012	Concrete reinforcing
721013	Construction labour supply or general labour supply (not elsewhere specified)
721014	Crane operation
721015	Deck, railing, or fence installation
721016	Decking application or waterproofing
721017	Dredging
721018	Drywalling or acoustic board installation
721019	Electrical work
721020	Pre-engineered steel building construction
721021	Finishing carpentry
721022	Fire and flood restoration
721023	Floor covering installation (not elsewhere specified)

721024	Framing or residential forming
721026	Hardwood floor laying or refinishing
721027	House or other wood frame general contracting, construction or renovation work
721028	Industrial, commercial, institutional, or highrise residential general contracting or construction
721029	Insulation work or fireproofing
721031	Excavation, or private landfill or transfer station operation
721035	Log home construction
721036	Low slope roofing
721037	Masonry
721038	Oil or gas pipeline construction or repair
721040	Overhead door installation
721041	Painting or wallpapering
721042	Plastering, lathing, or stucco work
721043	Plumbing, heating, vent, residential air conditioning, or central vacuum system installation or repair
721044	Pool, spa, or hot tub installation or structural repair
721046	Power pole, powerline, or transmission line installation, service, or repair
721047	Scaffolding, tent, staging, or display booth rental and installation
721049	Siding, awning, or gutter installation, service, or repair
721050	Sign installation, service, or repair
721051	Steep slope roofing
721052	Structural concrete forming
721053	Commercial tank or boiler installation or removal
721054	Tile work or terrazzo laying
721056	Water well, foundational, or directional drilling
721057	Welding services or ornamental metal installation
721058	Mechanical insulation
721059	Window or glass installation, replacement, or repair

7220 — Heavy Construction Subsector

722001	Bridge, overpass, or viaduct construction or repair
722002	House raising or structural moving of buildings or heavy equipment
722003	Pier, wharf, or dry dock construction or repair
722004	Pile driving
722005	Steel frame erection or structural repair of steel frames
722006	Steel frame painting, bridge painting, or bridge cleaning
722007	Structural concrete reservoir, flume, dam, dyke, causeway, or jetty construction or repair
722009	Cut and cover tunnel construction
722010	Mechanized tunnel boring construction
722011	Tunnel construction (not elsewhere specified)

7230 — Road Construction or Maintenance Subsector

723002	Highway maintenance (routine maintenance of all aspects of a specific section of highway)
723003	Highway, road, or parking lot painting
723004	Paving services or asphalt manufacture
723005	Railway construction, maintenance, or demolition
723006	Road construction (not elsewhere specified)
723007	Snow or ice removal
723008	Street cleaning
723009	Traffic control
723010	Earth and rock filled structure construction

73 — Transportation and Warehousing Sector

7310 — Warehousing Subsector

731004	Recycling depot
731005	Warehouse operation

7320 — Transportation and Related Services Subsector

732003	Aircraft handling or fueling
732004	Airport
732005	Armoured car service
732006	Auto towing
732007	Aviation or flying school

732008	Barge, tug, or other water transport of goods (not elsewhere specified)
732011	Courier or local delivery services (not elsewhere specified)
732012	Distribution centre
732013	Dump truck operation
732014	Ferry service
732015	Fixed wing aerial work or other specialty air operations (not elsewhere specified)
732016	Fixed wing visual flight rule operation
732017	Fixed wing instrument flight rule operation
732018	Garbage, debris, industrial waste, or recyclable material removal
732019	General trucking (not elsewhere specified)
732020	General wharf operations
732021	Helicopter visual flight rule operation
732022	Limousine or chauffeur services
732023	Loading or unloading goods (not elsewhere specified)
732024	Log towing
732025	Bulk terminal
732026	Marine container terminal
732029	Mobile home or boat towing
732030	Moving and storage
732031	Newspaper, magazine, or flyer distribution or contract mail delivery
732032	Pilot car or auto delivery services
732033	Railway
732036	Stevedoring
732037	Taxi service
732038	Water taxi or crew transport
732040	Harbour commission, port authority, or marine piloting
732041	Helicopter instrument flight rule operation
732042	Helicopter aerial work (not elsewhere specified)
732044	Log hauling
732045	Fuel storage tank operation and fuel distribution
732046	Commercial bus, shuttle operations, or public transit (not elsewhere specified)
732047	Specialized public transit services

74 — Trade Sector	
7410 — Retail Subsector	
741001	Aircraft and aircraft equipment sales and leasing
741002	Auctioning services
741004	Bicycle shop or sports equipment rental
741005	Butcher shop
741006	Car or truck rental
741011	Garden or landscaping supply
741012	Gas bar or service station
741013	General retail (not elsewhere specified)
741014	Home improvement centre
741015	Jewellery, eyewear, clock, watch, or trophy sales, or repair, key cutting, or blade sharpening
741016	Light industrial equipment, machinery, or power tool rental (less than 500 lb.)
741017	Mobile home sales or installation
741018	Music shop
741019	Party supply
741020	Retail art gallery and picture framing
741021	Retail bakery or delicatessen
741022	Retail brewing or wine making shop
741024	Satellite TV dish sales, service, or installation
741025	Supermarket
741026	Retail confectionery
741027	Auto parts supply
741029	Flooring store
741030	Convenience store, farm market, or specialty food store
741031	Furniture store
741032	Beer, wine, or liquor store
741033	Large retail store (not elsewhere specified)
741034	Recycling drop-off centre
7420 — Wholesale Subsector	
742001	Chemical wholesale
742002	Clothing, linen, or other textile wholesale
742003	Drug, vitamin, pharmaceutical, or beauty aid wholesale
742004	Film distribution
742005	Fish wholesale

