

# Information Bulletin

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December 17, 2019

## Attention: PFI Providers

### Subject: Change of Program Manager & Submission Requirement for Non-ROM Findings

#### Change of Program Manager at WorkSafeBC

Please note that there have been recent changes to the Health Care Services team at WorkSafeBC. The role of Program Manager for PFI services has been transferred to Carly Higgon, whose contact information you will find below.

#### Report Submission Requirement

We would like to take this opportunity to ask all providers to only submit typewritten reports for Non-Range of Motion (Non-ROM) findings. This request is being made as handwritten submissions are more likely to be misread, and due to the very plausible nature of misreading such submissions the Disability Awards Department often has to ask the provider for a typed document outlining their findings. The additional adjudication and administration time is challenging for all parties, and could be avoided with legible and typed documents at the time of submission.

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>

The Information Bulletin serves as a communication channel between Health Care Services and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to [hcsinqu@worksafebc.com](mailto:hcsinqu@worksafebc.com) requesting the change.