

Information Bulletin

May 1, 2019

Attention: Hearing Aid Providers (HAP) in BC & Hearing Aid Providers Out-of-Province (HAP OOP)

Subject: Traumatic Hearing Loss Claims

Traumatic Hearing Loss Claims

It has come to our attention that there is some confusion regarding processes for injured workers with Traumatic Hearing Loss claims. When a worker develops hearing loss due to a traumatic, single event, such as an explosion or a head injury, then this is considered a Traumatic Hearing Loss Claim. In order to provide some clarification please review points below:

- Hearing Aid Providers must follow the same policies and procedures for Traumatic Hearing Loss claims as they do for Occupational Noise Induced Hearing Loss Claims as per the [Hearing Aid Provider Reference Manual](#) and [Fee Schedule](#).
- Traumatic Hearing Loss claims are adjudicated by case managers throughout WorkSafeBC's multiple Service Delivery Locations (SDLs), while workers with Occupational Noise Induced Hearing Loss claims are adjudicated by Hearing Claims Officers in the Hearing Loss Unit at WorkSafeBC's Richmond SDL.

If you have any questions please do not hesitate to contact us.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>