

# Information Bulletin

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August 31, 2020

**Attention: OR1 Providers**

**Subject: Contract Extension**

With the COVID-19 pandemic we understand that providers have been working extraordinarily hard to meet immediate program needs, while continuing to provide a high level of service to our injured workers. Due to the current circumstances we have decided to extend the existing OR1 contract for a six month period. Further details regarding the extension will be sent to all current providers in the coming days, and information on the RFP will be forthcoming during this period of the extension.

Please let us know if you have any questions or concerns.

**For payment status, inquiries, issues:**

WorkSafeBC Payment Services  
604-276-3085 extension 2  
1-888-422-2228 (toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address, or be removed from the list, please send an email to [hcsingu@worksafebc.com](mailto:hcsingu@worksafebc.com) requesting the change.