



Serving British Columbians

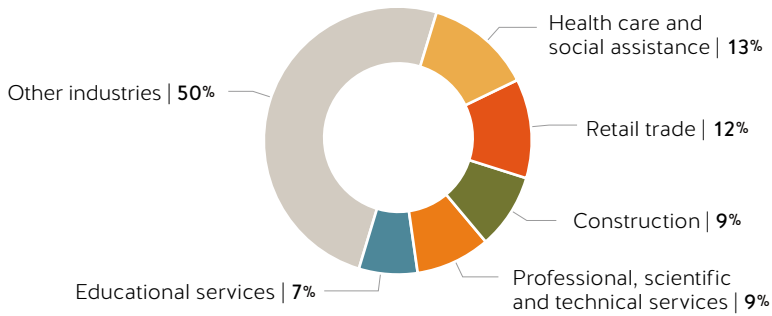
Statistics 2020

WORK SAFE BC

Key Statistics, 2020

B.C.'s workers and employers

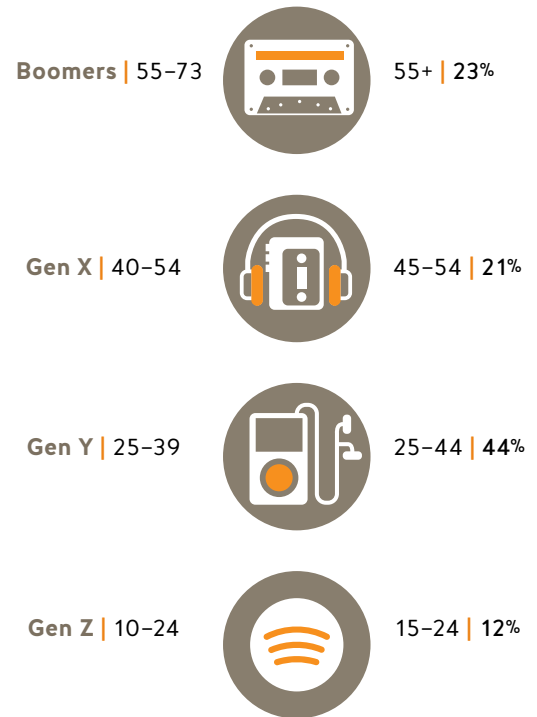
Top five industries by employment^{1,2}



B.C. workers (employed) gender mix



B.C. workers (employed) age mix



Provincial injury rate
2.15



Total prevention activity hours
305,836



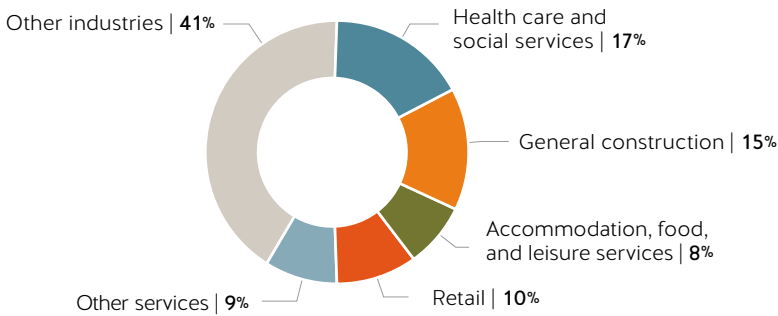
255,490³
Insured (registered) employers



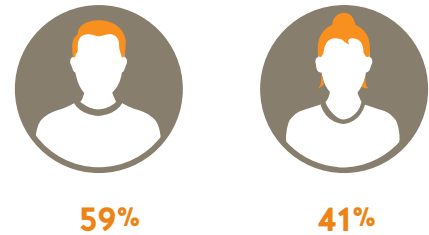
2.3 million
Workers covered

B.C.'s injured workers

Top five industries by number of injuries (all claim types)



Gender mix (injured workers)



Age of injured workers



Claims

Injuries reported	128,274	Occupational disease claims ⁵	5,420
Claims first paid this year	90,844	Percentage of claims disallowed	8.0%
Work-related death claims ⁴	151	Days lost from work	3.5 million
Short-term disability claims ⁵	45,261	Average time to first payment (from day of disablement)	17.8 days

1 Employment data published by Statistics Canada is subject to regular updates. This data is as of July 2021. See Statistics Canada tables 14-10-0327-01 and 14-10-0023-01.

2 The employment by industry data is based on the North American Industry Classification System (NAICS), which is different from the classification unit system used by WorkSafeBC. As such, the two sets of data are not directly comparable.

3 The total number of registered employers includes deposit account (self-insured) employers at December 31, 2020.

4 These claims represent those accepted in the year, regardless of whether work-related death benefit payments have been made.

5 These claims represent those who received first payment of benefits.

Contents

Introduction	1
Foreword	1
Our vision	1
Our strategic priorities.	2
What's inside	2
COVID-19: Key statistics	3
Work-Related Deaths and Serious Injury	6
Work-Related Deaths.	8
Introduction	8
Table 1-1: All reported fatalities and injuries, 2011–2020.	8
Table 1-2: Fatalities occurring in 2020	9
Table 1-3: Work-related death claims by category of injury or disease, 2011–2020	10
Table 1-4: Work-related death claims by subsector, 2011–2020	11
Work-related death claims by sector, 2011–2020	13
Work-related death claims	14
Table 1-5: Listing of work-related death claims accepted in 2020	14
Work-related death claims by age at time of death, and category of disease or injury, 2020	26
Rate of accepted claims for single-incident work-related deaths, by regional district, 2016–2020	27
Serious Injury	28
Chart 1-6a: Provincial injury rate and serious injury rate, 2011-2020.	28
Table 1-6b: Serious injury rates by sector	28
Chart 1-7a: Serious injury claims by age group	29
Chart 1-7b: Serious injury claims by gender	29
Chart 1-8: Serious injury claims by incident and injury type.	30
Serious injury rate by regional district, 2016–2020	31
Claim Count and General Claim Analysis	32
Claim Count and General Claim Analysis	34
Table 2-1: Number and cost of claims, 2020	34
Table 2-2: Distribution of costs by type of claim, 2019 and 2020.	34

Chart 2-3: Work-related injuries reported and claims first paid, 2011–2020	35
Table 2-4: Claims by regional district, 2020	36
Table 2-5: Claims first paid by subsector and type of claim, 2020	37
Table 2-6: Claims first paid by type of claim, 2011–2020	39
Table 2-7: Health care-only, short-term disability, long-term disability, and work-related death claims first paid, by subsector, 2019 and 2020	40
Table 2-8: Days lost and claims first paid in 2020, by year of injury	42
Table 2-9: Days lost from work by subsector, 2016–2020	43
Charts 2-10 (a–e): Key indicators, 2011–2020	45
Chart 2-10a: Number of days paid per claim, 2011–2020	46
Chart 2-10b: Provincial injury rate, 2011–2020	46
Chart 2-10c: Work-related death rate by category of fatality, 2011–2020	47
Chart 2-10d: Percentage of female claimants, 2011–2020	47
Chart 2-10e: Percentage of claimants under age 25 and 55 or older, 2011–2020	48
Table 2-11: Injury rate and relief-adjusted short-term disability duration for rateable subsectors, 2016–2020	49
Provincial injury rate, duration, and person-years by subsector, ^a 2016–2020	50
Injury rate by rateable subsector, 2020	52
Relief-adjusted duration by rateable subsector, 2020	52
Chart 2-12: Number of claims first paid and injury rate for rateable subsectors, 2020	53
Injury rate by regional district, 2016–2020	54
Short-term disability duration by regional district, 2016–2020	55
Claim Costs	56
Chart 3-1: Claim costs by benefit type, 2016–2020	56
Chart 3-2: Claim costs by claim type, 2016–2020	56
Table 3-3: Claim costs charged by subsector and type of claim, 2020	57
Table 3-4: Claim costs charged by type of claim, 2011–2020	60
Claim Analysis	61
Table 4-1: Claims first paid, by subsector and incident type, with number of days lost, 2020	61
Short- and long-term disability, and work-related death claims first paid by incident type, 2020	65
Table 4-2: Days lost, average weekly wage and age, and gender for claims first paid, 2011–2020	66
Short- and long-term disability, and work-related death claims first paid by gender, 2011–2020	66
Table 4-3: Claims first paid by sector, gender, and age group, 2020	67
Short- and long-term disability, and work-related death claims first paid by gender and age group, 2020	67
Table 4-4: Claims first paid by injury type, 2016–2020	68

Short- and long-term disability, and work-related death claims first paid by injury type, 2020	69
Mental disorder claims	70
Mental disorder claims methodology	71
Table 4-5: Back strain claims first paid, 2011-2020	72
Back strain claims and days lost as a percentage of total claims and all days lost, 2011-2020	73
Prevention Statistics	74
Prevention activity hours	76
Prevention documents	77
Orders	77
Enforcement activity	78
Bullying, harassment, and prohibited action	78
Incident investigations	78
Prevention Support Services — Prevention Information Line and Prevention Records	79
Occupational Hygiene Sampling	79
WorkSafeBC-funded health and safety associations	80
Service Statistics	82
Voice of the Customer.	84
Injured workers' rating of their overall experience	84
Injured workers' rating of the overall decision on their claims	85
Injured workers' rating of WorkSafeBC claim staff	85
Injured workers' rating of assistance with their return to work	86
Employers' rating of their overall experience	87
Employers' rating of the claim process	87
Employers' rating of worksite inspections	88
Employers' rating of WorkSafeBC premiums	88
Teleclaim.	89
Teleclaim — number of workers reporting injuries	89
Teleclaim interpretation services — languages requested, 2020	89
Telephone Interpretation Services: All service areas	90
Telephone interpretation services, 2016-2020	90
Top five languages requested, 2020.	90

Employer Service Centre	91
Telephone calls received, 2016–2020	91
Telephone queue service levels, 2016–2020	91
Digital Resources and Social Media	92
Social media engagement, 2020	92
Digital resources, 2020	92
Health Care	93
Health care benefit payments, 2011–2020	93
Average timeliness for transactions	93
Self-service channels	94
Percentage of assessment transactions conducted through self-service channels, 2016–2020	94
Premium Statistics	95
Appendices	96
Appendix A: Classes of Industry	98
Appendix B: Telephone interpretation services	109
Glossary	110
Index	119



SAVE BC

CONVENTION OFFICER

SAVE BC
Convention Officer

Introduction

Foreword

Our annual WorkSafeBC *Statistics* report is published as a complement to the operational and financial reviews in our audited annual report and service plan. This publication serves as a foundation for better understanding the causes and patterns of specific areas of injury with a view to exploring and initiating prevention strategies.

Information and collected data helps workers, employers, industry, and WorkSafeBC consider appropriate actions and make more informed decisions about workplace health and safety. This information helps guide ways to more effectively and proactively manage work-related injury, disease, and death.

Ultimately, this publication serves as an important reminder that statistics are not simply numbers; at the source of every statistic is a person. We hope you find WorkSafeBC's *Statistics 2020* informative and engaging.

Our vision

WorkSafeBC's vision is British Columbians free from workplace injury, disease, and death. This vision guides all aspects of WorkSafeBC and is linked directly to our mandate, which is achieved by the combined efforts of WorkSafeBC and our stakeholders.





What's inside

The publication is a compendium of statistics that provides information related to our core areas of operation including claims, assessments, prevention, and services.

This year's publication includes a new chart comparing the number of claims first paid and the injury rate by subsector, page 53. In addition, we have included a section with key statistics relating to COVID-19, pages 3–5. This information is complimentary to what was published in our *2020 Annual Report and 2021–2023 Service Plan*.

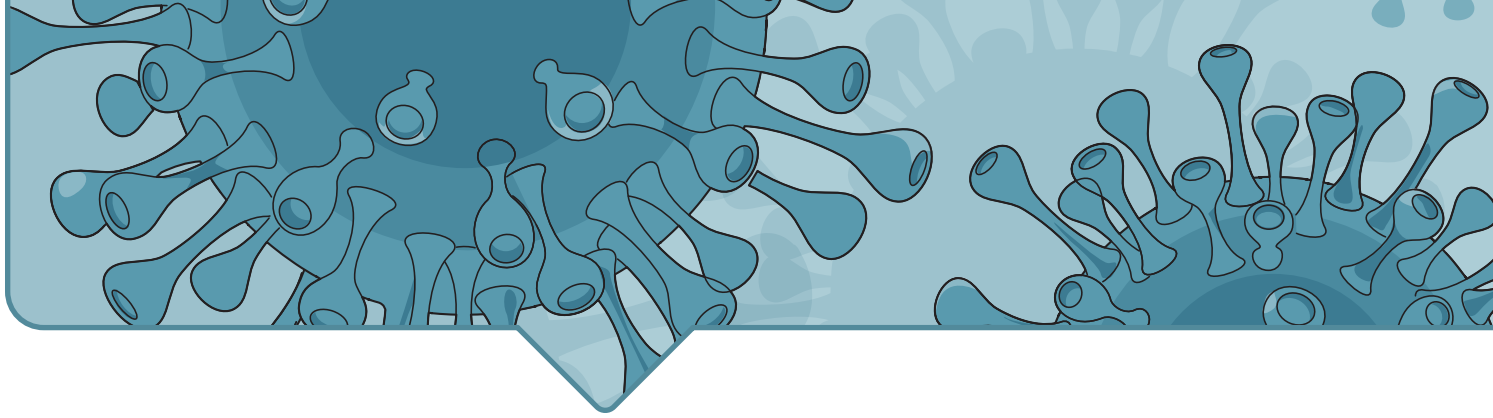
For readers interested in data beyond 10 years, we have included an online supplement to our annual *Statistics* publication providing a 20-year range for injury and claims data, visit worksafebc.com/statsreport.

Our strategic priorities

- Prevent workplace injury, disease, and death
- Improve return-to-work and claims service
- Operate an effective and efficient business
- Maintain a financially sustainable system
- Adapt to social, economic, and technological change
- Strengthen government and stakeholder relationships

WorkSafeBC's vision and strategic priorities link directly to our role in administering the *Workers Compensation Act* (the Act). The Act addresses compensation and support for injured workers and their dependents, the responsibility of employers and workers relating to occupational health and safety, setting and enforcing occupational health and safety regulations and standards, and outlines inspecting workplaces, issuing orders, and imposing penalties, when needed.

This legislation, responsible for creating WorkSafeBC, also enshrines the historic compromise on which the entire workers' compensation system in B.C. is based. It rests on the principle of mutual protection, where workers relinquished their right to sue their employer and employers agreed to fund a no-fault insurance system.



COVID-19: Key statistics

In March, 2020 the novel coronavirus disease, COVID-19, was declared a public health emergency, resulting in significant changes in the day-to-day lives of workers and employers in B.C. As public health orders were implemented and changed to reflect the progression of COVID-19, some employers needed to temporarily close their business or reduce services to reduce the risk of COVID-19 transmission. The impact of the COVID-19 pandemic is reflected in the overall 2020 statistical information reported in this year's Statistics publication.

This section provides some COVID-19-specific data in addition to what was reported in our companion publication, *2020 Annual Report and 2021–2023 Service Plan*.

Prevention

In 2020, Prevention Support Services received more than 117,500 telephone calls with 107,500 received through the Prevention Information Line. Of the calls received, 55,695 required escalation to a Prevention officer for additional action and were entered as action requests. In 2020, 47 percent or 26,228 action requests were COVID-19 related.

During the year, 92 percent (245 officers) of our Prevention officers addressed COVID-19 related action requests from the public.

Our first COVID-19 activity request was January 23, 2020. This request was received from an airport worker whose work dealt with international flights. The caller was concerned about masks not being worn.

55,695

of calls received became action requests for a prevention officer

26,228 | 47%

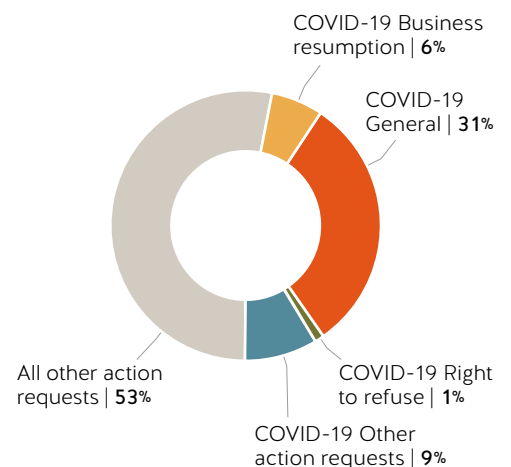
of these were COVID-19 related

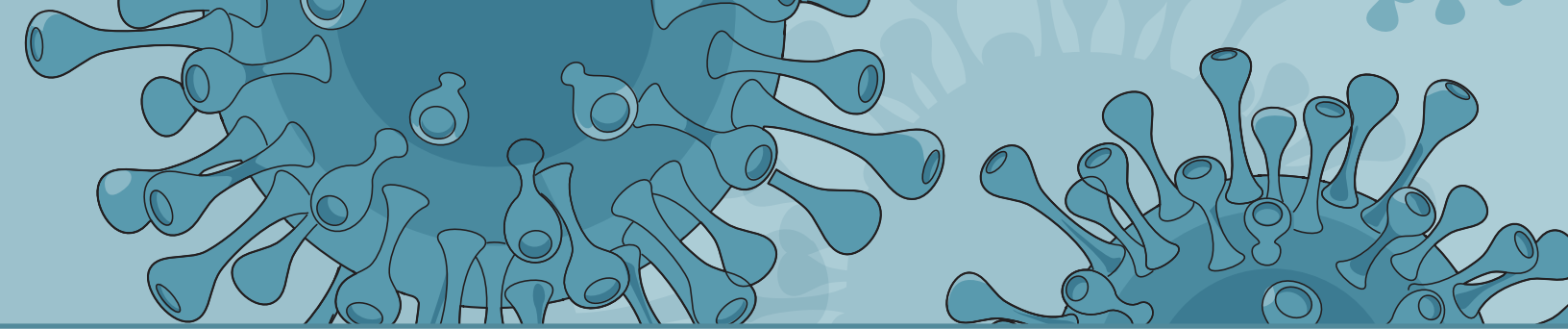
92%

of our Prevention officers addressed COVID-19 related requests



Action request category, 2020	Number	Percent
COVID-19 — Business resumption	3,299	6%
COVID-19 — General	17,299	31%
COVID-19 — Right to refuse	580	1%
COVID-19 — Health authority referral	92	0%
COVID-19 — Enforcement referral	25	0%
COVID-19 — Other action requests	4,933	9%
Total COVID-19 action requests	26,228	47%
All other action requests	29,467	53%
Total	55,695	100%





Of the COVID-19 action requests received during the year, 80 percent were relating to questions regarding aspects of COVID-19; the other 20 percent were from individuals reporting a possible COVID-19 violation.

Request type, 2020	Number	Percent
Question	20,926	80%
Potential violation	5,240	20%
Service request	57	0%
Incident	3	0%
Employer incident investigations report	2	0%
Total	26,228	100%

Arising from the COVID-19 related action requests were:

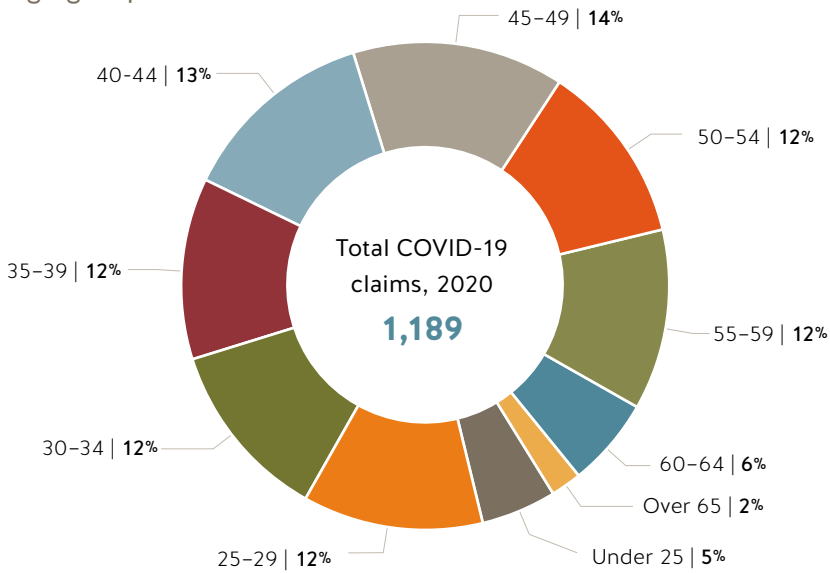
-  **4,083** inspection reports
-  **540** employer consultations
-  **8** education presentations

In addition to the work arising from the Prevention Information Line, officers performed the following COVID-19 related activities:

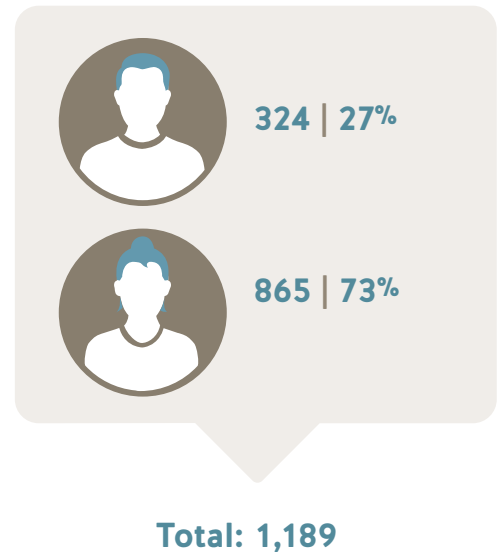
-  **21,207** initiating inspections
-  **1,282** follow-up inspections
-  **1,362** orders cited (60 with a potential for a high-risk violation)
-  **6** orders to workers
-  **4,018** employer consultations
-  **29** education presentations

COVID-19 claims, 2020¹

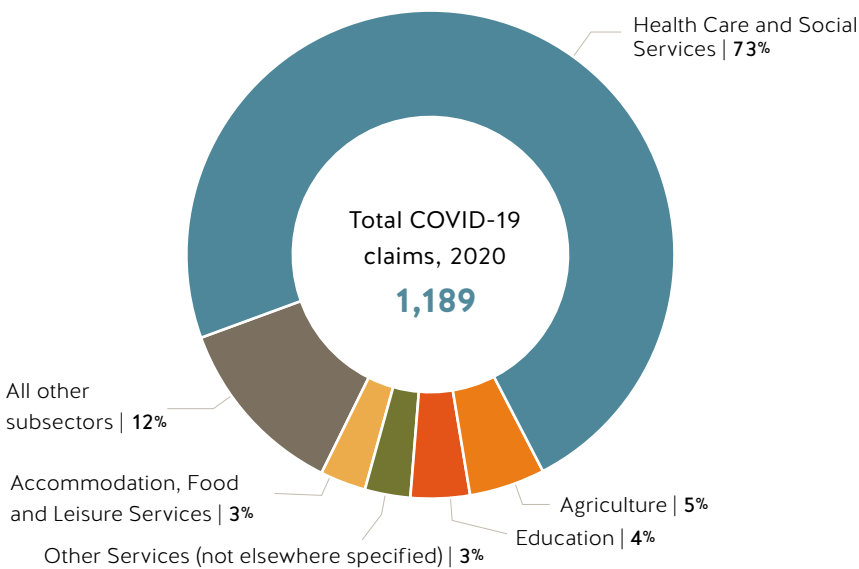
Age group



Gender

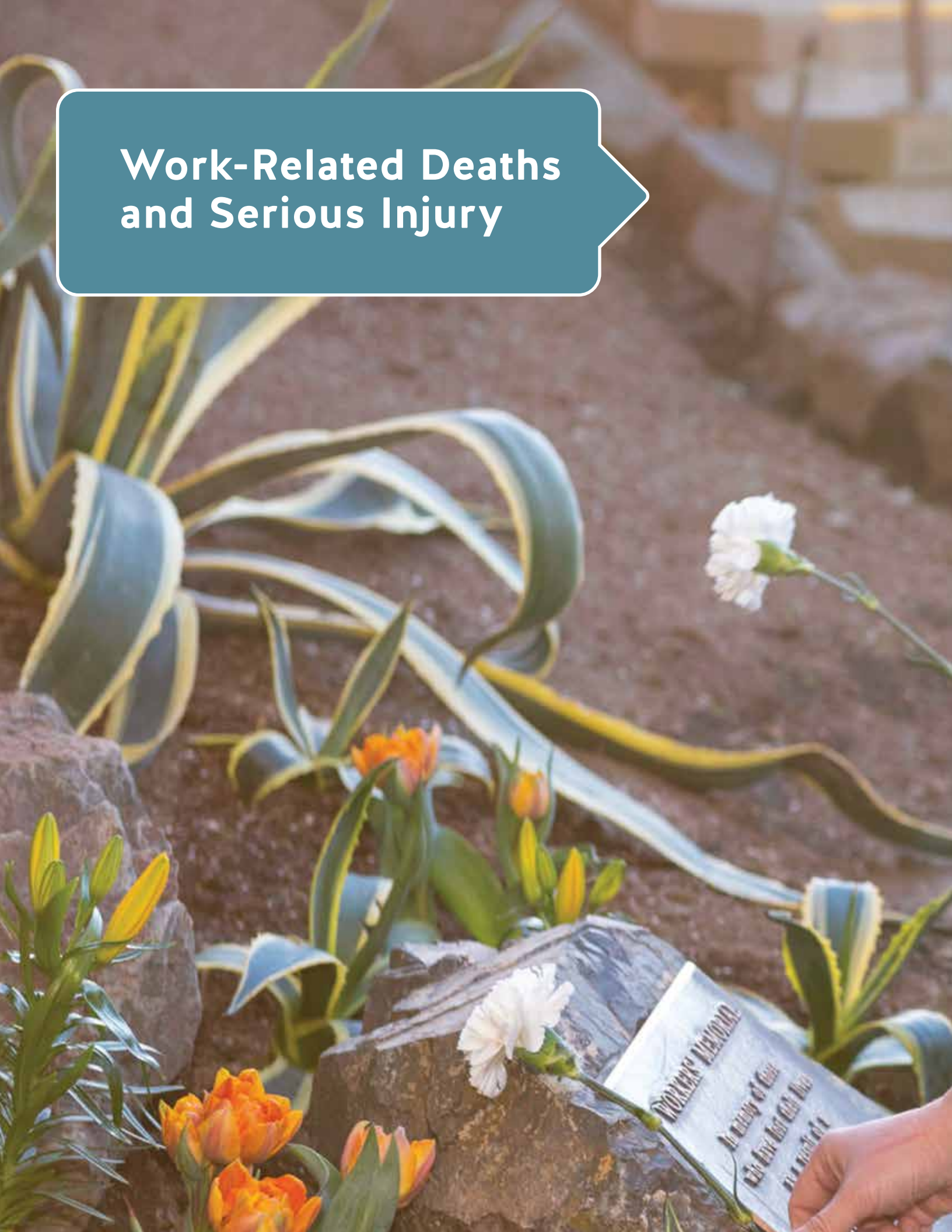


Top five subsectors, 2020



¹ Figures reported represent allowed work-related claims in 2020. Allowed claims have been determined to have occurred through a work-related incident or event.

Work-Related Deaths and Serious Injury





Work-Related Deaths

Introduction

Given the life-changing consequences for workers and their families when serious injuries and work-related deaths occur, we strategically focus on preventing these injuries by targeting industries and risks most likely to cause serious harm. Our prevention initiatives continue to focus on ways to reduce and eliminate incidents resulting in serious injury and death.

We have an interactive tool on work-related deaths and serious injuries available through our website, worksafebc.com. Through these interactive dashboards, statistics can be filtered to help identify trends by industry and occupation. This information may be used to help employers and other stakeholder groups improve health and safety planning and processes.

Table 1–1: All reported fatalities and injuries,¹ 2011–2020

In 2020, 128,274 claims were reported to WorkSafeBC — an 18.9 percent decrease from claims reported in 2019.

Year	New injuries reported in the year	Fatalities occurring in the year and reported by March 31 of the following year	Fatalities as a percentage of new injuries
2011	141,384	190	0.13%
2012	144,741	183	0.13%
2013	144,868	186	0.13%
2014	146,622	203	0.14%
2015	145,532	187	0.13%
2016	148,926	164	0.11%
2017	152,631	198	0.13%
2018	155,583	190	0.12%
2019	158,128	203	0.13%
2020	128,274	177	0.14%

WorkSafeBC made decisions to accept 151 work-related death claims in 2020. Of these, 36 of the 151 cases were for workers receiving long-term disability benefits who died from causes related to their compensable injuries or diseases. The 151 work-related death claims accepted during the year cannot be compared to the 177 fatalities in this table as some of the fatalities accepted in 2020 occurred and were reported in a prior year. In addition, some reported fatalities were not compensable.

The 177 fatalities in this table are categorized in Table 1–2. The 151 work-related death claims accepted in 2020 are broken down by subsector in Table 1–4.

The count of new injuries reported has been revised for the years 2011–2019 because of claim consolidations. There will likely be a revision to the 2020 count in the table published in WorkSafeBC's *Statistics 2021*.

¹ Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

Table 1–2: Fatalities occurring in 2020¹

Category of injury or disease	Adjudication completed by March 31, 2021			Awaiting adjudication or application at March 31, 2021	Total fatalities occurring in 2020 and reported by March 31, 2021
	Allowed	Disallowed ²	Rejected ³		
Motor vehicle incident ⁴	10	2	0	9	21
Other injury ⁵	33	3	0	24	60
Asbestos exposure	41	0	0	11	52
Other disease	22	4	1	17	44
Total	106	9	1	61	177

1 All fatalities in this table occurred in 2020 and were reported by March 31, 2021; some incidents and exposures leading to those deaths occurred before 2020.

2 Disallowed claims are those deemed unrelated to work.

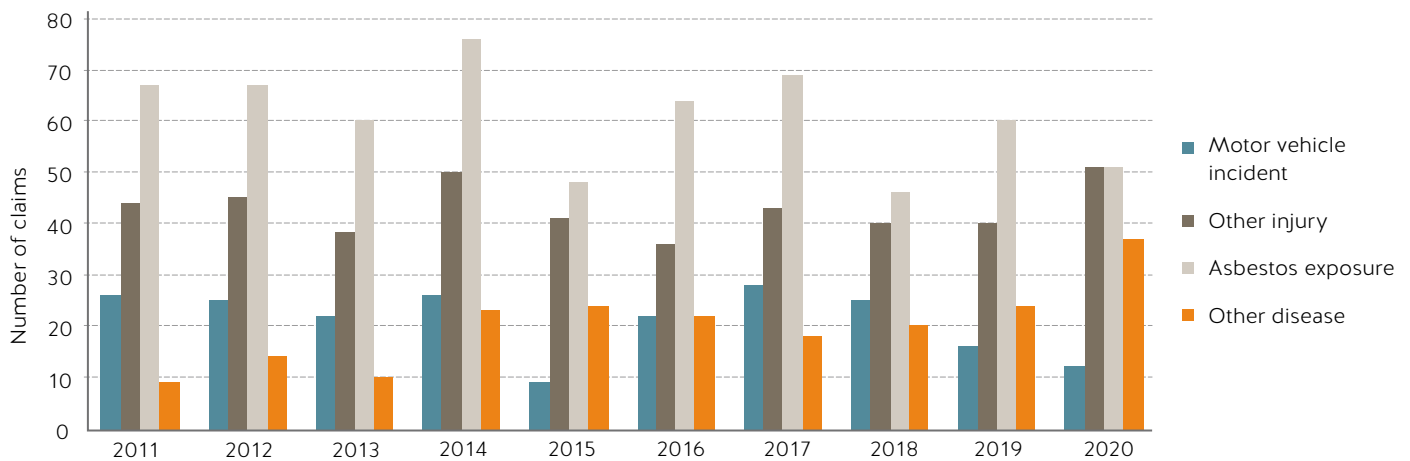
3 Claims are rejected if the worker does not have WorkSafeBC coverage. These claims were included in the “awaiting adjudication” column in previous versions of this table.

