

# Information Bulletin

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May 21, 2020

## **Attention: COT, CBIS & Chronic Wound Care Providers**

### **Subject: Update in response to COVID-19**

Premier John Horgan and Dr. Bonnie Henry recently announced that as of May 19, 2020, health care providers can begin to resume in-person services in a way that promotes safe care to patients and continues to prevent the spread of the virus. With respect to the delivery of assessment and treatment services to Injured Workers at this time, we ask that you review and adhere to your respective College's guidelines, as both COTBC and BCCNP have provided guidance to registrants providing in-person community care. Links are as follows:

- <https://cotbc.org/wp-content/uploads/2020-05-14-BCHR-Guidance-for-providing-in-person-community-care- COTBC-1.pdf>
- <https://www.bccnp.ca/bccnp/Announcements/Pages/Announcement.aspx?AnnouncementID=158>

During this time of transition, it is expected that a measured approach to in-person services will take place. Ongoing virtual care will continue to be supported by WorkSafeBC as per the Network Bulletins previously issued. In the weeks to come, it is expected that Telehealth services will continue in many cases (whether independent of or utilized in conjunction with in-person services). The onus is on the clinician to determine whether the provision of in-person services is clinically appropriate and in the best interest of the Injured Worker, while ensuring adherence to the guidelines and directives provided with respect to infection control.

Should there be a significant change in the delivery of services, the expectation remains that communication with the Board Officer takes place. We will continue to communicate any relevant updates as Phase 2 unfolds. Thank you for your ongoing collaboration and support. Please do not hesitate to contact us should you have any questions.

The Information Bulletin serves as a communication channel between Health Care Services and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to [hcsinqu@worksafebc.com](mailto:hcsinqu@worksafebc.com) requesting the change.