

Information Bulletin

June 7, 2023

Attention: PMMP Providers

Subject: New Quality Assurance Supervisor

New Quality Assurance Supervisor

We would like to take this opportunity to introduce Manny Villatoro as a new Quality Assurance Supervisor for the PMMP program, effective May 29th, 2023. Manny joined WorkSafeBC in the summer of 2022 as a Physical Therapy Clinical Advisor (PTCA) and brings with him 7 years of clinical experience. He has previously worked in our provider network and has advanced training in several areas, including orthopedics, vestibular physiotherapy, and concussion management.

Manny will be working alongside our existing QAS, Bianca Yeung, to support the PMMP program. To facilitate communication with our team, we will be introducing a shared mailbox (see below for details). Please use this shared mailbox as your primary means of communicating with us moving forward.

Please do not hesitate to reach out if you have any questions.

Contact us

Shared Email: PMMP@worksafebc.com

For Payment Status, Inquiries and Issues:

WorkSafeBC Payment Services

604.276.3085 (Extension 2)

1.888.422.2228 (Toll free)

For more information about other health care programs at WorkSafeBC, visit us online at <https://www.worksafebc.com/en/health-care-providers>.

The Information Bulletin serves as a communication channel between Health Care Programs and the program providers. If you would like to be added to the email list, change your email address or be removed from the list, please send an email to hcsinqu@worksafebc.com requesting the change.