

Mailing Address:PO Box 2071 Str. Terminal
Vancouver, BC V6B 3S3**Location:**6951 Westminster Hwy
Richmond, BC V7C 1C6**REVIEW DIVISION*****PRACTICES AND PROCEDURES***
SUMMARY OF UPDATE**Effective Date: March 1, 2015**

<i>Item</i>	<i>Title</i>	<i>Proposed Update</i>
A3.4.1.	Eligibility for oral hearing	Reviews will generally be conducted by way of “read and review” alone or a read and review with additional inquiries. In particular, reviews where the issue is purely medical, legal or policy and the facts are not at issue, will normally be handled in this manner. In other situations where, it is necessary or convenient to obtain information orally, this will, where possible, be done through additional inquiries under Item A3.3 of this Manual rather than through an oral hearing. However, there may be compelling reasons for holding an oral hearing in a specific case, notably such as where the credibility of a party or a witness is an important issue, or where there are significant facts in dispute.