

Effectiveness Measures - Q4/2021 Reports

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Page	TOPIC	DESCRIPTION	EFFECTIVE DATE	x of Year
Prevention Changes				
1	Amended Stop Work Orders Policy	The policy statements in the Prevention Manual around stop work orders were amended on an interim basis applying to all inspections occurring on and after May 27, 2015 until the end of December 31, 2015, relating to amendments to the Workers Compensation Act. After stakeholder consultation, the interim policies were finalized on December 16, 2015 and made effective on January 1, 2016.	May 27, 2015	7 of 8
2	Preliminary Incident and Full Incident Investigations Policies Approved	Policy in the Prevention Manual around employer incident investigations was amended on an interim basis applying to all inspections occurring on and after May 27, 2015 until the end of December 31, 2015, relating to amendments to the Workers Compensation Act. The revised sections each require an employer to ensure that a report of the preliminary investigation and a report of the full investigation is prepared in accordance with the policies of the Board of Directors. After stakeholder consultation, the interim policies were finalized on December 16, 2015 and made effective on January 1, 2016.	May 27, 2015	7 of 8
3	OHS Penalty Policies	On January 26, 2016, the Board of Directors approved changes to the OHS Penalty Policies, following consultation in the fall of 2015. These include: a) Overall changes to streamline, clarify, and update existing policies. b) Changes to penalty amount calculations to make penalties more proportionate relative to an employer's size and the seriousness of the circumstances. The following policies were amended: a) D12-196-1 OHS Penalty Criteria b) D12-196-3 Transfer of OHS History c) D12-196-6 OHS Penalty Amounts d) D24-73-1 Claims Cost Levies In addition Policy D8-160-1 (First Aid - Special Rate of Assessment) was deleted. The policy changes apply to all violations on and after March 1, 2016.	March 1, 2016	6 of 6
4	Asbestos inventory	On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 6.4 - Asbestos inventory The proposed amendments would ensure asbestos inventories are completed for all workplaces with asbestos-containing materials. As a result, the risk assessments based on these inventories would be accurate. This would prevent workers from being inadvertently exposed to asbestos fibres.	May 1, 2017	5 of 6
5	Respirable crystalline silica and rock dust	On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 6.110 to 6.112.7 - respirable crystalline silica and rock dust Sections 6.112 to 6.112.7 apply to a workplace where a worker is or may be: (a) engaged in the silica process, or (b) exposed to potentially harmful levels of RCS dust. The proposed amendments would likely prevent RCS dust exposures from becoming an occupational health and disease issue like asbestos in the decades to come, which may contribute to preventing and minimizing worker exposure.	May 1, 2017	5 of 6
6	Construction, excavation and demolition - Notice of Project	On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 20.2 - notice of project The amendments would result in an increase in the number of construction projects involving asbestos/lead abatement work and similar activities requiring NOPs to be submitted to WorkSafeBC. In turn, officers would be more aware of construction projects involving hazardous substances. There should be an increase in the number of inspections by officers of construction sites where workers may be exposed to asbestos, lead or other substances presenting a significant risk for occupational disease.	May 1, 2017	5 of 6
Compensation Changes				
7	Infection Caused by Communicable Viral Pathogens	On July 22, 2020, the Board of Directors approved amendments to Schedule 1 of the Workers Compensation Act to add a presumption for infections caused by communicable viral pathogens, which are the subject of a B.C.-specific emergency declaration or notice.	August 20, 2020	2 of 3
8	Acupuncture	On July 22, 2020, the Board of Directors approved policy amendments regarding acupuncture. The Board determines whether it will pay for acupuncture treatment as part of an injured worker's claim. The Board's approval of acupuncture treatment includes direction on the number of authorized treatment visits. Generally, the Board limits payment to a maximum of eight treatment visits unless otherwise stated in any current Board contract and/or fee schedule in place at the time of service delivery.	September 1, 2020	2 of 3

