

# Information Bulletin

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June 14, 2023

**Attention: ECAT and PCMP Providers**

**Subject: New Quality Assurance Supervisor**

## **New Quality Assurance Supervisor**

We would like to take this opportunity to introduce Manny Villatoro as a new Quality Assurance Supervisor (QAS) for the ECAT and PCMP programs, effective June 13th, 2023. Manny joined WorkSafeBC in the summer of 2022 as a Physical Therapy Clinical Advisor (PTCA) and brings with him 7 years of clinical experience. He has previously worked in our ECAT and PCMP provider network and has advanced training in several areas, including orthopedics, vestibular physiotherapy, and concussion management.

Manny will be working alongside our existing QAS, Bianca Yeung, to support both programs. To facilitate communication with our team, we will be introducing a shared mailbox system (see below for details). Please use this shared mailbox as your primary means of communicating with us moving forward.

Please do not hesitate to reach out if you have any questions.

## **Contact us**

Shared Emails:

[ECAT@worksafebc.com](mailto:ECAT@worksafebc.com)

[PCMP@worksafebc.com](mailto:PCMP@worksafebc.com)

## **For Payment Status, Inquiries and Issues:**

WorkSafeBC Payment Services

604.276.3085 (Extension 2)

1.888.422.2228 (Toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>.