

Information Bulletin

November 2, 2021

Attention: MSA Contractors for mobility devices and durable medical equipment

Subject: New rental fee codes and time sensitive equipment pre-authorization by Occupational Therapists

New rental fee codes

Until now, WorkSafeBC has had one Fee Code for all rentals of Mobility Devices and Durable Medical Equipment (1100426).

In order to assist us in better tracking our spending, WorkSafeBC has created new Rental Fee Codes in order to separate out some of our more frequent, higher value rental items as follows:

Fee Code	Item Description	Examples and Business Rules
1102015	Durable Medical Supplies – Rentals – Manual Wheelchair	<ul style="list-style-type: none">Rentals of manual wheelchairs
1260548	Durable Medical Supplies – Rentals – Power Wheelchair	<ul style="list-style-type: none">Rentals of power wheelchairs
1260547	Durable Medical Supplies – Rentals – Hospital Bed	<ul style="list-style-type: none">Rentals of beds (hospital or adjustable, with or without combination of mattress)
1260546	Durable Medical Supplies- Rentals – Mattress	<ul style="list-style-type: none">Rentals of mattresses only (pressure relief and/or other)

Please continue to use Fee Code 1100426 for rentals of all other Mobility Devices and Durable Medical Equipment not falling into the categories above:

Fee Code	Item Description	Examples and Business Rules
1100426	Durable Medical Supplies- Rentals – Other	<ul style="list-style-type: none">Rentals of mobility devices and durable medical equipment not listed above (bathroom aids, mobility transfer aids, ambulatory aids, lifting devices, scooters, etc.)

Please use the new matrix of Rental Fee Codes moving forward in order to ensure smooth processing of quotes and invoices. This matrix applies to both *new* and *existing* (continuing) rentals, i.e., please make sure that you use the new Rental Fee Codes in future invoices of **existing** rentals, too.

The Durable Medical Supplies Fee Schedule has been updated and is available for reference on our website at the following link:

<https://www.worksafebc.com/en/resources/health-care-providers/guides/durable-medical-supplies-fee-code-list?lang=en>

Time sensitive durable medical equipment pre-authorization by Occupational Therapists

We have been advised that some MSA Contractors may still seek WorkSafeBC board officer approval for mobility devices and durable medical equipment that are already pre-approved under the Time Sensitive Occupational Therapy (OT) referral for equipment.

As a reminder and further to our bulletin of October 6, 2017, Occupational Therapists (OT) have been granted approval to pre-authorize mobility devices and durable medical equipment that are required on an urgent basis in order to ensure the worker’s safety (e.g., mobility aids, bath equipment, hospital bed rentals, and ADL equipment). The maximum pre-approval amount is \$1,000 and shall include all labour, vehicle expenses, meals, accommodation and any other expenses related to the expedited delivery or service, and the mobility devices or medical equipment. Amounts exceeding this will require Board Officer approval.

When a device/equipment is needed immediately on an emergency basis, the OT will communicate with you that it is a Time Sensitive Referral, and you may proceed with arranging the device/equipment. The OT will complete and submit a Time Sensitive Occupational Therapy Durable Medical Supply Pre-Authorization form (83D357) to WorkSafeBC outlining what device/equipment has been ordered as a result of their time-sensitive assessment.

The following Fee Codes within the Durable Medical Supplies Fee Schedule shall be used when receiving such an approval for urgent device/equipment from an OT:

Fee Code	Item Description	Examples and Business Rules
1204485	Durable Medical Equipment - Time Sensitive Purchase	<ul style="list-style-type: none"> As approved by an Occupational Therapist for equipment that is required to be purchased on an urgent basis in order to ensure the Injured Worker’s safety
1204486	Durable Medical Equipment - Time Sensitive Rental	<ul style="list-style-type: none"> As approved by an Occupational Therapist for equipment that is required to be rented on an urgent basis in order to ensure the Injured Worker’s safety; Billable up to a maximum of 30 days (if the rental is to continue, the usual process remains & should be switched over to 1100426)

Note: These Fee Codes are only billable for the initial, urgent time period. For any purchases and/or rentals following this time period, the other applicable Durable Medical Equipment Fee Codes shall be used.

For Payment Status, Inquiries, and Issues:

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>