Amended Stop Work Orders Policy

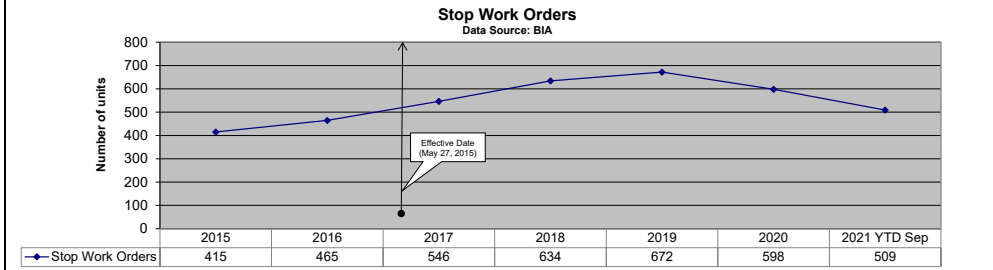
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
The policy statements in the Prevention Manual around stop work orders were amended on an interim basis applying to all inspections occurring on and after May 27, 2015 until the end of December 31, 2015, relating to amendments to the Workers Compensation Act. After stakeholder consultation, the interim policies were finalized on December 16, 2015 and made effective on January 1, 2016.	May 27, 2015	Changes to Policy D12-191-1 (Stop Work Orders) will provide additional guidance for using the new provisions set out in section 191. The new provisions: 1) expand the criteria and lower the threshold for issuing stop work orders, and 2) allow WorkSafeBC to stop work from starting at multiple locations for an employer. Feedback from WorkSafeBC staff will demonstrate the effectiveness.

Reporting:

One Time Report

Multiple Reporting Years:

7 of 8 yrs (2015-2022)



2015 Discussion:

- Per feedback from the Prevention department, this policy has provided more flexibility for our prevention officers in regards to getting compliance from our employers.
- While this will likely result in an increased number of stop work orders, this number is still very small in comparison to the overall number of inspections done each year.

2016 Discussion:

This policy has provided more flexibility for our prevention officers in regards to getting compliance from our employers resulting in an increase in the number of stop work orders. By the end of 2016 the number of stop work orders is estimated to be higher than 2015. For the year to date in 2016, 4 Stop Operations Orders were issued. (1 Stop Operations Order was issued in 2015.)

2017 Discussion:

As anticipated, the number of stop work orders have increased from 2015, and has remained constant since the policy change. The increase in stop work orders results in more compliance from our employers.

2018 Discussion:

Figures in the graph above are as of September 2018, by the end of 2018 the number of stop work orders is estimated to be higher than 2017. The increase in stop work orders results in more compliance from our employers.

2019 Discussion:

Inspection activity level has stayed stable since the amendments to the policy in 2015 while the number of stop work orders have increased steadily. Prevention Officers continue to use stop work orders as a tool in getting compliance from our employers. Approximately 14% of employers end up with another stop work order after their 1st and less than 4% of employers are issued another stop work order after their second order. This suggests that stop work orders is an effective tool at driving behavioural changes in employers if their operations are impacted by their violations.

2020 Discussion:

The number of stop work orders continue to increase since the amendments in 2015. The amendments provide the prevention officers with greater opportunity change the behaviour of employers.

2021 Discussion:

There was a decrease in the number of stop work orders in 2020 compared to 2019. It is anticipated that the number of stop work orders in 2021 will be consistent with 2020. The decrease in economic activity in 2020 and 2021 is a possible contributing factor to the decrease in the number of stop work orders.

2015 Conclusion:

Next reporting Q4-2016.

2016 Conclusion:

Next reporting Q4-2017.

2017 Conclusion:

Next reporting Q4-2018.

2018 Conclusion:

Next reporting Q4-2019.

2019 Conclusion:

Next reporting Q4-2020.

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Next reporting Q4-2022.

Preliminary Incident and Full Incident Investigations Policies Approved

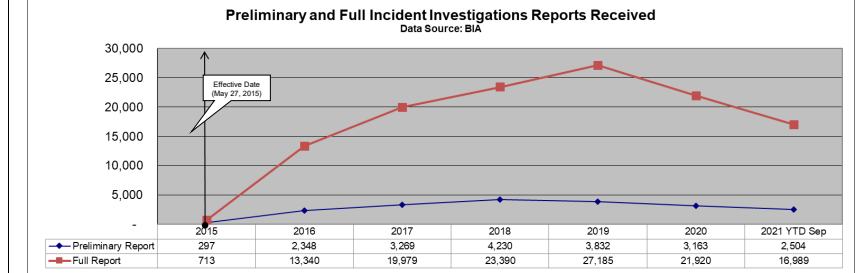
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
Policy in the Prevention Manual around employer incident investigations was amended on an interim basis applying to all inspections occurring on and after May 27, 2015 until the end of December 31, 2015, relating to amendments to the Workers Compensation Act. The revised sections each require an employer to ensure that a report of the preliminary investigation and a report of the full investigation is prepared in accordance with the policies of the Board of Directors. After stakeholder consultation, the interim policies were finalized on December 16, 2015 and made effective on January 1, 2016.	May 27, 2015	<ul style="list-style-type: none"> Measure the number of reports received by WorkSafeBC for preliminary and full incident investigations; Feedback from WorkSafeBC staff and stakeholders would demonstrate the effectiveness of the policies.

