

Information bulletin

January 24, 2024

Attention: Hearing Aid Providers

Subject: Hearing Aid Provider Q&A Sessions

Hearing Aid provider Q&A

We are pleased to announce a new meeting series that the hearing services team is trialing this quarter. We are launching "Hearing Aid Provider Q&A", a monthly drop-in meeting series where you are welcome to come chat with us and share any questions, or feedback you may have related to providing Hearing Aid Services for WorkSafeBC.

The Q&A sessions provide an informal opportunity to connect with the hearing services team about how to best work with WorkSafeBC. Attendance is not mandatory, and the sessions are available as a resource to audiologists, hearing instrument practitioners and administrative staff with questions about working with us. This will not be a forum for claim-specific discussions, although general claim or process-oriented issues are welcomed.

We look forward to meeting you at any or all of the meetings below, should you be free and wish to attend. You are welcome to drop in and out of the meetings at any time during the hour to share your questions and feedback, hear from other providers, or simply just say hello.

The meetings are scheduled as follows:

Wednesday, January 31st 12:00pm-1:00pm PST

Wednesday, February 28th 12:00pm-1:00pm PST

Wednesday, March 27th 12:00pm-1:00pm PST

You can find the registration link for the January 31st session here: [Microsoft Virtual Events Powered by Teams](#).

We look forward to meeting with you over the coming months!

Contact us

hearingservices@worksafebc.com

For Payment Status, Inquiries, and Issues:

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

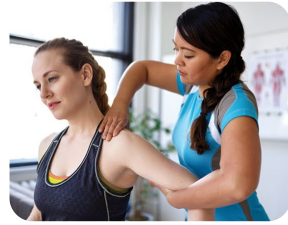
604.276.3085 extension 2

1.888.422.2228 (toll free)

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