

Information Bulletin

February 16, 2021

Attention: OR1 Providers

Subject: Reporting Requirements for Hybrid Program and New Quality Assurance Supervisor

Reporting Requirements for Hybrid Program

We would like to remind providers of the reporting requirements during the hybrid model of delivery for the OR1 program. The hybrid model allows for flexibility in the delivery of the program based on each clinic's individual capacity and ability to provide in-person treatment along with virtual treatment. As a result it is important to clearly detail in the reports if assessments were completed in person or via telehealth and to also clearly describe how the program is being delivered. We ask that you pay particular attention to detailing the number of in-person sessions and virtual sessions a worker attends. Please refer to the below as an example:

Level and nature of participation to date

Mr. X has participated in * out of * in-clinic sessions consisting of one on one treatment with the team for exercise and work simulation design and progression. He has participated in * of * telehealth/virtual sessions consisting of group education and stretch classes, as well as individual follow up with the treatment team for goal setting meetings, RTW planning and check-ins. Mr. X has demonstrated a consistently high level of engagement in all aspects of the treatment program including RTW planning, and he has consistently met the exercises progressions each week.

Please note that the findings detailed in the Physical Summary were derived from an in person assessment with the Physical Therapist on DD/MM/YYYY.

New Quality Assurance Supervisor

We would also like to take this opportunity to notify our providers that the role of Quality Assurance Supervisor for the OR1 network has been transferred to Jen Booton, while Róisín Hosie is on maternity leave. Jen is a Kinesiologist with experience in community and clinical settings. Jen has been with WorkSafeBC for three years, working in Vocational Rehabilitation Services and Health Care Programs. We would like to thank Róisín for her contributions to the OR1 network!