

Information Bulletin

August 27, 2021

Attention: Psychology Assessment Provider Network **Subject: New Referral Form Coming (83B107)**

Please be advised that a new referral form for all Psychology and Neuropsychology Assessments will be released October 1st. The form has been revised with inputs from multiple departments within WorkSafeBC, and with input from providers, to better align with contemporary literature and research on work disability prevention. By minimizing adjudicative terminology, and by focusing on ability and function, the new form will help highlight the objective clinical findings of Assessment Providers in language that will aid in workers' recovery and return to work. In advance of the form "going live," we have prepared a recorded presentation to introduce the new form, explain the changes, and introduce a new worker letter to help answer questions and better prepare them for the process.

In the coming days, we will provide a link to the recorded presentation. It is important that all Assessment Providers review the prepared material (preferably by September 15th to allow time for us to respond to any questions you may have arising from the presentation, but no later than October 1st). Our role at WorkSafeBC affords us the opportunity to review the work of mental health practitioners from across British Columbia and Canada. While there is much excellent work, there is no doubt that those fluent in current research and topics in Occupational and Rehabilitative Health will provide better outcomes for injured workers. We look forward to working with you to make this happen.

For Payment Status, Inquiries, and Issues:

WorkSafeBC Payment Services
604.276.3085 extension 2
1.888.422.2228 (toll free)

For Portal Help and Troubleshooting:

Telus Health Solutions
1.855.284.5900
Provider.Mgmt5@telus.com

For more information about other health care programs at WorkSafeBC, visit us online at www.worksafebc.com/health_care_providers/

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsingu@worksafebc.com requesting the change.