742006	Food, beverage, or tobacco product wholesale	761029	Parking lot or valet parking
742007	Hay, seed, dry animal feed, or other similar farm product wholesale	761030	Performing arts
742008	Electronic equipment or light equipment, machinery, or parts wholesale (less than 500 lb.)	761031	Golf course, driving range, pitch and putt, or lawn bowling facility
742009	Log wholesale trading	761032	Private park, garden, or zoo
742010	Lumber, plywood, gyproc, brick, or other similar building material wholesale	761033	Building management, building rental, or mobile home parks and strata corporations
742011	Medical or dental supplies wholesale	761034	Pub, bar, night club, or lounge
742012	Electrical, plumbing or heating supplies, or packaged building supplies, hardware, or other metal product wholesale	761035	Restaurant or other dining establishment
742013	Packaged petroleum product wholesale	761038	Ski hill
742014	Steel or metal wholesale (primary form)	761039	Public art gallery, museum, or other special interest building operation or related services
742015	Wholesale (not elsewhere specified)	761040	Sports and entertainment facility
75 — Public Sector			
7530 — Public Administration Subsector			
753002	First Nations operations	761041	Sports administration
753003	Law enforcement	761042	Sports instruction
753004	Local government and related operations	761043	Tanning salon
76 — Service Sector			
7610 — Accommodation, Food, and Leisure Services Subsector			
761001	Amusement facility (not elsewhere specified)	761044	Travel agency or accommodation registry
761009	Campground	761045	Coffee shops, ice cream parlours, or other food concessions (not elsewhere specified)
761010	Circus, carnival, rodeo, or mechanical amusement ride	761046	Movie theatre or drive-in theatre
761011	Live performance venue	761047	Mini storage
761012	Fitness centre or gym	761049	Park, campground, or trail maintenance
761013	Guided tour (not elsewhere specified)	761050	Chartered boat tours
761014	Hair styling establishment or esthetic services	761051	Marina or boat rental
761015	Hall rental	761052	Transportation carrier catering
761018	Industrial camp operations	761054	Casino or other gaming operations (not elsewhere specified)
761019	Catering services (not elsewhere specified)	761056	Overnight and short-term accommodation (not elsewhere specified)
761021	Massage parlour, steam bath, or massage services (not elsewhere specified)	761057	Legions and other similar social clubs
761023	Mobile catering	7620 — Business Services Subsector	
761027	Organizing or conducting special events (not elsewhere specified)	762001	Accounting
761028	Outdoor sport tour	762003	Administration or management of an operation conducted outside B.C.
		762004	Advertising or public relations services
		762005	Broker (not elsewhere specified) or wholesale (no stock of goods in B.C.)
		762006	Business consulting or business advisory services
		762007	Call centre, telemarketing, or market research
		762008	Chamber of commerce

762010	Clerical worker supply
762011	Commercial stock audit
762012	Constituency office, consulate, foreign embassy, or MLA office
762013	Custom brokerage or freight forwarding (excluding handling of goods)
762014	Custom brokerage or freight forwarding (including handling of goods)
762015	Data processing
762017	Employment or dating agency and related testing
762018	Environmental conservation services
762019	Financial services (not elsewhere specified)
762020	Graphic design
762021	Insurance, actuarial, or bonding services
762022	Law office, notary public, labour relations, or supplementary legal services
762023	Cargo inspection
762024	Marine ship agency and related services
762026	Modeling, booking, or talent agency
762028	Packaged office service
762029	Private investigation, process serving, collection, or bailiff services
762030	Product demonstration
762031	Professional or employers' association, marketing board, or Better Business Bureau
762032	Property management (administration only)
762033	Real estate agency
762034	Real estate appraisal or appraisal services (not elsewhere specified)
762035	Research services (not elsewhere specified)
762037	Ship chandlery or ship husbandry
762040	Translating or interpreting services
762041	Union
762043	Writing, publishing, or map production (no printing)
762044	Records storage
762045	Franchisor services
762046	Digital printing
762047	Publishing (with printing)

7630 — Professional, Scientific, and Technical Services Subsector	
763001	Pet grooming
763002	Animal humane society or wildlife rehabilitation
763003	Animal training
763004	Architectural drafting or design
763006	Building or home inspection
763007	Computer consulting or custom computer programming
763008	Computer software, audio, or video duplicating or document scanning services
763009	Computer software package design and production
763011	Consulting (not elsewhere specified)
763012	Dental laboratory
763013	Electrical corrosion control
763014	Farrier services
763018	Materials or light equipment testing (less than 500 lb.)
763019	Interior design
763020	Domestic animal breeding or boarding
763021	Land surveying
763022	Log scaling
763024	Audio video post-production or animation services
763025	Motion picture, commercial, or television production
763027	Photography studio or photographic services
763028	Pipeline or heavy equipment inspection (greater than 500 lb.)
763029	Recording studio
763031	Television or radio broadcasting
763032	Veterinary hospital or veterinary services
763034	Marine vessel surveying
763035	Air navigation support
763036	Field work services
763037	Consulting engineering, geological, geophysical, or geochemical consulting, or construction management consulting

