

# Information Bulletin

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April 28, 2023

**Attention: ECAT Providers**

**Subject: ECAT Amendment Contract Revisions, Q&A Session**

## Contract Revisions

We would like to thank all providers who have shared feedback over the course of the last year, with appreciation of the open dialogue and proactive solutions generated by providers to deliver care to Injured Workers within the parameters of the ECAT Services Agreement.

We are introducing changes to our Agreement towards goals of being responsive to the feedback received, as well as to ensure consistency in program delivery expectations across the department.

Some of the most notable changes in the new ECAT Amendment Agreement include the following:

- **Billing unit changes:** Billing units for Clinical Single Services, Community Integration Sessions, and Travel will transition to hourly units. For new referrals received as of May 1, 2023, providers are asked to transition to hourly fee codes. For referrals initiated prior to May 1, 2023, please continue to bill standard fee codes.
- **ECAT Lite Block:** an additional block of up to 10-business days is available for Injured Workers who may benefit from extending period of clinic-based treatment. This can be implemented prior to, or following a Treatment Block, as clinically indicated.
- **JSV:** In looking to support early confirmation of critical job demands and targeted functional goal setting in treatment - providers are eligible for a timely visit bonus if a job site visit is completed within 10-business days of the initial intake assessment.
- **GRTW Extension:** GRTW extension period is now allowable up to week 12.
- **Additional updates and fees:** including service rate changes, allowances for service provision by non-core staffing.

Key contract changes highlighted above are not exhaustive; full details will be further outlined in the amended ECAT Reference Manual accompanying the revised ECAT Agreement.

## Network Q&A Session

We will be hosting a virtual Q&A session in early May to present an overview of the contract revisions with an opportunity to address questions directly. Q&A session will be scheduled for early May and communicated separately to the Network.

### **For Payment Status, Inquiries, and Issues:**

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

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