

Information Bulletin

November 21, 2019

Attention: OR2 Providers

Subject: Billing of Referral Fee - 1100173

It has come to our attention that the program referral fee is being invoiced inconsistently, leading to some rejections of the fee code.

For clarity, please adhere to the following billing practice to avoid the possibility of rejections:

When - Please invoice the referral fee following the first appointment of the program (do not wait until the program has been completed).

Date of Service - Please use the date of the initial appointment. This will be the day that the injured worker first attended your program (or the scheduled date of assessment if the referral was cancelled within 2 business days of the scheduled appointment).

If you follow these parameters we should eliminate the billing rejections.

Many thanks.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Program Bulletin serves as a communication channel between Health Care Services and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsingu@worksafebc.com requesting the change.