7640 — Other Services Subsector (not elsewhere specified)	
764001	Aircraft maintenance or repair
764002	Armature winding for small motors
764003	Auto dealership or auto sales
764004	Auto glass shop
764005	Auto recycling
764006	Auto service or repair
764007	Autobody shop
764008	Bindery
764009	Blind or drapery cleaning
764010	Car wash or auto detailing
764011	Carpet, rug, or upholstery cleaning
764012	Cemetery or crematorium
764013	Daycare centre, preschool, or playschool
764014	Commercial cleaning or janitorial services
764015	Commercial diving
764016	Commercial laundry or linen, uniforms, or diaper supply
764018	Domestic cleaning
764020	Dry cleaning facility or laundromat
764021	Portable electronic equipment or small household appliance service or repair
764022	Steam cleaning, sandblasting, or pressure washing of buildings, pools, or parking lots
764024	Fire prevention equipment sales, service, installation, or inspection
764025	Fish, creek, or stream enhancement
764026	Fruit or vegetable packing or packaging
764027	Funeral undertaking
764028	Heavy equipment, machinery, or parts sales, rental, service or repair (greater than 500 lbs weight) (not elsewhere specified)
764029	Hiring or providing companion services or domestic childcare
764033	Land or marine pollution control
764034	Locksmithing
764035	Light industrial equipment, machinery or parts, or Power Tool Service or Repair (less than 500 lb.)
764036	Mailing or addressing services
764037	Major household appliance or stationary business machines or medical equipment service, repair, or installation
764041	Ornamental plant rental or office plant services
764042	Paper shredding
764044	Plastic laminating, packing, or packaging (not elsewhere specified)
764045	Pleasure boat, motorcycle, snowmobile, or other leisure craft sales and service
764046	Security or patrol services
764047	Recreational vehicle sales, service, or rental
764048	Septic tank, sewer, or sewage disposal system services
764050	Steam cleaning, sandblasting, or pressure washing of heavy equipment
764051	Structural repair of marine pleasure craft
764054	Pest control or fumigation (not elsewhere specified)
764055	Vending machine, washing machine, dryer, or amusement machine distribution
764057	Window, gutter, or awning cleaning
764058	Security alarm system sales, service, installation, and repair or cable TV, telecommunication, or other similar wiring
764059	Hiring workers for own home maintenance
764060	Landscaping, lawn or garden maintenance, or weed control
764062	Tree services (not directly related to the forestry industry)
764063	Commercial retail sign shop or document copying services
764066	Furnace, duct, or air vent cleaning and servicing
764067	Pool, spa, or hot tub service
764068	Automatic door or gate installation, service or repair
764069	Blind or drapery track installation

7650 — Education Subsector	
765002	Driving school
765003	Library or resource centre
765005	Independent or private primary or secondary school
765008	Public school district
765009	Supplementary education
765010	Advanced education
7660 — Health Care and Social Services Subsector	
766001	Acute care
766002	Alcohol or drug treatment centre
766003	Alternative health care
766004	Ambulance or first aid services
766005	Chiropractic services, chiropractic care, or chiropractic practice
766006	Community health support services
766007	Counselling or social services (not elsewhere specified)
766008	Dentistry or ancillary dental services
766009	Fundraising or charitable organization
766010	Life and job skills training
766011	Long-term care
766012	Massage therapy (licensed)
766013	Optometry
766014	Physiotherapy or occupational therapy
766015	Medical clinic or medical practice (not elsewhere specified)
766016	Religious organization
766017	Residential social service facility
766018	Retirement home or seniors' home (accommodation only)
766019	Short-term care
766020	Supplementary health care
766021	Surgical centre
766022	Laboratory services (not elsewhere specified)
766023	Professional organizing, senior move managing, and personal assisting
766024	Pre-hospital emergency health care

7670 — Utilities Subsector	
767003	Electric utilities
767004	Gas utilities
767005	Oil or gas transmission (oil or gas pipeline)
767007	Multimedia services
Sector 81 — Self-Insured Employers	
Deposit Sector 8 (formerly Class 10 — Canadian Pacific Limited and Associated Companies)	
Subsector 8108 — Self-Insured Employers Sector 8 (formerly Class 10 — Canadian Pacific Limited and Associated Companies)	
	Building Construction
	Canadian Pacific Railway Company
	Cominco Ltd.
	Express
	Trucking and Hauling
	Water Transportation
Sector 82 — Self-Insured Employers	
Deposit Sector 9 (formerly Class 18)	
Subsector 8209 — Self-Insured Employers Sector 9 (formerly Class 18)	
	The Burlington Northern and Santa Fe Railway Company
Sector 83 — Self-Insured Employers	
Deposit Sector 10 (formerly Class 12)	
Subsector 8310 — Self-Insured Employers Sector 10 (formerly Class 12)	
	Air Canada
	Canadian National Railway Company
	Via Rail Canada Inc.