4 Motor vehicle incident also includes all vehicle incidents involving pedestrians.

5 The classification criteria for other injury include, among others: incidents involving industrial vehicles (such as loaders, skidders, and forklifts), and deaths caused by a disease condition that is a compensable consequence of the original injury.

Table 1–3: Work-related death claims^{1,2} by category of injury or disease, 2011–2020³

Category of injury or disease	Year accepted											2011–2020
	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2020	
Motor vehicle incident ⁴	26	25	22	26	9	22	28	25	16	12	12	211
Other injury ⁵	44	45	38	50	41	36	43	40	40	40	51	428
Asbestos exposure	67	67	60	76	48	64	69	46	60	60	51	608
Other disease	9	14	10	23	24	22	18	20	24	24	37	201
Total	146	151	130	175	122	144	158	131	140	151	151	1,448



1 Claims accepted for work-related death benefits in 2011–2020.

2 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid. Figures for 2011–2014 have been restated to reflect this change in methodology.

3 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

4 Motor vehicle incident includes all vehicle incidents involving pedestrians.

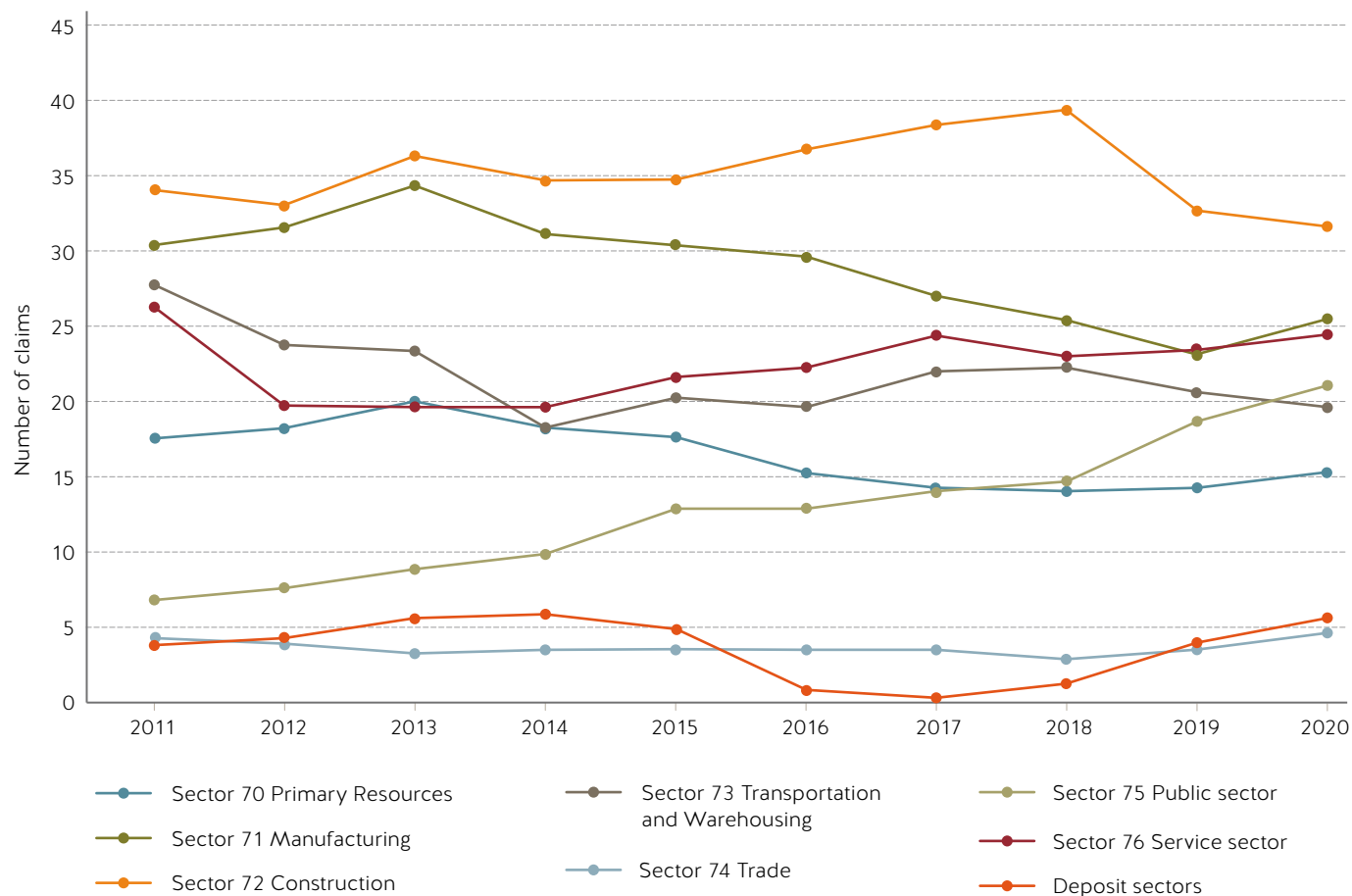
5 The classification criteria for other injury include, among others: incidents involving industrial vehicles (such as loaders, skidders, and forklifts), and deaths caused by a disease condition that is a compensable consequence of the original injury.

Table 1-4: Work-related death claims^{1,2} by subsector, 2011-2020³

Sector/ subsector ⁴	Description ⁵	Year accepted										2011- 2020
		2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	
Sector 70 — Primary Resources												
7010	Agriculture	4	3	2	5	0	0	2	0	1	1	18
7020	Fishing	2	1	2	4	3	1	2	1	2	3	21
7030	Forestry	10	13	9	8	8	8	9	5	8	6	84
7040	Oil and Gas or Mineral Resources	1	4	4	5	5	6	2	7	3	6	43
	Total	17	21	17	22	16	15	15	13	14	16	166
Sector 71 — Manufacturing												
7110	Food and Beverage Products	1	1	3	2	0	4	1	1	0	2	15
7120	Metal and Non-metallic Mineral Products	15	18	13	19	11	13	10	7	16	13	135
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2	2	3	0	1	1	2	2	1	2	16
7140	Wood and Paper Products	9	15	11	14	15	11	17	8	6	8	114
7150	Other Products	0	1	1	0	0	0	3	1	1	1	8
	Total	27	37	31	35	27	29	33	19	24	26	288
Sector 72 — Construction												
7210	General Construction	29	32	28	40	24	27	43	30	30	29	312
7220	Heavy Construction	0	0	1	2	1	1	3	1	2	1	12
7230	Road Construction or Maintenance	6	2	1	3	4	2	5	3	1	1	28
	Total	35	34	30	45	29	30	51	34	33	31	352
Sector 73 — Transportation and Warehousing												
7310	Warehousing	0	0	0	0	0	0	0	0	0	0	0
7320	Transportation and Related Services	25	28	18	24	13	24	22	20	25	17	216
	Total	25	28	18	24	13	24	22	20	25	17	216
Sector 74 — Trade												
7410	Retail	5	1	3	2	2	2	3	2	1	5	26
7420	Wholesale	1	1	1	2	1	2	1	1	1	1	12
	Total	6	2	4	4	3	4	4	3	2	6	38

Sector/ subsector ⁴	Description ⁵	Year accepted										2011- 2020
		2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	
Sector 75 — Public sector												
7530	Public Administration	5	8	10	9	11	19	9	14	21	21	127
Sector 76 — Service sector												
7610	Accommodation, Food, and Leisure Services	7	2	3	3	1	3	6	6	4	2	37
7620	Business Services	3	2	1	0	0	0	3	0	2	2	13
7630	Professional, Scientific, and Technical Services	4	4	2	4	0	1	4	5	2	3	29
7640	Other Services	4	6	4	8	9	10	9	6	4	10	70
7650	Education	1	1	2	3	3	2	3	4	1	3	23
7660	Health Care and Social Services	3	2	3	3	2	4	0	2	1	3	23
7670	Utilities	2	1	2	3	3	3	1	1	5	4	25
	Total	24	18	17	24	18	23	26	24	19	27	220
Sectors 81-84 — Deposit accounts (self-insured employers)												
8108	Canadian Pacific Railway Company	2	1	3	4	2	0	0	0	2	5	19
8110	Federal Government	3	0	0	4	1	0	-1	2	0	0	9
8209	BNSF Railway Company	0	0	0	0	0	0	0	0	0	0	0
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	0	1	1	1	0	0	0	0	0	2	5
8411	Government of the Province of British Columbia	2	1	-1	2	1	0	0	0	1	0	6
	Total	7	3	3	11	4	0	-1	2	3	7	39
Section 240⁶												
240(1)(c)	Disaster Reserve	0	0	0	0	0	0	0	0	0	0	0
240(1)(d)	Enhancement Reserve	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	1	1	0	-1	2	-1	0	2
Grand total		146	151	130	175	122	144	158	131	140	151	1,448

Work-related death claims by sector, 2011–2020*



* Figures for 2011–2019 are centred on a three-year moving average. The 2020 average is based on a weighting of two-thirds being assigned to the 2020 actual result and one-third being assigned to the 2019 actual result.

1 Claims accepted for work-related death benefits in 2011–2020. Some work-related death claims have been previously first paid long-term disability benefits, such as claims for diseases like silicosis.

2 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid. Figures for 2011–2014 have been restated to reflect this change in methodology.

3 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

4 If employers have been reclassified into a different subsector, then this table reflects the reclassification retroactively for all years. Some counts may have been revised slightly from counts published in WorkSafeBC's *Statistics 2019*.

5 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

6 The *Workers Compensation Act* was revised in 2019. The revision resulted in renumbering of the sections of the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

Work-related death claims

Below is a listing of work-related death claims accepted by WorkSafeBC in 2020, regardless of the year of injury or death. Claims that were received but not allowed are not included. The information reported for each death in the listing — including the incident description — is primarily based on claim documents. These documents are not detailed investigation reports.

In general, the listed occupation and industry pertain to the worker’s employment at the time of the incident.

However, for diseases that have a long latency period, the worker may have been exposed to the disease at multiple employment sites, the listed occupation and industry are based on the employment that is deemed to be the most significant contributor.

For some claims, the compensable consequence that resulted in the death of the worker happened years after the original injury.

Table 1–5: Listing of work-related death claims¹ accepted in 2020²

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7010	Agriculture	2020	Farm worker	54	Worker was doing maintenance work on a tractor mowing attachment that was elevated on a jack, when the attachment lowered and struck worker.
7020	Fishing	2019	Fish farm technician	29	Worker's boat hit a mort float and worker was ejected from the boat and drowned.
7020	Fishing	2020	Fishing vessel master	76	Worker was on a fishing vessel that sank, and drowned.
7020	Fishing	2020	Deckhand	61	Worker was on a fishing vessel that sank, and drowned.
7030	Forestry	2019	Skidder operator	19	Worker was walking beside a log loader and was crushed by the machine's counterweight.
7030	Forestry	2019	Tree pruner	66	Worker stepped in a hole and twisted their knee. Compensable injury led to amputation of leg above the knee. Died years later due to blood vessel cancer.
7030	Forestry	2020	Heavy duty mechanic	46	Worker's vehicle left the roadway and went into a lake where the worker drowned.
7030	Forestry	2020	Log truck driver	61	Worker was struck by a 1,000 lb., 13-foot long log while placing binders on a log load. Compensable injury contributed to worker's death years later due to renal failure.
7030	Forestry	2019	Faller	80	Worker was falling tree branches and was hit by a branch. Resulting paraplegia contributed to worker's death years later due to pneumonia.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7030	Forestry	2019	Silviculturist	53	Worker dove into a river and struck head on a rock. Injuries resulted in quadriplegia. Complications of compensable injury contributed to worker's death years later.
7040	Oil and Gas or Mineral Resources	2020	Oil field operator	62	Worker was crushed by a 10,000 lb. steel beam while removing bolts on an oilfield pump jack.
7040	Oil and Gas or Mineral Resources	2019	Heavy equipment mechanic	83	Worker developed oropharyngeal cancer and pleural disease as a result of asbestos exposure.
7040	Oil and Gas or Mineral Resources	2020	Building maintenance worker	75	Worker developed asbestosis, COPD, and pleural disease as a result of asbestos exposure.
7040	Oil and Gas or Mineral Resources	2020	Miner	101	Worker developed silicosis as a result of exposure to silica dust.
7040	Oil and Gas or Mineral Resources	2020	Miner shift operation supervisor	75	Worker was driving an ATV up a steep embankment when it flipped backwards. Compensable injury contributed to worker's death years later due to septic shock.
7040	Oil and Gas or Mineral Resources	2020	Mill maintenance superintendent	61	Worker was inspecting a tailings line and a pressurized water line when the water line ruptured. Worker was swept off their feet, striking back of head on the tailings line. Died days later due to brain injury.
7110	Food and Beverage Products	2019	Truck driver	46	Worker's truck left the roadway and rolled over. Worker died as a result of their injuries.
7110	Food and Beverage Products	2019	Juice preparation facility owner	65	Worker died as a result of a workplace fire.
7120	Metal and Non-metallic Mineral Products	2020	Process engineer	31	Worker was fatally injured in a raw induction fan explosion.
7120	Metal and Non-metallic Mineral Products	2019	Elevator mechanic	72	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2019	Ironworker	77	Worker fell 30 feet from a fibre board plant that was under construction, injuring head. Compensable injuries contributed to worker's death years later due to infection.
7120	Metal and Non-metallic Mineral Products	2020	Welder	69	Worker developed asbestosis as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7120	Metal and Non-metallic Mineral Products	2019	Shipyard worker	81	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2020	Shipyard worker	57	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2020	Engine fitter	84	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2019	Cement truck driver	69	Worker's truck began to leave the roadway, and the ground gave out from under the vehicle. Truck rolled over and fell down a steep embankment into a lake where the worker drowned.
7120	Metal and Non-metallic Mineral Products	2018	Sheet metal worker	56	Worker injured back while pulling an exhaust fan up a ladder to the top of an overhead crane. Complications of compensable injury led to paraplegia and worker's death years later from accidental prescription drug toxicity.
7120	Metal and Non-metallic Mineral Products	2020	Sheet metal worker	72	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2020	Sheet metal mechanic	84	Worker developed mesothelioma as a result of asbestos exposure.
7120	Metal and Non-metallic Mineral Products	2019	Pot tender	78	Worker developed gastric cancer as a result of exposure to toxins in the workplace.
7120	Metal and Non-metallic Mineral Products	2020	Smelter production worker	65	Worker developed mesothelioma as a result of asbestos exposure.
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2019	Vermiculite manufacturing worker	69	Worker developed mesothelioma and pleural disease as a result of asbestos exposure.
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2020	Warehouse shipper-receiver	35	Worker was driving a forklift when it suddenly flipped and pinned worker underneath.
7140	Wood and Paper Products	2015	Log home builder	53	Worker developed carpal tunnel syndrome. Compensable injuries and psychological conditions contributed to worker's suicide years later.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7140	Wood and Paper Products	2020	Forklift operator	77	Worker was driving a forklift when it became unbalanced and threw worker off and under part of the load. Died years later due to complications of original spinal cord injury.
7140	Wood and Paper Products	2019	Sawmill worker	86	Worker developed red cedar asthma. Compensable condition contributed to worker's death years later due to pneumonia.
7140	Wood and Paper Products	2019	Millwright	56	Worker injured back while pulling on the chains of an infeed trimmer. Complications of initial injury resulted in quadriplegia and contributed to worker's death years later due to a brain injury.
7140	Wood and Paper Products	2020	Chip car loader	76	Worker developed asbestosis, lung cancer, and pleural disease as a result of asbestos exposure.
7140	Wood and Paper Products	2020	Millwright	69	Worker developed mesothelioma as a result of asbestos exposure.
7140	Wood and Paper Products	2019	Pulp mill equipment operator	81	Worker developed lung cancer and pleural disease as a result of asbestos exposure.
7140	Wood and Paper Products	2020	Electrician	83	Worker developed asbestosis, lung cancer, and pleural disease as a result of asbestos exposure.
7150	Other Products	2020	Boat builder	83	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Sewer construction worker	81	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Fireplace installer	74	Worker fell from a ladder. Compensable injury contributed to worker's death years later due to heart attack.
7210	General Construction	2019	Electrician	82	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2017	Electrician	87	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2020	Electrician	87	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Electrician	87	Worker developed mesothelioma and pleural disease as a result of asbestos exposure.
7210	General Construction	2020	Electrician	84	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Electrician	82	Worker developed asbestosis and pleural disease as a result of asbestos exposure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7210	General Construction	2019	Carpenter	80	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Carpenter	78	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Carpenter	72	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Construction worker	82	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2020	Carpenter	86	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2020	Carpenter	58	Worker developed lung cancer as a result of asbestos exposure.
7210	General Construction	2020	Carpenter	80	Worker developed mesothelioma as a result of asbestos exposure.
7210	General Construction	2020	Construction superintendent	49	Worker developed lung cancer as a result of exposure to silica dust.
7210	General Construction	2019	Asbestos remover	63	Worker developed lung cancer as a result of asbestos exposure.
7210	General Construction	2019	Truck driver	51	Worker was sitting in the cab of a stationary logging truck when the truck started rolling down a steep hill. Truck hit a stump and crashed into a group of trees, ejecting worker from the vehicle.
7210	General Construction	2020	Construction worker	58	Worker was on the deck of a flatbed trailer that was carrying concrete sewer parts. The excavator lifting one of the concrete parts appeared to shift; the worker and the concrete part fell off the trailer and the worker was crushed.
7210	General Construction	2020	Pipelayer	57	Worker was struck by an excavator bucket.
7210	General Construction	2020	Bricklayer foreman	85	Worker fell 5 feet from a scaffold. Complications of compensable injury contributed to worker's death years later due to aspiration pneumonia.
7210	General Construction	2020	Construction worker	30	Worker fell from the fourth storey of a building that was under construction.
7210	General Construction	2019	Pipefitter	77	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2019	Fire sprinkler system installer	68	Worker fell down concrete stairs at a construction site, striking head on landing below.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7210	General Construction	2020	Greenhouse heating design engineer	69	Worker was working on an industrial condenser that was lifted up on a jack. As the condenser was being lowered, it tipped over and crushed worker.
7210	General Construction	2019	Electrician	64	Worker jumped off a cherrypicker to escape from fire. While crawling away from fire, worker placed hand on an electrical wire and was electrocuted. Complications of compensable injury contributed to the worker's death years later.
7210	General Construction	2019	Construction worker	70	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7210	General Construction	2019	Siding subcontractor	67	Worker fell 4 to 6 feet off a ladder while working on a residential renovation.
7210	General Construction	2020	Siding installer	48	Worker fell approximately 35 feet from a ladder to the concrete below.
7220	Heavy Construction	2020	Industrial painter	47	Worker was struck by a falling steel beam.
7230	Road Construction or Maintenance	2019	Road construction equipment operator	58	Worker was operating a machine that hit a rock, causing worker to injure their back. Compensable injury contributed to worker's death years later due to pulmonary embolism.
7320	Transportation and Related Services	2020	Flight instructor	29	Worker was involved in a plane crash.
7320	Transportation and Related Services	2019	Truck driver	76	Worker's truck veered off the side of the road into a ditch and landed on its side.
7320	Transportation and Related Services	2020	Welder	58	Worker fell into the water from a docked vessel while retrieving an object floating in the river, and drowned.
7320	Transportation and Related Services	2019	Aerial mapping worker	26	Worker was involved in a plane crash.
7320	Transportation and Related Services	2018	Truck driver	46	A heavy pallet fell onto worker's ankle and pinned leg against a bar. Compensable injury contributed to worker's death years later due to accidental prescription drug toxicity.
7320	Transportation and Related Services	2020	Warehouse office clerk	63	Worker developed mesothelioma as a result of asbestos exposure.
7320	Transportation and Related Services	2019	Brake mechanic	78	Worker developed lung cancer as a result of asbestos exposure.
7320	Transportation and Related Services	2020	Tanker truck driver	48	Worker's truck made a sharp turn across the highway, rolled over into the opposing ditch, and caught fire.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7320	Transportation and Related Services	2020	Shunting truck driver	34	Worker was pinned between a semi-truck and a trailer unit while hooking up the connections between them.
7320	Transportation and Related Services	2020	Truck driver	53	Worker developed a pulmonary embolism as a result of extended periods of driving for work.
7320	Transportation and Related Services	2020	Tugboat captain	58	Worker slipped and fell into the water while jumping from a log onto the boat. Compensable injury contributed to worker's death years later due to liver failure.
7320	Transportation and Related Services	2020	First mate	78	Worker developed mesothelioma as a result of asbestos exposure.
7320	Transportation and Related Services	2018	Moving truck driver	53	Worker's vehicle left the roadway and rolled into a ditch.
7320	Transportation and Related Services	2020	Newspaper carrier	84	Worker was standing beside delivery truck and was struck by the extended side mirror of a passing pickup truck. Compensable injuries contributed to worker's death years later due to gastrointestinal bleeding.
7320	Transportation and Related Services	2019	Newspaper delivery driver	26	During icy road conditions, worker's vehicle crossed the centre line and collided with two vehicles.
7320	Transportation and Related Services	2020	Locomotive engineer	72	Worker developed COPD as a result of exposure to diesel exhaust, smoke, and dust.
7320	Transportation and Related Services	2019	Truck driver	75	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7410	Retail	2019	Retail trade business owner	48	Worker jumped off a house boat into shallow water and struck a rock. Injuries resulted in quadriplegia, and contributed to worker's death years later due to cardiac arrest.
7410	Retail	2020	Sales manager	38	Worker's vehicle was hit by a truck while driving to a client's house. The car spun and was hit again by another truck on the opposite side of the road. Compensable injury contributed to worker's death years later due to colon cancer.
7410	Retail	2019	Tool repair technician	63	Worker developed hypersensitivity pneumonitis and inflammatory skin lesions as a result of exposure to wood dust. Compensable conditions contributed to worker's death months later due to respiratory failure.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7410	Retail	2018	Lumber delivery driver	52	Worker was walking down an embankment on a work site and slipped and fell, striking their head on a concrete foundation wall. Compensable injury contributed to worker's death months later due to accidental prescription drug toxicity.
7410	Retail	2020	Delivery driver	73	Worker slipped and fell while loading products in the parking lot, hitting back of head against the concrete. Compensable brain injury contributed to worker's death weeks later.
7420	Wholesale	2020	Delivery truck driver	24	Worker was walking across the warehouse transportation yard and was struck by a semi-trailer driven by a co-worker.
7530	Public Administration	2019	Police constable	52	Worker injured knee and leg after jumping out of the back of a trailer. Compensable injury contributed to worker's death a few days later due to pulmonary embolism.
7530	Public Administration	2019	Firefighter	67	Worker developed prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Fire captain	59	Worker developed colorectal cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	68	Worker developed lung cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	82	Worker developed lung cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	74	Worker developed bladder cancer and prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	67	Worker developed lung cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Painter	74	Worker developed asbestosis and mesothelioma as a result of asbestos exposure.
7530	Public Administration	2020	Equipment operator	84	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7530	Public Administration	2020	Volunteer firefighter	73	Worker developed prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	86	Worker developed colorectal cancer as a result of regular exposure to toxins at fire scenes.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7530	Public Administration	2020	Firefighter	69	Worker developed non-Hodgkin's lymphoma as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	68	Worker developed prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Volunteer firefighter	61	Worker developed brain cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	79	Worker developed asthma, congestive heart failure, COPD, pneumonia, and prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2019	Firefighter	69	Worker developed leukemia as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	76	Worker developed lung cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	93	Worker developed esophageal cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Volunteer firefighter	69	Worker developed heart disease as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	86	Worker developed prostate cancer as a result of regular exposure to toxins at fire scenes.
7530	Public Administration	2020	Firefighter	47	Worker developed heart disease as a result of regular exposure to toxins at fire scenes.
7610	Accommodation, Food, and Leisure Services	2018	Audio visual technician	28	Worker picked up a box that was on a rolling cart. The cart moved, worker struck foot against the cart and rolled ankle. Passed away a few days later from pulmonary thromboembolism.
7610	Accommodation, Food, and Leisure Services	2019	Building maintenance worker	57	Worker was standing on a ladder when the ladder slipped. Worker fell approximately 15 feet to the floor. Compensable injury contributed to worker's death a year later due to drug toxicity.
7620	Business Services	2018	Property manager	47	Worker stepped out of truck and slipped, dislocating knee. Complications of surgery related to compensable injury contributed to worker's death weeks later due to pulmonary embolism.
7620	Business Services	2020	Real estate agent	26	The boat worker was on capsized, and worker fell into the water and drowned.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7630	Professional, Scientific, and Technical Services	2020	Public health inspector	71	Worker developed mesothelioma as a result of asbestos exposure.
7630	Professional, Scientific, and Technical Services	2020	Dolly grip	81	Worker developed pleural disease as a result of asbestos exposure.
7630	Professional, Scientific, and Technical Services	2020	Hydrogeologist	75	Worker developed mesothelioma as a result of asbestos exposure.
7640	Other Services	2018	Gas station attendant	61	Worker was splashed with gas from a vehicle's gas tank. Propane water heater ignited worker's clothing. Compensable injuries contributed to worker's death years later from liver failure.
7640	Other Services	2018	Welder	48	Worker slipped from an extension ladder while working on a trailer, straining right arm and lower back. Compensable injuries and psychological conditions contributed to suicide years later.
7640	Other Services	2019	Auto body mechanic	75	Worker developed renal cancer as a result of exposure to cadmium fumes and other toxic substances.
7640	Other Services	2020	Auto body technician	68	Worker developed COPD as a result of exposure to various chemicals at work.
7640	Other Services	2020	Residential support worker	47	Worker contracted COVID-19 as a result of exposure in their workplace.
7640	Other Services	2020	Dry cleaner	80	Worker developed mesothelioma as a result of asbestos exposure.
7640	Other Services	2019	Heavy duty mechanic	50	Worker developed mesothelioma as a result of asbestos exposure.
7640	Other Services	2019	Security guard	69	Worker got into a conflict with a shoplifter and was pushed down a flight of stairs. Compensable injury contributed to worker's death years later due to heart attack.
7640	Other Services	2019	Security guard	61	Worker died due to carbon monoxide toxicity while working in trailer where a portable generator was running.
7640	Other Services	2020	Arborist	26	The worker was part of a crew that was removing a large tree. A section of the rigging on the tree failed, causing the trunk to fall on the worker.

Subsector ³	Description ⁴	Year of death	Occupation	Age ⁵	Incident description
7650	Education	2019	Safety and wellness manager	39	Worker's vehicle was struck by a tractor-trailer that slid across three lanes.
7650	Education	2020	Plant operations maintenance engineer	87	Worker developed mesothelioma as a result of asbestos exposure.
7650	Education	2020	University professor	78	Worker developed mesothelioma as a result of asbestos exposure.
7660	Health Care and Social Services	2018	Electroencephalograph technician	87	Worker developed mesothelioma as a result of asbestos exposure.
7660	Health Care and Social Services	2020	Peer support worker	41	Worker got into an altercation with a client and was stabbed.
7660	Health Care and Social Services	2019	Building maintenance supervisor	73	Worker developed mesothelioma as a result of asbestos exposure.
7670	Utilities	2020	Electrical foreman	74	Worker developed mesothelioma as a result of asbestos exposure.
7670	Utilities	2020	Electrician	77	Worker developed asbestosis and pleural disease as a result of asbestos exposure.
7670	Utilities	2020	Cable splicer	76	Worker developed mesothelioma as a result of asbestos exposure.
7670	Utilities	2020	Field support manager	31	Worker's vehicle was involved in a collision with a logging truck.
	Other	2019	Bridge builder	59	Worker struck their head on a culvert. Resulting paraplegia contributed to worker's death years later due to cardiac arrest.
	Other	2019	Railway conductor	33	Worker was a crew member on board a train that derailed and fell 60 metres off a bridge into a river.
	Other	2019	Railway conductor	56	Worker was struck by a train in rail yard.
	Other	2019	Railway conductor trainee	26	Worker was a crew member on board a train that derailed and fell 60 metres off a bridge into a river.
	Other	2019	Locomotive engineer	54	Worker was a crew member on board a train that derailed and fell 60 metres off a bridge into a river.
	Other	2020	Railway conductor	31	Worker was struck by a train car while conducting switching activities.
	Other	2020	Railway conductor	37	Worker was struck by a train car while conducting switching activities.

1 Starting in 2015, the methodology to calculate deaths identified as work-related was amended. The new calculation accounts for work-related deaths in the year they are accepted. Previously, work-related deaths were counted in the year they were first paid.