Reporting:

One Time Report

Multiple Reporting Years:

7 of 8 yrs (2015-2022)



2015 Discussion:

- The number of preliminary and full incident reports received are now being tracked since May 2015; we expect to see a large increase over the next 2 years on the number of reports received.
- Per feedback from the Prevention department, there is an employer incident investigation report (EIIR) database being developed to track all reports received and the initial focus will be for serious injury claims and following up with employers who have not complied.
- The next 2 years will provide us with more data and help us further understand the effectiveness of the change.

2016 Discussion:

- There is a significant increase in the number of preliminary and full incident reports received year to date compared to 2015. We are estimating close to 15,000 reports received by the end of the year.
- The EIIR database was developed in January 2016 and is tracking the reports received for follow up.

2017 Discussion:

The number of reports received continue to increase in 2017 from 2015. The data base enables us to track all the reports received and follow up with employer who have not complied.

2018 Discussion:

The number of reports received continues to increase in 2018. We are projecting close to 21,000 reports received by the end of the year. Using the database to track status of reports, Prevention Officers continues to follow up with employers who have not complied.

2019 Discussion:

In 2017 through 2018, efforts to increase EIIR submission rates focussed on identified large employers with high claims volumes and low percentages of submitted EIIRs. A process of escalating enforcement was applied, beginning with education and consultation and escalating to orders where necessary as a means to effect behaviour change. In 2019, inspection initiatives such as Serious Injury Prevention Initiative (SIPI) and Program and Committee Evaluation (PACE) continue to utilize education, consultation and enforcement to ensure EIIR submission for employers identified under these initiatives. As well, standardized inspection text is used by all officers responding to workplace incidents that directs employers to submit completed EIIRs within 30 days and provides links to resources to assist employers to complete and submit EIIRs.

2020 Discussion:

In 2020, the core activities to increase EIIR submission rates from prior years continued, including mailed reminders to employers with claims that do not have a corresponding EIIR, and emphasis on EIIR submission in the Serious Injury Prevention Initiative (SIPI) and Program and Committee Evaluation (PACE) programs. YTD, the requirements under the Act to submit preliminary and final EIIRs were referenced over 27,000 times in workplace consultations and inspections. Technological enhancements to Prevention's health and safety portal and revisions to the online portal access are being undertaken in Q3-4 that are intended to increase awareness of EIIR requirements and improve the online submission process for employers.

2021 Discussion:

In 2021, our main focus has been on innovation and developing a long term solution to support and promote increases in the number and quality of EIIRs submitted annually. The intention is to improve employer experience and reduce the manual steps involved in processing EIIRs received from employers. In Q2, an IT initiative was launched which engaged employers in the design of a future EIIR online submission form. This form will enable EIIR information to be received in fielded format for data analytics. In addition, it will provide support and education to employers during the incident investigations process and will allow automated upload of the information to WorkSafeBC systems. Initial production release for employer testing was completed in September 2021 with a target to soft launch in November 2021. The full solution is expected to be available to employers in late January 2022. With more businesses opening back up in 2021, we are projecting to receive close to 22,600 full reports by the end of the year, slightly higher than 2020.

2015 Conclusion:

Next reporting Q4-2016.

2016 Conclusion:

Next reporting Q4-2017.

2017 Conclusion:

Next reporting Q4-2018.

2018 Conclusion:

Next reporting Q4-2019.

2019 Conclusion:

Next reporting Q4-2020.

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Next reporting Q4-2022.