Sector 84 — Self-Insured Employers

**Deposit Sector 11 (formerly Class 13 — Government
of the Province of British Columbia)**

**Subsector 8411 — Self-Insured Employers Sector 11
(formerly Class 13 — Government of the Province
of British Columbia)**

British Columbia Assessment Authority

British Columbia Development Corporation

Canada — British Columbia Employment
Development Programme

Employment Bridging Assistance Programme

First Aid Ski Patrol

Government of British Columbia

Liquor Distribution Branch

Provincial Emergency Program

Workers' Compensation Board
of British Columbia (WorkSafeBC)

Appendix B

Telephone interpretation services

In 2017, our phone interpretation services were offered in the following languages:

A

Acholi
Afar
Afrikaans
Akan
Akateko
Albanian
Amharic
Anuak
Apache
Arabic
Armenian
Assyrian
Azerbaijani

B

Bahasa
Bahdini
Bahnar
Bajuni
Bambara
Bantu
Barese
Basque
Bassa
Belorussian
Bemba
Benaadir
Bengali
Berber
Bosnian
Bravanese
Bulgarian
Burmese

C

Cantonese
Catalan
Cebuano
Chaldean
Chamorro
Chaochow
Chin Falam
Chin Hakha
Chin Mara
Chin Matu
Chin Senthang
Chin Tedim
Chipewyan
Chuukese
Cree
Croatian
Czech

D

Danish
Dari
Dewoin
Dinka
Duala
Dutch
Dzongkha

E

Edo
Ekegusii
Estonian
Ewe

F

Farsi
Fijian
Fijian Hindi
Finnish
Flemish
French
French Canadian
Fukienese

Fulani
Fuzhou

G

Ga
Gaddang
Gaelic-Irish
Gaelic-Scottish
Garre
Gen
Georgian
German
German Penn.
Dutch
Gheg
Gokana
Greek
Gujarati
Gulay
Gurani

H

Haitian Creole
Hakka-China
Hakka-Taiwan
Hassaniyya
Hausa
Hawaiian
Hebrew
Hiligaynon
Hindi
Hindko
Hmong
Hunanese
Hungarian

I

Icelandic
Igbo
Ilocano
Indonesian
Inuktitut
Italian

J

Jakartanese
Jamaican Patois
Japanese
Jarai
Javanese
Jingpho
Jinyu
Juba Arabic
Jula

K

Kaba
Kamba
Kanjobal
Kannada
Karen
Kashmiri
Kayah
Kazakh
Kham
Khana
Khmer
K'iche'
Kikuyu
Kimiiru
Koho
Korean
Krahn
Krio
Kunama
Kurmanji
Kyrgyz

L

Laotian
Latvian
Liberian Pidgin
English
Lingala
Lithuanian
Luba-Kasai

Luganda
Luo

M

Maay
Macedonian
Malay
Malayalam
Maltese
Mam
Mandarin
Mandinka
Maninka
Manobo
Marathi
Marka
Marshallese
Masalit
Mbay
Mien
Mirpuri
Mixteco
Mizo
Mnong
Mongolian
Moroccan Arabic
Mortlockese

N

Napoletano
Navajo
Nepali
Ngambay
Nigerian Pidgin
Norwegian
Nuer
Nupe
Nyanja
Nyoro

O

Ojibway
Oromo

P

Pampangan
Papiamento
Pashto
Plautdietsch
Pohnpeian
Polish
Portuguese
Portuguese,
Brazilian
Portuguese,
Cape Verdean
Pugliese
Pulaar
Punjabi
Putian

Q

Quechua
Quichua

R

Rade
Rakhine
Rohingya
Romanian
Rundi
Russian
Rwanda

S

Samoan
Sango
Seraiki
Serbian
Shanghainese
Shona
Sichuan Yi
Sicilian
Sinhala
Slovak
Slovene
Soga
Somali
Soninke
Sorani
Spanish
Sudanese Arabic
Sunda
Susu
Swahili
Swedish
Sylheti

T

Tagalog
Taiwanese
Tajik
Tamil
Telugu
Thai
Tibetan
Tigré
Tigrigna
Toishanese
Tongan
Tooro
Trique
Turkish
Turkmen
Tzotzil