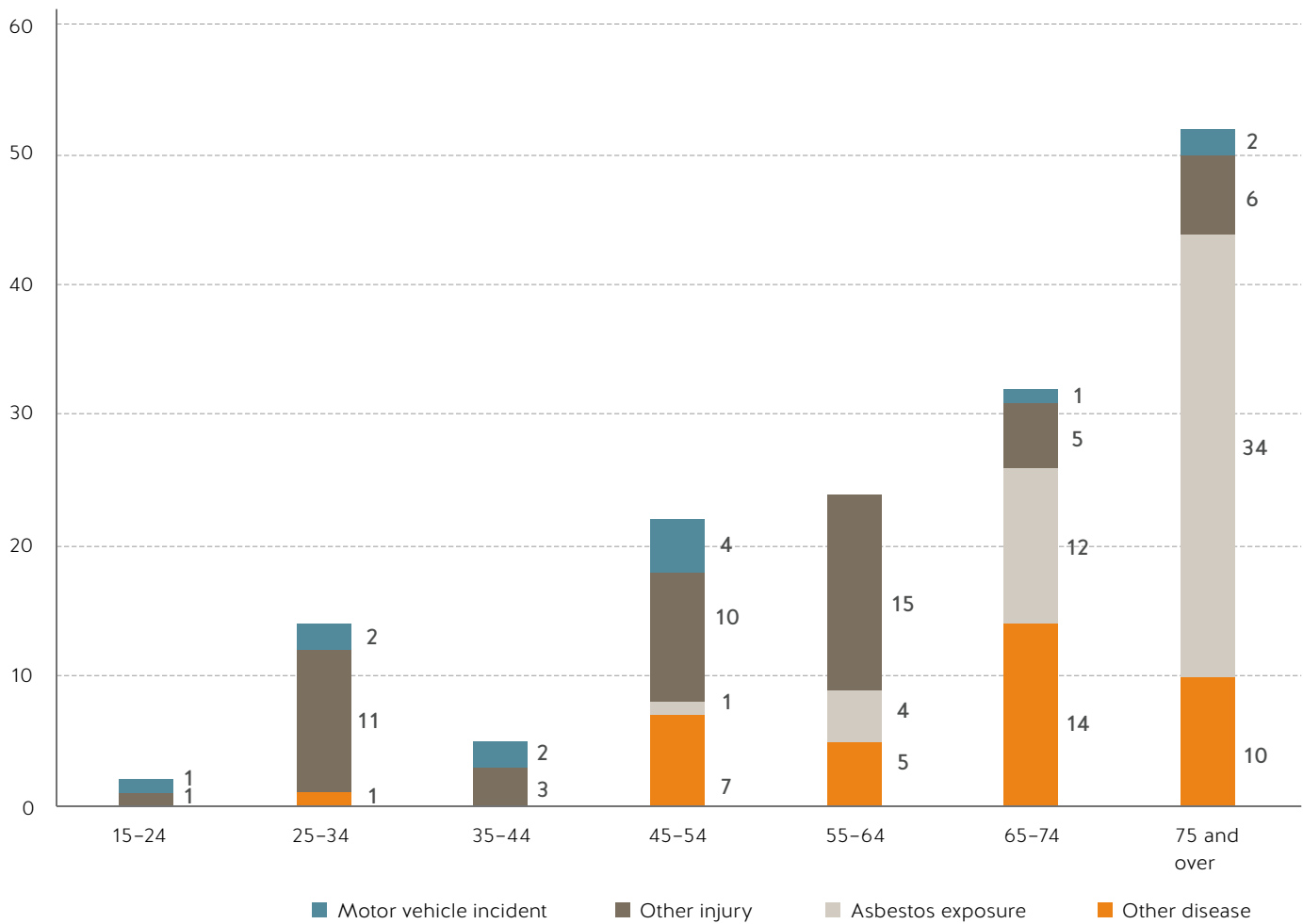
2 This table provides a description of the claims accepted for work-related death benefits in 2020, disregarding any payments.

3 The number of work-related death claims by subsector that can be derived from this table differs slightly from that in Table 1-4. Table 1-4 reflects +1 and -1 counts pertaining to some claims accepted in years before 2020 and transferred between subsectors in 2020.

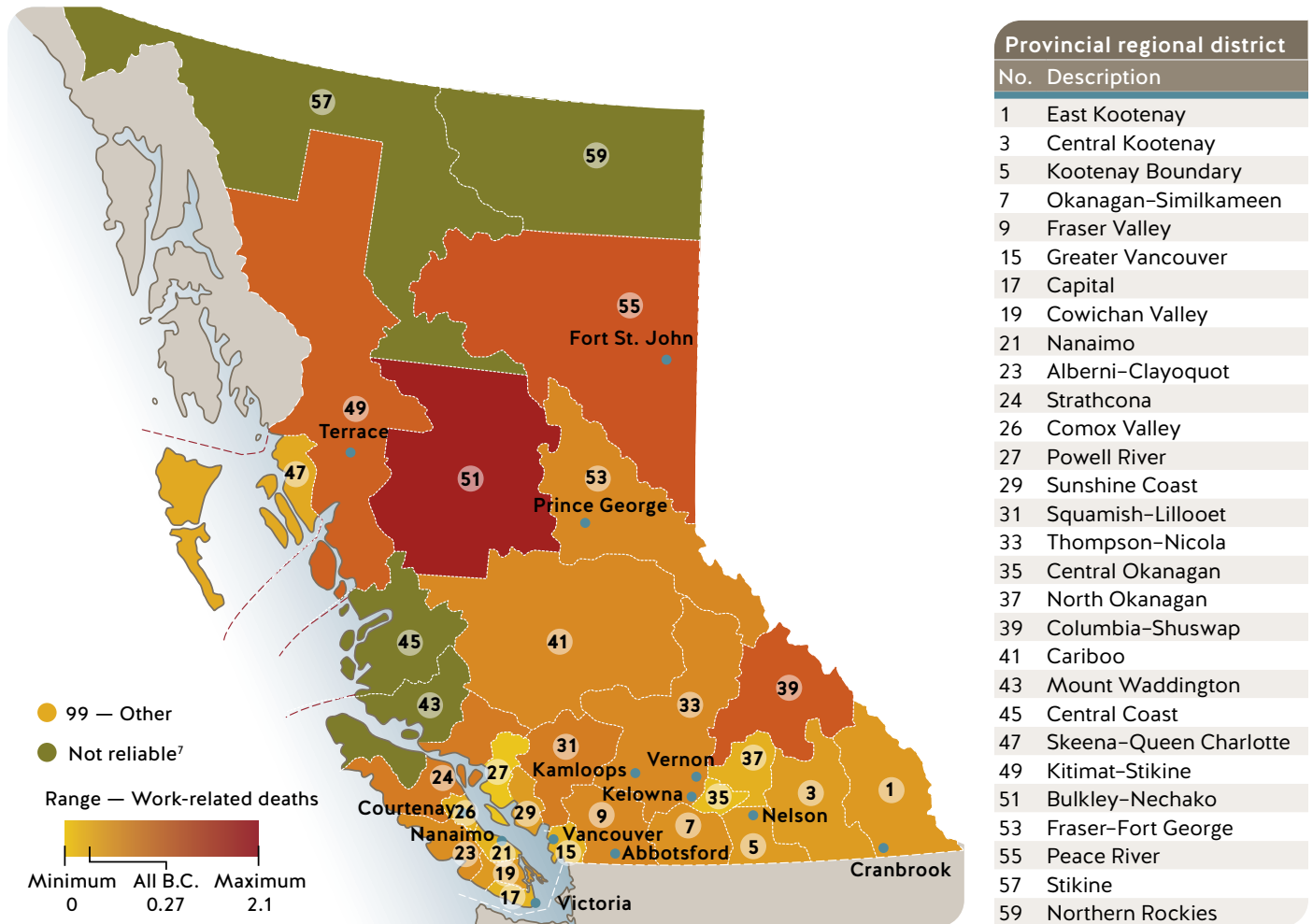
4 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

5 Age of worker at time of death.

Work-related death claims by age at time of death, and category of disease or injury, 2020



Rate of accepted claims for single-incident work-related deaths, by regional district,¹⁻⁸ 2016–2020



- The rate of accepted claims for single-incident work-related deaths per 10,000 workers was 0.27 for all B.C. between 2016 and 2020.
- Accepted claims for single-incident work-related deaths are coded primarily based on incident location.
- Accepted claims for single-incident work-related deaths include motor vehicle incidents and other injuries, and exclude work-related disease claims e.g., asbestosis, silicosis, and other disease-related deaths.
- Person-years are based on estimated number of workers. To calculate these estimates, person-years have been allocated based on an even distribution between employer operating-location classification units active in the period.
- Industry mix may contribute to the differences between regional districts, as injury rates differ between industries.
- The regional districts in this table are based on Statistics Canada's 2011 census divisions. These census divisions differ from the regional districts currently used by the Province of British Columbia.
- Regional districts 43 (Mount Waddington), 45 (Central Coast), 57 (Stikine), and 59 (Northern Rockies) have a very low volume of person-years and the above measure is not considered reliable.
- Data presented is not comparable to prior years as the information has been changed from a claim count to a rate. The five year range provides a more reliable and better representation than a single year as the annual number of work-related deaths by regional district are low and infrequent. Likewise, the worker population (person-years) is more stable over five years, than in a one year timeframe.

Serious Injury¹

Serious injury claims include all time-loss claims with a first payment in the year of injury or in the three months following the year of injury that meet one of the following criteria:

- Serious medical diagnosis (one of 454 selected ICD-9 codes)
- Potentially serious medical diagnosis (one of 388 selected ICD-9 codes) with a long recovery period (50 or more work days lost)

All work-related deaths are included. Approximately 13 percent of time-loss claims meet the criteria for serious injury; of these, two-thirds have a serious medical diagnosis, one-third have a potentially serious medical diagnosis with a long recovery period, and two percent are from work-related deaths.

As a whole, serious injury claims represent almost half (42 percent) of the claim costs for time-loss claims.

Chart 1–6a: Provincial injury rate and serious injury rate, 2011-2020

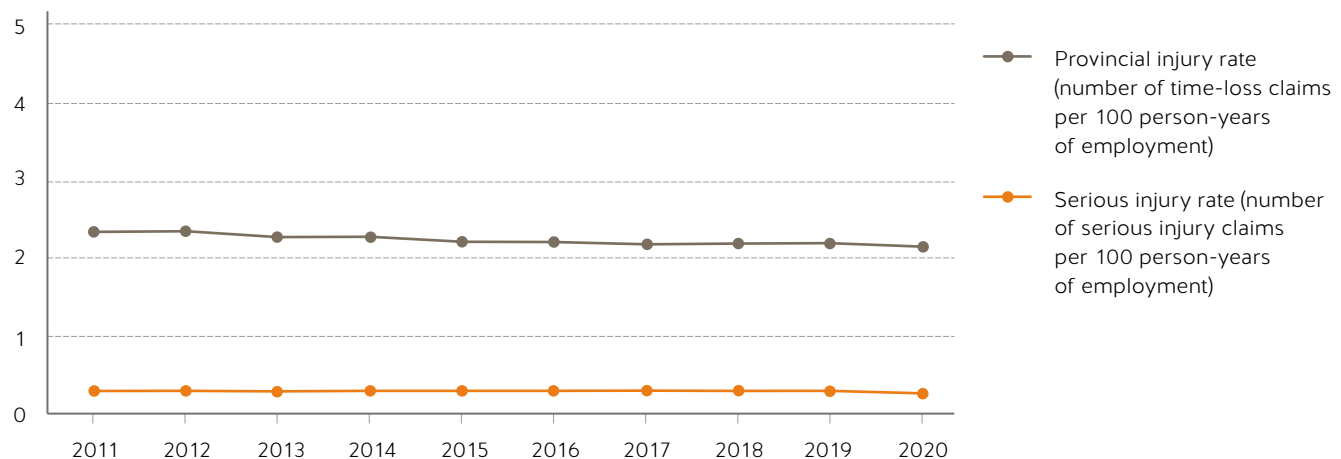


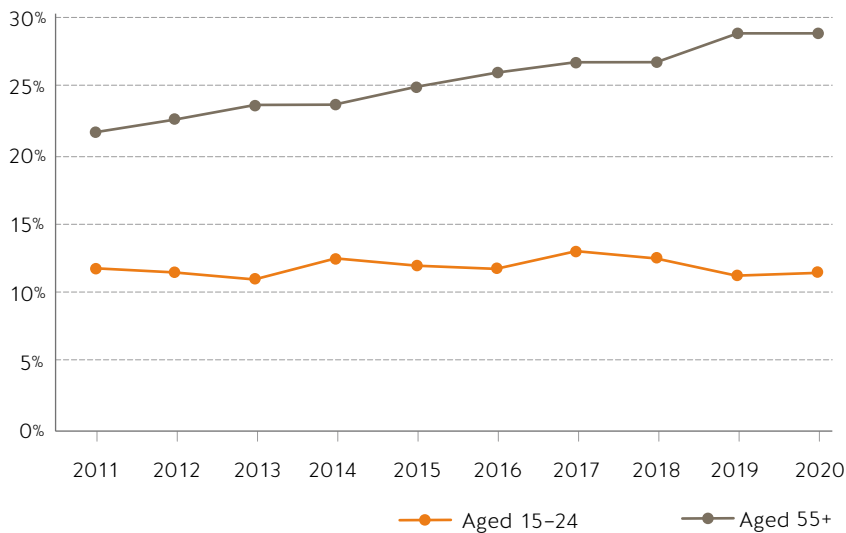
Table 1–6b: Serious injury rates by sector

	2016	2017	2018	2019	2020
70 — Primary Resources	0.67	0.62	0.65	0.57	0.60
71 — Manufacturing	0.47	0.47	0.42	0.46	0.42
72 — Construction	0.84	0.82	0.78	0.71	0.69
73 — Transportation and Warehousing	0.65	0.69	0.58	0.59	0.61
74 — Trade	0.20	0.20	0.22	0.21	0.22
75 — Public sector	0.31	0.35	0.35	0.38	0.36
76 — Service sector	0.16	0.17	0.17	0.17	0.16
All B.C. — Rateable sectors	0.29	0.30	0.29	0.29	0.28

¹ Figures are based on data as of July 7, 2021.

Chart 1-7a: Serious injury claims by age group

Percentage of serious injury claimants aged 15-24 or 55 years or older, 2011-2020



Serious injury claims by age group, 2020

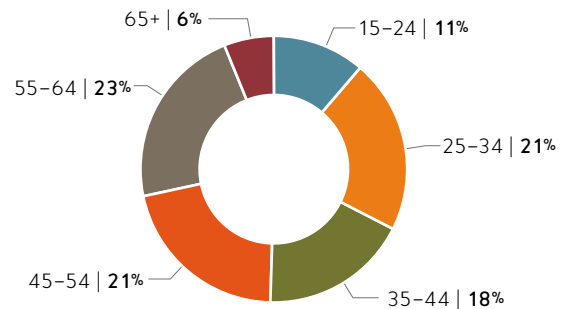
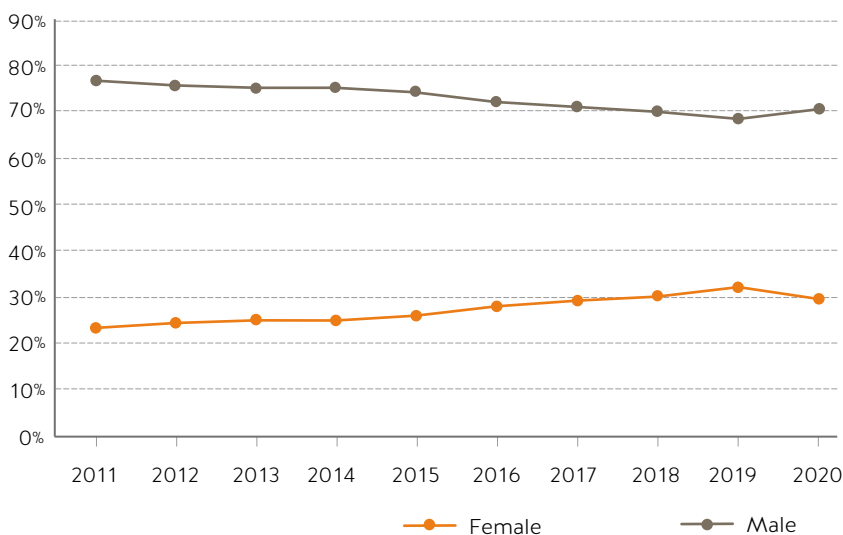


Chart 1-7b: Serious injury claims by gender

Percentage of serious injury claimants by gender, 2011-2020



Serious injury claims by gender, 2020

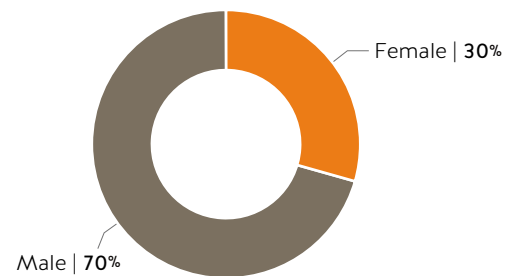
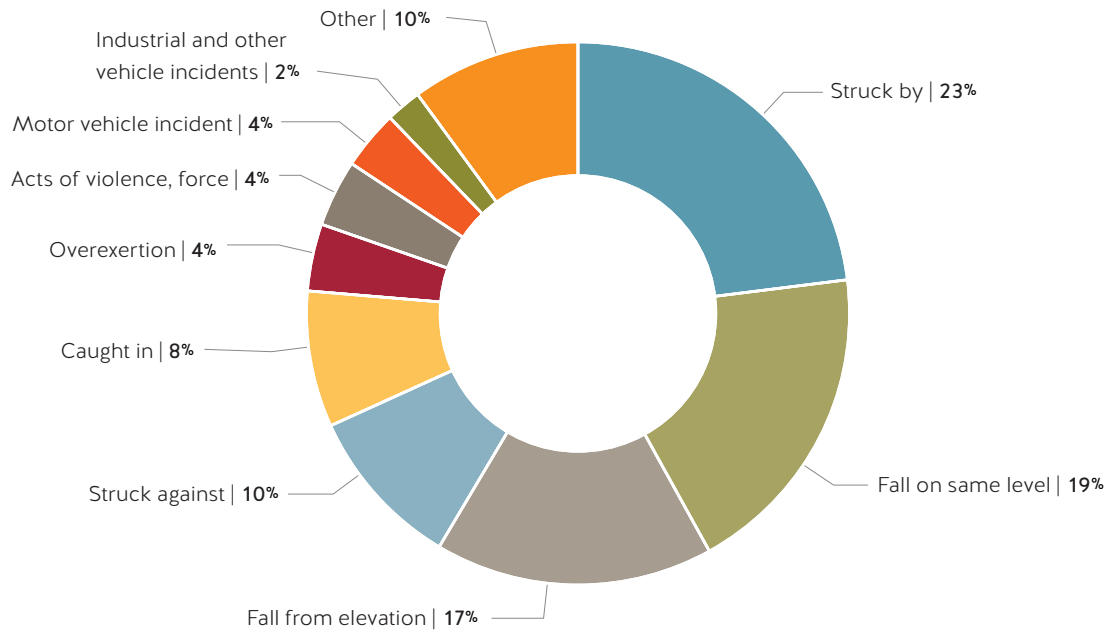
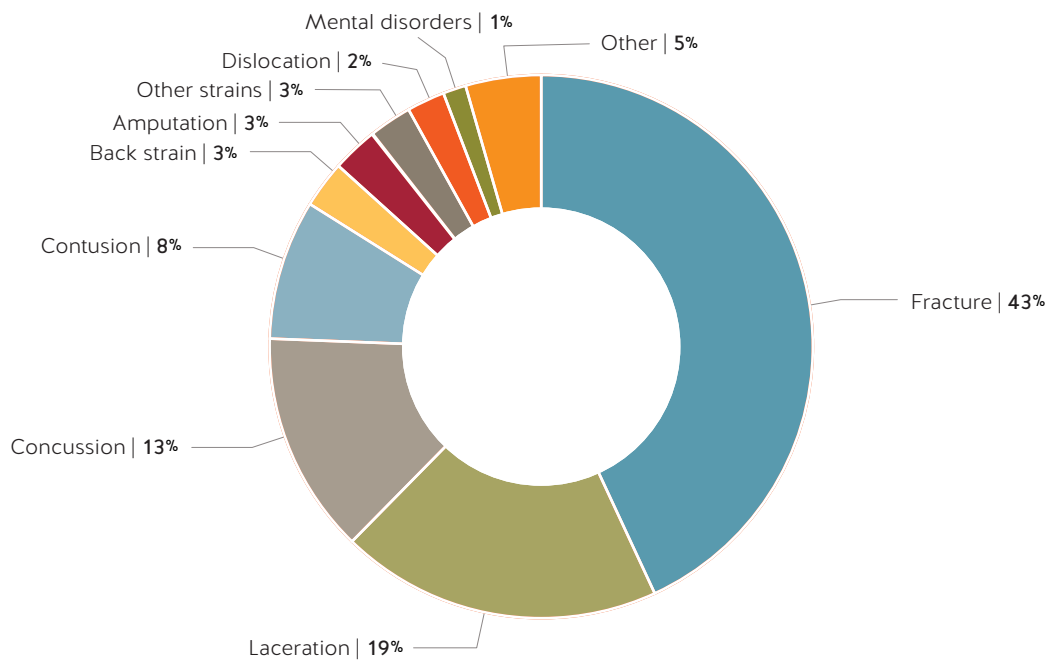


Chart 1–8: Serious injury claims by incident and injury type

Serious injury claims by incident type, 2020¹

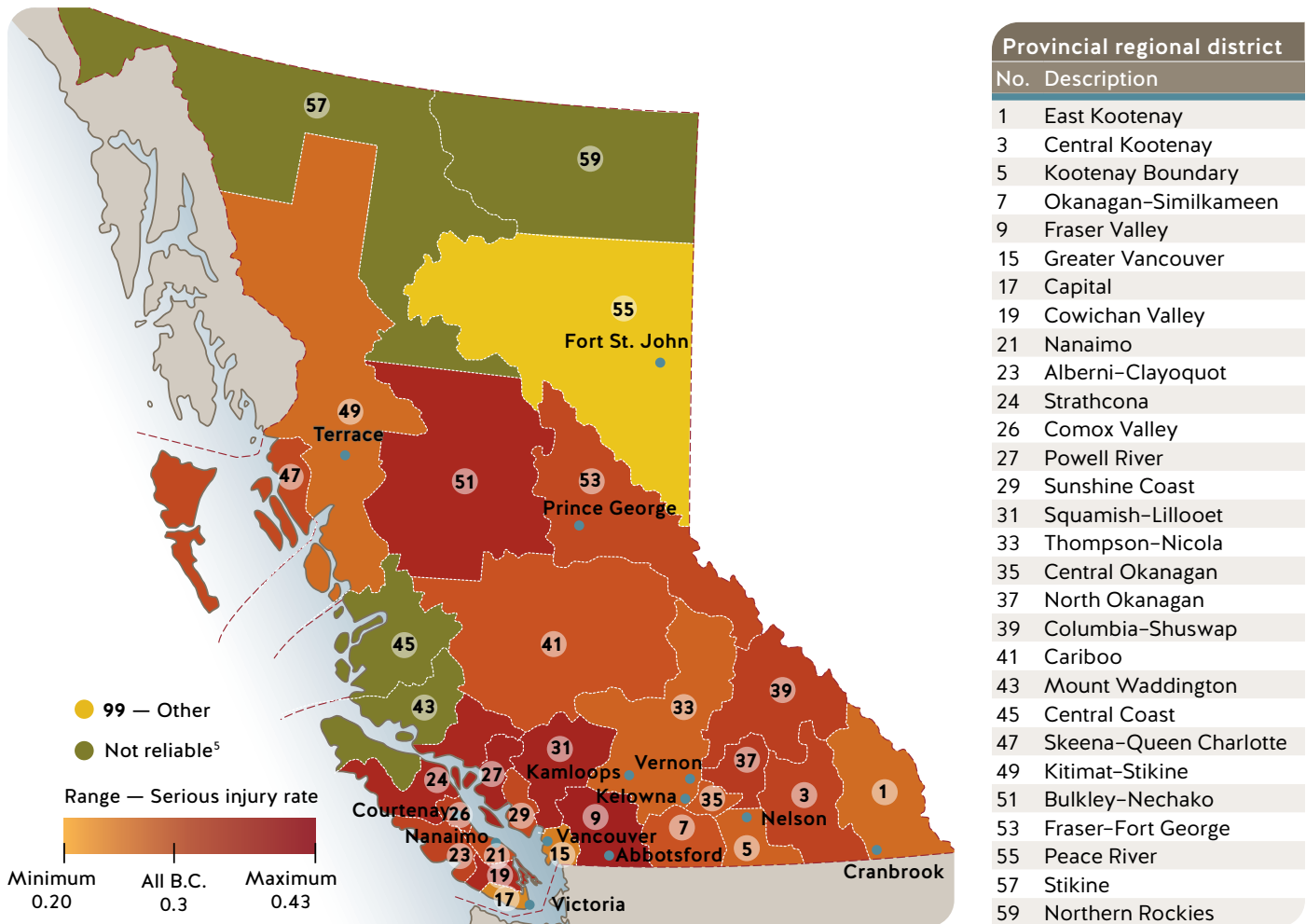


Serious injury claims by injury type, 2020¹



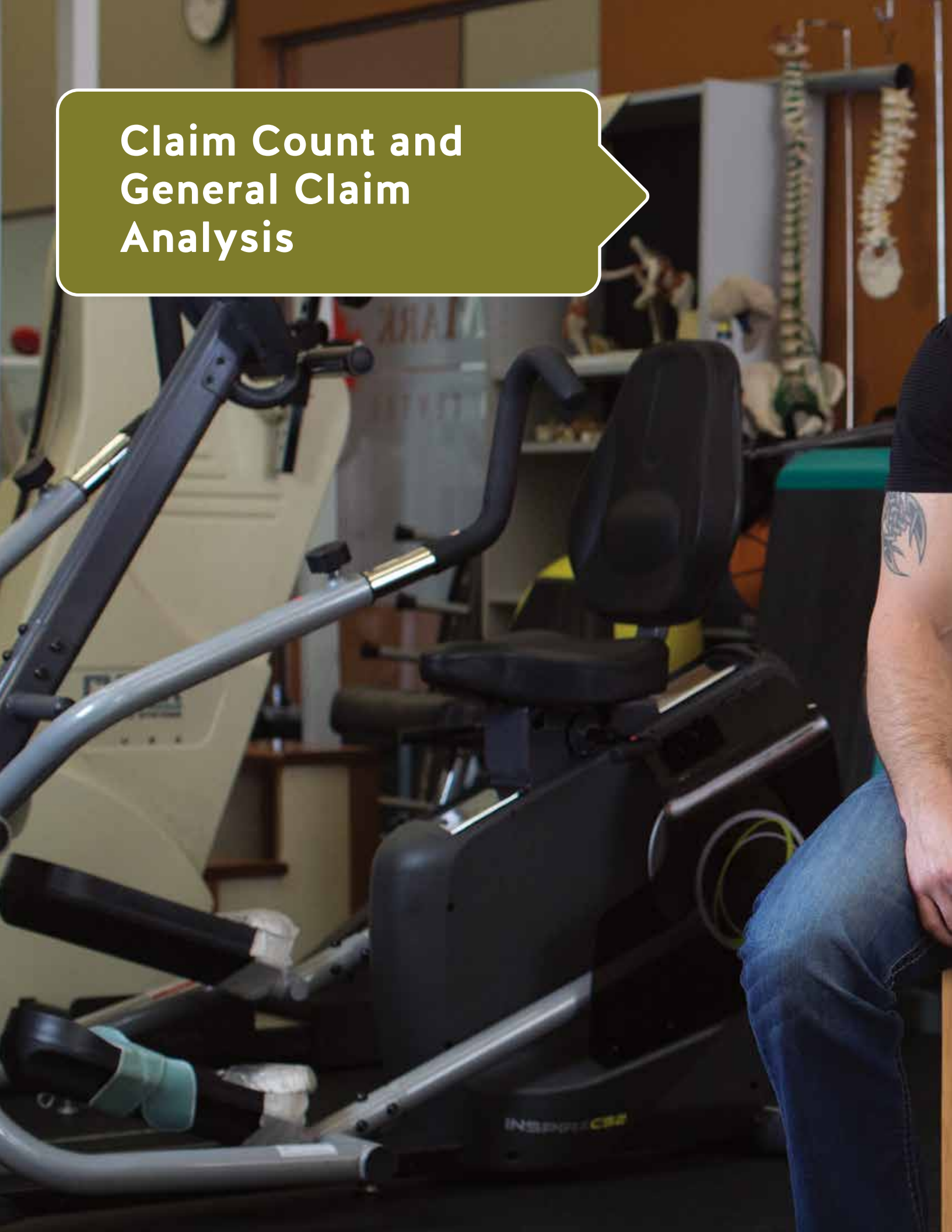
¹ Incident type is based on combination of incident types and source of injury codes, while injury type is based on a combination of nature of injury and body part codes.

Serious injury rate by regional district,¹⁻⁸ 2016–2020



- The serious injury rate for All B.C. was 0.3 serious injuries per 100 workers (person-years) for 2016–2020. A person-year is the equivalent of one person working all year on either a part- or full-time basis. Estimates for person-years are based on gross payrolls submitted by employers, as well as matching wage-rate data.
- The figures above are derived from claims categorized by regional district based on the accountable reporting/incident employer operating-location classification unit (CU) for a claim. This location is not necessarily an indication of the region in which the actual injury occurred.
- Person-years is based on estimated number of workers. To calculate these estimates, the person-years have been allocated based on an even distribution between employer operating-location classification units active in the period.
- Industry mix may contribute to the differences between regional districts, as the serious injury rate differs between industries.
- Regional districts 43 (Mount Waddington), 45 (Central Coast), 57 (Stikine) and 59 (Northern Rockies) have a very low volume of person years and the above measure is not considered reliable.
- The number of serious injury claims are based on injury years, 2016–2020.
- The regional districts in this table are based on Statistics Canada's 2011 census divisions. These census divisions differ from the regional districts currently used by the Province of British Columbia.
- Data presented is not comparable to prior years as the information has been updated to a rate. The five year range provides a more reliable and better representation than a single year as the annual number of serious injuries by regional district are low and infrequent. Likewise, the worker population (person-years) is more stable over five years than in a one year timeframe.

Claim Count and General Claim Analysis



Claim Count and General Claim Analysis

Table 2–1: Number and cost of claims, 2020

In 2020, 90,844 claims were paid for the first time. Of these:

39,671	were health care-only claims
45,261	were short-term disability (STD) claims
5,753	were long-term disability (LTD) claims
159	were work-related death claims ¹

In 2020, claim costs totalled \$1,455,373,107, compared to \$1,337,817,295 in 2019. Figures include health care benefits, vocational rehabilitation benefits and STD benefits payments made during the year, and include lump sum awards and capitalized values of LTD and work-related death benefits set up in the year. The benefit liabilities figures

shown in Note 10 of WorkSafeBC’s 2020 Annual Report and 2021–2023 Service Plan are calculated on a different basis and are not comparable to these total claim costs.

In 2020, WorkSafeBC set aside \$1,005,092 in capitalized values of pension awards for long-term disability benefits for hearing loss claims.

