

Information Bulletin

July 28, 2020

Attention: MARP Providers

Subject: MARP Update

Thank you for your hard work and support over the past month. We would like to take this opportunity to provide a few clarifications regarding MARP services.

1. All MARP assessments should begin as a telehealth assessment. Video assessment is preferred, unless the worker does not possess the technological requirements such as internet connection. We urge that every effort should be made to provide a telehealth assessment by video, as telephone assessments provide limited information, especially in the musculoskeletal setting.
2. The following fee codes should be used for telehealth assessments:

Fee Code	Service
1245184	MARP Assessment & Report (<182 DOI) by Telehealth
1245185	MARP Assessment & Report (>183 DOI) by Telehealth
1245186	MARP Reassessment & Report by Telehealth
1245187	MARP Subsequent Visit Assessment & Report by Telehealth (by video)

3. Where a follow-up in person visit is provided, the following fee code should be used:

Fee Code	Service
1198346	MARP Subsequent Visit Assessment and Report

4. Where a follow-up by telephone is provided, the following fee code should be used:

Fee Code	Service
1198347	MARP Subsequent Visit Assessment and Report (by telephone)

5. Please clearly indicate at the beginning of the MARP report whether the assessment was provided by video, in person or by telephone.
6. When booking a MARP assessment with a worker, inform the worker that he/she may have to travel to the facility for an in-person assessment. As air travel is discouraged, travel in this case means travelling by car to and from the MARP facility within one day. Otherwise, the worker may be better served by being assessed by a physician from his/her community.
7. Where a worker declines an in-person assessment, please contact the Case Manager to discuss next steps.
8. All MARP physicians should request and provide in-person assessments where clinically indicated, to respond to the referral question and provide a diagnosis(es).
9. All MARP Providers are expected to be able to provide in-person assessments where clinically indicated. If you are unable to accommodate in-person assessments at any location, please inform Health Care Services and we will close the portal for that location, until such time you are able to accommodate in-person assessments.
10. Where a worker has been referred for a MARP assessment that includes a request to assess multiple body parts, we recognize the challenges of assessing multiple body parts by telehealth. As such, you may directly proceed with providing an in-person assessment, following a review of the referral by the MARP Physician and with patient consent.