U

Ukrainian
Urdu
Uyghur
Uzbek

V

Vietnamese
Visayan

W

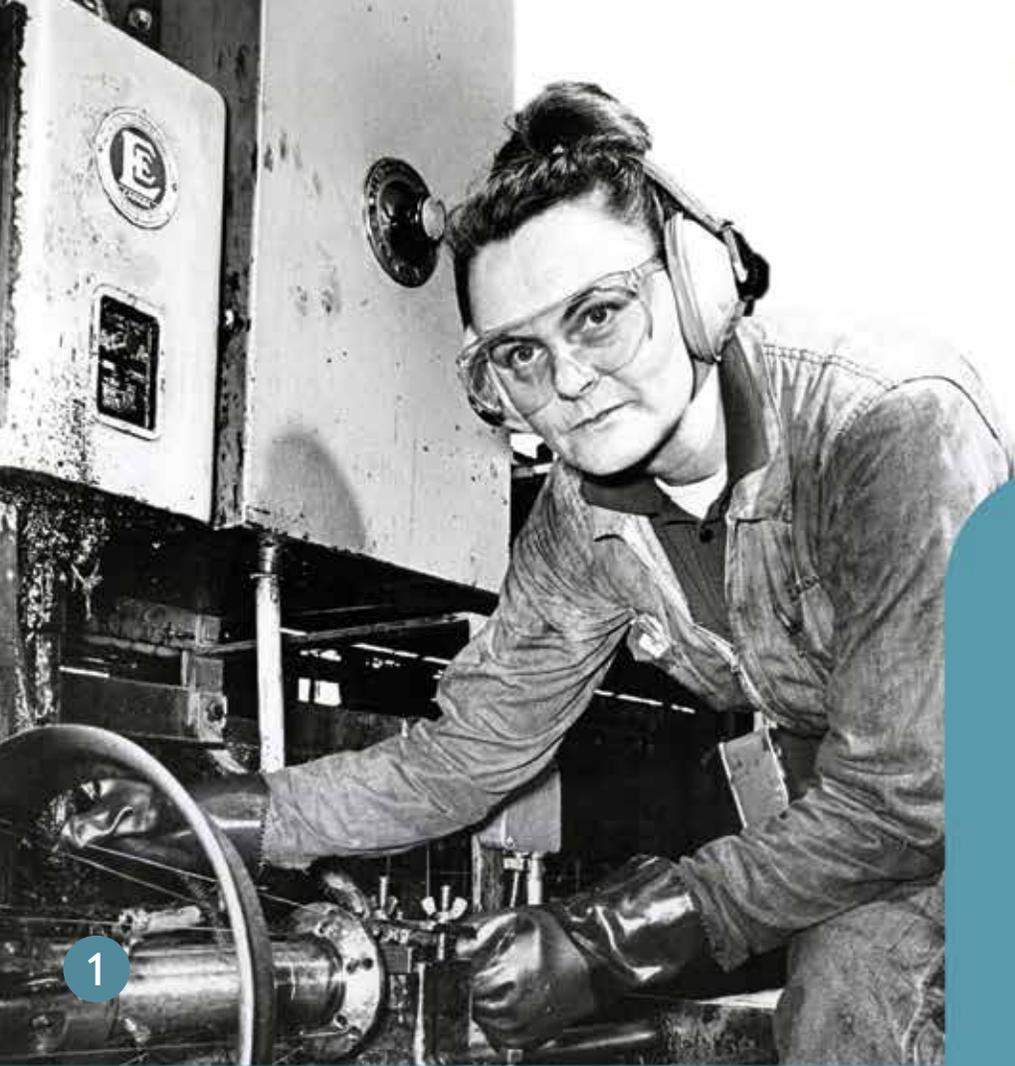
Welsh
Wodaabe
Wolof

Y

Yemeni Arabic
Yiddish
Yoruba
Yunnanese

Z

Zapoteco
Zarma
Zo
Zyphe



1



3

1987-2001



2

4



Glossary



- 1 Lillian Bayley, strander at Wire Rope Industries, 1987.
- 2 WorkSafeBC's Access Ability van, 1987.
- 3 "In search of Safety" video, 1989
- 4 In 1993, WorkSafeBC funded our first health and safety association, which is now known as AgSafe.
- 5 Inaugural edition of *WorkSafe Magazine*, January/February 2000.

Glossary

Accepted claim

See **Allowed claim**.

Act, the

The *Workers Compensation Act*.

Allowed claim

A claim that WorkSafeBC deems to be work-related. Previously referred to as Accepted claim.

Assessable payroll

The collective earnings of all an employer's workers — full-time, part-time, casual, etc. — up to a maximum amount per worker per year. The maximum amount (known as the Maximum wage rate) was \$81,900 for 2017. Employers' premiums are based, in part, on their assessable payrolls.

Assessment

The total premium a firm pays for workers' compensation insurance. The premium is calculated based on the firm's base rate, assessable payroll, and experience rating discount or surcharge.

AWCBC

The Association of Workers' Compensation Boards of Canada.

Benefit

WorkSafeBC payment made to a worker, the worker's beneficiaries, or the worker's health care providers for an allowed claim.

Bullying and harassment complaints

Formal complaints of bullying and harassment are received online by WorkSafeBC and are assigned to a designated prevention officer.

Bullying and harassment enquiries

The number of general enquiries fielded by WorkSafeBC regarding bullying and harassment.

Citations

WorkSafeBC — through regulation — can quickly and efficiently issue administrative penalties of up to \$1,000 (plus CPI). This tool allows WorkSafeBC to penalize employers who fail to comply with orders, or who fail to prepare or send a compliance report, that are not in circumstances that are high-risk.

Citation warnings

Where an employer has failed to comply with an order relating to a non-high risk violation or has failed to prepare or send a compliance report to WorkSafeBC, a written warning is provided to the employer that an Occupational Health and Safety Citation may be issued for that violation.

Claim

A request for payment or benefit to compensate for an injury, illness, or disease a claimant believes is work-related.

Claim cost

The total dollar amount of claim benefits. Includes health care, short-term disability, and vocational rehabilitation payments made in the year, and the long-term disability and survivor reserves and awards charged in the year. All of these amounts are in respect of current-year and prior-year injuries and diseases. (Claim cost data is compiled differently in WorkSafeBC's annual reports.)

Class

A category in WorkSafeBC's former classification system equivalent to sector in the current classification system.