Table 2–2: Distribution of costs by type of claim, 2019 and 2020

	2019		2020	
	Cost	Percentage of total	Cost	Percentage of total
Health care-only claims	57,359,582	4.3%	51,735,240	3.6%
Short-term disability claims ²	566,546,957	42.3%	626,962,581	43.1%
Long-term disability claims ²	675,474,690	50.5%	738,813,778	50.8%
Work-related death claims ²	38,436,066	2.9%	37,861,508	2.6%
Total³	\$1,337,817,295⁴	100.0%	\$1,455,373,107⁴	100.0%

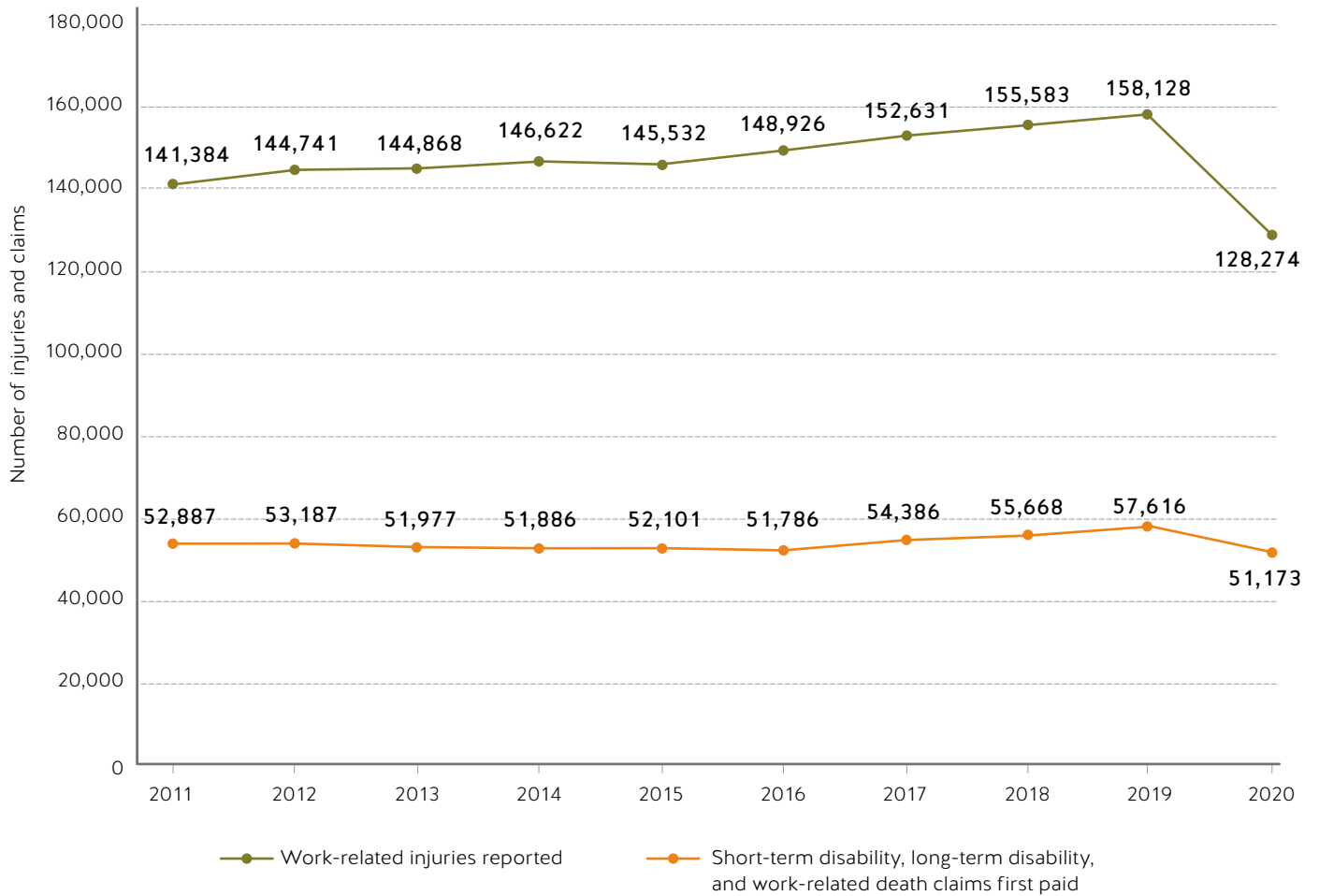
1 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1–3, 1–4, and 1–5, which are based on claims that were accepted in the year for payment of work-related death benefits, regardless of whether the first payment has been made.

2 Includes health care and rehabilitation benefits paid on these claims.

3 Data have been rounded, so totals may not balance.

4 The total cost of \$1,455,373,107 was calculated on a different basis than the total benefit liabilities figure in Note 10 of WorkSafeBC’s 2020 Annual Report and 2021–2023 Service Plan. A subsector breakdown of claim costs is provided in Table 3–3 on page 57 of this report.

Chart 2-3: Work-related injuries reported and claims first paid, 2011-2020¹



The number of work-related injuries reported may be revised in the future owing to the consolidation of claims reported.

¹ Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

Table 2-4: Claims by regional district,¹ 2020

Provincial regional district ^{2,3,4}		Number of short- and long-term disability, and work-related death claims first paid in 2020	Provincial regional district ^{2,3,4}		Number of short- and long-term disability, and work-related death claims first paid in 2020
1	East Kootenay	585	35	Central Okanagan	2,059
3	Central Kootenay	555	37	North Okanagan	953
5	Kootenay Boundary	235	39	Columbia-Shuswap	459
7	Okanagan-Similkameen	828	41	Cariboo	558
9	Fraser Valley	3,397	43	Mount Waddington	65
15	Greater Vancouver	26,156	45	Central Coast	18
17	Capital	4,361	47	Skeena-Queen Charlotte	212
19	Cowichan Valley	713	49	Kitimat-Stikine	343
21	Nanaimo	1,611	51	Bulkley-Nechako	326
23	Alberni-Clayoquot	278	53	Fraser-Fort George	1,155
24	Strathcona	563	55	Peace River	498
26	Comox Valley	573	57	Stikine	9
27	Powell River	184	59	Northern Rockies	24
29	Sunshine Coast	280		Other and unknown	2,305
31	Squamish-Lillooet	492		Total	51,173
33	Thompson-Nicola	1,378			

1 Claims are categorized by regional district based on the employer's reporting/incident operating location. This location is not necessarily an indication of the region in which the injury occurred.

2 The regional districts in this table are based on Statistics Canada's 2011 census divisions. These census divisions differ from the regional districts currently used by the Province of British Columbia.

3 In 2015 and prior years, uncoded claims were allocated proportionately to the regional districts.

In this table, claims not coded to a regional district, and those where the employer's reporting/incident operating location is outside of British Columbia, are included in the category "Other and unknown."

4 Due to the reporting process, the regional district information in this table might be different from that reflected by the actual operating location for some employers.

Table 2–5: Claims¹ first paid by subsector and type of claim,² 2020

Sector/ sub- sector ³	Description ⁴	Health care-only claims	Short-term disability claims	Long-term disability claims	Work-related death claims ⁵	Overall total
Sector 70 — Primary Resources						
7010	Agriculture	424	611	62	2	1,099
7020	Fishing	195	120	36	2	353
7030	Forestry	733	395	188	6	1,322
7040	Oil and Gas or Mineral Resources	655	205	63	6	929
	Total	2,007	1,331	349	16	3,703
Sector 71 — Manufacturing						
7110	Food and Beverage Products	910	1,242	132	2	2,286
7120	Metal and Non-metallic Mineral Products	1,834	1,421	247	14	3,516
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	380	367	54	3	804
7140	Wood and Paper Products	1,957	1,099	297	10	3,363
7150	Other Products	509	496	72	2	1,079
	Total	5,590	4,625	802	31	11,048
Sector 72 — Construction						
7210	General Construction	7,111	5,507	996	29	13,643
7220	Heavy Construction	195	74	20	1	290
7230	Road Construction or Maintenance	633	338	77	2	1,050
	Total	7,939	5,919	1,093	32	14,983
Sector 73 — Transportation and Warehousing						
7310	Warehousing	90	163	20	0	273
7320	Transportation and Related Services	2,321	3,808	584	19	6,732
	Total	2,411	3,971	604	19	7,005
Sector 74 — Trade						
7410	Retail	3,642	4,589	403	5	8,639
7420	Wholesale	666	930	110	1	1,707
	Total	4,308	5,519	513	6	10,346
Sector 75 — Public sector						
7530	Public Administration	1,364	1,896	262	23	3,545
Sector 76 — Service sector						
7610	Accommodation, Food, and Leisure Services	3,322	3,263	353	2	6,940
7620	Business Services	285	266	57	1	609
7630	Professional, Scientific, and Technical Services	1,157	825	129	3	2,114
7640	Other Services	3,675	3,583	482	11	7,751

Sector/ sub- sector ³	Description ⁴	Health care-only claims	Short-term disability claims	Long-term disability claims	Work-related death claims ⁵	Overall total
7650	Education	1,401	1,915	219	3	3,538
7660	Health Care and Social Services	4,805	10,290	624	2	15,721
7670	Utilities	290	178	32	3	503
	Total	14,935	20,320	1,896	25	37,176
Sectors 81–84 — Deposit accounts (self-insured employers)						
8108	Canadian Pacific Railway Limited, Teck Resources Limited	73	52	10	5	140
8110	Federal Government ⁶	401	730	109	0	1,240
8209	BNSF Railway Company	0	3	0	0	3
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	96	166	18	2	282
8411	Government of the Province of British Columbia	407	714	94	0	1,215
	Total	977	1,665	231	7	2,880
Section 240⁷						
240(1)(c)	Disaster Reserve	0	0	0	0	0
240(1)(d)	Enhancement Reserve	3	3	0	0	6
	Total	3	3	0	0	6
Other ⁸		137	12	3	0	152
Grand total		39,671	45,261	5,753	159	90,844

1 Claims can be reported in one year and paid in the next. As such, some paid claims in this table are not included in the total claims reported in 2020 in the “All reported fatalities and injuries” table (Table 1–1 on page 8).

2 Claims can change categories from one year to the next. Thus, claim counts by type are adjusted so claims are not counted twice. For example, if a claim counted this year as a short-term disability (STD) claim in this table becomes a long-term disability (LTD) claim next year, a count would be added to next year’s long-term disability count and subtracted from next year’s STD count. In this way, the STD claims in this table can be considered the number of claims receiving short-term disability benefits that do not go on to receive long-term disability or work-related death benefits. Similar adjustments are made for changes between other categories.

3 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date (not retroactively) for all claims.

4 For a complete listing of WorkSafeBC’s classification structure, see Classes of Industry section, page 98.

5 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1–3, 1–4, and 1–5, which are based on claims that were accepted in the year for work-related death benefits, regardless of whether the first payment has been made.

6 Short-term disability claims for federal government employees who remained on full salary are counted as short-term disability claims in 2010 and later years.

7 The *Workers Compensation Act* was revised in 2019. The revision resulted in renumbering of sections of the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

8 Includes claims uncoded to subsector as of December 31, 2020.

Table 2–6: Claims first paid by type of claim, 2011–2020

Year first paid	Health care-only claims	Short-term disability claims	Long-term disability claims	Work-related death claims ¹	Overall total
2011 ²	51,053	47,974	4,771	142	103,940
2012	51,523	45,145	7,893	149	104,710
2013	51,695	46,073	5,776	128	103,672
2014	50,905	45,176	6,537	173	102,791
2015	50,722	46,628	5,357	116	102,823
2016	51,901	45,891	5,756	139	103,687
2017	52,422	48,771	5,461	154	106,808
2018	54,292	50,000	5,542	126	109,960
2019	52,686	52,226	5,260	130	110,302
2020	39,671	45,261	5,753	159	90,844
2011–2020	506,870	473,145	58,106	1,416	1,039,537

1 The count of work-related death claims in this table is based on claims that were first paid work-related death benefits in the year. This count differs from the counts in Tables 1–3, 1–4 and 1–5, which are based on claims that were accepted in the year for work-related death benefits, regardless of whether the first payment has been made.

2 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

Table 2-7: Health care-only, short-term disability, long-term disability, and work-related death claims first paid, by subsector, 2019 and 2020

Sector/ sub- sector ¹	Description ²	Health care-only claims		Short-term disability/ long-term disability/ work-related death claims		Total	
		2019	2020	2019	2020	2019	2020
Sector 70 — Primary Resources							
7010	Agriculture	513	424	609	675	1,122	1,099
7020	Fishing	190	195	168	158	358	353
7030	Forestry	865	733	729	589	1,594	1,322
7040	Oil and Gas or Mineral Resources	724	655	289	274	1,013	929
	Total	2,292	2,007	1,795	1,696	4,087	3,703
Sector 71 — Manufacturing							
7110	Food and Beverage Products	1,103	910	1,467	1,376	2,570	2,286
7120	Metal and Non-metallic Mineral Products	2,548	1,834	2,057	1,682	4,605	3,516
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	489	380	502	424	991	804
7140	Wood and Paper Products	2,533	1,957	1,668	1,406	4,201	3,363
7150	Other Products	800	509	691	570	1,491	1,079
	Total	7,473	5,590	6,385	5,458	13,858	11,048
Sector 72 — Construction							
7210	General Construction	8,949	7,111	7,435	6,532	16,384	13,643
7220	Heavy Construction	194	195	94	95	288	290
7230	Road Construction or Maintenance	737	633	428	417	1,165	1,050
	Total	9,880	7,939	7,957	7,044	17,837	14,983
Sector 73 — Transportation and Warehousing							
7310	Warehousing	108	90	212	183	320	273
7320	Transportation and Related Services	3,008	2,321	4,840	4,411	7,848	6,732
	Total	3,116	2,411	5,052	4,594	8,168	7,005
Sector 74 — Trade							
7410	Retail	4,962	3,642	5,540	4,997	10,502	8,639
7420	Wholesale	856	666	1,222	1,041	2,078	1,707
	Total	5,818	4,308	6,762	6,038	12,580	10,346
Sector 75 — Public sector							
7530	Public Administration	1,834	1,364	2,241	2,181	4,075	3,545

Sector/ sub- sector ¹	Description ²	Health care-only claims		Short-term disability/ long-term disability/ work-related death claims		Total	
		2019	2020	2019	2020	2019	2020
Sector 76 — Service sector							
7610	Accommodation, Food, and Leisure Services	5,613	3,322	5,616	3,618	11,229	6,940
7620	Business Services	509	285	508	324	1,017	609
7630	Professional, Scientific, and Technical Services	1,483	1,157	1,157	957	2,640	2,114
7640	Other Services	4,783	3,675	4,710	4,076	9,493	7,751
7650	Education	2,132	1,401	2,674	2,137	4,806	3,538
7660	Health Care and Social Services	5,826	4,805	10,346	10,916	16,172	15,721
7670	Utilities	379	290	268	213	647	503
	Total	20,725	14,935	25,279	22,241	46,004	37,176
Sectors 81–84 — Deposit accounts (self-insured employers)							
8108	Canadian Pacific Railway Company	100	73	61	67	161	140
8110	Federal Government ³	610	401	923	839	1,533	1,240
8209	BNSF Railway Company	0	0	1	3	1	3
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	173	96	315	186	488	282
8411	Government of the Province of British Columbia	545	407	841	808	1,386	1,215
	Total	1,428	977	2,141	1,903	3,569	2,880
Section 240⁴							
240(1)(c)	Disaster Reserve	0	0	0	0	0	0
240(1)(d)	Enhancement Reserve	4	3	4	3	8	6
	Total	4	3	4	3	8	6
Other ⁵		116	137	0	15	116	152
Grand total		52,686	39,671	57,616	51,173	110,302	90,844

1 Some employers have been reclassified since their initial classification in a subsector. The table reflects changes as of the reclassification date (not retroactively) for all claims.

2 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

3 Short-term disability claims for federal government employees who remained on full salary are counted as short-term disability claims in 2010 and later years.

4 The *Workers Compensation Act* was revised in 2019. The revision resulted in the renumbering of sections in the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

5 Includes claims first paid in 2019 and 2020 that were uncoded to subsector as of December 31 of these years.

Table 2–8: Days lost and claims first paid in 2020, by year of injury

Year of injury	Number of short-term disability, long-term disability, and work-related death claims first paid in 2020 ¹	Total days lost in 2020 from all claims ²
2010 and prior	55	55,520
2011	5	7,063
2012	8	10,249
2013	7	11,749
2014	22	18,003
2015	22	18,469
2016	59	52,550
2017	140	99,153
2018	458	254,138
2019	5,360	1,270,854
2020	45,037	1,695,623
Total	51,173	3,493,371

1 The total number of claims first paid in 2020 shown by year of injury. For example, WorkSafeBC first paid seven claims in 2020 from injuries occurring in 2013.

2 These figures are workdays compensated in 2020 on all claims, not only those first paid in 2020. For example,

the total includes five claims with an injury year of 2011 that received first payment of short-term disability, long-term disability, or work-related death benefits. In 2020, there were 7,063 days lost from claims with an injury year of 2011.

Table 2–9: Days lost from work by subsector, 2016–2020

In 2020, 3,493,371 days were lost from work as a result of occupational injury and disease. Days lost are those paid in 2020 on current- and prior-year injuries. Of the total days paid during the year, 48.5 percent were from injuries and diseases occurring in 2020, 36.4 percent were from injuries and diseases occurring in 2019, and 15.1 percent were from injuries and diseases occurring in 2018 and earlier.

Sector/ sub- sector	Description ¹	Days lost in the year on claims from all years					Percent,	
		2016	2017	2018	2019	2020	2016– 2020	2016– 2020
Sector 70 — Primary Resources								
7010	Agriculture	30,910	27,131	31,786	30,443	35,450	155,720	1.0%
7020	Fishing	16,105	16,129	13,597	13,835	17,617	77,283	0.5%
7030	Forestry	48,334	57,471	55,345	59,248	46,892	267,290	1.8%
7040	Oil and Gas or Mineral Resources	13,854	15,196	14,076	15,371	16,521	75,018	0.5%
	Total	109,203	115,927	114,804	118,897	116,480	575,311	3.8%
Sector 71 — Manufacturing								
7110	Food and Beverage Products	45,410	46,271	54,444	60,925	61,392	268,442	1.8%
7120	Metal and Non-metallic Mineral Products	70,744	70,990	76,871	79,268	76,271	374,144	2.5%
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	17,267	15,685	15,350	17,872	19,948	86,122	0.6%
7140	Wood and Paper Products	87,463	80,684	74,762	84,437	70,000	397,346	2.7%
7150	Other Products	23,465	22,886	25,636	24,715	25,179	121,881	0.8%
	Total	244,349	236,516	247,063	267,217	252,790	1,247,935	8.3%
Sector 72 — Construction								
7210	General Construction	321,732	355,777	372,193	375,331	369,980	1,795,013	12.0%
7220	Heavy Construction	6,350	5,729	5,653	7,459	6,678	31,869	0.2%
7230	Road Construction or Maintenance	19,398	22,661	22,492	27,091	34,426	126,068	0.8%
	Total	347,480	384,167	400,338	409,881	411,084	1,952,950	13.0%
Sector 73 — Transportation and Warehousing								
7310	Warehousing	7,280	8,524	8,784	7,811	7,544	39,943	0.3%
7320	Transportation and Related Services	233,543	246,191	248,368	270,943	287,575	1,286,620	8.6%
	Total	240,823	254,715	257,152	278,754	295,119	1,326,563	8.9%

Sector/ sub- sector	Description ¹	Days lost in the year on claims from all years					Percent,	
		2016	2017	2018	2019	2020	2016- 2020	2016- 2020
Sector 74 — Trade								
7410	Retail	175,698	181,168	195,526	213,706	211,166	977,264	6.5%
7420	Wholesale	41,934	42,277	42,803	48,041	46,794	221,849	1.5%
	Total	217,632	223,445	238,329	261,747	257,960	1,199,113	8.0%
Sector 75 — Public sector								
7530	Public Administration	61,623	70,928	89,420	99,088	99,572	420,631	2.8%
Sector 76 — Service sector								
7610	Accommodation, Food, and Leisure Services	174,119	178,689	186,460	206,917	183,097	929,282	6.2%
7620	Business Services	19,308	23,574	23,290	25,597	23,535	115,304	0.8%
7630	Professional, Scientific, and Technical Services	45,758	55,357	55,165	58,588	62,651	277,519	1.9%
7640	Other Services	172,222	168,205	185,270	205,887	203,263	934,847	6.2%
7650	Education	62,042	73,205	76,282	90,066	81,184	382,779	2.6%
7660	Health Care and Social Services	375,149	390,415	426,920	511,765	632,228	2,336,477	15.6%
7670	Utilities	11,275	12,865	10,429	10,005	8,197	52,771	0.4%
	Total	859,873	902,310	963,816	1,108,825	1,194,155	5,028,979	33.6%
Sectors 81-84 — Deposit accounts (self-insured employers)		60,407	65,314	74,405	87,366	91,500	378,992	2.5%
Section 240 ²		440,991	494,085	509,871	606,974	772,907	2,824,828	18.9%
Other		1,271	2,820	5,532	705	1,804	12,132	0.1%
Grand total		2,583,652	2,750,227	2,900,730	3,239,454	3,493,371	14,967,434	100.0%

1 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

2 The *Workers Compensation Act* was revised in 2019. The revision resulted in the renumbering of sections in the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

Charts 2-10 (a-e): Key indicators, 2011-2020

This series of charts shows 10-year trends featuring statistical indicators used since 1992. Though none have changed from year to year, some significant trends have occurred over the past decade.

Chart 2-10a shows claim duration as measured in days per claim. Five components of duration are shown: days paid per claim in the injury year and days paid per claim in each of the four years following the injury year. This method of showing duration has been recommended by the Association of Workers' Compensation Boards of Canada (AWCBC) and has been adopted as a standard by Canadian compensation systems. Chart 2-10a indicates duration trended downward from 2012 through 2016, until showing an increase from 2017 onward. Durations in Chart 2-10a are based solely on short-term disability days for each of the years in the 2011-2020 period.

Chart 2-10b illustrates one of WorkSafeBC's most important statistical indicators, the provincial injury rate — the number of claims per 100 person-years of covered employment. (One person-year is the equivalent of one person working all year on either a part- or full-time basis.) The provincial injury rate has been stable and at near-historic lows for the past few years. To calculate the provincial injury rate, the number of claims relates to those first paid short- and long-term disability, or work-related death benefits either in the year of injury or the first quarter of the following year. Estimates of person-years are based on gross payrolls that employers with coverage report to WorkSafeBC.



The third indicator, presented in Chart 2-10c, the work-related death rate, relates to the second indicator. It represents the number of accepted work-related deaths per 100 person-years of covered employment. The work-related death rate, arising from all injuries and diseases, showed little variation from 2011 to 2014 but exhibited a small drop in 2015 and has remained relatively stable since.

The last two charts reflect shifts in the population of WorkSafeBC-covered workers. Chart 2-10d indicates the percentage of female claimants has increased from about 36 percent in 2011 to 41 percent in 2020. Chart 2-10e shows that the percentage of claimants under 25 was quite stable until 2017, then began experiencing a decline from 2018 onward. This same chart also shows the percentage of claimants 55 or older has been steadily increasing, from 17 percent in 2011 to 23 percent in 2020.

In previous years, this section also included a chart showing the percentage of claims arising from back strain injuries. This chart can now be seen as part of Table 4-5, page 72.

Figures for 2011 on counts, costs, and days (or their derivatives) have been impacted by a drop in the number of reported injuries as well as business process changes.

Chart 2-10a: Number of days paid per claim, 2011-2020

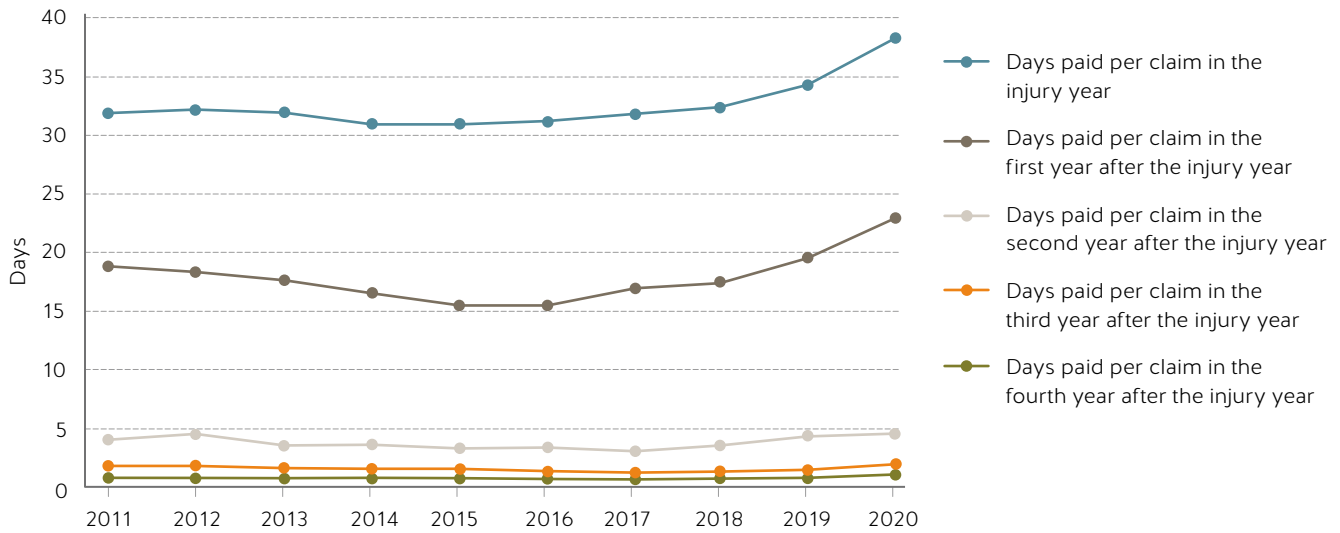
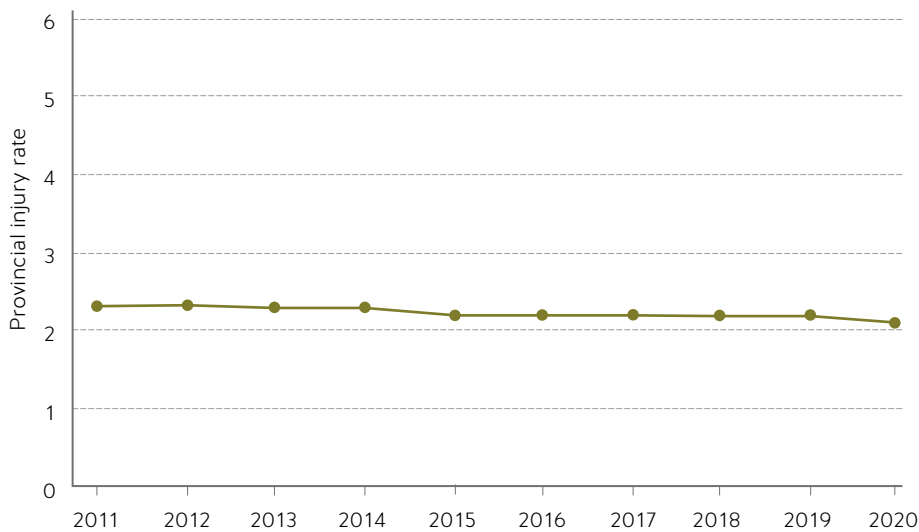


Chart 2-10b: Provincial injury rate,¹ 2011-2020



See footnote 4, Table 2-11. The provincial injury rate is calculated on rated employers only.

¹ Number of claims per 100 person-years of WorkSafeBC-covered employment.

Chart 2-10c: Work-related death rate¹ by category of fatality, 2011-2020

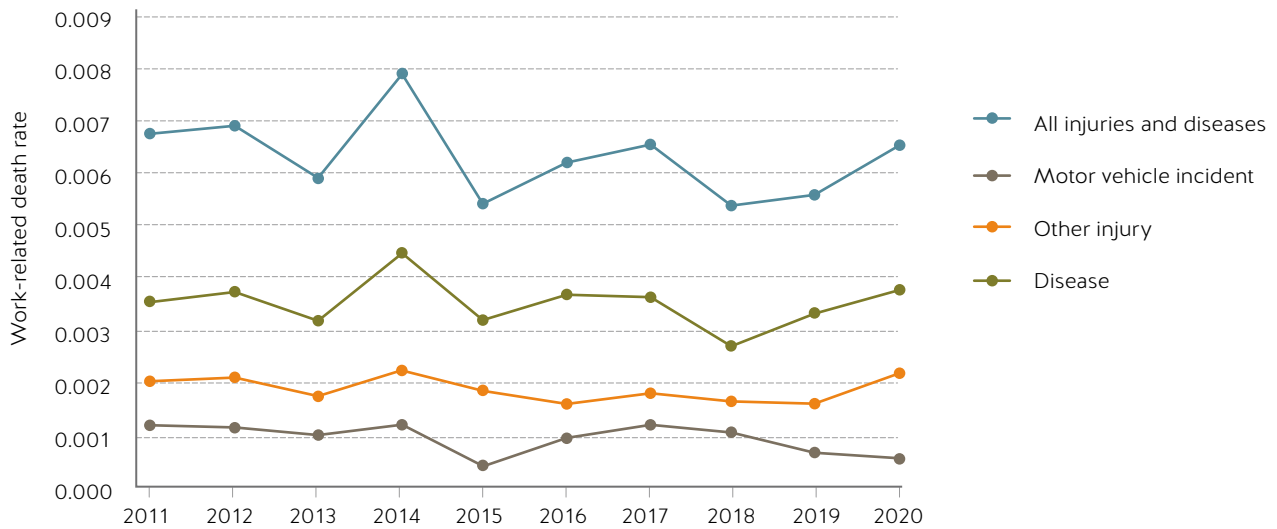
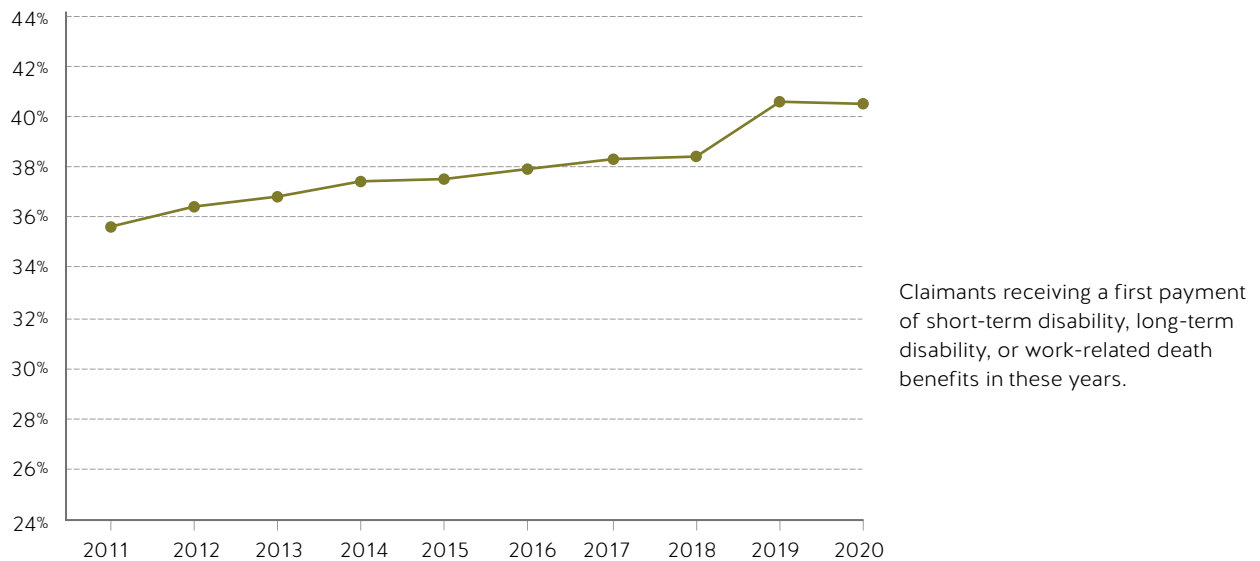


Chart 2-10d: Percentage of female claimants, 2011-2020



¹ Number of work-related death claims per 100 person-years of WorkSafeBC-covered employment.

