

Information Bulletin

June 3, 2020

Attention: COT and CBIS Providers

Subject: Job Site Visits (JSVs) in Phase 2

With the recent initiation of Phase 2, we are aware that some in-person site visits may be completed. To this end, Health Care Services issued a [bulletin](#) on May 21, 2020, regarding general service expectations during this transitional period. There have since been a few questions specific to Job Site Visits (JSVs) from the network, which we aim to clarify below.

Specifically, while there may be requests for JSVs, we remind the network that it is not yet business as usual. Namely, OTs are expected to consider what is necessary, reasonable and appropriate as they move forward with offering clinical services. Some questions to consider are as follows:

1. Is the JSV essential to the injured worker's progress?
2. Can the JSV be completed in a manner that adheres to current provincial protocol and directives?
3. Has there been consideration given to the environment and the potential risks that are inherent to same (e.g. a visit to a construction site versus to a senior's care home)?

If indeed a JSV is considered a necessary step at this juncture, it remains the responsibility of the OT to complete the visit in accordance with the guidelines set forth by the Provincial Health Officer, British Columbia Center for Disease Control (BC-CDC), WorkSafeBC, COTBC and the specific employer's requirements.

We would ultimately expect that fewer site visits will be completed in person at this time than prior to the COVID-19 pandemic. When a JSV is not specifically required and/or is not possible in person, the critical job demands may be confirmed with the employer and worker via Telehealth or via review of any JDA documents that the employer may have. The aforementioned process can be helpful to inform GRTW planning, however please note that the use of Telehealth services does not constitute a site visit and therefore a JSV report cannot be billed in these instances.

All past network bulletins can be found on the external [site](#). Thank you for your ongoing collaboration and support. Please do not hesitate to contact us should you have any questions.

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