Classification unit (CU)

A very specific grouping of types of business, such as Candy or Chocolate Manufacturer CU. The system hierarchically groups B.C. firms into sectors, subsectors, and CUs. Using this system, each employer in B.C. is classified into the appropriate unit based on the products or services produced, and the processes, technology, or materials used. Each CU is made up of firms considered to be peers or competitors, based on the similarity in business activities. A firm's CU determines its base premium rate. *See also Sector and Subsector.*

Clearance letter

A letter indicating whether a business, contractor, or subcontractor is registered with WorkSafeBC and paying its premiums as required.

Completed WorkSafeBC investigation

A WorkSafeBC investigation completed by the Fatal and Serious Injuries Investigations department as a result of an incident.

Compliance agreement

A voluntary agreement entered into by an employer and WorkSafeBC, and an alternative to an Occupational Health and Safety order that sets out what an employer will do to achieve compliance, including the timeframe for compliance.

Consultation hours

The hours WorkSafeBC officers spend consulting with employers, including preparation and travel time.

Consultation report

A document compiled by an officer recording information about a verbal or written exchange between WorkSafeBC and an employer.

Days lost from work

See **Days paid**.

Days paid

The number of days an injured worker misses from work because of a compensable injury or disease. Also known as **Days lost from work**.

Deposit account or deposit-account employer

See **Self-insured employer**.

Disallowed claim

A claim that WorkSafeBC deems to be unrelated to work and therefore does not accept. See also **Rejected claim**.

Discrimination complaints received

A formal complaint by a worker claiming discriminatory action — such as a suspension, loss of wages, or reprimand — by an employer or union regarding a health or safety issue.

Duration

The average number of work days lost on short-term disability claims.

Education hours

Hours that WorkSafeBC officers spend on presentations and education, including preparation and travel time.

Education report

A document containing recorded information about education sessions that WorkSafeBC officers deliver to stakeholders. Prevention officers deliver education presentations to employers and their workers on occupational health and safety (OHS) issues.

Fatal claim

See **Work-related death claim**.

Federal government

The *Workers Compensation Act* does not apply to employees of the Canadian government. However, federal government employees in B.C. have the same rights to compensation as other workers under the *Workers Compensation Act*.

First payment

The initial payment on a claim.

Gross payroll

Includes wages, salaries, commissions, holiday pay, bonuses, and piecework, as well as any other means or manner by which a worker is paid for services.

Health care-only claim

A claim for which health care costs are paid, but no payment is provided for wage-loss, long-term disability, or survivor benefits.

ICD-9 code

A category of disease or injury listed in the World Health Organization's *International Classification of Diseases, 9th revision*. This statistical standard has categories for injuries, diseases, and symptoms.

Incident

An occurrence that resulted in, or had the potential to result in, an injury or occupational disease. Section 172 of the *Workers Compensation Act* sets out the types of incidents (such as fatalities, serious injuries, and more) that must be reported to WorkSafeBC. Failure to report these incidents may result in an order or penalty against the employer.

Industrial vehicles

Industrial vehicles differ from motor vehicles as they are for specific use within a worksite and not typically operated on public roadways. For example industrial vehicles used at logging sites, farms, construction sites, and warehouses. See also **Mobile equipment**.

Industry sector

See **Sector**.

Initiated WorkSafeBC investigation

A WorkSafeBC investigation initiated by the Fatal and Serious Injuries Investigations department as a result of an incident.

Initiating Inspection report

An inspection report that is the prevention officer's initial activity for the employer's worksite; this activity usually involves a site visit to evaluate regulatory compliance under the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Initiating Inspection Reports with no Orders

An inspection report that is the prevention officer's initial activity for the employer's worksite which indicates no violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation were observed.

Injury rate

See **Provincial injury rate**.

Injury rate measure

See **Provincial injury rate**.

Inspection

An inspection conducted by a prevention officer at a worksite to evaluate compliance with the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Inspection hours

The number of hours WorkSafeBC officers spend on inspections, including preparation and travel time.

Inspection report

A document recording the activities by a prevention officer; this activity usually involves a site visit to evaluate regulatory

compliance under the *Workers Compensation Act* and the Occupational Health and Safety Regulation. An inspection report may relate to either the prevention officer's initial or follow-up activity.

Inspection reports that were site visits

An inspection report created as the result of a prevention officer's visit to a worksite to evaluate regulatory compliance with the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Inspectional jurisdiction

Federal or provincial body that has the legal authority to conduct an inspection or investigation.

Investigation

WorkSafeBC responds to reported workplace incidents that result in death or injury, or that present a high risk of causing a serious injury or death to workers. Depending on the circumstances, WorkSafeBC may initiate a formal investigation.

Investigation hours

Number of hours WorkSafeBC officers spend on notice of incidents and incident investigations, including preparation and travel time.

Long-term disability claim

A claim for an injured worker with a permanent injury or disease (such as an injury or disease from which the worker does not fully recover).

Maximum wage rate

The maximum wage rate on which benefits are paid to claimants by WorkSafeBC. Compensation benefits, also known as wage-loss benefits, are generally based on 90 percent of a worker's average net earnings after statutory deductions. If the worker earns more than the maximum wage rate, his or her benefits are based on 90 percent of the maximum wage rate. In 2017, the maximum wage rate was \$81,900.

