

# Information Bulletin

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November 20, 2017

## Attention: Physiotherapy Providers

### Subject: Physiotherapy Agreement Transition

As you are aware, the current Physiotherapy Agreement expires on November 30, 2017, and a new Physiotherapy Agreement begins on December 1, 2017. This bulletin provides additional information in regards to this transition

### November 30, 2017/December 1, 2017 Transition

**1. Existing contracted physiotherapy providers successfully awarded a new Physiotherapy Agreement:**

- Starting December 1, 2017, please invoice for all physiotherapy services provided using the fee codes, fee amounts and applicable rules as detailed in Schedule B of your new Physiotherapy Agreement (effective December 1, 2017) for all invoicing. This includes workers who began treatment prior to December 1, 2017, and those that begin treatment after December 1, 2017.

**2. Existing contracted physiotherapy providers who did not submit an RFP response and, therefore, were not awarded a new Physiotherapy Agreement:**

- After December 1, 2017, please do not admit any new injured workers to physiotherapy treatment at your clinic. Should you receive requests or inquiries from workers for treatment, please direct them to the nearest contracted physiotherapy providers. A list of contracted physiotherapy providers can be found here:

<https://www.worksafebc.com/en/health-care-providers/provider-types/physiotherapists>

- You may continue to treat any injured workers who started treatment in your clinic prior to December 1<sup>st</sup>, 2017, under the Physiotherapy Agreement that expires November 30, 2017. You may continue to do so until March 31, 2018, or until the worker is discharged from your care, whichever occurs first.

- Please invoice for this treatment using the fee codes, fee amounts and applicable rules as detailed in your Physiotherapy Agreement.
- In regards to the following fee codes: 19294 (Standard Treatment Extension Block), 19298 (First Post-Surgical Extension Block), 19309 (Subsequent Post-Surgical Extension Block), your clinic invoicing software may indicate that these fee amounts are higher amounts than your current Physiotherapy Agreement states. If this is the case, the dollar amounts will be adjusted to your contracted rates upon invoicing.

For example: 19294 Standard Treatment Extension Block may display at \$305. This is because in the new Physiotherapy Agreement, payment of this block now includes the payment of the Extension Request Report. As you will invoice and be paid for the Extension Request Report separately (at \$51), 19294 will be adjusted to pay at \$254 rather than \$305. The same applies for fee codes 19298 and 19309.

### **Additional Information:**

1. Please ensure that for all invoicing, you invoice under the payee number associated with your Physiotherapy Agreement (in Schedule C of your Physiotherapy Agreement).
2. If you did not submit a response to the RFP, and are interested in providing physiotherapy services to injured workers, there will be an open RFP posted in January of 2018. Please sign up for bid notifications, should you wish to receive notification of this opportunity, at: <https://www.worksafebc.com/en/about-us/bid-opportunities>. In addition, we are reviewing options in regards to incorporating those clinics zoned as "residential" into this future opportunity.
3. There will be additional resources provided in regards to invoicing including:
  - Prior to December 1, 2017, a bulletin with further invoicing guidelines and instructions as well as a recorded, publically posted webinar.
  - Early January and February of 2018, online invoicing webinars. Further details and invitations will be provided in the coming months.

Should you have additional questions in regards to the transition, please do not hesitate to contact us.

Thank you for the care you provide to our injured workers.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>