

# Information Bulletin

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July 14, 2017

## **Attention: Physiotherapy Providers**

### **Subject: New Vestibular Physiotherapy Report Template**

WorkSafeBC has created a new standardized report template for Vestibular Physiotherapy Treatment Services. The previous "Form 268," should no longer be used. Similarly, please do not use your own report templates. Please ensure that you transition to using these new forms effective August 1, 2017.

The Vestibular Physiotherapy Report template (83D347) will be required as proof of payment when invoicing the Vestibular report fee code 19318. The Vestibular Physiotherapy Report must be submitted within 7 days of the Initial Vestibular Physiotherapy Visit, and the date of service of that visit must be written in the "Date of Service" field at the top of the report. When billing for the Vestibular Physiotherapy Report you must bill for the same date of service written in the Date of Service field at the top of the report, or it will not be paid. Furthermore, if you have not submitted the report on the new template the report fee will not be payable.

If possible, and in order to ensure they are legible, please type the reports prior to printing and faxing them in. If you wish to complete the reports by hand, please expand the boxes before printing to enable the ability to provide all of the necessary information required to complete the report.

In addition, we would appreciate it if you could please ensure that you are using the most up to date templates for Standard and Post-Surgical Physiotherapy Treatment Services; these report templates were updated in 2015.

**Approval to provide Vestibular Physiotherapy must be obtained from the Claim Owner, prior to providing an Initial Vestibular Assessment.** Once approved, please follow the fee schedule guidelines for Vestibular Physiotherapy Services. The new report templates and updated fee schedules can be found on our website at:

<https://www.worksafebc.com/en/health-care-providers/provider-types/physiotherapists/reports-invoices>.

Link to form 83D347: <https://www.worksafebc.com/en/resources/health-care-providers/forms/vestibular-physiotherapy-report-83d347?lang=en>

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Program Bulletin serves as a communication channel between Health Care Services and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to [hcsingu@worksafebc.com](mailto:hcsingu@worksafebc.com) requesting the change.