

Information Bulletin

September 11, 2020

Attention: Health Care Providers

Subject: New Online Invoicing Application Launches September 14, 2020

We are excited to announce that WorkSafeBC is ready to launch a new online portal for providers who currently submit paper invoices by fax or mail. The new portal is designed to make submitting invoices paperless, and more convenient and efficient. It is part of our ongoing work to improve our service delivery to health care providers.

As we had indicated in our June 15, 2020 bulletin, you can look forward to features such as the ability to save draft invoices, attach supporting documents, receive a confirmation receipt of the invoices submitted, and see status and payment details. Submitting invoices will also be more efficient, with pre-populated fields and more details about what information is required.

We will be rolling out this new online application in waves over the next couple of months to ensure you receive the support you need as you transition to a new, more efficient way of invoicing.

Next Steps

Stay tuned. You will receive an email when we are ready to roll this online option for you.

Please note that the new portal will not affect nor is it intended for providers who have long-term referral-based contracts with us currently using the Provider Portal, Physicians or Hospitals billing for MSP services, or Providers not based in Canada.

If you have any questions or concerns, please don't hesitate to contact us.

Contact us

Anna Lam
Product Owner
Claims Business Product Management
☎ 604.276.3161
✉ MyProviderServices@worksafebc.com

Health Care Programs
☎ 604.232.7787
✉ hcsingu@worksafebc.com

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsingu@worksafebc.com requesting the change.