

# Information Bulletin

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July 20, 2023

**Attention: Post-Traumatic Stress Disorder (PTSD) Program Providers**

**Subject: Revision to Fee Code Rules for “PTSD Consultation with other involved health care provider”; Save-the-date for our September virtual network session**

## **Revision to fee code rules re: “PTSD Consultation with other involved health care provider”**

Please consider this bulletin an amendment to the rules stated in Schedule B (Fee Schedule) for fee codes 1272083, 1272084, 1272085. Specifically, we are aware that there was a change made in the final contract which was in error. Specifically, the rules applying to the aforementioned fee codes should be as follows:

- Billable for time spent (by telephone or in-person) for consultations with other health care providers involved in the injured worker’s care;
- Not billable for non-clinical administrative matters, or for recorded messages;
- Billable in 0.25 hour increments.

In short, communication time (in person or by phone) is billable between PTSD program clinicians and *all* other health care providers (including the core team members). However, we expect the PTSD program clinicians to be judicious in how they invoice for this (e.g. hallway touch-bases, administrative discussions, etc. are not billable) and efforts should be made to liaise within the context of joint sessions when possible and practicable.

## **Save the date for our first virtual network session in September!**

We anticipate hosting our first network wide virtual session on **September 27, 2023 from 11:00-12:30pm**. We will be sending out additional information and a link to register, however ask that you save the date. If a representative from your team is unable to make it, note that the session will be recorded and a recording along with the slides will be distributed thereafter.

## Contact us

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### **For payment status, inquiries, issues:**

WorkSafeBC Payment Services  
604.276.3085 extension 2  
1.888.422.2228 (toll free)

### **For Portal help and troubleshooting:**

Telus Health Solutions  
1.855.284.5900  
[Provider.Mgmt5@telus.com](mailto:Provider.Mgmt5@telus.com)

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