Prevention Changes
OHS Penalty Policies

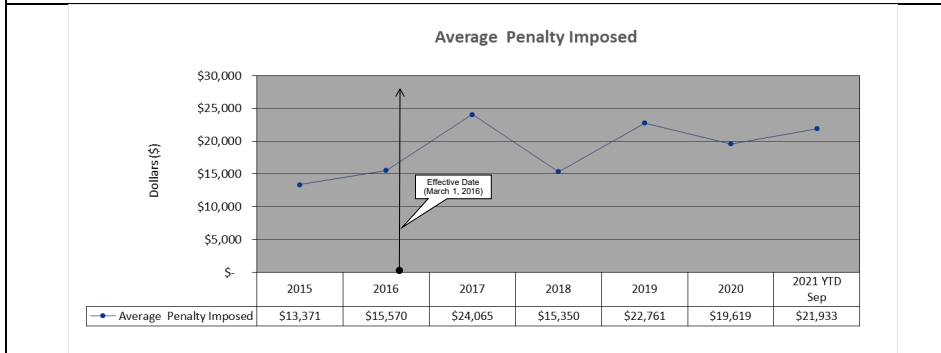
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
<p>On January 26, 2016, the Board of Directors approved changes to the OHS Penalty Policies, following consultation in the fall of 2015.</p> <p>These include:</p> <p>a) Overall changes to streamline, clarify, and update existing policies.</p> <p>b) Changes to penalty amount calculations to make penalties more proportionate relative to an employer's size and the seriousness of the circumstances.</p> <p>The following policies were amended:</p> <p>a) D12-196-1 OHS Penalty Criteria</p> <p>b) D12-196-3 Transfer of OHS History</p> <p>c) D12-196-6 OHS Penalty Amounts</p> <p>d) D24-73-1 Claims Cost Levies</p> <p>In addition Policy D8-160-1 (First Aid - Special Rate of Assessment) was deleted.</p> <p>The policy changes apply to all violations on and after March 1, 2016.</p>	<p>March 1, 2016</p>	<p>The initial effectiveness measure will count the number of penalties imposed and the value imposed to give an average value of each penalty imposed. Over time, additional information will be added as it becomes available.</p>

Reporting:

One Time Report

Multiple Reporting Years:

6 of 6 yrs (2016 - 2021)



2016 Discussion:

It is too early to establish the effectiveness of this change.

2017 Discussion:

For 2017, the penalty amounts has a larger increase per penalty on the average since the policy change in 2015. This is an indication that penalties are more proportionate relative to an employer's size and the seriousness of the circumstances. There were 368 penalties imposed in 2016 and approximately the same number of penalties is expected for 2017 (293 YTD).

2018 Discussion:

For 2018, the penalty amounts on average continues to be higher than 2015 when the policy changed . This is an indication that penalties are more proportionate relative to an employer's size and the seriousness of the circumstances. There were 339 penalties imposed in 2017 and approximately the same number of penalties is expected for 2018 (280 YTD).

2019 Discussion:

For 2019, the penalty amounts has increased per penalty on the average since the policy change in 2015. This is an indication that penalties are more proportionate relative to an employer's size and the seriousness of the circumstances. There were 371 penalties imposed in 2018 and the number of penalties is expected to increase for 2019 (321 YTD). The highest net penalty imposed in 2019 YTD is \$662,102 compared to \$169,235 in 2015 when the policy became effective.

2020 Discussion:

The average penalty imposed for 2020 is anticipated to relatively consistant with 2019. There were 447 penalties imposed in 2019, and 316 for 2020 YTD.

2021 Discussion:

The average penalty imposed for 2021 is anticipated to be slightly higher than 2020. There were 417 penalties imposed in 2020, and 283 for 2021 YTD. Since the changes to the policy came into effect in 2016 to YTD 2021, only 1.5% of the penalties imposed had a value greater than \$200K, but accounted for about 37.3% of the total value of the penalties imposed.

2016 Conclusion:

Next reporting Q4-2017.

2017 Conclusion:

Next reporting Q4-2018.

2018 Conclusion:

Next reporting Q4-2019.

2019 Conclusion:

Next reporting Q4-2020.

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Last reporting period.

Asbestos Inventory

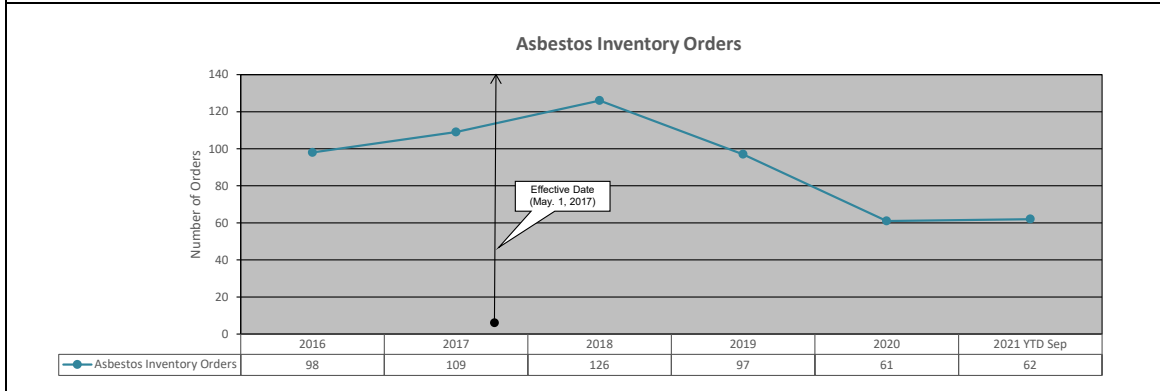
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
<p>On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 6.4 - Asbestos inventory</p> <p>The proposed amendments would ensure asbestos inventories are completed for all workplaces with asbestos-containing materials. As a result, the risk assessments based on these inventories would be accurate. This would prevent workers from being inadvertently exposed to asbestos fibres.</p>	<p>May 1, 2017</p>	<p>A review of inspection reports and orders would help determine if asbestos inventories are being completed as required.</p>