Chart 2-10e: Percentage of claimants under age 25 and 55 or older, 2011-2020

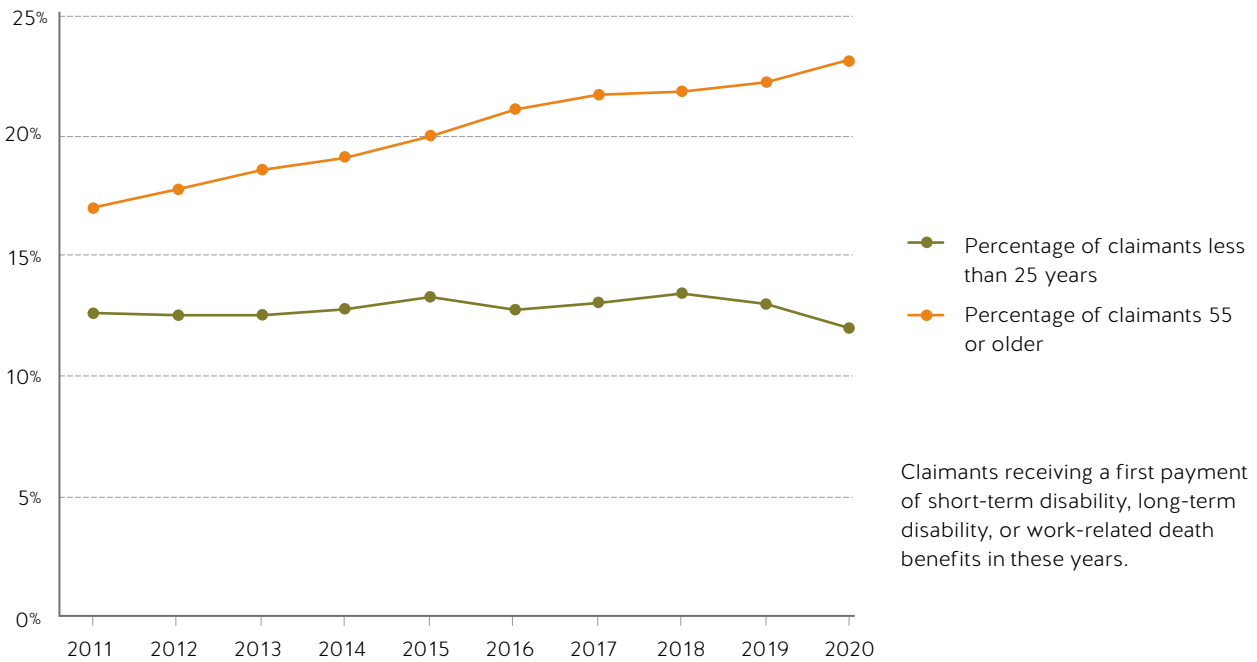
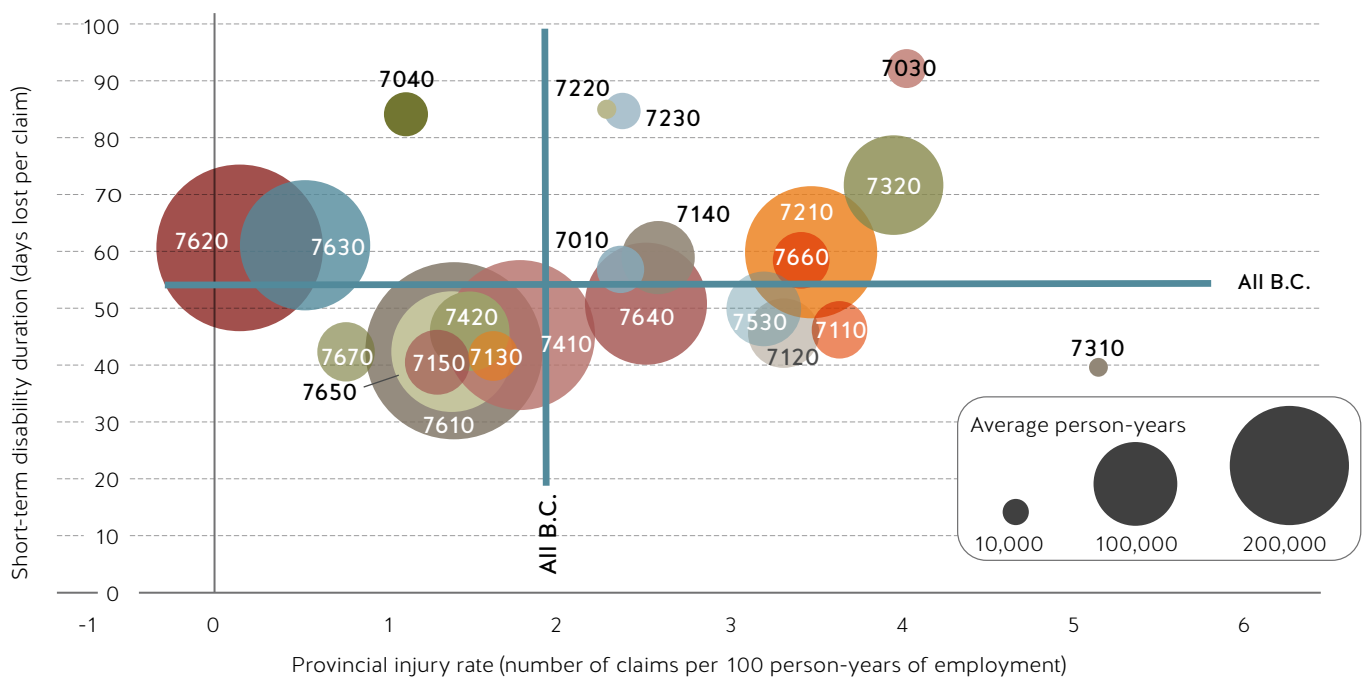


Table 2–11: Injury rate and relief-adjusted short-term disability duration¹ for rateable subsectors,² 2016–2020³

Sub-sector	Description	Injury rate ⁴ (number of claims ⁵ per 100 person-years ⁶ of employment)					Relief-adjusted short-term disability duration ^{4,7,8} (days per claim)				
		2016	2017	2018	2019	2020	2016	2017	2018	2019	2020
7010	Agriculture	3	3	3	2	3	63	57	61	58	65
7020 ⁹	Fishing						73	83	85	89	116
7030	Forestry	5	4	5	4	4	64	85	72	87	85
7040	Oil and Gas or Mineral Resources	1	1	1	1	1	72	78	69	70	77
7110	Food and Beverage Products	4	4	4	4	4	47	46	52	56	60
7120	Metal and Non-metallic Mineral Products	4	4	4	4	3	45	47	48	51	59
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	2	2	2	2	2	45	43	39	47	61
7140	Wood and Paper Products	3	3	3	3	3	61	59	59	69	68
7150	Other Products	1	1	2	2	1	41	43	48	48	58
7210	General Construction	4	4	4	4	3	61	66	65	67	75
7220	Heavy Construction	3	3	3	2	2	84	88	53	93	100
7230	Road Construction or Maintenance	3	3	3	3	3	75	80	73	88	115
7310	Warehousing	7	6	5	5	5	42	42	50	50	55
7320	Transportation and Related Services	4	5	4	4	4	72	74	71	76	89
7410	Retail	2	2	2	2	2	45	47	50	53	58
7420	Wholesale	2	2	2	2	2	48	48	49	53	57
7530	Public Administration	4	3	4	4	4	41	48	56	60	64
7610	Accommodation, Food, and Leisure Services	2	2	2	2	1	45	46	46	51	63
7620 ¹⁰	Business Services	0	0	0	0	0	52	63	67	69	85
7630	Professional, Scientific, and Technical Services	1	1	1	1	1	63	67	68	69	88

Sub-sector	Description	Injury rate ⁴ (number of claims ⁵ per 100 person-years ⁶ of employment)					Relief-adjusted short-term disability duration ^{4,7,8} (days per claim)				
		2016	2017	2018	2019	2020	2016	2017	2018	2019	2020
7640	Other Services	3	3	3	3	3	52	52	54	59	66
7650	Education	2	2	2	2	1	39	43	43	47	51
7660	Health Care and Social Services	4	4	4	4	4	46	48	52	59	71
7670	Utilities	1	1	1	1	1	42	50	48	47	52
All subsectors		2.2	2.2	2.2	2.2	2.1	54	56	58	62	71

Provincial injury rate, duration, and person-years by subsector,^{10,11,12} 2016–2020



Please refer to the following page for related footnotes.

-
- 1 Injury rate and duration can be quite volatile for smaller industries; performance can vary from year to year.
 - 2 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.
 - 3 Some figures in the 2016–2019 period have been slightly revised.
 - 4 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes completely for injury rates, and as of the reclassification date (not retroactively) for duration.
 - 5 The number of claims are those that received short-term disability, long-term disability, or work-related death benefits either in the year of injury or the first quarter of the following year.
 - 6 One person-year is the equivalent of one person working all year on either a part- or full-time basis. Subsector estimates of person-years are based on gross payroll data submitted by employers and on matching wage-rate data.

In the past, wage-rate data was based on Statistics Canada information published on the 1980 Standard Industrial Classification basis. Wage-rate data is now primarily based on the wage rates of short-term disability claimants. Data pertaining to 2020 person-years is preliminary; so too are the 2020 injury rates.

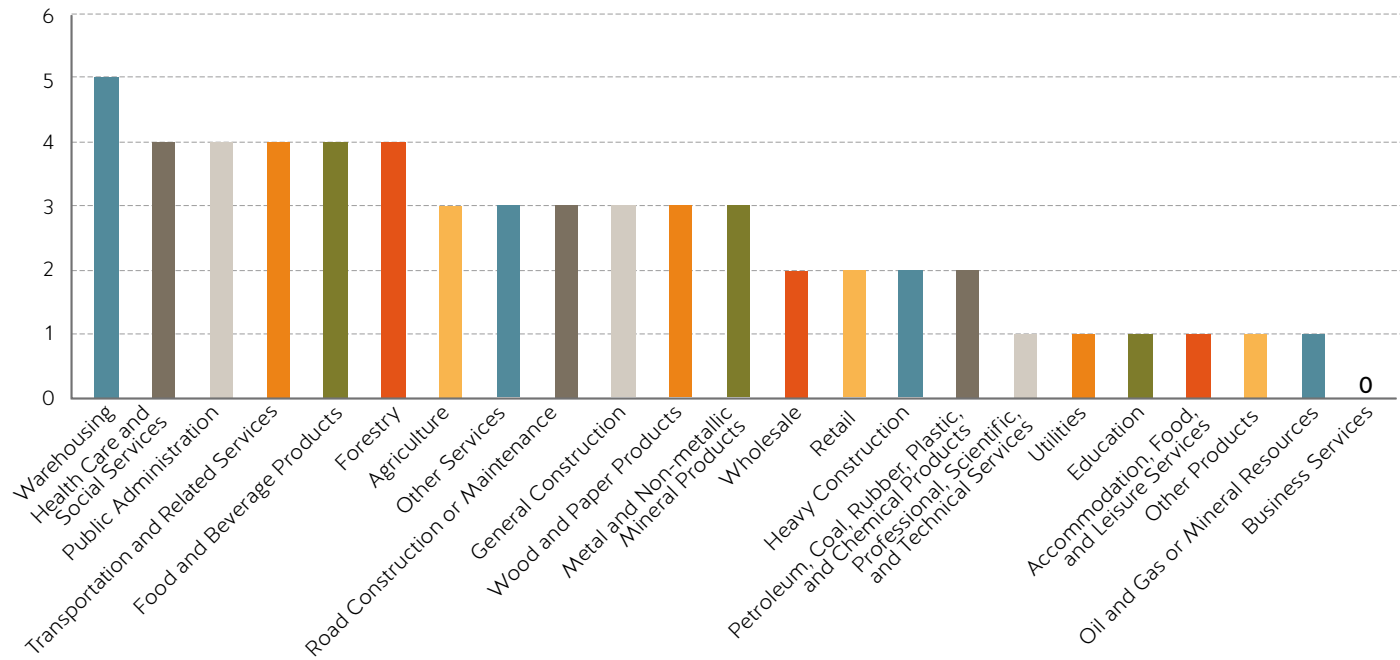
- 7 Relief-adjusted, short-term disability (STD) duration is a measure of the total days lost per claim on disability claims, including days lost in years beyond the year of injury, and calculated according to a methodology established by the Association of Workers' Compensation Boards of Canada (AWCBC). Several methods can be used to calculate duration; comparisons from other sources should be made bearing this in mind.

The subsector duration in the table above reflects an adjustment for days relieved under Section 240(1)(d) of the *Workers Compensation Act*.

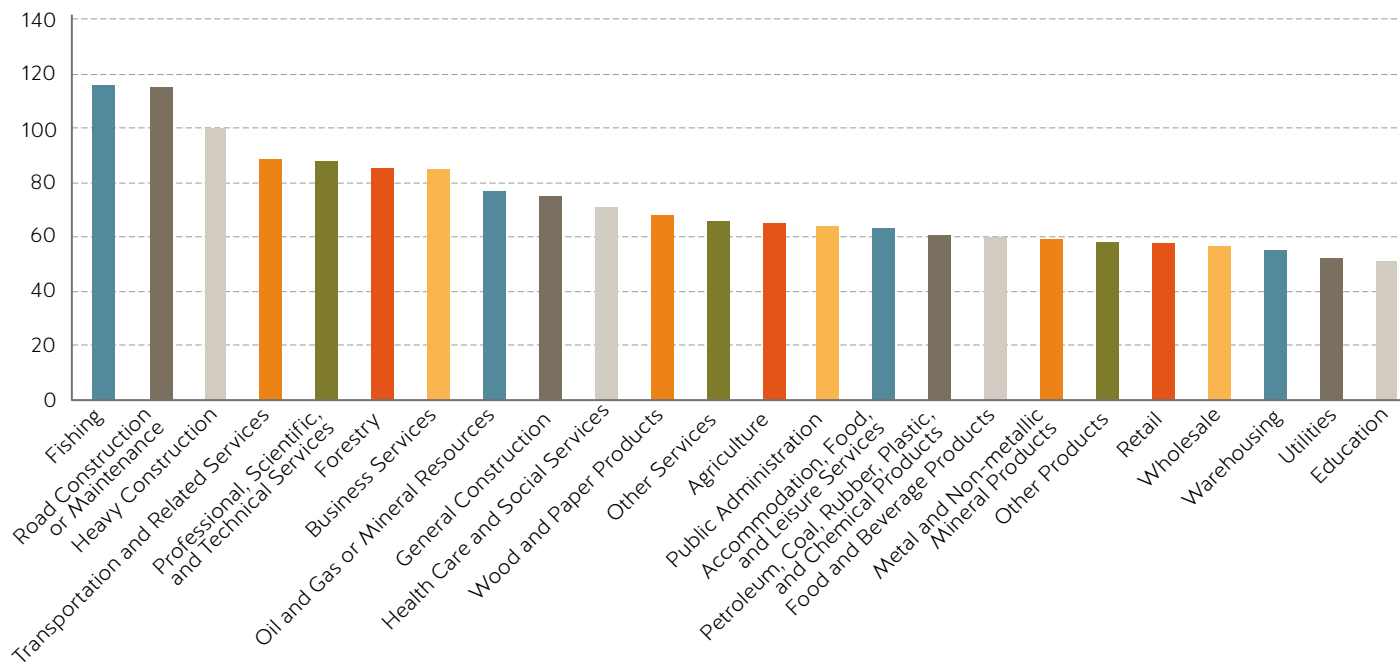
The all-subsector duration published in past years included days relieved under Section 240(1)(d), which is applied when WorkSafeBC believes days are lost from work due to a pre-existing condition.

- 8 Days lost for subsectors that frequently receive compensation payments on a calendar-day basis have been adjusted to the same workday basis as the other subsectors.
- 9 Due to the difficulty in calculating estimates of person-years for subsector 7020 (most subsector 7020 employers do not report gross payrolls in the same way employers in other rated subsectors do), no injury rates are calculated for subsector 7020.
- 10 Injury rates of less than 0.5 are shown as 0.
- 11 The figures for injury rate, short-term disability duration, and person-years are based on the five-year average 2016–2020.

Injury rate by rateable subsector, 2020

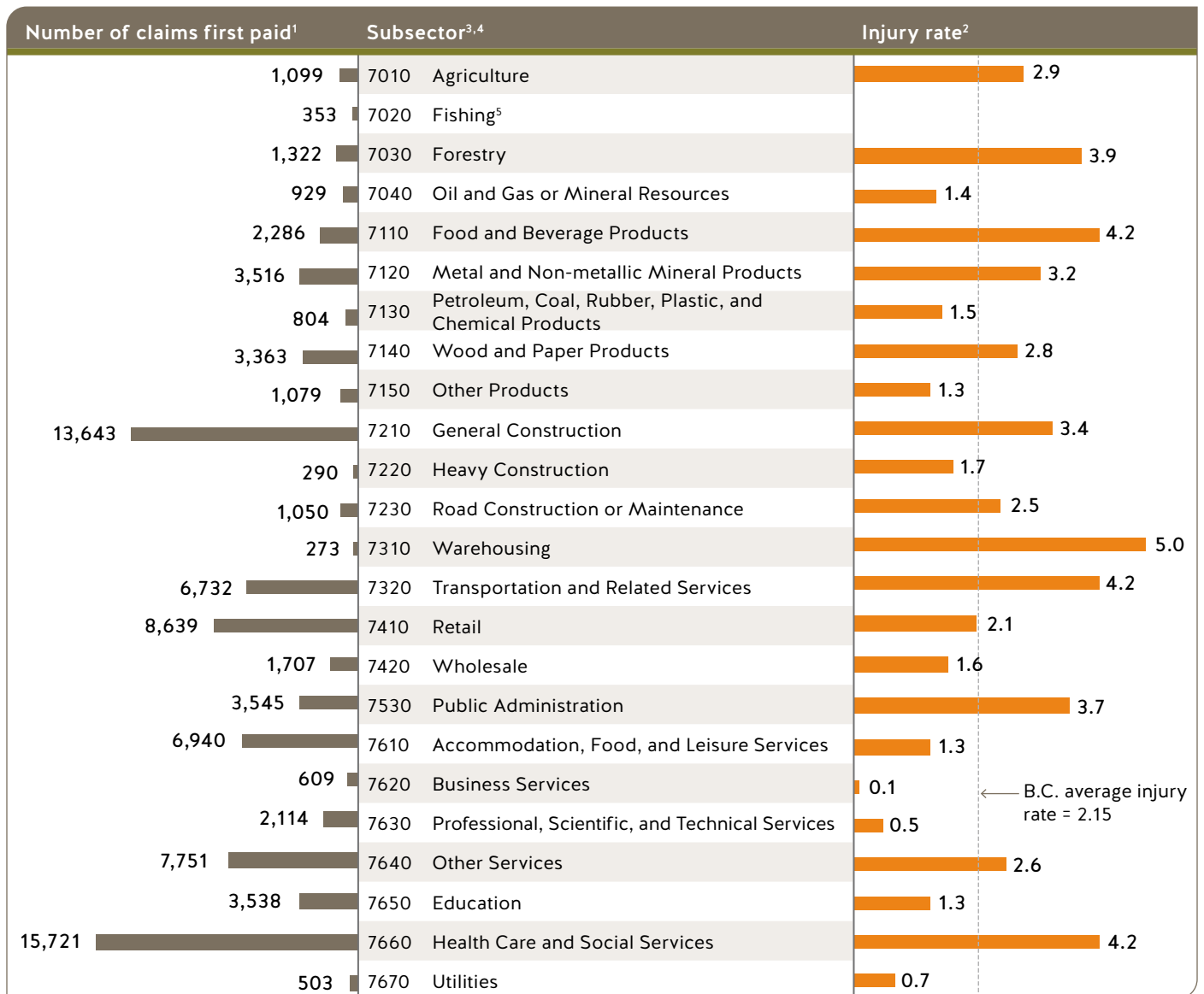


Relief-adjusted duration¹ by rateable subsector, 2020



¹ 1 Days per claim.

Chart 2-12: Number of claims first paid and injury rate² for rateable subsectors, 2020



1 Health care-only, short and long-term disability, and work-related death claims first paid.

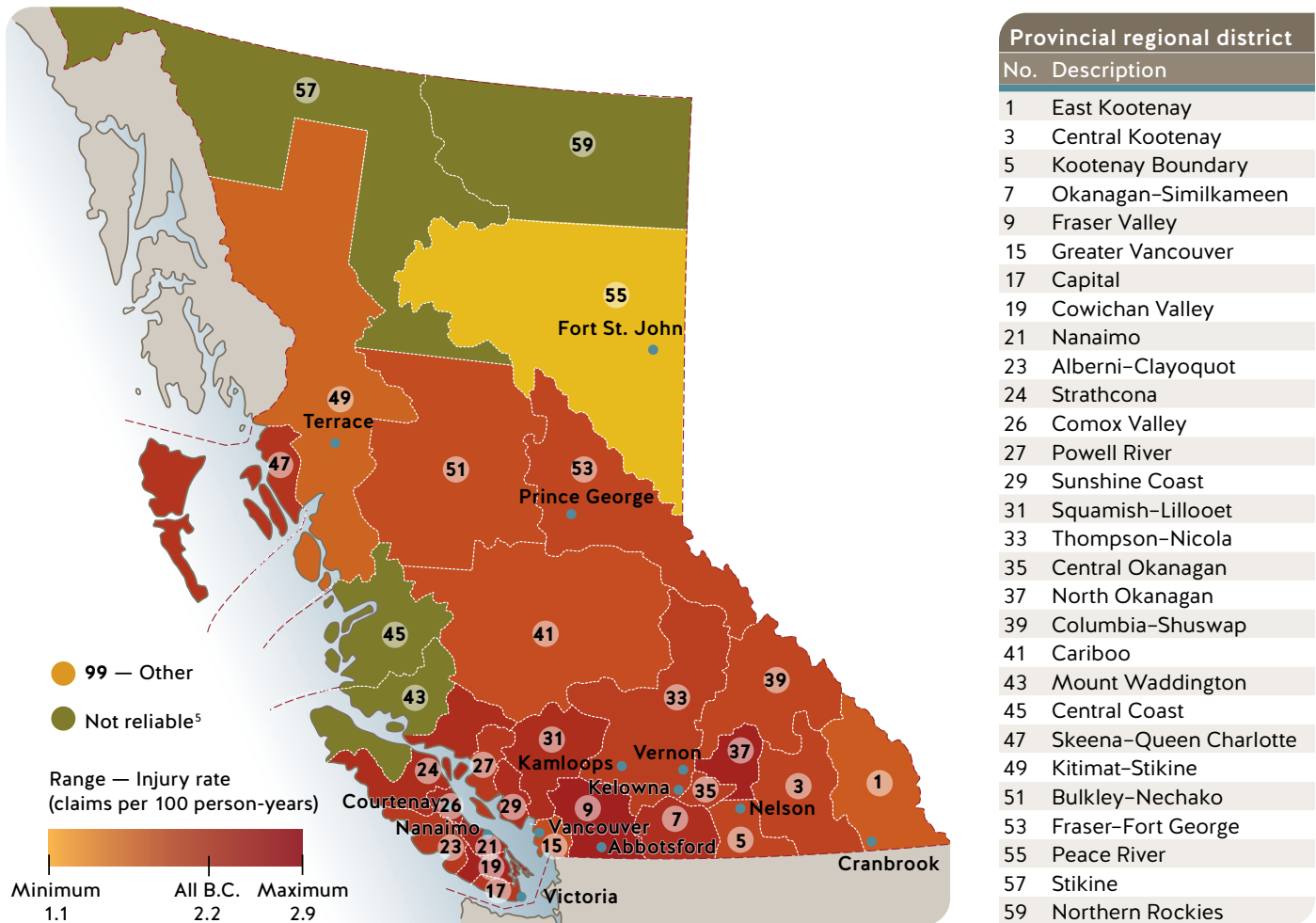
2 Number of claims per 100 person-years of covered employment. The number of claims are those that received short-term disability, long-term disability, or work-related death benefits either in the year of injury or the first quarter of the following year. For the definition of person-years, please see footnote 6 in Table 2-11 of WorkSafeBC's *Statistics 2020*.

3 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

4 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes completely for injury rates.

5 Due to the difficulty in calculating estimates of person-years for subsector 7020 (most subsector 7020 employers do not report gross payrolls in the same way employers in other rated subsectors do), no injury rates are calculated for this subsector.

Injury rate by regional district,¹⁻⁷ 2016–2020



1 The injury rate for all B.C. was 2.20 claims per 100 workers (person-years) for 2016–2020. A person-year is the equivalent of one person working all year on either a part- or full-time basis. Estimates for person-years are based on gross payrolls submitted by employers, as well as matching wage-rate data.

2 The above figures are derived from claims categorized by regional district based on the accountable reporting/incident employer operating-location classification unit (CU) for a claim. This location is not necessarily an indication of the region in which the actual injury occurred.

3 Person-years are based on an estimated number of workers. To calculate, person-years have been allocated based on an even distribution between employer operating-location classification units active in the period.

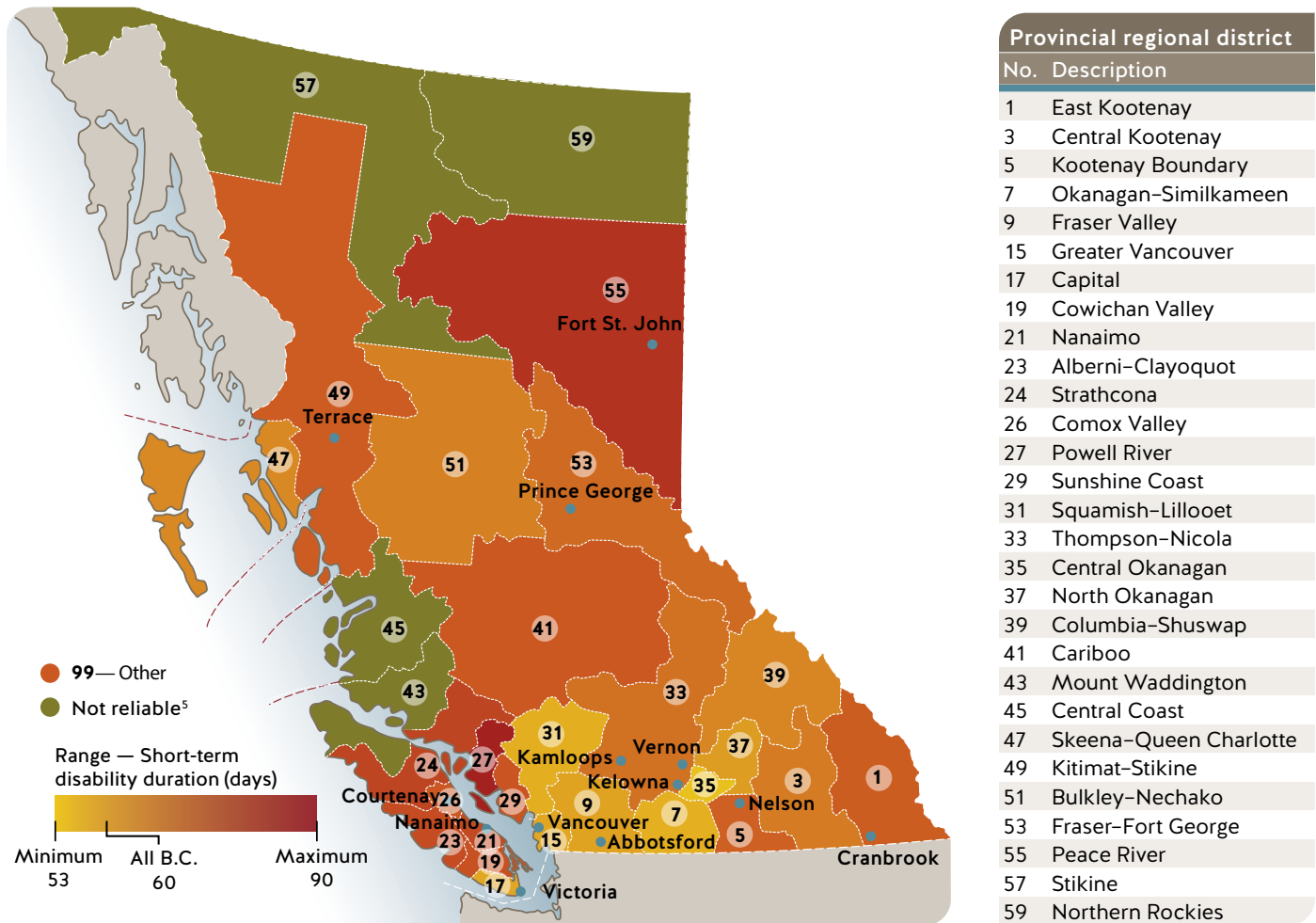
4 Industry mix may contribute to the differences between regional districts, as injury rates differ between industries.

5 Regional districts 43 (Mount Waddington), 45 (Central Coast), 57 (Stikine), and 59 (Northern Rockies) have a very low volume of person-years and the above measure is not considered reliable.

6 The regional districts in this table are based on Statistics Canada's 2011 census divisions. These census divisions differ from the regional districts currently used by the Province of British Columbia.

7 The data presented is not comparable to prior years. Reviewing data over a five year period provides a better representation when compared to one year. The number of time-loss claims for a one year period are often low, especially by regional district. Likewise, the worker population (person-years) is more stable over a five year period than a one year timeframe.

Short-term disability duration by regional district, 2016–2020 ¹⁻⁵



1 The short-term disability duration for All B.C. was 60 in the period 2016–2020.

2 Claims are categorized by regional district based on the reporting/incident employer operating location. This location is not necessarily an indication of the region in which the injury occurred.

3 Industry mix may contribute to the differences between regional districts, as average claim duration differs between industries.

4 The regional districts in this table are based on Statistics Canada's 2011 census divisions. These census divisions

differ from the regional districts currently used by the Province of British Columbia.

5 Regional districts 43 (Mount Waddington), 45 (Central Coast), 57 (Stikine), and 59 (Northern Rockies) have a very low volume of claims and the above measure is not considered reliable.

6 Short-term disability duration shown on this map is calculated on a basis without adjustment of days relieved under Section 240(1)(d) of the Workers Compensation Act. It is not directly comparable with the duration figures in Table 2-11.

