

Information Bulletin

March 19, 2019

Attention: Hearing Aid Providers (HAP) in BC & Hearing Aid Providers Out-of-Province (HAP OOP)

Subject: New Program Manager & New Forms

New Program Manager

We are pleased to introduce **Kim Fitton** as the new Hearing Services Program Manager as of March 4, 2019. Please see below for contact information.

New Forms

Please be advised that three of the Hearing Services forms have been updated, effective immediately, and can be found on the on the Hearing Aid Services page on our website at the following link: <https://www.worksafebc.com/en/health-care-providers/rehabilitation/hearing-aid>

The changes are summarized as follows:

1. Hearing Aid Provider Serial Number Record Form (69D9)

- New items: Serial number changed due to repair (Yes/No); Date worker returned hearing aids and date hearing aid(s) were sent to the manufacturer.

**Please ensure all columns are filled out accurately and to completion.*

2. Hearing Aid Replacement Information Form (51W6)

- New items: Wording revised for clarification; inclusion of "For Lost Hearing Aid replacement: Worker letter included (Yes/No)"

3. Hearing Aid program Cover Sheet (83D110)

- New Items: Submission date - location changed; "Practitioner" included; Photocopy removed.

Please update your system and ensure that the new forms are used moving forward. It is important to provide as much detail on the forms as possible in order to prevent payment delays.

If you have any questions, please do not hesitate to contact us.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>