

# Information Bulletin

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November 28, 2019

## **Attention: COT and CBIS Networks**

### **Subject: Recognition of our Occupational Therapy Networks with an Increase to Fee Schedules**

#### **Positive Feedback from Claims' Staff and Injured Workers**

There has been increasing recognition at WorkSafeBC with respect to the contributions of occupational therapy treatment to the recovery of our injured workers. Specifically, your work has been acknowledged by the case managers at WorkSafeBC, with 100% of respondents surveyed reporting that service provided to injured workers by Occupational Therapists was "good" or "very good", and 100% also reporting a positive outcome. Moreover, in a recent survey of workers that had received service through the COT network, nearly 8 in 10 rated their overall satisfaction as "good" or "very good", with 7 in 10 workers reporting a positive outcome. This is a true testament to the exceptional care you are providing. Your dedication, flexibility, and scope of knowledge were highlighted by workers and case managers alike.

Occupational therapists continue to be an integral part of the healthcare team and your work is highly valued. We look forward to continuing to work together to achieve positive outcomes for workers throughout the province.

#### **Increase in Fee Schedule**

In light of the above, and in consideration of current market rates for OT services in the province, we are pleased to announce that a new fee schedule will come into effect on December 1, 2019. All services that are currently billed at \$102 per hour will be increasing to \$108 per hour. An amended contract will be sent out to formalize this change. The increase will apply to both the CBIS and COT contracts for services delivered on or after December 1, 2019.

#### **Change in Health Care Services QA/PM**

Please note that there have been recent changes to the Health Care Services team at WorkSafeBC. You will find the contact information below for the new Quality Assurance Supervisor, Nigel Kam, and Program Manager, Daniela Fisher. We look forward to continuing our work with you!