MVI (motor vehicle incident)

An incident involving a motor vehicle. Previously referred to as an MVA (motor vehicle accident).

Mobile equipment

Mobile equipment refers to vehicles for specific use within a worksite and not typically operated on public roadways. For example mobile equipment used at logging sites, farms, construction sites, and warehouses. See also **Industrial vehicles**.

Net citations imposed

Where an employer has failed to remedy a contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation (OHS) within the time frame specified in an OHS Citation Warning, prevention officer will issue an OHS Citation. OHS Citations subsequently reversed (e.g., based on a review decision) are not included.

Net citations imposed amount (\$)

Dollar value of citations imposed against employers for failure to remedy a contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation within the time frame specified. Citations subsequently reversed (e.g., based on a review decision) are not included.

Net penalties imposed

Administrative penalties that employers have been ordered to pay for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation. Penalties subsequently reversed (e.g., based on a review or appeal decision) are not included.

Net penalties imposed (\$)

Dollar amounts of administrative penalties imposed against employers for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation. Penalties subsequently reversed (e.g., based on a review or appeal decision) are not included.

New injuries reported in the year

See **Reported claim**.

Notice of incident

A document issued by a prevention officer to record information gathered as a result of a preliminary investigation into an incident.

Occupational disease

An illness or disease arising from work-related activity or exposure.

Order

Where a prevention officer observes a violation or violations of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation, officers will issue an order to the responsible workplace party documenting the violation and ordering the violation be remedied. Orders may be issued as a result of initial or follow-up activity.

Orders that were immediately complied with

An order where the contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation was remedied immediately.

Orders to stop operations

Where WorkSafeBC has issued a stop work order and has reasonable grounds to believe that the same or similar unsafe conditions exist or would exist at the other workplace, WorkSafeBC may order that work at all other workplaces of an employer be stopped until the order is cancelled by WorkSafeBC.

Orders to stop use

If a prevention officer has reasonable grounds for believing that a thing that is being used or that may be used by a worker does not comply with the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation, WorkSafeBC may order that the thing is not to be used until the order is cancelled by WorkSafeBC.

Order to stop work

An order issued under section 191 of the *Workers Compensation Act*. WorkSafeBC will order that work at all, or part of a workplace, stops until the order is cancelled by WorkSafeBC.

Order to worker report

A document issued by a prevention officer to an individual (for example, a worker or a supervisor) when the individual has failed to comply with their obligations under the *Workers Compensation Act* or the Occupational Health and Safety Regulation.

Orders requiring multiple follow-ups

An order where the contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation was not remedied immediately, or in advance of a subsequent inspection.

Other hours

Hours that WorkSafeBC officers spend on certification, specialty groups, help desk support for employers and workers, research, and publications, including preparation and travel time.

Penalties

Administrative penalties imposed on an employer for violations of the *Workers Compensation Act* or Occupational Health and Safety Regulation when these violations meet certain criteria.

Pension payment

A form of monthly payment by WorkSafeBC to a worker or beneficiary regarding a long-term disability or work-related death. (Pension cash awards are one-time cash payments related to long-term disabilities.)

Permanent disability claim

See **Long-term disability claim**.

Person-year

One person-year is the equivalent of one person working all year on either a part-time or full-time basis. WorkSafeBC estimates person-years using employers' reported payroll.

Premium

The dollar amount an employer pays for WorkSafeBC coverage.

Prevention activity hours

Hours that WorkSafeBC officers spend on inspections, education, consultations, investigations, and activities, but not administrative time.

Prevention officer

A WorkSafeBC employee who conducts workplace inspections and is empowered to enforce the *Workers Compensation Act* and the Occupational Health and Safety Regulation. Prevention officers also investigate incidents and provide consultation, education, and technical assistance to employers.

Provincial injury rate

The number of claims per 100 person-years of employment. (One person-year is the equivalent of one person working all year on either a part-time or full-time basis.) The claim count includes injuries that occurred in a given year and were allowed for short-term disability, long-term disability, or survivor benefits in that year or in the first three months of the following year. Self-insured employers are not included in the calculation.

Rateable employer

An employer registered in a rateable sector.

Rateable sector

Sectors 70 through 76; these sectors are rateable because employers in these sectors pay premiums based on their expected claim costs. (Sectors 81–84 are for self-insured employers. These employers do not pay premiums to WorkSafeBC; instead, they pay their claim costs directly.)

Rateable subsector

Subsectors 7010 through 7670; these subsectors are rateable because employers in these subsectors pay premiums based on their expected claim costs. (Subsectors 8108 through 8411 are for self-insured employers. These employers do not pay premiums to WorkSafeBC; instead, they pay their claim costs directly.)

Registered claim

See **Reported claim**.

Regulation, the

The Occupational Health and Safety Regulation.

Rejected claim

A claim for benefits arising from an injury for which the injured person does not have WorkSafeBC coverage; therefore, WorkSafeBC does not accept the claim.

See also **Disallowed claim**.

Reported claim

An injury or disease reported to WorkSafeBC as being work-related and for which compensation is being sought. Includes claims that may be disallowed or rejected at a later date. Also known as a **Reported injury** and **Registered claim**.

Reported fatality

A death that occurred in the year and was reported to WorkSafeBC by the last day of March in the following year. For years prior to 2008, deaths included in this count were reported to WorkSafeBC by the cut-off day in February.

