

Information Bulletin

May 22, 2020

Attention: Expedited Medical Imaging Services Providers

Subject: Service Delay Due to COVID-19 and Remote Access Request for VSC Specialists

Premier John Horgan has announced the transition to Phase 2 of the government's COVID-19 response starting the week of May 18, 2020. This includes the expansion of community-based healthcare services. As many of you are planning to resume routine imaging procedures over the coming weeks, please proceed with strict adherence to the guidance, expectations, and direction provided by the PHO, the College of Physicians and Surgeons of BC, BCCDC and WorkSafeBC.

In light of the service reduction during the pandemic, WorkSafeBC will waive the expedited timeliness requirement of 10 business days from date of referral to date of service until **June 30, 2020**. Penalty will not be applied as long as if the imaging reports are received by WorkSafeBC within 5 business days from the date of service.

In addition, for the foreseeable future, VSC specialists will be working from their own offices instead of the WorkSafeBC VSC clinic in Richmond. Therefore, we ask if you can provide access for VSC specialists to review the images remotely. Please email the login instructions to patrick.wong@worksafebc.com.

Thank you for your cooperation and support. Please do not hesitate to contact us if you have any questions.