

# Information Bulletin

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September 21, 2015

**Attention: Mental Health Treatment Providers**

**Subject: Contract Extension & Rate Increase**

Thank you for your hard work and support over the past year as we have worked to review and improve Mental Health Treatment Services to injured workers. It has been a tremendous undertaking, but we are within reach of our goal to bring all mental health treatment services to an updated model.

We are pleased to announce that the Mental Health Treatment Services contract (#40704) is being extended for another term until September 30th, 2016. We are also happy to announce that we have been able to secure a rate increase for mental health treatment service provision that will come into effect October 1, 2015. This rate increase applies to all treatment sessions across all service types.

Please note that the treatment report and extension request forms were recently updated. To ensure you are using the most updated forms, go to <http://worksafebc.com/forms/default.asp> under the "Mental Health Treatment and Assessment" category to download the new forms.

Lastly, we need your assistance to fix a problem. It is important to not begin any treatment or extension service until you have received a referral for the service through the portal. This has most often occurred when a provider has submitted an extension request and been informally told just to "go ahead." However, if a formal referral has not been initiated to authorize the "go ahead," your invoice will not match up with the service entitlement. The situation then requires a manual review and extra resources, which ultimately causes delays in payment. If any board officer requests you to proceed with a treatment service before you have received the referral, please let Health Care Services know and we will assist.