Claim Costs

Chart 3-1: Claim costs by benefit type, 2016-2020^{1,2}

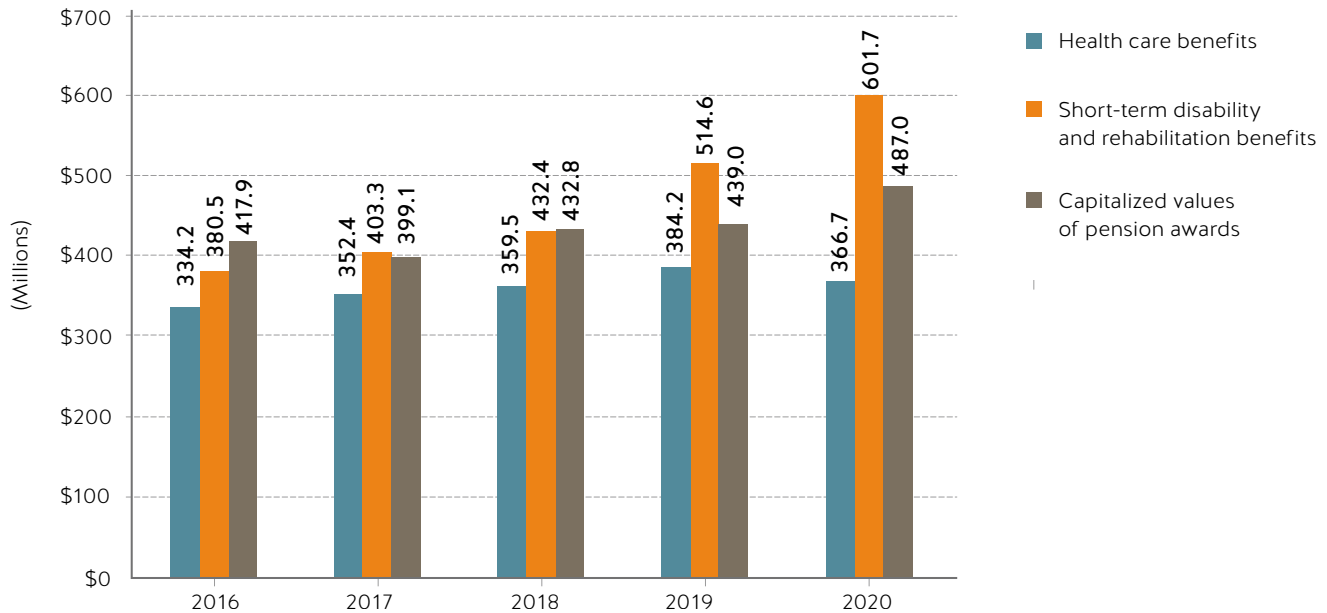
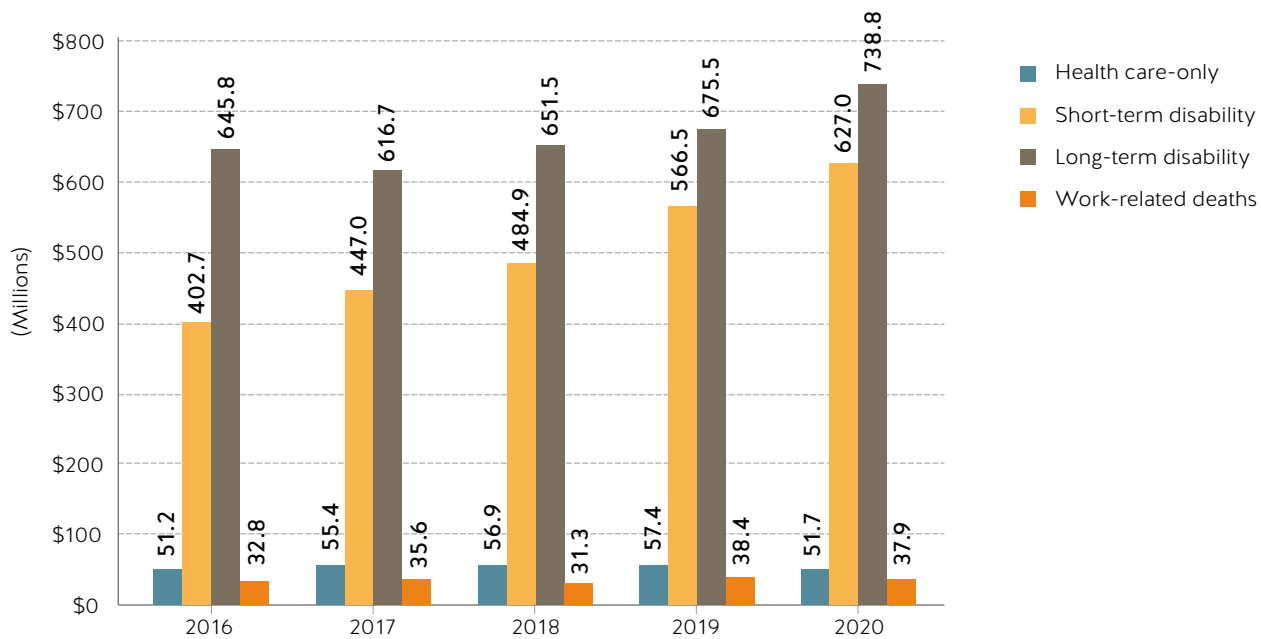


Chart 3-2: Claim costs by claim type, 2016-2020^{1,2}



1 Claim costs for 2016 were revised in WorkSafeBC's *Statistics 2017* to correct a reporting error.

2 Due to rounding, figures may not add up to those shown in Table 3-4.

Table 3–3: Claim costs charged by subsector and type of claim,¹ 2020

Sector/ sub- sector ²	Description ³	Costs for health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs)	Costs for long-term disability claims (incl. health care and rehab costs)	Work- related death benefits (includes health care and rehab costs) ⁴	Overall total ⁵
Sector 70 — Primary Resources						
7010	Agriculture	385,305	5,140,262	5,207,056	252,099	10,984,722
7020	Fishing	391,151	2,961,375	3,405,309	154,252	6,912,086
7030	Forestry	2,332,463	9,852,898	27,865,225	2,183,006	42,233,591
7040	Oil and Gas or Mineral Resources	1,578,746	5,693,510	11,796,833	1,616,799	20,685,888
	Total	4,687,665	23,648,044	48,274,423	4,206,156	80,816,288
Sector 71 — Manufacturing						
7110	Food and Beverage Products	863,474	10,422,681	8,542,659	1,196,820	21,025,633
7120	Metal and Non-metallic Mineral Products	2,815,925	15,749,822	23,818,185	2,008,957	44,392,888
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	404,839	3,997,024	2,561,781	406,191	7,369,836
7140	Wood and Paper Products	5,134,796	15,990,225	31,563,538	1,992,166	54,680,726
7150	Other Products	472,494	4,711,836	5,518,648	105,133	10,808,111
	Total	9,691,528	50,871,587	72,004,812	5,709,266	138,277,194
Sector 72 — Construction						
7210	General Construction	8,200,643	72,713,648	90,500,879	6,270,316	177,685,486
7220	Heavy Construction	333,505	1,483,072	4,263,662	909,839	6,990,077
7230	Road Construction or Maintenance	947,135	7,174,672	8,349,812	53,466	16,525,085
	Total	9,481,283	81,371,391	103,114,353	7,233,621	201,200,648
Sector 73 — Transportation and Warehousing						
7310	Warehousing	98,093	1,068,817	1,318,947	0	2,485,857
7320	Transportation and Related Services	4,024,490	52,320,229	45,654,956	5,485,684	107,485,359
	Total	4,122,583	53,389,046	46,973,903	5,485,684	109,971,216

Sector/ sub- sector ²	Description ³	Costs for health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs) ³	Costs for long-term disability claims (incl. health care and rehab costs) ³	Work- related death benefits (includes health care and rehab costs) ⁴	Overall total ⁵
Sector 74 — Trade						
7410	Retail	2,599,766	27,985,006	18,309,895	587,151	49,481,818
7420	Wholesale	497,480	8,574,017	8,784,196	2,640	17,858,333
	Total	3,097,246	36,559,022	27,094,091	589,791	67,340,151
Sector 75 — Public sector						
7530	Public Administration	2,361,012	24,201,864	20,502,059	6,434,674	53,499,610
Sector 76 — Service sector						
7610	Accommodation, Food, and Leisure Services	2,410,327	25,397,253	18,994,247	418,067	47,219,894
7620	Business Services	293,410	4,270,363	4,540,512	838,103	9,942,387
7630	Professional, Scientific, and Technical Services	1,094,640	11,526,375	9,653,377	273,770	22,548,162
7640	Other Services	4,189,094	34,277,247	40,003,167	2,129,698	80,599,205
7650	Education	1,480,103	16,582,321	10,818,852	1,162,319	30,043,595
7660	Health Care and Social Services	2,952,519	109,744,308	38,918,051	276,201	151,891,079
7670	Utilities	797,194	2,063,763	3,414,073	1,183,587	7,458,616
	Total	13,217,286	203,861,629	126,342,277	6,281,745	349,702,939
Sectors 81–84 — Deposit accounts (self-insured employers)						
8108	Canadian Pacific Railway Company	246,837	1,411,877	1,365,419	474,922	3,499,055
8110	Federal Government ⁶	604,222	6,720,747	12,911,460	378,044	20,614,473
8209	BNSF Railway Company	2,882	55,304	5,051	0	63,238
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	137,535	2,408,577	1,509,079	1,138,550	5,193,741
8411	Government of the Province of British Columbia	515,770	9,585,463	8,207,468	0	18,308,701
	Total	1,507,246	20,181,969	23,998,477	1,991,516	47,679,207

Sector/ sub- sector ²	Description ³	Costs for health care-only claims	Costs for short-term disability claims (incl. health care and rehab costs)	Costs for long-term disability claims (incl. health care and rehab costs)	Work- related death benefits (includes health care and rehab costs) ⁴	Overall total ⁵
Section 240 ⁷						
240(1)(c)	Disaster Reserve	7,016	0	375,116	0	382,132
240(1)(d)	Enhancement Reserve	106,099	122,495,982	234,321,197	32,509	356,955,787
	Total	113,115	122,495,982	234,696,314	32,509	357,337,919
	Other costs, including investigation and unclassified ⁸	3,456,276	10,382,046	35,813,069	-103,454	49,547,936
	Grand total⁹	51,735,240	626,962,581	738,813,778	37,861,508	1,455,373,107

1 Claims from all years.

2 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date.

3 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

4 Work-related death benefits were called costs for fatal claims in earlier versions of this table.

5 These claim costs are calculated on a different basis than the benefit liabilities shown in Note 10 of WorkSafeBC's 2020 Annual Report and 2021-2023 Service Plan.

6 Some costs shown as short-term disability for the federal government in 2008 and prior years are shown as long-term disability costs and work-related death benefits in this table.

7 The *Workers Compensation Act* was revised in 2019. The revision resulted in the renumbering of sections in the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

8 'Other costs' includes claim costs not coded to a subsector, as well as proportional allocations across all claim types of payment adjustments, investigation costs, and other administrative costs.

9 Due to rounding, totals may not balance.

Table 3-4: Claim costs charged by type of claim,¹ 2011-2020

Year charged	Costs for health care-only claims	Costs for short-term disability claims (includes health care and rehab costs)	Costs for long-term disability claims (includes health care and rehab costs)	Work-related death benefits (includes health care and rehab costs) ²	Overall total ³
2011 ⁴	39,551,267	469,734,679	458,446,485	36,176,399	1,003,908,829
2012	46,033,330	429,759,880	742,729,227	34,341,519	1,252,863,956
2013	48,251,299	432,616,556	699,265,807	34,797,129	1,214,930,791
2014	46,691,132	396,434,712	701,025,287	38,599,716	1,182,750,847
2015	48,306,227	409,445,453	634,567,136	33,854,399	1,126,173,215
2016 ⁵	51,161,892	402,732,930	645,833,694	32,796,019	1,132,524,535
2017	55,366,907	447,039,069	616,664,347	35,630,953	1,154,701,276
2018	56,944,014	484,852,358	651,533,533	31,303,221	1,224,633,126
2019	57,359,582	566,546,957	675,474,690	38,436,066	1,337,817,295
2020	51,735,240	626,962,581	738,813,778	37,861,508	1,455,373,107
2011-2020 ⁶	501,400,890	4,666,125,176	6,564,353,984	353,796,926	12,085,676,976

1 Claims from all years.

2 Work-related death benefits were called costs for fatal claims in earlier versions of this table.

3 These claim costs are calculated on a different basis than the benefit liabilities shown in Note 10 of WorkSafeBC's 2020 Annual Report and 2021-2023 Service Plan.

4 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

5 Claim costs for 2016 were revised in WorkSafeBC's *Statistics 2017* to correct a reporting error.

6 Due to rounding, totals may not balance.

Claim Analysis

Table 4-1: Claims first paid, by subsector and incident type, with number of days lost, 2020

Short-term disability, long-term disability, and work-related death claims first paid in 2020													
Number of claims by incident type ¹													
Sector/ sub-sector ²	Description ³	Days lost ⁴ on claims for all years	No. of claims	Struck against by	Struck by	Fall from elevation	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁵	Harmful sub- stances	Trans- por- tion laneeous	
Sector 70 — Primary Resources													
7010	Agriculture	35,450	675	25	105	80	90	35	5	195	85	25	30
7020	Fishing	17,617	158	10	25	5	10	10	0	40	5	50	5
7030	Forestry	46,892	589	35	95	75	80	25	5	145	55	65	10
7040	Oil and Gas or Mineral Resources	16,521	274	5	25	30	30	10	5	95	20	40	15
	Total	116,480	1,696	75	250	190	210	80	15	475	165	180	60
Sector 71 — Manufacturing													
7110	Food and Beverage Products	61,392	1,376	75	210	95	205	105	5	550	85	40	5
7120	Metal and Non-metallic Mineral Products	76,271	1,682	120	305	130	125	145	65	660	75	40	20
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	19,948	424	35	60	30	50	30	0	190	20	5	5
7140	Wood and Paper Products	70,000	1,406	115	255	95	120	120	25	550	70	40	15
7150	Other Products	25,179	570	30	125	55	50	20	10	260	10	5	5
	Total	252,790	5,458	375	955	405	550	420	105	2,210	260	130	50

Short-term disability, long-term disability, and work-related death claims first paid in 2020

Number of claims by incident type¹

Sector/ sub-sector ²	Description ³	Days lost ⁴ on claims for all years	No. of claims	Struck against by	Struck by	Fall from elevation	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁵	Harmful sub- stances	Trans- por- tation	Miscel- laneous
Sector 72 — Construction													
7210	General Construction	369,980	6,532	440	1,300	985	580	240	180	2,365	240	150	50
7220	Heavy Construction	6,678	95	5	15	10	10	10	5	25	10	5	0
7230	Road Construction or Maintenance	34,426	417	10	40	40	55	10	10	170	15	55	15
	Total	411,084	7,044	455	1,355	1,035	645	260	195	2,560	265	210	65
Sector 73 — Transportation and Warehousing													
7310	Ware- housing	7,544	183	10	35	20	25	5	5	70	5	10	0
7320	Transpor- tation and Related Services	287,575	4,411	165	375	565	535	140	30	1,630	130	660	180
	Total	295,119	4,594	175	410	585	560	145	35	1,700	135	670	180
Sector 74 — Trade													
7410	Retail	211,166	4,997	385	825	275	675	155	20	2,290	115	120	140
7420	Wholesale	46,794	1,041	65	135	100	120	55	5	450	20	80	10
	Total	257,960	6,038	450	960	375	795	210	25	2,740	135	200	150
Sector 75 — Public sector													
7530	Public Adminis- tration	99,572	2,181	85	160	130	275	35	25	975	120	110	265

Short-term disability, long-term disability, and work-related death claims first paid in 2020

Sector/ sub- sector ²	Description ³	Days lost ⁴ on claims for all years	Number of claims by incident type ¹										
			No. of claims	Struck against by	Struck by	Fall from eleva- tion	Fall on same level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁵	Harmful sub- stances	Trans- por- tation	Miscel- laneous
Sector 76 — Service sector													
7610	Accommo- dation, Food, and Leisure Services	183,097	3,618	285	695	280	600	70	15	1,085	390	90	105
7620	Business Services	23,535	324	20	30	20	85	10	0	100	10	25	25
7630	Professional, Scientific, and Technical Services	62,651	957	40	125	80	150	20	5	345	40	60	90
7640	Other Services	203,263	4,076	275	555	375	510	160	65	1,650	160	155	170
7650	Education	81,184	2,137	90	230	140	525	30	10	755	75	40	245
7660	Health Care and Social Services	632,228	10,916	330	630	255	1,200	115	15	5,300	1,090	220	1,760
7670	Utilities	8,197	213	5	15	25	30	5	5	105	10	15	0
	Total	1,194,155	22,241	1,045	2,280	1,175	3,100	410	115	9,340	1,775	605	2,395
Sectors 81–84 — Deposit accounts (self-insured employers)													
8108	Canadian Pacific Railway Company	3,949	67	5	5	0	10	0	0	20	5	20	5
8110	Federal Government	18,046	839	30	50	55	120	10	10	350	20	45	150
8209	BNSF Railway Company	257	3	0	0	0	0	0	0	0	0	0	0
8310	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.	14,008	186	15	20	15	20	5	0	75	10	20	5

Short-term disability, long-term disability, and work-related death claims first paid in 2020													
Sector/ sub-sector ²	Description ³	Days lost ⁴ on claims for all years	Number of claims by incident type ¹										
			No. of claims	Struck against by	Struck by	Struck elevation	Fall from same level	Fall on level	Caught in	Rubbed or abraded	Over- exertion, bodily motion ⁵	Harmful sub- stances	Trans- por- tation
8411	Government of the Province of British Columbia	55,240	808	35	55	25	105	10	5	335	35	40	160
	Total	91,500	1,903	85	130	95	255	25	15	780	70	125	320
Section 240⁶													
	240(1)(c) Disaster Reserve	0	0	0	0	0	0	0	0	0	0	0	0
	240(1)(d) Enhancement Reserve	772,907	3	0	0	0	0	0	0	0	0	0	0
	Total	772,907	3	0	0	0	0	0	0	0	0	0	0
	Other ⁷	1,804	15	0	0	5	0	0	0	5	5	0	0
	Grand total⁸	3,493,371	51,173	2,745	6,500	3,995	6,390	1,585	530	20,785	2,930	2,230	3,485

1 Claim counts by incident type have been adjusted for the effect of uncoded claims and appear as rounded numbers.

2 Some employers have been reclassified since their initial classification in a subsector. This table reflects such changes as of the reclassification date (not retroactively).

3 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

4 Days lost are as paid in the year on current- and prior-year claims.

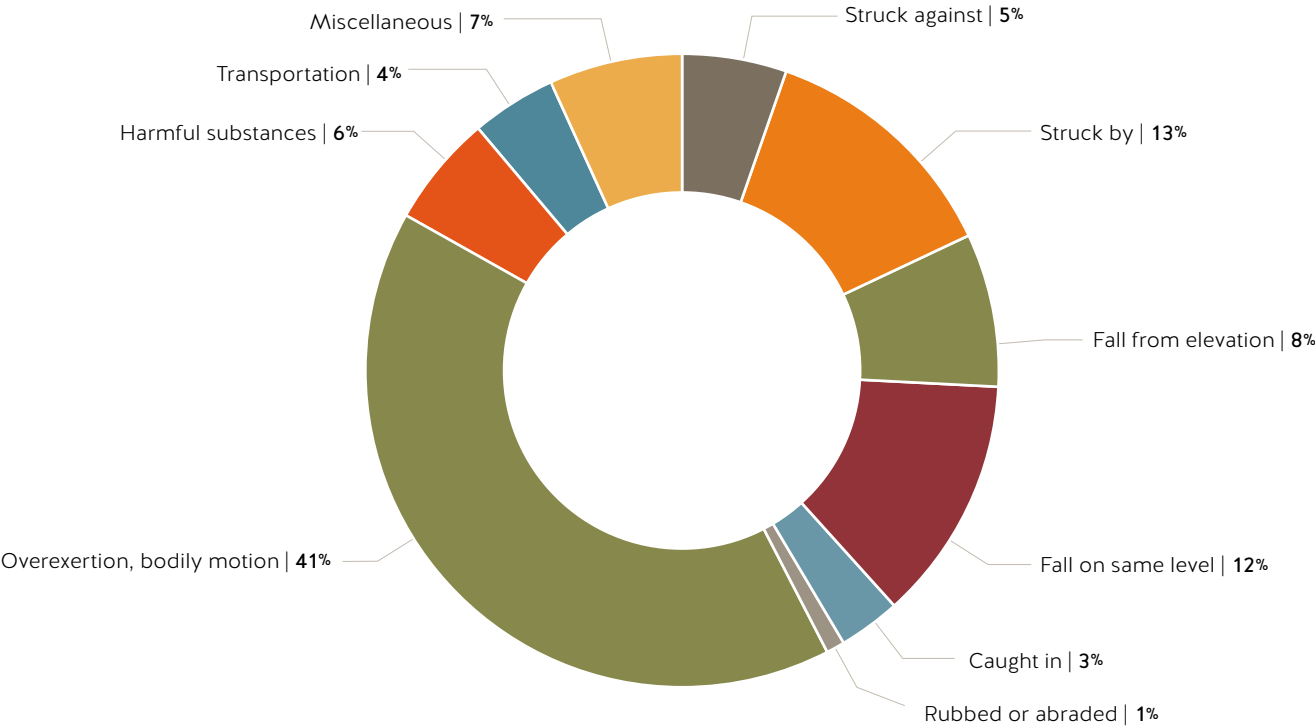
5 Overexertion and bodily motion incidents usually result in strains, tenosynovitis, and related conditions.

6 The Workers Compensation Act was revised in 2019. The revision resulted in the renumbering of sections in the Act, which came into effect on April 6, 2020. The changes are reflected in this table.

7 Includes claims uncoded to subsectors as of December 31, 2020.

8 Due to rounding, totals may not balance.

Short- and long-term disability, and work-related death claims first paid by incident type, 2020¹

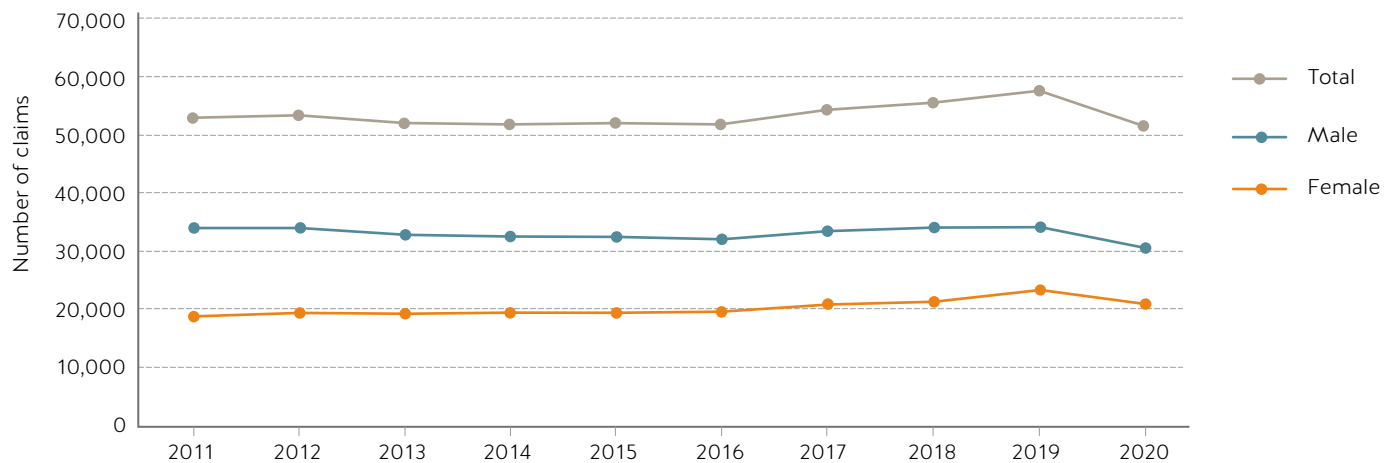


¹ Due to rounding, figures may not total 100 percent.

Table 4-2: Days lost, average weekly wage and age, and gender for claims first paid, 2011-2020^{1,2}

Year	Total days lost ³ in the year	Average weekly wage of claimant ⁴	Average age of claimant ⁴	Number of short-term disability, long-term disability, and work-related death claims first paid in the year, by gender		
				Male ⁵	Female ⁵	Total
2011	2,870,352	837	41	34,037	18,850	52,887
2012	2,889,324	853	41	33,810	19,377	53,187
2013	2,761,604	862	42	32,811	19,166	51,977
2014	2,630,638	866	42	32,489	19,397	51,886
2015	2,588,444	878	42	32,547	19,554	52,101
2016	2,583,652	890	42	32,161	19,625	51,786
2017	2,750,227	913	42	33,540	20,846	54,386
2018	2,900,730	940	42	34,259	21,409	55,668
2019	3,239,454	971	42	34,248	23,368	57,616
2020	3,493,371	1,021	42	30,434	20,739	51,173

Short- and long-term disability, and work-related death claims first paid by gender, 2011-2020



1 This table provides a historical summary of select statistics from Tables 4-1 and 4-3.

2 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

3 Days lost are days paid in the year on claims from all years.

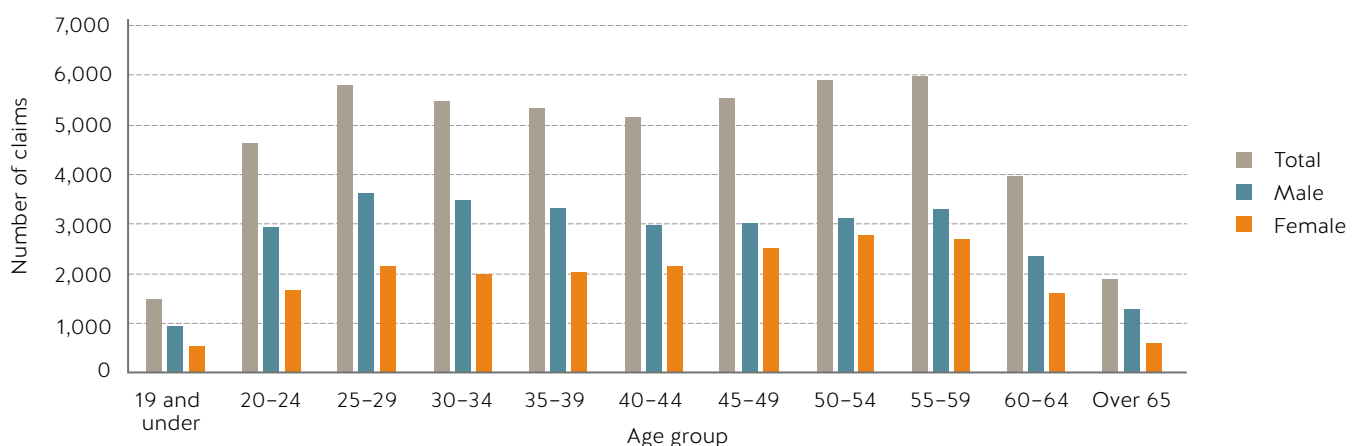
4 These statistics are based on short-term disability, long-term disability and work-related death claims first paid in the year. Health care-only claims are not included.

5 Some figures for previous years have been restated from numbers previously published.

Table 4–3: Claims first paid by sector,¹ gender, and age group, 2020

Age group	Number of short-term disability, long-term disability, and work-related death claims first paid											
	Sector								Total no. of claims	Gender		
	70	71	72	73	74	75	76	Deposit		Other ²	Male	Female
19 and under	50	141	227	64	443	20	544	11	2	1,502	951	551
20–24	152	472	877	313	748	104	1,844	110	2	4,622	2,953	1,669
25–29	202	623	1,092	408	620	212	2,459	185	3	5,804	3,645	2,159
30–34	195	592	961	461	561	243	2,292	177	0	5,482	3,484	1,998
35–39	181	557	848	506	493	270	2,255	223	3	5,336	3,320	2,016
40–44	160	537	668	482	495	254	2,302	247	0	5,145	2,982	2,163
45–49	169	537	596	533	573	309	2,542	269	1	5,529	3,025	2,504
50–54	175	630	558	569	619	312	2,772	268	2	5,905	3,121	2,784
55–59	159	685	598	588	708	260	2,745	253	3	5,999	3,306	2,693
60–64	165	483	396	437	534	129	1,691	126	1	3,962	2,359	1,603
Over 65	88	201	223	233	244	68	795	34	1	1,887	1,288	599
Total	1,696	5,458	7,044	4,594	6,038	2,181	22,241	1,903	18	51,173	30,434	20,739
Percentage											59%	41%
Avg. age	42	43	39	44	41	44	43	44	n/a	42	41	43

Short- and long-term disability, and work-related death claims first paid by gender and age group, 2020



1 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

2 Includes claims not coded to a sector and those charged to section 240 of the *Workers Compensation Act*.

Table 4-4: Claims first paid by injury type,¹ 2016–2020

Injury type ⁴	Number of short-term disability, long-term disability, and work-related death claims first paid					2016– 2020	Days lost, ² 2016–2020	Short-term disability, long-term disability, and work-related death benefits ³ (excludes rehab and health care costs), 2016–2020
	2016	2017	2018	2019	2020			
Abrasion	960	927	1,027	996	794	4,704	37,569	\$7,033,847
Amputation	166	199	182	179	181	907	118,025	\$59,887,057
Burn	839	858	864	824	607	3,992	68,196	\$19,469,399
Concussion	2,226	2,701	2,698	2,891	2,340	12,856	929,406	\$249,129,771
Contusion	4,679	4,854	5,032	4,932	4,117	23,614	564,694	\$129,131,991
Cut	5,227	5,449	5,413	5,275	4,306	25,670	540,789	\$136,227,720
Dislocation	310	332	341	348	287	1,618	160,516	\$44,482,411
Electric shock, electrocution	57	53	42	54	22	228	17,089	\$12,113,583
Fracture	3,672	3,915	3,848	3,809	3,351	18,595	2,118,660	\$685,505,733
Hernia	417	369	375	407	337	1,905	131,315	\$21,621,318
Strain, back	10,945	11,002	11,176	11,064	10,071	54,258	2,320,278	\$513,514,054
Strain, other	18,057	18,996	19,586	20,792	18,131	95,562	5,867,686	\$1,333,906,717
Traumatic tenosynovitis, bursitis, and related conditions ¹	808	830	919	877	809	4,243	310,055	\$68,525,519
Multiple injuries	31	36	27	26	25	145	4,660	\$49,519,445
Other injuries	215	237	310	346	358	1,466	73,446	\$31,942,466
Occupational disease ¹	3,178	3,586	3,804	4,791	5,420	20,779	1,703,291	\$542,128,129
Uncoded	-1	42	24	5	17	87	1,759	\$12,518,578
Total⁴	51,786	54,386	55,668	57,616	51,173	270,629	14,967,434	\$3,916,657,736

1 In this table, traumatic tenosynovitis, bursitis, and related conditions are shown as injuries.

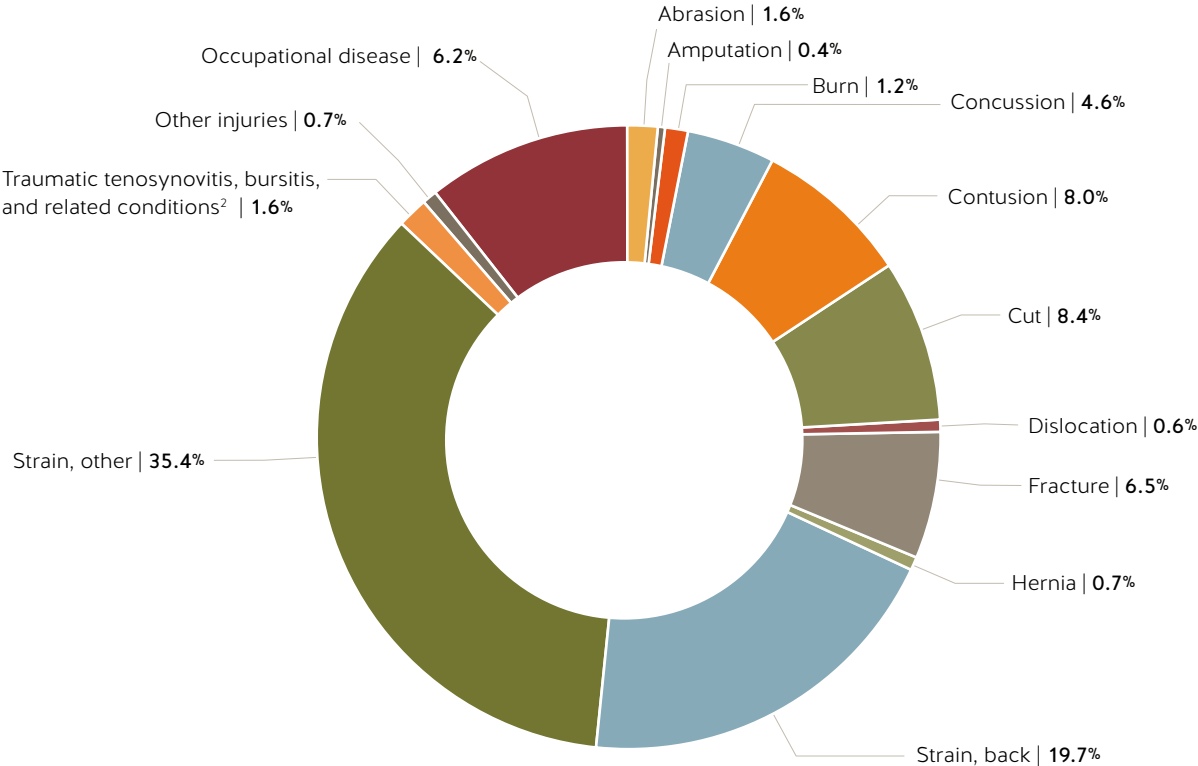
2 Days lost are shown as paid in the period for current- and prior-year claims.