Reporting:

One Time Report

Multiple Reporting Years:

5 of 6 yrs (2017 - 2022)



2017 Discussion:

It is too early to establish the effectiveness of this change.

2018 Discussion:

The number of asbestos inventory orders have increased since implementation of the policy change as Officers are looking for compliance in asbestos inventory. It is expected over the next few years once awareness has increased, the number of orders for asbestos inventories will decline as employers complete their asbestos inventory.

2019 Discussion:

As part of the 2019 occupational disease strategy, WorkSafeBC continue with an enforcement initiative aimed at reducing exposure to asbestos during cleaning, maintenance, repair, and renovation work in commercial buildings. The focus was inspection of previously inspected multi-location employers to ensure asbestos management programs are implemented and maintained at other locations. The decrease in orders issued YTD 2019 September under Section 6.4 suggests that clarification of the regulation requirements along with targeted prevention activities have had an effect on lowering non-compliance in employers.

2020 Discussion:

The number of orders for asbestos inventory has decreased in 2019, and it is anticipated that 2020 will have less orders than 2019. The amendments, continued targeted prevention efforts have increased compliance.

2021 Discussion:

The number of orders for asbestos inventory decreased in 2020 compared to 2019. It is anticipated that the number of orders in 2021 will be higher than 2020. The amendments and continued targeted prevention efforts have increased compliance. Once inventories are established, compliance focus moves to other asbestos contained materials related requirements.

2017 Conclusion:

Next reporting Q4-2018.

2018 Conclusion:

Next reporting Q4-2019.

2019 Conclusion:

Next reporting Q4-2020.

2020 Conclusion:

Next reporting Q4-2021.

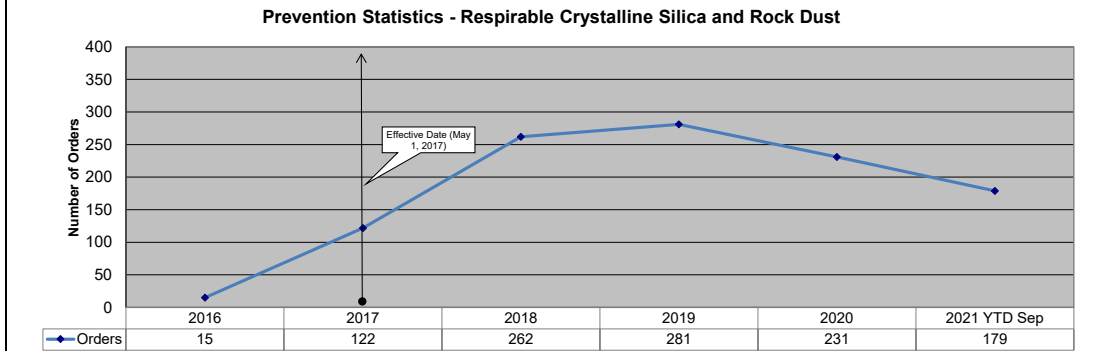
2021 Conclusion:

Next reporting Q4-2022.

