

Information Bulletin

November 10, 2020

Attention: Vestibular Physiotherapy Providers

Subject: Service review

We would like to review that Vestibular Physiotherapy services for Concussion are not delivered under the Standard WorkSafeBC Physiotherapy contract.

For workers that have sustain a concussion in the workplace we have several options for their rehabilitation:

- Vestibular Physiotherapy
- Community Brain Injury Services (OT services)
- Early Concussion Assessment and Treatment Program (OT and PT program)
- Post-Concussion Management Program (interdisciplinary program)

Whilst the services in blue are delivered by a closed network of contracted providers determined by a competitive RFP process, the Vestibular Physiotherapy services are an exception. Vestibular Physiotherapy services are not contracted, and as such if you are qualified and experienced in the assessment and treatment of concussions and vestibular dysfunction, you may provide this service.

The Vestibular Fee Schedule must be adhered to:

[WorkSafeBC Vestibular Physiotherapy Fee Schedule](#)

As a reminder of the service, the following key points are critical:

1. If an injured worker reports a concussion you must contact the WorkSafeBC Board Officer for approval for an initial assessment PRIOR to completing the assessment.
2. The intake findings, recommendations and treatment plan must be documented using the Vestibular Physiotherapy Report (form 83D347). Note this report requires you to document the number of sessions and anticipated end date of treatment:

[WorkSafeBC Vestibular Physiotherapy Report Template](#)

3. Approval is required from the WorkSafeBC Board Officer prior to initiating the treatment plan.
4. If you later identify that you require an extension to the initial treatment plan, the Board Officer MUST be contacted for approval, a report can be requested by the Board Officer, and this is to be completed using the Vestibular Report Template as above.
5. Regarding multiple injuries: a whiplash/cervical spine dysfunction is anticipated with a concussion, and should be treated under Vestibular Physiotherapy. If an injured worker

sustains other (non-concussion) musculoskeletal injuries, please discuss with the Board Officer if these injuries are compensable and to agree/confirm a treatment plan.

6. The Board Officer needs to be contacted as treatment ends to confirm if the rehabilitation goals have been met and to discuss ongoing management.

All details regarding Vestibular Physiotherapy Treatment Services can be found on the WorkSafeBC website if you follow the appropriate links as a Health Care Provider under the Physiotherapy section:

[Physiotherapists - WorkSafeBC](#)

Thank you for your hard work in supporting the injured workers of BC.

Please do reach out if you have any questions.

Contact us

For Payment Status, Inquiries and Issues:

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

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