3 Includes short-term disability, long-term disability, and work-related death benefits charged in the period

for current- and prior-year claims. Also includes payment adjustments, investigation costs, and other administrative costs.

4 Injury type information may change in future versions of this table due to ongoing review and development of claim information.

Short- and long-term disability, and work-related death claims first paid by injury type,¹ 2020



1 Due to rounding, figures may not total 100 percent.

2 In this chart, traumatic tenosynovitis, bursitis, and related conditions are shown as injuries.

Mental disorder claims

In July, 2012 the *Workers Compensation Act* (the Act) was amended to include mental disorder injuries caused by significant work-related stressors, including bullying, harassment, and mental disorders that are a reaction to one or more work-related traumatic event.

During 2018, the Act was further amended to include a presumption for eligible occupations. For workers in eligible occupations, who have been exposed to work-related traumatic event(s) and are diagnosed with a mental disorder as a result of the trauma, the disorder is presumed to have been caused by their employment.

As defined by the Act in 2018, eligible occupations are:

- correctional officer
- firefighter
- emergency medical assistant (e.g. paramedic)
- police officer
- sheriff

In April 2019, the mental disorder presumption was amended to include emergency response dispatchers, health care assistants (care aides), and nurses. In May 2019, the definition of firefighter was amended in the Act and the mental disorder presumption now covers wildland firefighters, fire investigators, and firefighters working for First Nations or other Indigenous organizations.

Mental disorder claims reported, by eligibility

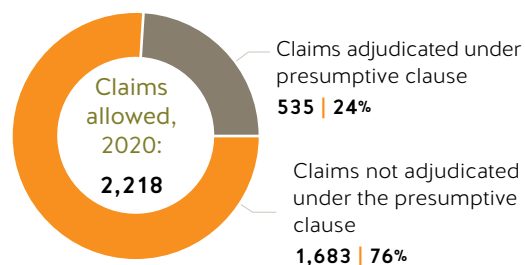
Year ¹	Allowed	Disallowed ²	No adjudication required ³	Pending	Rejected ³	Suspended ⁴	Total reported
2016	1,253	1,061	250	2	18	1,041	3,625
2017	1,351	1,093	280	4	15	1,191	3,934
2018	1,516	937	282	381	20	1,268	4,404
2019	2,310	1,346	108	286	31	1,359	5,440
2020	2,218	1,310	240	335	21	1,278	5,402
2016–2020	8,648	5,747	1,160	1,008	105	6,137	22,805

Mental disorder claims reported, by subsector

Sector/ subsector	Description ⁵	2016	2017	2018	2019	2020	2016– 2020
Sector 70 — Primary Resources							
7010	Agriculture	16	18	14	22	22	92
7020	Fishing	6	7	11	6	8	38
7030	Forestry	46	36	27	28	21	158
7040	Oil and Gas or Mineral Resources	27	12	26	34	29	128
	Total	95	73	78	90	80	416
Sector 71 — Manufacturing							
7110	Food and Beverage Products	50	30	46	44	43	213
7120	Metal and Non-metallic Mineral Products	53	83	61	90	91	378
7130	Petroleum, Coal, Rubber, Plastic, and Chemical Products	10	23	13	25	15	86
7140	Wood and Paper Products	84	111	65	96	93	449
7150	Other Products	20	14	11	37	18	100
	Total	217	261	196	292	260	1,226
Sector 72 — Construction							
7210	General Construction	154	182	192	242	220	990
7220	Heavy Construction	2	6	5	8	4	25
7230	Road Construction or Maintenance	30	37	43	47	55	212
	Total	186	225	240	297	279	1,227
Sector 73 — Transportation and Warehousing							
7310	Warehousing	8	11	8	8	2	37
7320	Transportation and Related Services	365	387	385	443	438	2,018
	Total	373	398	393	451	440	2,055

Sector/ subsector	Description ⁵	2016	2017	2018	2019	2020	2016- 2020
Sector 74 — Trade							
7410	Retail	266	248	247	288	285	1,334
7420	Wholesale	44	38	35	49	55	221
	Total	310	286	282	337	340	1,555
Sector 75 — Public sector							
7530	Public Administration	243	320	339	351	508	1,761
Sector 76 — Service sector							
7610	Accommodation, Food, and Leisure Services	259	220	256	330	200	1,265
7620	Business Services	133	140	120	147	127	667
7630	Professional, Scientific, and Technical Services	64	54	65	67	82	332
7640	Other Services	182	182	227	225	196	1,012
7650	Education	213	234	293	418	367	1,525
7660	Health Care and Social Services	1,002	1,111	1,387	1,856	1,978	7,334
7670	Utilities	27	25	24	21	20	117
	Total	1,880	1,966	2,372	3,064	2,970	12,252
Sector 81 to 84 — Deposit accounts (self-insured employers)		247	260	362	455	420	1,744
Other		74	145	142	103	105	569
Grand total		3,625	3,934	4,404	5,440	5,402	22,805

In 2020, there were **2,218** mental disorder claims allowed by WorkSafeBC. Of those **535** were adjudicated under the presumptive clause [section 135(2)] of the Act.



Mental disorder claims methodology

Since 2012, WorkSafeBC has been working to refine the reporting methodology for mental disorder injury claims. Mental disorder claims are identified as a claim that has a new and first psychological injury added to the claim during the reporting year. The claim can be a newly registered where the psychological injury is the first and only injury on the claim, or the psychological injury can be added to an accepted physical injury claim.

When the Act is updated or amended, or when there is further refinement required, this methodology is subject to change and data may be restated in future years as a result.

1 Claim data for 2020 is as of January 31, 2021. Data for 2019 is as of January 31, 2020. Data for 2018 is as of January 31, 2019. Data for 2016 and 2017 is as of November 30, 2018.

2 Disallowed claims are those that do not meet the requirements of Section 135 of the *Workers Compensation Act*.

3 Claims that require no adjudication or are rejected may

have been filed in error or be rejected if the worker does not have WorkSafeBC coverage.

4 Suspended claims are often those where the worker does not respond to a request for additional information or withdraws the claim. Suspended claims may proceed at a future date.

5 For a complete listing of WorkSafeBC's classification structure, see Classes of Industry section, page 98.

Table 4–5: Back strain claims¹ first paid, 2011–2020²

Year	Number of back strain claims ^{1,3} first paid in the year	Total number of claims ¹ first paid in the year	Back strain claims ^{1,3} as a percentage of total claims ¹	Days lost ^{3,4} in the year on back strain claims	Days lost ⁴ in the year on all claims	Days lost ³ on back strain claims as a percentage of all days lost ⁴
2011	12,643	52,887	23.9%	563,226	2,870,352	19.6%
2012	12,358	53,187	23.2%	556,853	2,889,324	19.3%
2013	11,904	51,977	22.9%	506,308	2,761,604	18.3%
2014	11,587	51,886	22.3%	469,676	2,630,638	17.9%
2015	11,431	52,101	21.9%	441,531	2,588,444	17.1%
2016	10,945	51,786	21.1%	426,687	2,583,652	16.5%
2017	11,002	54,386	20.2%	429,619	2,750,227	15.6%
2018	11,176	55,668	20.1%	448,308	2,900,730	15.5%
2019	11,064	57,616	19.2%	480,323	3,239,454	14.8%
2020	10,071	51,173	19.7%	535,341	3,493,371	15.3%
2011–2020	114,181	532,667	21.4%	4,857,872	28,707,796	16.9%

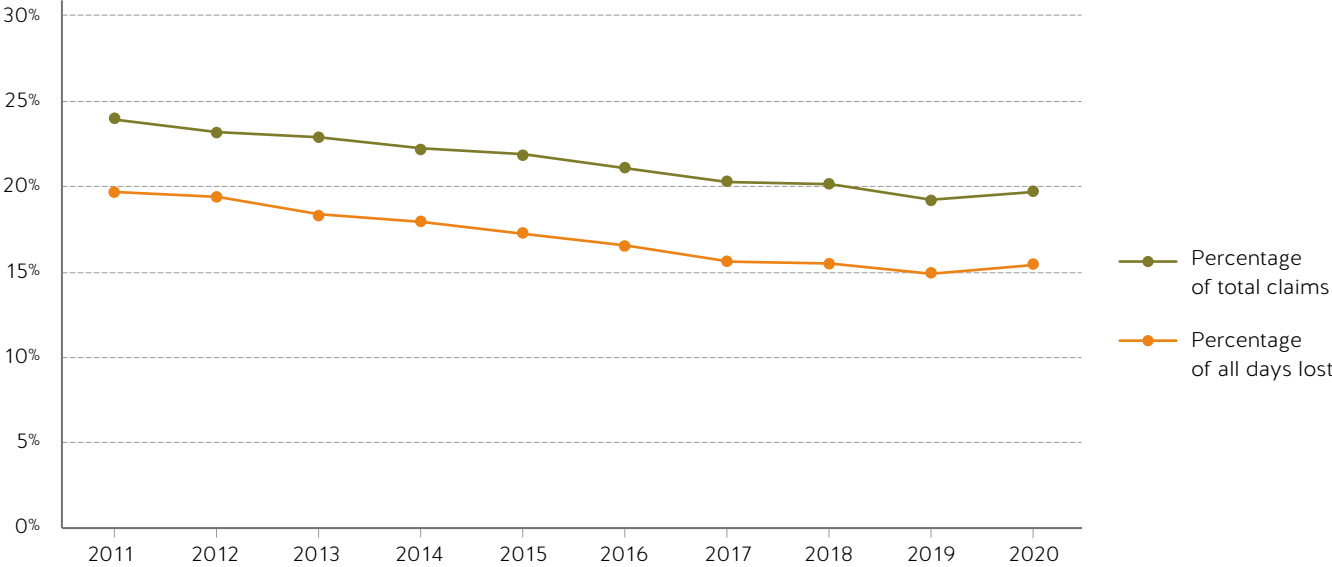
1 Includes short-term disability, long-term disability and work-related death claims first paid. Excludes health care-only claims.

2 Figures for 2011 have been impacted by a drop in the number of reported injuries and business process changes.

3 Injury type information may change in future versions of this table due to ongoing review and development of claim information.

4 Days lost are shown as paid in the year on current- and prior-year claims.

Back strain claims and days lost as a percentage of total claims and all days lost, 2011-2020



Prevention Statistics

**Prevention
Officer**



ERNER

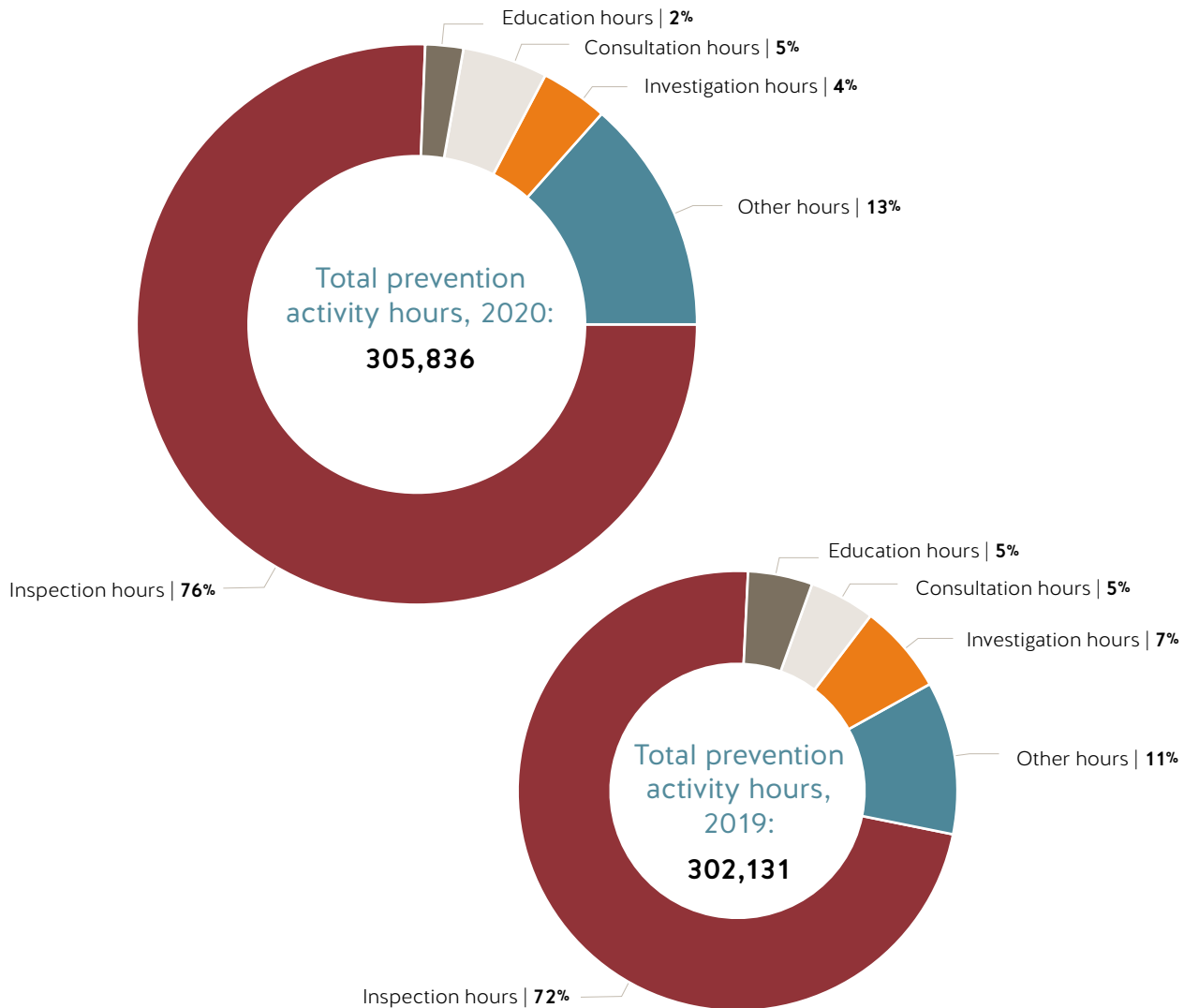
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Prevention Statistics

Prevention activity hours (percentage of total)^{1,2}



Prevention activity hours^{1,2}

	2016	2017	2018	2019	2020
Inspection hours	211,615	226,272	231,640	219,088	231,033
Education hours	9,044	8,642	9,771	14,106	6,607
Consultation hours	20,176	19,682	19,029	14,546	15,322
Investigation hours	24,803	27,208	22,448	20,276	11,675
Other hours	18,287	18,740	23,542	34,115	41,199
Total prevention activity hours	283,925	300,544	306,430	302,131	305,836

1 Historical counts have been reinstated to include documents issued to unregistered employers.

2 Figures are based on data as of January 22, 2021.

Prevention documents¹

	2016	2017	2018	2019	2020
Inspection reports ^{2,3}	41,573	43,121	44,618	44,398	60,655
Inspection reports that were worksite visits (%) ^{2,3}	70%	72%	73%	72%	66%
Initiating inspection reports ^{2,3}	26,775	27,316	27,930	28,085	46,102
Initiating inspection reports with no orders (%) ^{2,3}	52%	52%	53%	54%	75%
Order-to-worker reports	223	164	178	132	129
Education reports	698	614	697	625	253
Consultation reports	6,432	6,335	6,260	5,652	8,829

Orders¹

	2016	2017	2018	2019	2020
Orders	31,579	33,683	34,812	34,012	27,003
Orders that were immediately complied with (%)	84%	82%	82%	82%	87%
Orders requiring multiple follow-ups (%)	16%	18%	18%	18%	13%
Orders to stop use	178	339	360	490	475
Orders to stop work	465	546	634	672	600
Temporary cessation of work orders	383	658	764	634	602
Orders to stop operations	4	9	3	6	2

1 Historical counts have been restated to include documents issued to unregistered employers. Figures are based on data as of January 22, 2021.

2 Non-worksite visit inspection reports are typically created to follow up on prior inspection activity.

3 In 2020, 92 percent of all inspection reports were related to employers within classification units targeted by the high-risk strategy and related initiatives. Results were on par with the 2016–2019 period average of 91.25 percent, which ranged from 91 to 92 percent.

Enforcement activity¹

	2016	2017	2018	2019	2020
Compliance agreements	39	37	41	20	1
Warning letters issued	471	526	580	584	526
Citation warnings	1,037	894	1,034	791	520
Net citations imposed ²	130	101	91	74	39
Net citations imposed amount (\$) ²	\$71,000	\$62,843	\$63,409	\$46,777	\$21,700
Net penalties imposed ²	356	330	359	444	412
Net penalties imposed amount (\$) ²	\$4,901,551	\$7,441,914	\$4,593,331	\$8,885,629	\$7,698,243

Bullying, harassment, and prohibited action¹

	2016	2017	2018	2019	2020
Prohibited action complaints	352	371	441	563	659
Bullying and harassment general enquiries	2,545	3,138	3,585	4,579	3,509
Bullying and harassment policy, procedure, and training inspections	312	412	324	358	297
Bullying and harassment complaints by workers	790	809	845	1,059	1,001

Incident investigations¹

	2016	2017	2018	2019	2020
Notices of incident	804	851	768	739	654
Initiated WorkSafeBC investigations	122	132	116	102	102
Completed WorkSafeBC investigations	154	93	124	141	100

1 Historical counts have been restated to include documents issued to unregistered employers. Figures are based on data as of January 22, 2021.

2 The net penalties imposed figures, as well as the net citations imposed figures, have been restated due to a change in the way WorkSafeBC counts them. Previously, all were counted, whether they were reversed or not. Calculations no longer include penalties or citations subsequently reversed (e.g., based on a successful appeal decision).

Prevention Support Services — Prevention Information Line and Prevention Records

The Prevention Information Line is available for inquiries relating to health and safety matters in the workplace. Callers may require information about occupational health and safety regulations or may be calling to report an unsafe work practice or incident, including fatal or serious injuries.

Prevention Support Services staff triage reports to prevention officers for response. Telephone calls to Prevention Records are usually related to an employer’s health and safety clearance record or an industrial audiometric test.



Occupational Hygiene Sampling

Occupational hygiene samples collected by WorkSafeBC officers are submitted to commercial laboratories for analysis. This is done to evaluate compliance with occupational exposure limits and to support claim and

incident investigations. In some cases, a single sample may have more than one substance present, resulting in more than one analysis (known as a determination)

Occupational hygiene sampling	2016	2017	2018	2019	2020 ¹
Samples ²	229	194	88	146	112
Determinations ³	624	464	240	298	157
Field equipment transactions ⁴	290	168	42	48	32

1 The number of samples collected, determinations, and field equipment transactions for 2020 were lower as a result of the COVID-19 pandemic.

2 The number of individual samples collected and submitted to commercial labs for analysis by WorkSafeBC officers.

3 The total number of substances analyzed in the submitted samples.

4 Our hygiene sampling equipment is shared by WorkSafeBC officers throughout the province. Requests for instruments are recorded as a field equipment transaction.

WorkSafeBC-funded health and safety associations

WorkSafeBC-funded health and safety associations represent more than a quarter of the population and more than one-third of the employers in British Columbia. In 2020, there were 11 active health and safety associations representing 175 different classification Units (CUs).¹

Association ^{2,3,4}	Association description	Industry	Classification units represented ⁵	Classification units ⁶ (#)	Employers ⁷ (#)	Workers ⁷ (#)
Actsafes Actsafes Safety Association	Promotes workplace health and safety in B.C.'s performing arts and motion picture industries (actsafe.ca)	Accommodation, Food, and Leisure	CUs 761011, 761027, 761030, 763025	4	2,284	20,750
AgSafe Farm and Ranch Safety and Health Association	Provides advice, health and safety courses, and materials to farms and ranches (agsafebc.ca)	Agriculture	Subsector 7010	22	4,843	24,157
BCCSA ¹ BC Construction Safety Alliance	Develops health and safety programs, tools and resources (bccsa.ca)	Construction	Sector 72; CUs 712033, 704008	65	48,817	207,825
BCFSC BC Forest Safety Council	A not-for-profit society dedicated to promoting forest safety in the sector (bcforestsafes.org)	Forestry	Subsector 7030; CUs 732044, 714019, 714022	17	4,385	28,617
BCMSA BC Municipal Safety Association	Dedicated to improving worker health and safety through the sharing of knowledge and resources within local government (bcmsa.ca)	Local Government	CU 753004	1	386	39,708
Energy Safety Canada (formerly ENFORM Canada) (2007)	Advocates and provides resources for the continuous improvement of industry's safety performance (enform.ca)	Oil and Gas	CUs 704002, 704003, 704009, 713018, 767005	5	1,187	8,093
go2HR Tourism HR Society go2HR	Acts as a health and safety resource in the hospitality industry (go2hr.ca)	Accommodation, Food, and Leisure	CUs 761034, 761035, 761038, 761056	4	11,584	168,559
MSABC Manufacturing Safety Alliance of BC (formerly FIOSA-MIOSA Safety Alliance of BC; BC Food Processors Health and Safety Council) Food Processing and Manufacturing Industry Occupational Safety Association	Dedicated to addressing challenges and opportunities specific to food and beverage processing and manufacturing, and to set industry standards for health and safety (safetyalliancebc.ca)	Food and Beverage Products	Subsector 7110; CUs 702001, 712001, 712003, 712005, 712008, 712013, 712014, 712018, 712028, 712034, 712035, 712038, 712040, 713012, 713013, 713015, 713023, 713024, 713025, 713027-713029, 713031, 714001, 715003, 715024, 715026	47	2,778	55,344

Association ^{2,3,4}	Association description	Industry	Classification units represented ⁵	Classification units (#)	Employers ^{6,7} (#)	Workers ^{6,7} (#)
SCBC SafeCare BC	Strive to ensure injury free, safe working conditions for long term care (LTC) workers in B.C. (safecarebc.ca)	Health Care and Social Services	CUs 766006, 766011	2	874	24,157
TSCBC SafetyDriven — Trucking Safety Council of BC	Dedicated to strengthening safety performance and to address the high personal and economic costs of work-related injury and death in the trucking industry (safetydriven.ca)	Transportation	CUs 732019, 732030	2	11,215	25,322

1 As of mid-2016 BC Association of Restoration Contractors (BCARC) is no longer a funded association; its funded Fire and Flood Restoration Program has been transferred to BC Construction Safety Alliance (BCCSA).

2 The BC Association for Crane Safety (BCACS) represents health and safety in the crane hoisting industry. As the industry is not represented by a specific group of classification units, it is not included in the above.

3 Fish Safe (BC Seafood Alliance) represents an industry-driven program for the improvement of safety on commercial fishing vessels (fishsafebc.com). Due to the nature of employment in the commercial fishing industry, WorkSafeBC does not estimate person-years for fishing CUs. Fish Safe represents CUs 702005–702010 but is not included above.

4 BC Common Ground Alliance (BCCGA), BC Construction Safety Alliance — High Angle (BCCSA — High Angle), and BC Construction Safety Alliance — Traffic (BCCSA — Traffic) are injury reduction initiatives and do not receive the same type of funding as other health and safety associations. Therefore, they are not included above.

5 Classification units can be represented by multiple health and safety associations.

6 Only active classification units are included.

7 Statistics based on 2020 employer counts and person-years for 2020 associations.

Service Statistics





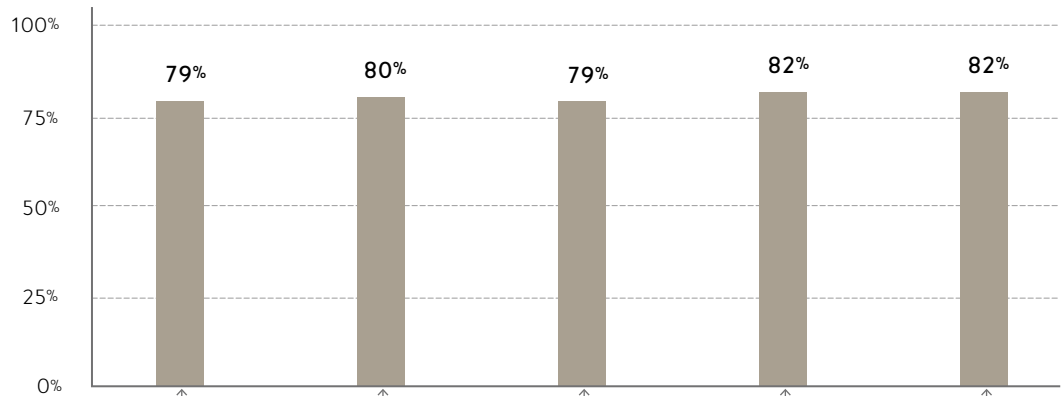
Voice of the Customer

The Voice of the Customer program identifies areas of service considered most important to injured workers and employers. Through the program, injured workers evaluate their experience with us, primarily based on the overall decision on their claim, their interactions with WorkSafeBC claim staff, and the assistance they receive with returning to work. Employers evaluate their overall experience with our organization, primarily based on the claim process, worksite inspections, and premium costs.



Injured workers' rating of their overall experience¹

Percentage of injured workers who rated their overall experience with WorkSafeBC as very good or good



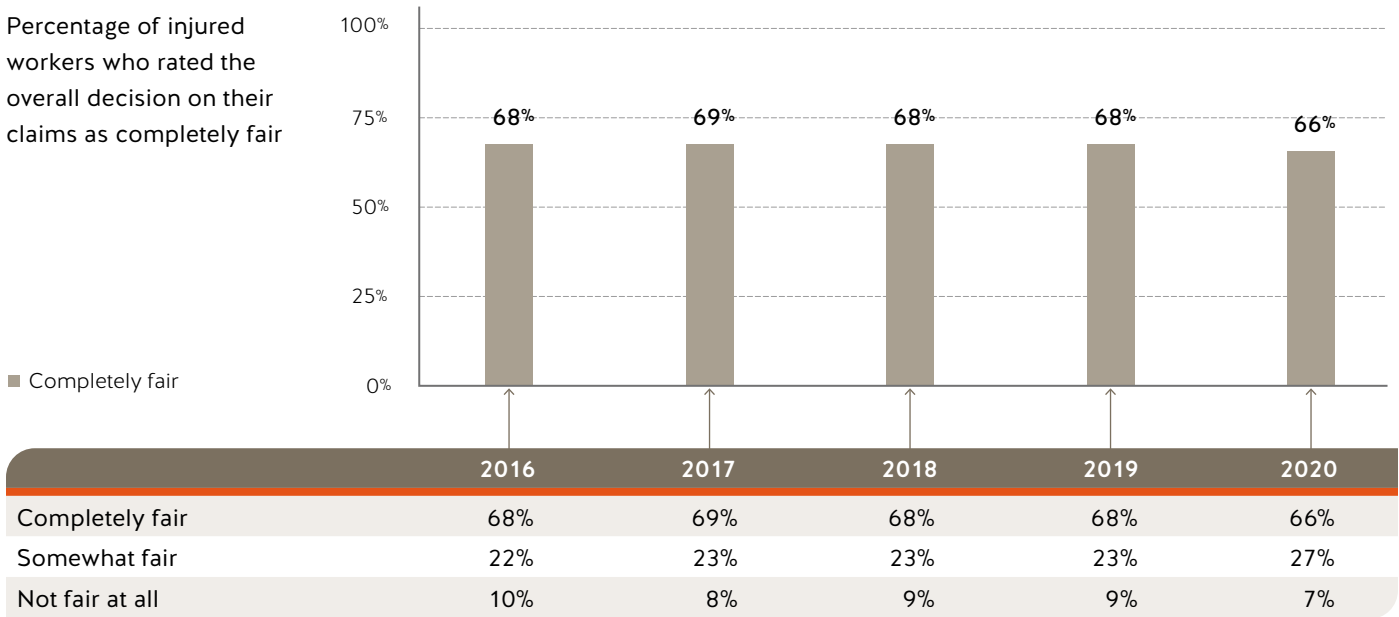
■ Very good/good

	2016	2017	2018	2019	2020
Very good/good	79%	80%	79%	82%	82%
Average	13%	11%	13%	10%	12%
Poor/very poor	9%	9%	7%	8%	6%

¹ Due to rounding, not all columns total 100 percent.

