

# Information bulletin

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May 01, 2024

**Attention:** Concussion and Vestibular Physiotherapy (CVPT) providers

**Subject:** Welcome, transition plan, and CVPT report templates

## Welcome

Welcome to the Concussion and Vestibular Physiotherapy network, we are pleased to partner with you to ensure quality health care for injured workers in British Columbia who may suffer a concussion or head related injury that requires concussion and/or vestibular physiotherapy services. The information in this bulletin is applicable to physiotherapy providers who have the Concussion and Vestibular Physiotherapy (CVPT) Services Agreement in place.

## **Concussion and Vestibular Physiotherapy Services as of May 1, 2024**

### **For injured workers who have approval for treatment under the Vestibular Physiotherapy Fee Schedule beyond April 30, 2024:**

You may submit your invoices using the CVPT fee schedule starting May 1, 2024, for the remaining approved visits and use the CVPT Treatment visit fee code 19367.

If further CVPT treatment is required after you've completed the approved sessions, or you've reached the end of the pre-approved time period, you must complete and submit a CVPT

Extension Request Report and receive approval from the claim owner for an extension of treatment with reference to the CVPT Services Agreement.

If further CVPT treatment is not warranted, then you must submit a CVPT Discharge report for the date of the last CVPT treatment visit.

**If an injured worker is attending for an initial visit for concussion and/or vestibular services for the first time, after May 1, 2024:**

You must contact the claim owner for approval of the assessment and treatment period as per the CVPT Services Agreement. Once approved you may proceed with the Initial Assessment, submit the CVPT initial Assessment report within 7 days of the initial assessment, and proceed with the CVPT treatment period. If any additional treatment is required, please follow the extension process as outlined in the agreement. If no further treatment is clinically indicated, then please follow the discharge process.

## CVPT Report Templates

The CVPT report templates are now available on our Concussion and Vestibular Physiotherapy [webpage](#).

- [CVPT Assessment Report](#) (83D599)
- [CVPT Extension Request](#) (83D600)
- [CVPT Discharge Report](#) (83D601)

## Contact us

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## **For Payment Status, Inquiries, and Issues:**

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

## **Is everyone who needs this information receiving it?**

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