

Sign Languages Services Fee Schedule

Effective September 1, 2023

Sign Language Services

WorkSafeBC does not currently have a formal agreement with Sign Language service providers. Sign Language service providers may be authorized to render services. When a worker in BC suffers a workplace accident, WorkSafeBC pays the cost of appropriate services.

All Sign Language service providers providing services to injured workers are deemed to have accepted the terms of the Sign Language Services fee schedule. Sign Language service providers not wishing to accept these terms should not provide services to injured workers.

Sign Language service providers must be a member and in good standing with the Association of Visual Language Interpreters of Canada (AVLIC) and be a graduate from a recognized sign language interpretation program to provide services to injured workers.

Approval process

A WorkSafeBC Board Officer must approve the request for Sign Language services.

Assignment of Interpreters

For assignments under 1.5 hours - 1 Interpreter.

For assignments in excess of 1.5 hours, or assignments of an extremely demanding nature - 2 Interpreters (minimum).

Cancelled Appointments

Two (2) business days' notice required before the time and date of scheduling, otherwise billed in full.

- For cancellation of **all day** bookings – WorkSafeBC will be charged for full day.
- More than 48 Hours' Notice - No charge to WorkSafeBC.

Billing and Fee schedule

To bill WorkSafeBC for your services, include only those fee items outlined in the following fee schedule. All billing shall quote the appropriate fee item code and be submitted via [My Provider Services](#), WorkSafeBC web-based portal, or using the [Generic Invoice - Medical and Health Care \(Form 83D128\)](#) within 90 days of providing service.

GST and PST Exempt

Services purchased are for the use of, and are being purchased by, WorkSafeBC and are therefore NOT subject to the Goods and Services Tax. Sign Language services are PST not applicable.

Inquiries

Please call Health Care Programs at 604.232.7787 or toll-free 1.866.244.6404 for further information.

Fee Code	Description	WorkSafeBC Business Rules	Effective August 1, 2021
1100524	Sign Language - In Person Service	<ul style="list-style-type: none"> • Eligible to be invoiced per hour of Sign Language In Person Services for Appointment time from the beginning of the scheduled start time to the end of the interpretation time unless the interpreter is late. • Billable on an hourly basis or portion thereof to the nearest ¼ hour increment. • WorkSafeBC shall not be liable for, any breaks (including lunch or coffee breaks) during the appointment, whether at the request of the Interpreter, WorkSafeBC or the injured worker. • Minimum Charge: 2 hours 	\$120.00/hour
1257984	Sign Language - Videoconferencing Service	<ul style="list-style-type: none"> • Eligible to be invoiced per hour of Sign Language - Videoconferencing Service for Appointment time from the beginning of the scheduled start time to the end of the interpretation time unless the interpreter is late. • Billable on an hourly basis or portion thereof to the nearest ¼ hour increment. • WorkSafeBC shall not be liable for, any breaks (including lunch or coffee breaks) during the appointment, whether at the request of the Interpreter, WorkSafeBC or the injured worker. • Minimum Charge: 1 hour 	\$120.00/hour
1100525	Mileage Reimbursement	<ul style="list-style-type: none"> • Eligible to be invoiced for the distance spent travelling one way only to (not to and from) the appointment site, where travel to the appointment site from the point of departure is between 30-50 km (one way) • Mileage shall be billed per kilometer travelled. • Where the appointment site is greater than 50 km away from the point of departure, the provider may request prior approval from the Board Officer to invoice for return mileage. • Eligible to be invoiced concurrently with Travel Time (fee code 1230080). 	\$0.60/km
1230080	Travel Time	<ul style="list-style-type: none"> • Eligible to be invoiced for time spent travelling one way only to (not to and from) the appointment site, where travel to the appointment site from the point of departure is between 30-50 km (one way) • An incremental rate shall be charged for total travel time to the service location, exclusive of the time spent performing services. • Where the appointment site is greater than 50 km away from the point of departure, the provider may request prior approval from the Board Officer to invoice for return travel time. • Eligible to be invoiced concurrently with Mileage Reimbursement (fee code 1100525). 	\$30.00/15 mins

1100526	Pre-Authorized Additional Travel Expenses	<ul style="list-style-type: none"> • The provider will be reimbursed for additional expenses incurred in the fulfillment of its obligation, provided they have received prior approval from WorkSafeBC. • Reimbursable at cost with original receipts • The following are examples of Additional Travel Expenses - Parking, Ferry or Tolls. 	Pre-approved dollar amount
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