

Information Bulletin

May 30, 2019

Attention: Community Occupational Therapy (COT) Providers

Subject: Contract Amendments; Business Meetings; Quality Assurance Supervisor

Contract Amendments

Most of you should now have received communication from our Purchasing department, and will shortly receive a contract amendment to reflect the following changes:

1. COT Network Expansion:

We are pleased to announce that we will be allowing the addition of any new Occupational Therapists within your current contracted Location Codes to your COT Agreement, effective immediately. Please refer to the Purchasing letter and your contract for the minimum mandatory qualifications for any proposed OT's. To request the addition of any qualifying OT's, simply forward all requested information and documents via email to our Purchasing Services Department, purchase@worksafebc.com, with a subject line of '**Proposed OT of (company name)**'.

Unfortunately, we are unable to add any OT's who do not meet the minimum requirements, nor add new Location Codes to your existing contract at this time. However, we would like to remind you of the expanded areas under the RFP #016-2018 Community Occupational Therapy Services for Underserved Areas on BC Bid. Please access the documents via this link <http://www.bcbid.gov.bc.ca>. Please also note that you are not required to submit a full bid response as a current incumbent, rather, submit Sections 1.0-4.0 of Appendix C as per RFP #016-2018 and email your request for any underserved areas as described above.

2. Billable Travel:

Formerly, the maximum travel billable for OT's and support workers was to/from the "*contracted* address" within the contracted Location Code to the Injured Worker's location and back. Travel will now be billable based on the most direct route to travel to the Injured Worker from the OT's or support worker's point of departure and return, but only within the Contractor's Service Location code. This will be most relevant for any OT's who are contracted for multiple Location Codes, depart from one Location Code, and take referrals in a different *contracted* Location Code. Travel will now be billable in these

instances from the point of departure soon as the OT or support worker crosses the boundaries of the Location Codes from which the referral was received without having to limit it to/from the contracted address.

For example:

- OT Amanda is contracted for Loc A (Vancouver/Richmond), B (Surrey/Langley), and C (Abbotsford/Chilliwack)
- Amanda lives in Vancouver, and previously, when she received a referral in Abbotsford, she would invoice travel from her contracted address (e.g. typically the clinic address within Loc C) to the worker's address (leaving the travel from Amanda's personal residence to the clinic as not billable)
- Under the contract amendment, Amanda can start billing travel time as soon as she crosses the border into the Loc Code of the referral (Langley/Abbotsford county border).

Business Meetings

We will be scheduling business meetings in July in order to share information, discuss recent changes to the contracted occupational therapy network and contracts, and provide an opportunity for open dialogue and feedback. We will have three dates and locations in Nanaimo, Kelowna and Richmond in order to have as many attendees as possible. Dates and locations will be confirmed, and invitations sent, within the coming weeks.

Quality Assurance Supervisor

We would like to take this opportunity to notify our provider network that the role of Quality Assurance Supervisor for Community Occupational Therapy (COT) services will once again be fulfilled by Andrea McNeill until further notice.

We are looking forward to connecting with as many of you as possible. If you have any questions, please feel free to contact us.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>