Respirable Crystalline Silica and Rock Dust

TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
<p>On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 6.110 to 6.112.7 - respirable crystalline silica and rock dust</p> <p>Sections 6.112 to 6.112.7 apply to a workplace where a worker is or may be: (a) engaged in the silica process, or (b) exposed to potentially harmful levels of RCS dust. The proposed amendments would likely prevent RCS dust exposures from becoming an occupational health and disease issue like asbestos in the decades to come, which may contribute to preventing and minimizing worker exposure.</p>	<p>May 1, 2017</p>	<p>An additional effectiveness measure added in 2018 on silica dust order numbers.</p> <p>Claim volumes on silicosis claims could be monitored as an effectiveness measure.</p>

Reporting:
 One Time Report Multiple Reporting Years: 5 of 6 yrs (2017 - 2022)



2017 Discussion:
 It is too early to establish the effectiveness of this change.

2018 Discussion:
 Figures in the graph above are as of September 2018. It is expected that by the end of 2018, the number of orders issued to employers relating to compliance with Silica and rock dust exposure will increase compared to 2017 as there are more prevention activity due to increase awareness from the amendments. This in turn should contribute to preventing and minimizing worker exposure. It is still too early to report on silica claim statistics due to the long latency of silica exposure. It is anticipated that the number of claims arising from this section will decrease over time as efforts are taken to minimize and prevent exposure.

2019 Discussion:
 Prevention activity continues which is reflected in the increase in orders issued related to silica and rock dust. There have been 2 accepted claims related to silica and rock dust YTD 2019. However, due to the long latency of silica exposure the policies effectiveness would not impact silica claim statistics in the short term. It is anticipated the number of claims arising from this section will decrease over time as efforts are taken to minimize and prevent exposure through prevention activity.

2020 Discussion:
 The number of orders issued continue to increase since the policy amendments in 2018. The effectiveness of the policy is uncertain in the short term due to latency of silica exposure. Since 2016 to YTD 2020, there have been 7 accepted claims for silica exposure, it is anticipated that through prevention activity, exposure will be minimized and claims will decrease over time.

2021 Discussion:
 The number of orders issued in 2020 were lower than 2019, and it is antipated that the 2021 will also be lower than 2019. We have seen that have more employers are using the silica control tool to assists them in conducting appropriate risk assessments and implementing effective controls and safe work practices where silica dust may be an occupational hazard. As of September 2021 we have seen 1 additional claim for silica exposure, bringing the total number of accepted claims to 8 since 2016.

2017 Conclusion:
 Next reporting Q4-2018.

2018 Conclusion:
 Next reporting Q4-2019.

2019 Conclusion:
 Next reporting Q4-2020.

2020 Conclusion:
 Next reporting Q4-2021.

2021 Conclusion:
 Next reporting Q4-2022.

Construction, Excavation and Demolition - Notice of Project

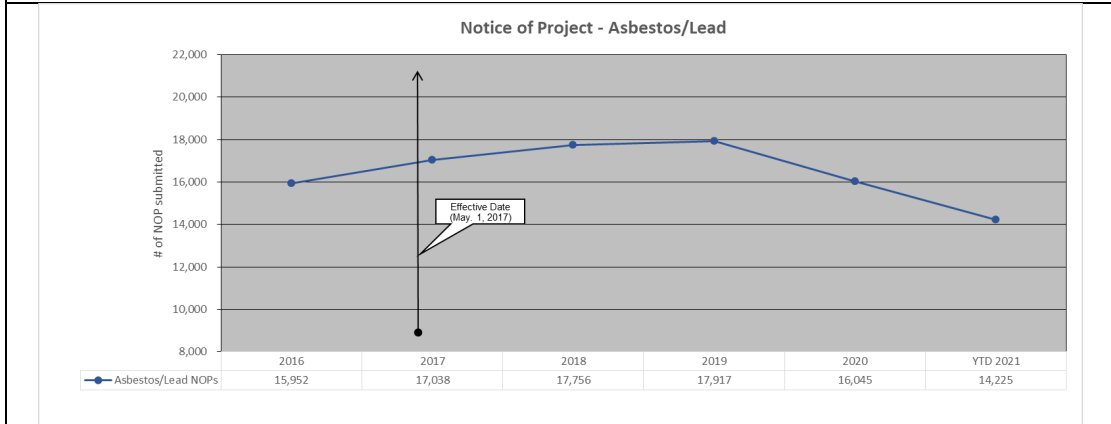
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
<p>On January 25, 2017, the Board of Directors approved amendments to the OHS regulations. Section 20.2 - notice of project</p> <p>The amendments would result in an increase in the number of construction projects involving asbestos/lead abatement work and similar activities requiring NOPs to be submitted to WorkSafeBC. In turn, officers would be more aware of construction projects involving hazardous substances.</p> <p>There should be an increase in the number of inspections by officers of construction sites where workers may be exposed to asbestos, lead or other substances presenting a significant risk for occupational disease.</p>	<p>May 1, 2017</p>	<p>The measure would be a review of numbers inspections and orders that would help determine if NOPs are being submitted as required.</p>

Reporting:

One Time Report

Multiple Reporting Years:

5 of 6 yrs (2017 - 2022)



2017 Discussion:

It is too early to establish the effectiveness of this change.

