

Information Bulletin

June 9, 2020

Attention: BCCA Members

Subject: British Columbia's Restart Plan – Gradual Return to In-Person Services

On May 6, 2020, Premier John Horgan announced a phased approach to the re-opening of services across the province. Details regarding British Columbia's Re-Start Plan can be found [here](#). The College of Chiropractors of British Columbia has provided guidelines around returning to in-person assessment and treatment; please ensure you have reviewed the guidelines linked [here](#) prior to considering in-person assessment and treatment services.

All clinics should ensure that they have reviewed [WorkSafeBC's Health Professionals: Protocols for Returning to Operation](#); please note these guidelines are created by WorkSafeBC's Prevention department, any questions related to these guidelines can be directed to WorkSafeBC's Prevention Information Line at 604.276.3100 in the Lower Mainland (toll-free within B.C. at 1.888.621.SAFE).

The Provincial Health Officer has ordered all employers, to develop a [WorkSafeBC COVID-19 Safety Plan](#) that outlines the [policies, guidelines, and procedures](#) that have been put in place to reduce the risk of COVID-19 transmission. Please be reminded that in accordance with the Provincial Health Officer's order, this plan **must be posted** on your website, if you have one, and at your workplace so that it is readily available for review by members of the public. You must also be able to provide a copy of your COVID-19 Safety Plan to a health officer or a WorkSafeBC officer, on request.

Assessment and Treatment for Injured Workers:

WorkSafeBC recognizes that injured workers will benefit from chiropractic care during the acute phase on an injury. For this reason WorkSafeBC will allow assessment and treatment to occur for injured workers at clinics of their choice however, they will be doing so with the utilization of a hybrid delivery model (hybrid delivery meaning a combination of Telehealth and in-person service for assessment and treatment). The details relating to the hybrid delivery model can be found in the Chiropractic Services Agreement Reference Manual – Appendix C, revised in June of 2020.

Please note that during the hybrid delivery of care model, Chiropractors are encouraged to complete their interview and any screening process to in person care via Telehealth, before meeting with the worker in person. The choice as to whether to move to in-person treatment is left to the clinical discretion of the Chiropractor, but all aspects of the [Fee Schedule B](#) during the hybrid delivery are billable whether the services are conducted in person or via Telehealth.

Reporting

With regards to reporting during this time; please ensure that you document on the form 8C/11C if the services were conducted in-person or via telehealth or both.

We recognize that this is a rapidly changing environment, and we will strive to maintain communication and support to our providers based on the information available.

Thank you for the service you provide to our workers, particularly during this incredibly challenging time.