

Information Bulletin

January 28, 2020

Attention: Hearing Aid Providers (HAP) in BC & Hearing Aid Providers Out-of-Province (HAP OOP)

Subject: Reminders – Billing Fee Code In-House Services (19687)

We would like to clarify the billing for the In-house Service fee code 19687.

- The In-house Service encompasses many services that the clinic may perform for the injured workers' hearing aids. As per the Fee Schedule B, this includes **(but is not limited to)** parts, fabrication and dispensing for minor in-house service, adjustments, reprogramming, and/or repairs such as battery doors, re-tubing ear molds, ear hooks, soft coat, removing wax and changing wax guards from the hearing aid.
- In-house Services are performed on an "as needed basis."
- Even though you may perform multiple services/adjustments at the appointment, you can only bill this fee code **once per ear**.
 - For example if you clean and re-program the hearing aid, you can only bill the fee code 19687 once for that aid.
- Some of the services listed in the In-house Service fee code may be delegated to trained Support Personnel; however, the injured worker must be seen by a Licensed Practitioner.
- Flat Fee of \$37.00 *per hearing aid* to a maximum four (4) times per year.
- Please ensure you name the fee code "In-house Service" on your invoices.
- This fee code is not billable within 12 months of the Fitting Fee code 19680.
 - Once 12 months from the Fitting Date ends, the In-house Service can be billed 4x per year per hearing aid.

Reminder that the "per year" is **not** the calendar year, it is based on the fitting date.

- Example: *If the Fitting Date is Jan. 2, 2019, the In-house Service fee code cannot be billed until Jan. 3, 2020. Clinics may bill for In-house Services 4x per year/ear ending Jan. 3, 2021.*

If you have any questions please do not hesitate to contact us.

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