2018 Discussion:

As anticipated, the number of Notice of Project(NOPs) submitted for Asbestos/Lead projects have increased since the amendments were implemented. It is anticipated that the number of NOPs submitted in 2018 will be higher than 2017 base on the actual number of NOPs submitted year to date. Asbestos prevention activity level has also gone up year over year as Officers are more aware of construction projects that involve hazardous substances.

2019 Discussion:

The numbers of Notice of Project(NOPs) submitted for Asbestos/Lead projects continue to increase year over year since the amendments were implemented. Orders are issued to employers where a NOP was not submitted as a means to effect behaviour change. 540 orders have been issued year to date under section 20.2.

2020 Discussion:

The number of Notice of Project in 2020 is anticipated to be consistant with the last few years, with slight increase over 2019. The number of inspections have increased in 2020, however the number of orders under section 20.2 have decreased since 2018. This suggests that the amendments have been effective.

2021 Discussion:

The number of Notice of Project in 2021 is anticipated to be consistant with 2020, which saw a slight decrease over 2019. The number of inspections and orders under section 20.2 are also anticipated to be consistant with 2020. There were 362 orders under section 20.2 in 2020, a 25% decrease from 2019. The slow down in the economy due to the pandemic is one of the contributing factors for decrease in the number of orders.

2017 Conclusion:

Next reporting Q4-2018.

2018 Conclusion:

Next reporting Q4-2019.

2019 Conclusion:

Next reporting Q4-2020.

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Next reporting Q4-2022.

Infection Caused by Communicable Viral Pathogens

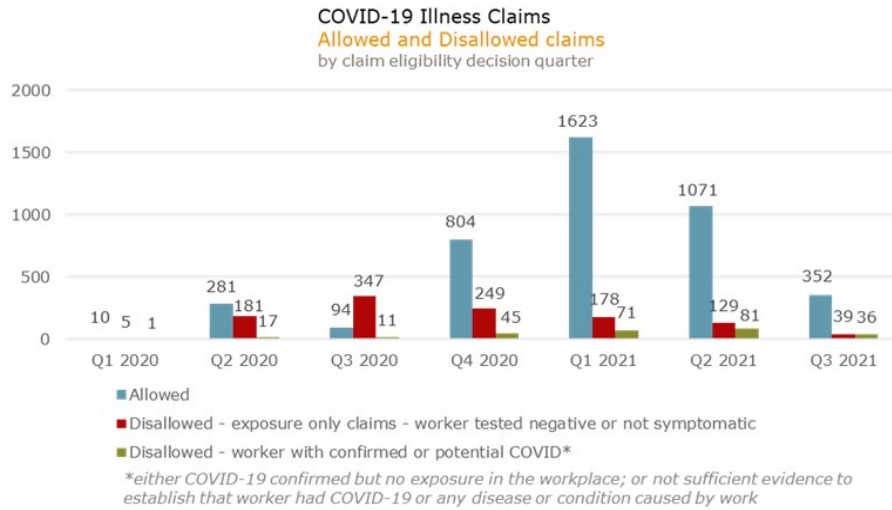
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
On July 22, 2020, the Board of Directors approved amendments to Schedule 1 of the Workers Compensation Act to add a presumption for infections caused by communicable viral pathogens, which are the subject of a B.C.-specific emergency declaration or	August 20, 2020	Claims would be accepted under Schedule 1 presumption for COVID-19 and other diseases caused by communicable viral pathogens.

Reporting:

One Time Report

Multiple Reporting Years:

2 of 3 yrs (2020-2022)



2020 Discussion:

The graph shows the number of COVID-19 illness claims that have been allowed or disallowed up to the end of September.

The large influx of claims in September and the unusually high proportion of disallowed claims largely reflect one positive COVID-19 case, with numerous workers potentially exposed, tested and required to quarantine as a preventative measure.

The disallowed claims are largely workers who did not develop COVID-19 (as evidenced by test results or symptom clusters). With testing more widely available, a higher proportion of disallowed claims are now confirmed with a negative test result.

For a small proportion of disallowed claims, the worker potentially developed COVID but the claim was disallowed – either because there was no exposure in the workplace or there was not sufficient evidence to establish that the worker had COVID-19.

2021 Discussion:

In 2021, 3,046 COVID-19 illness claims were allowed and 534 were disallowed through September 30.

