

# Information Bulletin

---

June 24, 2022

**Attention: Early Concussion Assessment & Treatment (ECAT) providers**

**Subject: New Program Manager**

## **New Program Manager**

We would like to take this opportunity to introduce Karen Takai as the new Program Manager, Karen will be taking over the ECAT program from Linda Calvert. Karen has been a physiotherapist since 2000 and has past clinical and management experience in vestibular and concussion rehabilitation in addition to a variety of other conditions. She has previously worked as a Quality Assurance Supervisor and is returning to our Health Care Programs team after 8 years as a Case Manager working with trauma and assault claims.

### **For Payment Status, Inquiries, and Issues:**

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>