Reported injury

See **Reported claim**.

Reserves

Financial assets set aside to meet fiscal obligations arising from future events (such as an earthquake or other disaster), contingent liabilities (such as latent occupational diseases), and other risks. For a list of WorkSafeBC's current reserves, see WorkSafeBC's *2017 Annual Report and 2018–2020 Service Plan*.

Review Division

A division of WorkSafeBC established in 2002 to provide an independent review of WorkSafeBC claim, prevention, and assessment decisions appealed by workers and employers. See also **WCAT**.

Sample

A specimen taken from an investigative site and sent to a laboratory for analysis.

Section 39

The section of the *Workers Compensation Act* that specifies categories of claim costs that are not charged to employers because they would unfairly burden employers. For example, costs arising from a natural disaster or costs attributable to pre-existing medical conditions of injured workers.

Sector

A broad grouping of industries, such as the manufacturing sector. The system groups B.C. firms hierarchically into sectors, subsectors, and CUs. For the purposes of section 37 of the *Workers Compensation Act*, a sector is equivalent to a class. Also known as **Industry sector**. See also **Classification unit** and **Subsector**.

Self-insured employer

An employer in sectors 81, 82, 83, or 84. Employers in these sectors pay their own claim costs instead of paying premiums to WorkSafeBC; they are not rateable. Typically, the provincial or federal governments are in this category as employers. Also known as **Deposit account** or **deposit-account employer**.

Serious injury claim

WorkSafeBC tracks claims meeting the criteria for specific injury and disease types using classified as serious or potentially serious with a recovery period of 50 or more lost workdays. This includes all work-related deaths. To classify these claims, WorkSafeBC uses *International Classification of Diseases, Ninth Revision* (ICD-9) to categorize specified injury or disease types.

Serious injury rate

Number of serious injury claims per 100 person-years; a component of the overall injury rate. (One person-year is the equivalent of one person working all year on either a part-time or full-time basis.)

Short-term disability claim

A claim from an injured worker who has lost time from work. Also known as **Wage-loss claim** or **Temporary total disability claim**.

SLF (Short-term, long-term, and fatal injuries)

Injuries or fatalities for which short-term disability, long-term disability, or survivor benefits have been awarded.

Subclass

A category in WorkSafeBC's former classification system equivalent to subsector in the new system. See **Subsector**.

Subsector

A specific grouping of industries, such as road construction. The system groups B.C. industries hierarchically into sectors, subsectors, and CUs. For the purposes of section 37 of the *Workers Compensation Act*, a subsector is equivalent to a subclass. See also **Classification Unit** and **Sector**.

Survivor benefit

A WorkSafeBC payment made to beneficiaries of a worker who died as a result of a work-related incident or disease.

Temporary cessation of work

Where the conditions at the workplace present a high risk of serious injury, serious illness, or death, but the employer is able to comply fully with the related non-compliance orders prior to the conclusion of the inspection, a prevention officer may stop work temporarily instead of issuing a stop work order.

Temporary total disability claim

See **Short-term disability claim**.

Time-loss claim

A claim resulting in time away from work.

Uncoded claim

A claim not yet coded for the purpose of statistical analysis.

Variance

An exception granted by WorkSafeBC when it is not possible for an employer to comply with a particular regulatory requirement. For a variance to be granted, WorkSafeBC must be satisfied that the variance provides protection for workers is equal to or greater than the protection established by the provision being varied.

Wage-loss claim

See **Short-term disability claim**.

Warning letter

Warning letters may be issued to an employer for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation when these violations meet certain criteria and are an alternative to an Administrative penalty.

WCAT (Workers' Compensation Appeal Tribunal)

An independent and external organization established in 2003 to provide a second and final level of appeal for most WorkSafeBC decisions relating to workers and employers. See **Review Division**.

Wood-frame residential construction

Wood-frame residential construction includes CUs 721024, 721027, 721030, 721033, 721042, 721049, and 721051, where 721030 and 721033 are considered inactive but are required to represent a complete historical picture.

Work-related death claim

A claim involving the death of a worker, and accepted for fatal and/or survivor benefits.

Work-related death rate

The number of allowed work-related death claims per 100 person-years. (One person-year is the equivalent of one person working all year on either a part-time or full-time basis.)

Young worker

A worker between the ages of 15 and 24 years.



Index

3

- 1 WorkSafe Sam greets parade attendees, 2006.
- 2 WorkSafeBC staff and their families participate in the annual Great Canadian Shoreline Cleanup.
- 3 WorkSafeBC officers act as mentors to young women entering trades.
- 4 WorkSafeBC collaborated with Science World to create Tinkering Space as part of our 100-year commemoration in 2017.

2001–2017

4



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For more information

WorkSafeBC makes every attempt to ensure the accuracy and reliability of information contained in this report; however, some data may change after publication.

To view this report and the *2017 Annual Report and 2018–2020 Service Plan* online visit worksafebc.com. There, you will also find other reports and publications such as *Occupational Injuries by Accident Type and Occupation in British Columbia 2007–2016*, and *Occupational Diseases in British Columbia 1992–2016*.

For more detailed statistics on specific topics, contact WorkSafeBC's Statistical Services group at 604.276.3130.

