

Information Bulletin

February 05, 2020

Attention: **Hearing Aid Providers (HAP) in BC & Hearing Aid Providers Out-of-Province (HAP OOP)**

Subject: **Hearing Aid Battery Invoicing – Removal of Form 51D3 Effective Feb 28, 2020**

Invoicing for Batteries

WorkSafeBC recently reviewed hearing aid battery invoicing and found a significant number of duplicate invoices, which occurred for various reasons including re-submissions and duplicate billing with invoices submitted using the battery invoice form 51D3 as well as form 51D12, etc.

As a result:

- WorkSafeBC will be removing the Hearing Aid Battery Invoice (Form 51D3) from the WorkSafeBC website, effective Feb 28th, 2020.
- WorkSafeBC will phase out any invoices for batteries using the Form 51D3 by the above deadline.
- All batteries must be billed using the [Hearing Aid Provision and Services Invoice \(51D12\)](#) as per Fee Schedule B, per worker.
- If there are concerns of an error on an invoice, or an invoice was re-submitted in error, please contact Payment Services at 604-276-3085 to discuss.

*A reminder for all clinics to please use the updated forms posted on our [WorkSafeBC website](#).