

Information Bulletin

January 24, 2019

Attention: Psychology Assessment Providers

Subject: Expedited Psychological Assessments Moving to the Portal February 1, 2019

In an effort to simplify the referral process for the Expedited Psychological, Expedited Neuropsychological and Expedited Diagnostic Assessment referrals, we will be transitioning these referrals to the Portal effective February 1, 2019. As the referral process has historically been manual for all three assessment types, please expect the following changes:

- Referrals will be received via the Portal instead of via fax, which means the usual referral response process for the Portal (i.e. acknowledge, accept/decline) applies;
- Medical disclosure will be available via the Portal and will no longer be faxed by our Provider Referrals department;
- Reports (WorkSafeBC form 83D109) and invoicing will be submitted via the Portal instead of manually.

Additionally, as we have been reviewing the overuse of Expedited referrals, you may notice a reduction in the overall number of these referrals being sent.

Thank you for your attention, and please do not hesitate to contact us should you have any questions.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Program Bulletin serves as a communication channel between Health Care Services and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsingu@worksafebc.com requesting the change.