Most of the disallowed claims are “exposure only” – that is, the worker was potentially exposed, tested, and/or required to self-isolate, but didn’t actually develop the illness, as confirmed with a negative test result or absence of symptoms.

When the exposure-only claims are excluded from the disallowed claims, the allow rate is approximately 94% in 2021. This better reflects the allow rate on claims where the worker developed COVID-19.

- In the 6% of claims that were disallowed, either COVID-19 was confirmed but there was no exposure in the workplace; or there was not sufficient evidence to establish that the worker had COVID-19 or any disease or condition caused by work.
- When the exposure-only claims are included in the disallowed claims, the allow rate is approximately 85% in 2021.

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Next reporting Q4-2022.

Acupuncture

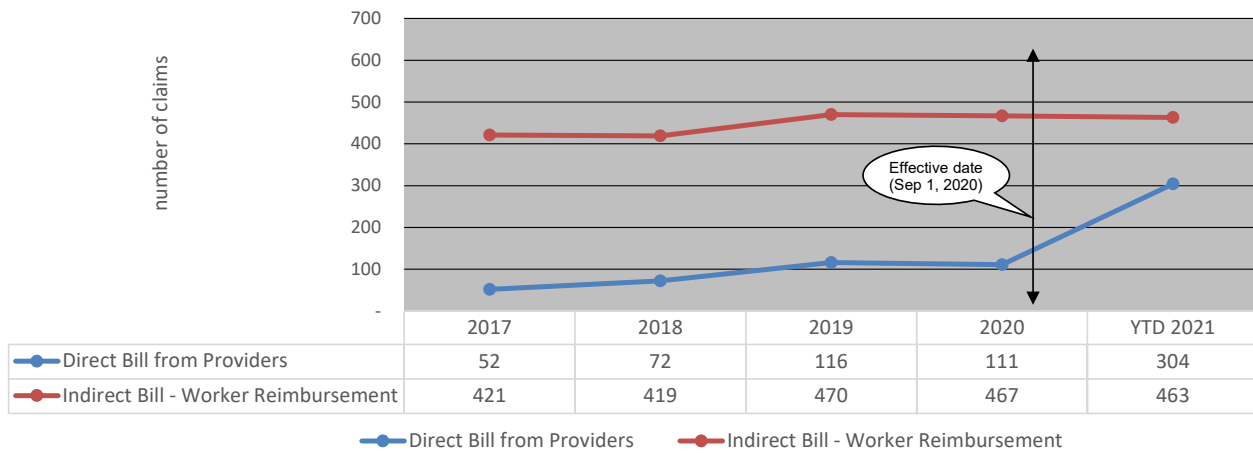
TOPIC	EFFECTIVE DATE	MEASUREMENT OF EFFECTIVENESS
<p>On July 22, 2020, the Board of Directors approved policy amendments regarding acupuncture.</p> <p>The Board determines whether it will pay for acupuncture treatment as part of an injured worker's claim. The Board's approval of acupuncture treatment includes direction on the number of authorized treatment visits. Generally, the Board limits payment to a maximum of eight treatment visits unless otherwise stated in any current Board contract and/or fee schedule in place at the time of service delivery.</p>	<p>September 1, 2020</p>	<p>There are two effectiveness measures for the policy amendments to Acupuncture:</p> <ol style="list-style-type: none"> 1) The measurement of a) the coverage time period for acupuncture, and b) amount of acupuncture treatments claimed by workers; and 2) measured by comparing workers' return to work for: <ol style="list-style-type: none"> a. workers using acupuncture either alone or concurrent with other health care modalities, and b. workers not using acupuncture. 3) measured by the increase in the number of claims that are direct billed from providers.

Reporting:

One Time Report

Multiple Reporting Years: 2 of 3 yrs (2020-2022)

Number of Claims - Direct Bill vs. Indirect Bill for Acupuncture Services



2020 Discussion:

It is too early to establish the effectiveness of this change.

2021 Discussion:

The measure of effectiveness is improved access for injured workers to acupuncture services, the policy change in September 2020 allowed for the removal of the requirement for pre-approval by a WorkSafeBC Board officer, as well as the implementation of a formalized fee schedule for acupuncture services, implemented in February 2021. With these changes there has been an increase in acupuncture services direct billed to WorkSafeBC (provider invoices WorkSafeBC directly), over time, we anticipate a reduction in the number of claims that are indirect billed to WorkSafeBC (worker pays out of pocket and seeks reimbursement).

2020 Conclusion:

Next reporting Q4-2021.

2021 Conclusion:

Next reporting Q4-2022.