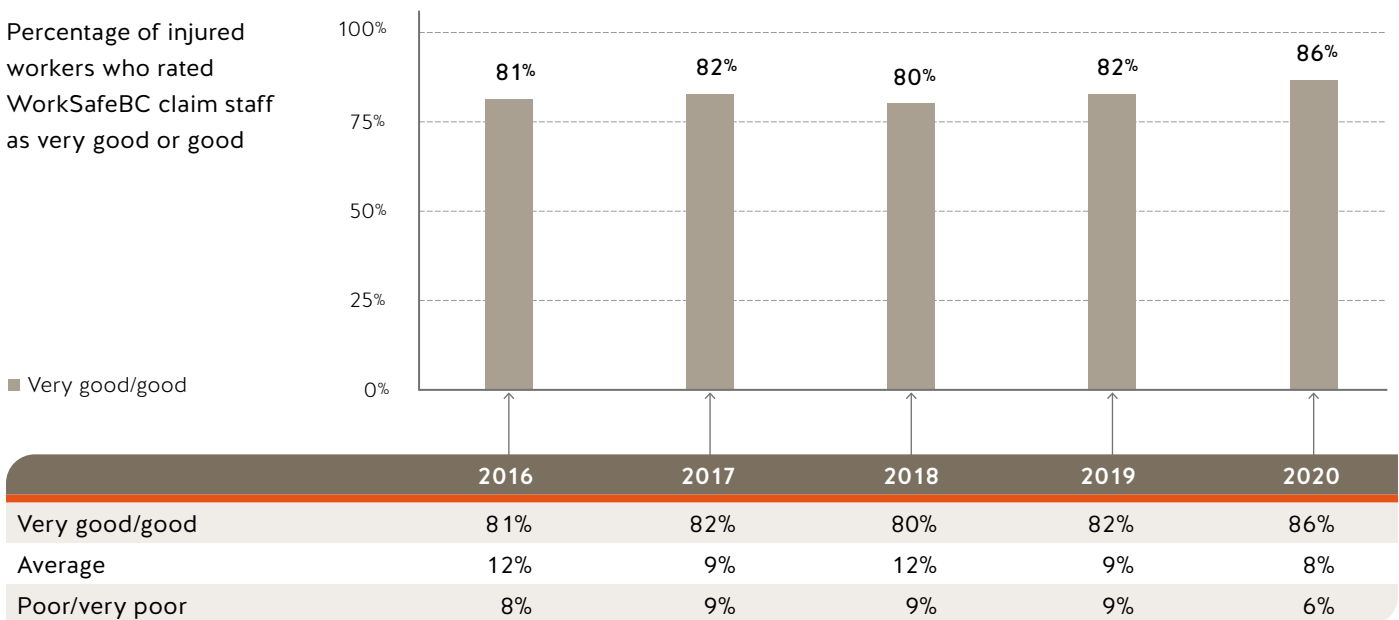
Injured workers' rating of the overall decision on their claims

Percentage of injured workers who rated the overall decision on their claims as completely fair



Injured workers' rating of WorkSafeBC claim staff¹

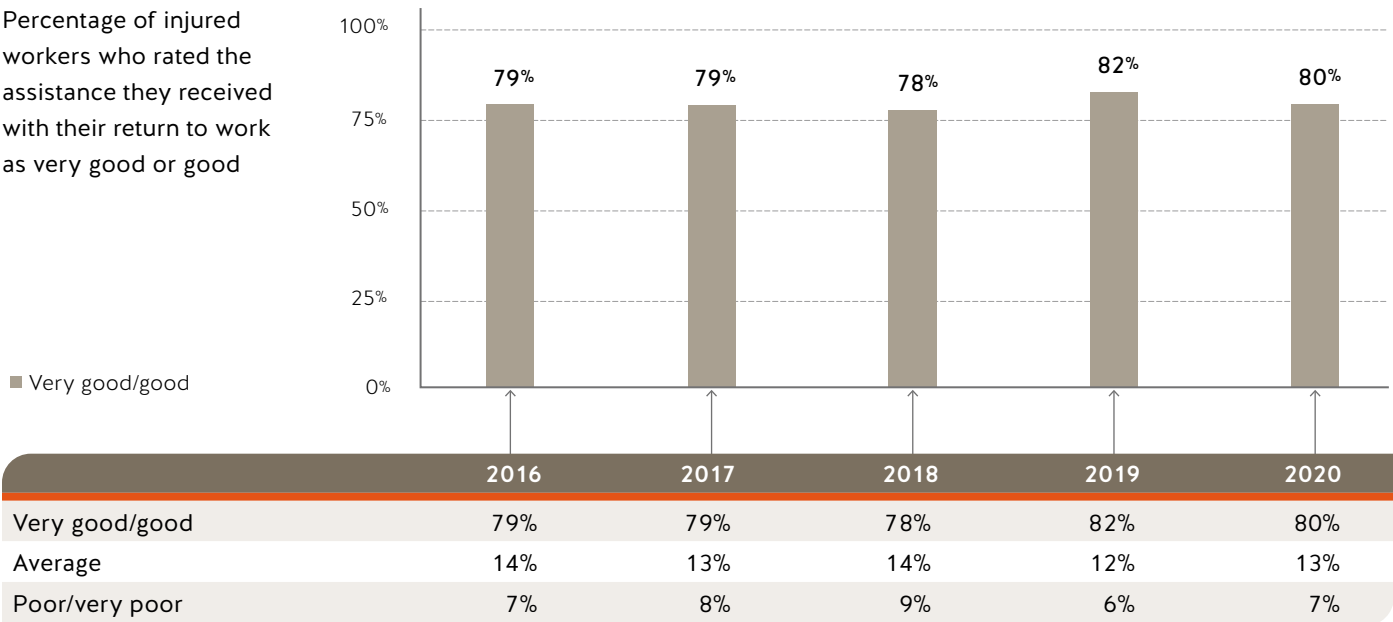
Percentage of injured workers who rated WorkSafeBC claim staff as very good or good



¹ Due to rounding, not all columns total 100 percent.

Injured workers' rating of assistance with their return to work¹

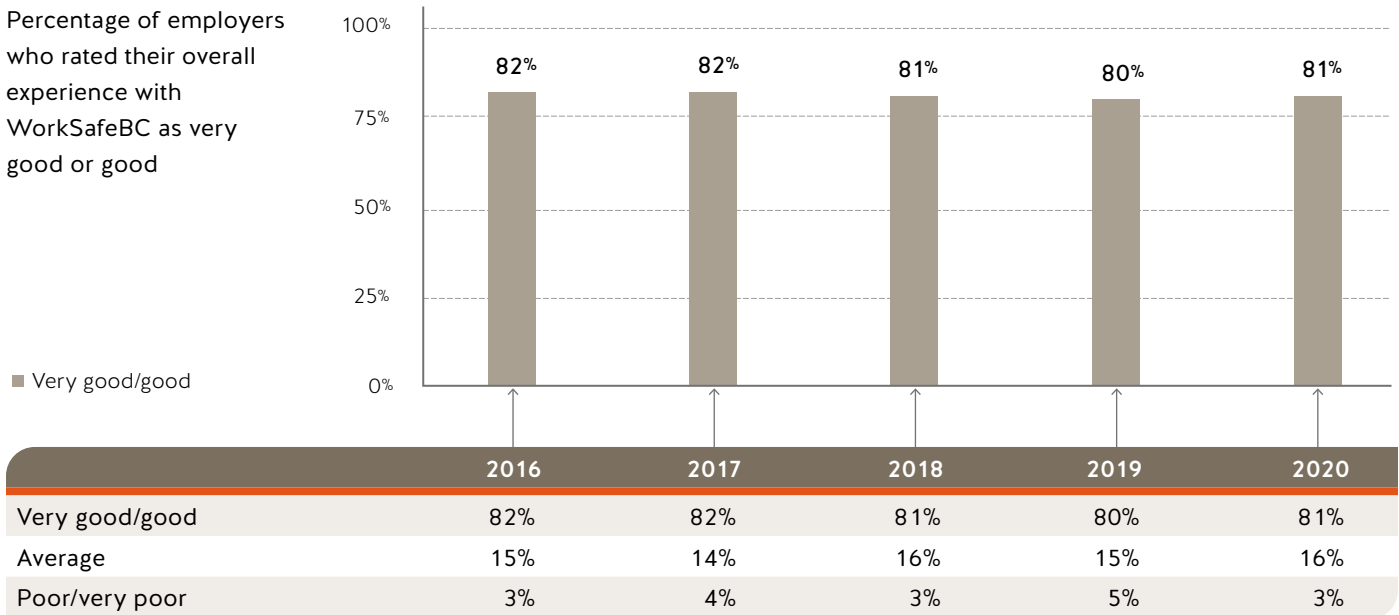
Percentage of injured workers who rated the assistance they received with their return to work as very good or good



¹ Due to rounding, not all columns total 100 percent.

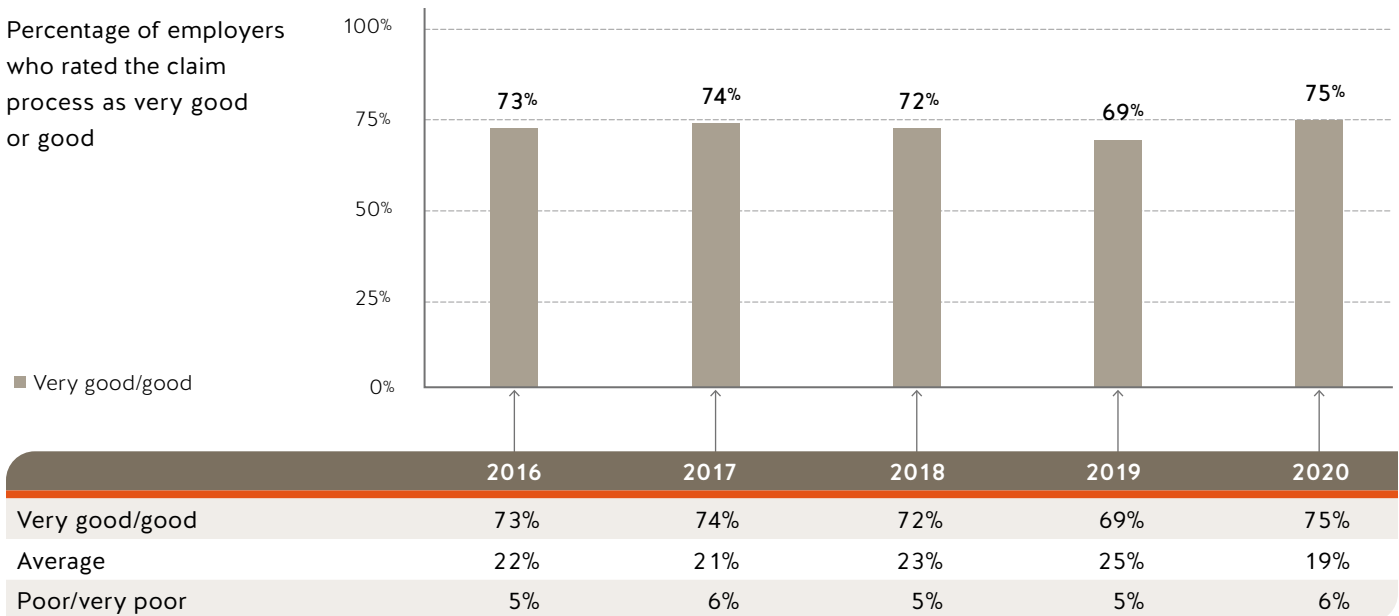
Employers' rating of their overall experience

Percentage of employers who rated their overall experience with WorkSafeBC as very good or good



Employers' rating of the claim process¹

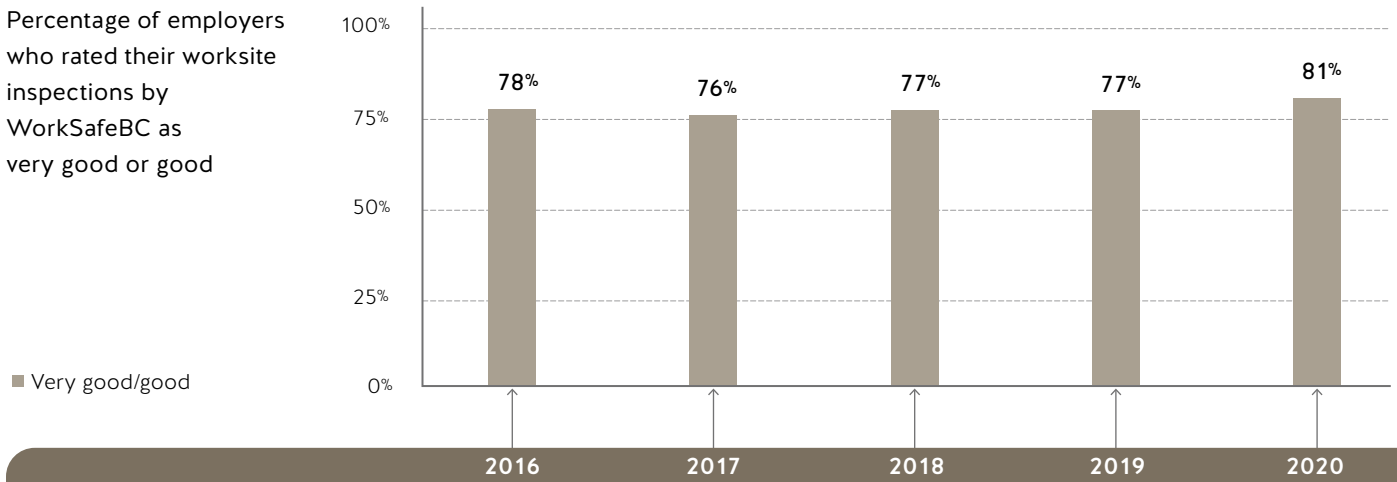
Percentage of employers who rated the claim process as very good or good



¹ Due to rounding, not all columns total 100 percent.

Employers' rating of worksite inspections¹

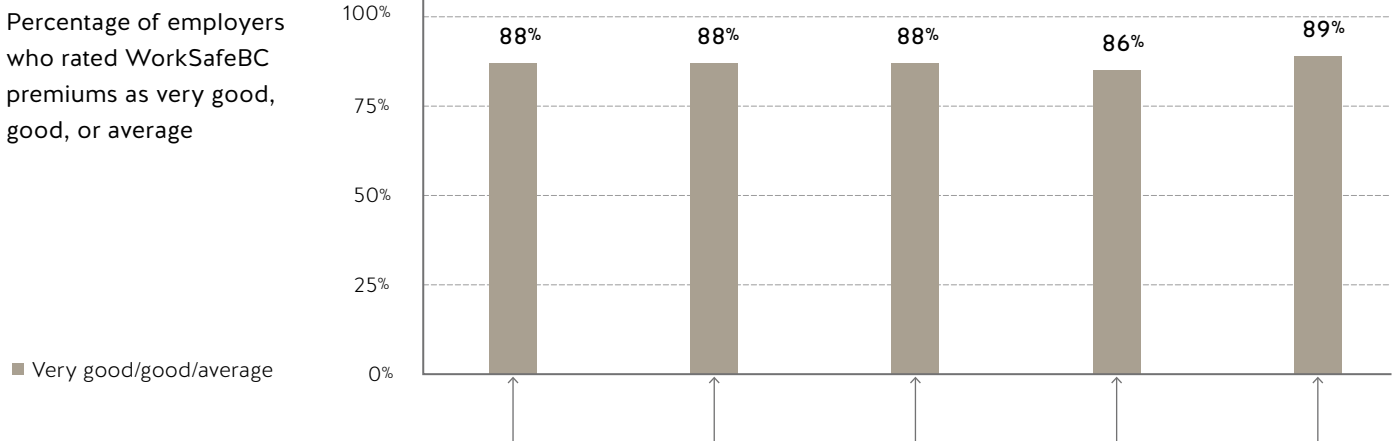
Percentage of employers who rated their worksite inspections by WorkSafeBC as very good or good



	2016	2017	2018	2019	2020
Very good/good	78%	76%	77%	77%	81%
Average	18%	18%	18%	17%	15%
Poor/very poor	4%	6%	4%	6%	4%

Employers' rating of WorkSafeBC premiums²

Percentage of employers who rated WorkSafeBC premiums as very good, good, or average



	2016	2017	2018	2019	2020
Very good/good/average	88%	88%	88%	86%	89%
Poor/very poor	12%	12%	12%	14%	11%

¹ Due to rounding, not all columns total 100 percent.

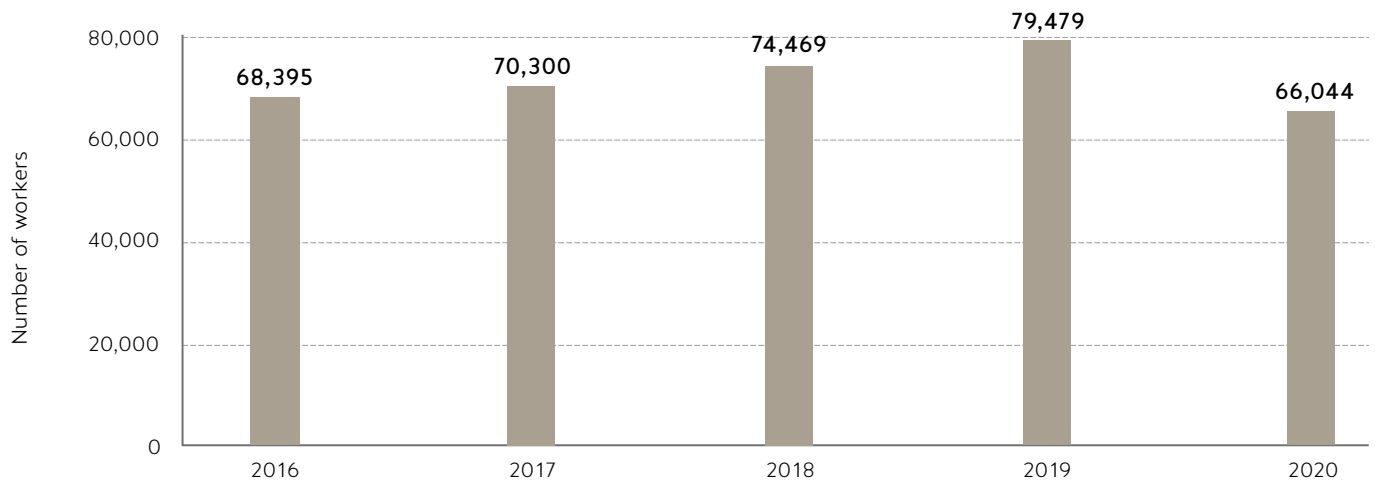
² The standard practice for evaluating customers' views on service prices, such as the price for premiums, is to use the top three ratings (very good, good, and average), rather than the top two (very good and good). While

ratings of very good or good usually demonstrate a positive overall experience with product and service delivery, scores of average are the norm when price is considered and tend to be associated with a positive, rather than a negative, overall experience.

Teleclaim

Teleclaim is a service centre for injured workers to call and complete worker applications for compensation by telephone.

Teleclaim — number of workers reporting injuries¹



Teleclaim interpretation services — languages requested, 2020

Teleclaim offers interpretation services to injured workers in more than 140 languages. For a full listing of available languages, see Appendix B, page 109.

Language	Number of calls	Language	Number of calls	Language	Number of calls
Punjabi	523	Somali	7	Dari	1
Spanish	146	Hindi	5	Hakka Chinn	1
Mandarin	132	Laotian	5	Indonesian	1
Korean	94	Russian	5	Italian	1
Cantonese	83	Cambodian	4	Karen	1
Farsi	59	Turkish	4	Persian	1
Arabic	50	Oromo	2	Sorani	1
Vietnamese	37	Portuguese	2	Tamil	1
Tagalog	32	Swahili	2	Urdu	1
French	18	Amharic	1	Yoruba	1
Tigrinya	12	Burmese	1	Total calls	1,243
Japanese	8	Czech	1		

¹ Statistics refer to completed 6T forms. Workers reporting an injury through Teleclaim fill out a Form 6T with a customer service representative.

Telephone Interpretation Services: All service areas

WorkSafeBC offers telephone interpretation services, mostly to injured workers calling Teleclaim and the Claims Call Centre. For a full listing of languages available to callers, see Appendix B, page 109.

Telephone interpretation services, 2016–2020

Year	Number of languages requested	Number of minutes of interpretation service	Number of calls accessing interpretation service
2020	60	335,505	19,999
2019	69	362,578	22,429
2018	72	293,413	18,468
2017	63	280,299	17,567
2016	63	261,453	16,912

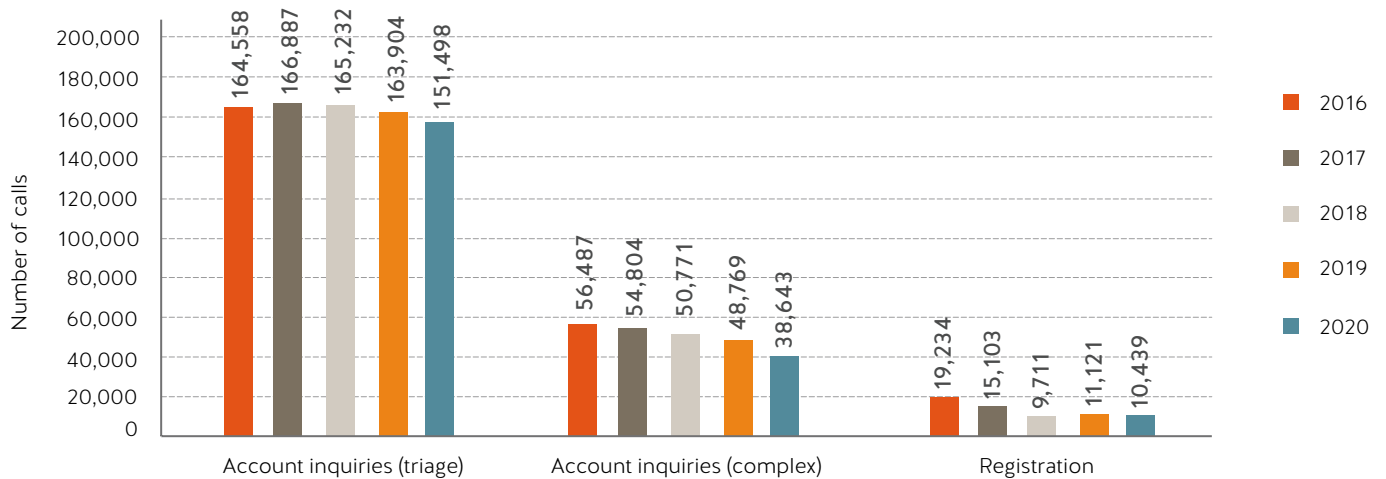
Top five languages requested, 2020

Languages	Number of calls accessing interpretation service	Number of minutes of interpretation service
Punjabi	8,828	134,662
Mandarin	2,161	40,594
Spanish	1,857	32,715
Farsi	1,647	29,380
Cantonese	1,616	26,511

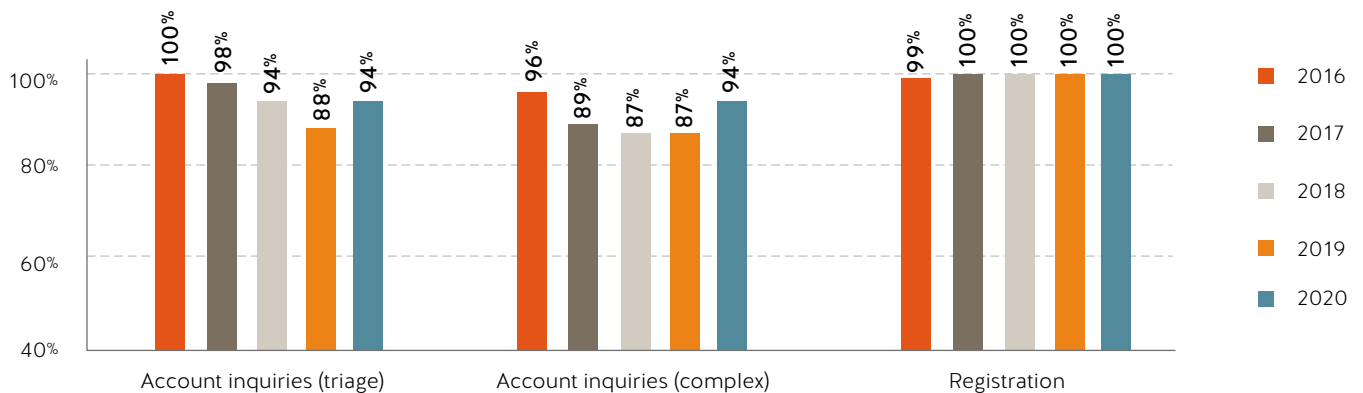
Employer Service Centre

The Employer Service Centre handles assessment-related inquiries such as registration, status determinations, payroll, and classifications.

Telephone calls received, 2016–2020



Telephone queue service levels, 2016–2020



Service levels 2020 — Telephone calls answered within five minutes, 80 percent of the time

Account inquiries (triage)	Average wait time 1.4 minutes
Account inquiries (complex)	Average wait time 0.9 minutes
Registration	Average wait time 0.2 minutes

Digital Resources and Social Media

Digital resources, 2020



Health and safety web pages:
6.60 million views



Health and safety videos (YouTube):
9.95 million views



Health and safety publications:
925,233 downloads



Health and safety interactive tools:
114,647 views



Supervising for Safety course:
3,880 completions



Searchable Occupational Health and Safety Regulation:
1.38 million views
8,876 app downloads

Health and Safety Enews is a monthly electronic newsletter outlining the latest changes to the Occupational Health and Safety Regulation, guidelines, and policies. It also includes information on new workplace health and safety resources, initiatives, and events.

Health and safety enews subscribers: 18,881

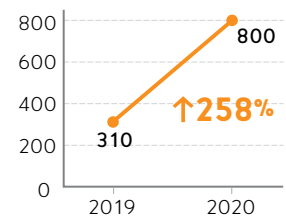
Social media engagement, 2020

In 2020, visits to our website from social media increased significantly. This increase was largely attributed to our COVID-19 pandemic outreach and resources. Views of our content (reach/impressions), fan base growth (followers), and engagement with our posts (questions, likes, shares) also increased across our social media channels in 2020, leading to increased awareness of WorkSafeBC, and supporting our vision of preventing workplace injury, disease, and death.

- Website sessions from social media: **↑ 240%**
- Impressions: **f ↑ 108%** | **in ↑ 11%** | **t ↑ 21%**
- Followers: **@ ↑ 71%** | **in ↑ 33%** | **t ↑ 3%**
- Page likes: **f ↑ 25%**
- Engagement rate: **f ↑ 33%** | **in ↓ 30%** | **t ↑ 124%**

Our stakeholders continue to reach out to us through social media in increasing numbers. These conversations are growing every year and we're responding and creating positive experiences.

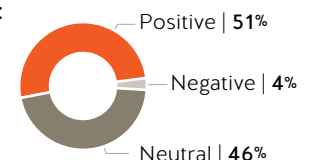
Questions and inquiries from Twitter, Facebook, Instagram, LinkedIn, and Google:
258% increase over 2019



Average response time:
3 hours, during office hours

Sentiment across social channels:

- Positive **51%**
- Neutral **46%**
- Negative **4%** (down from 5% in 2019)

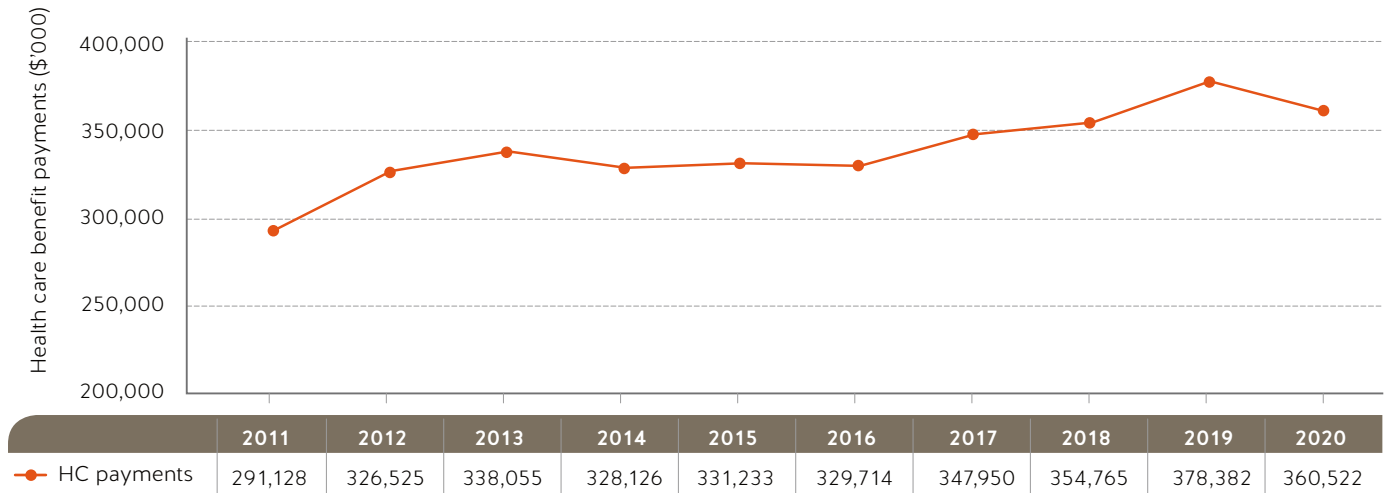


Health Care

WorkSafeBC is the primary payer of health care costs for assessing and treating work-related injuries and disease in British Columbia. Our Health Care Services department manages these costs on behalf of the organization.

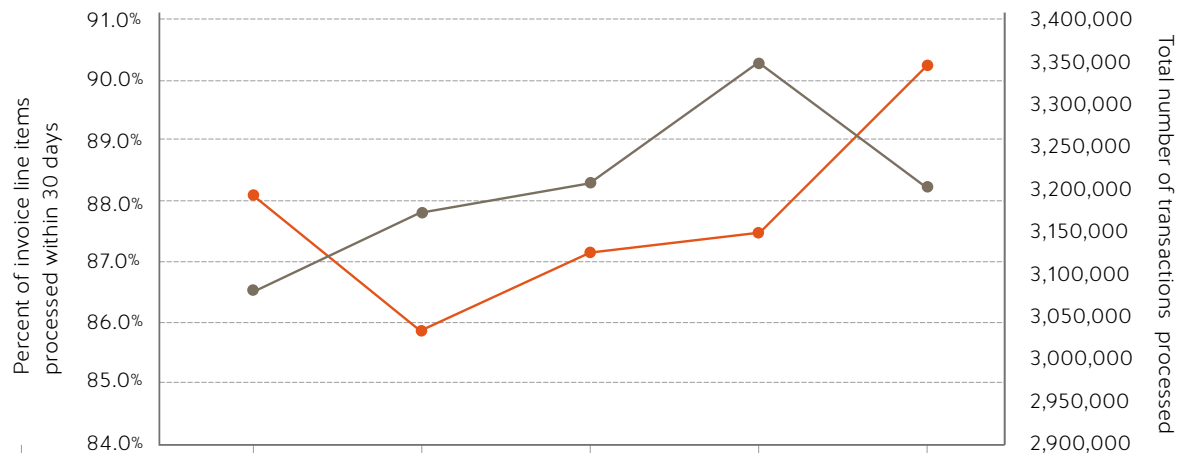
In 2020, health care costs decreased by 5 percent compared to 2019, mainly driven by the decrease in claim volumes and government-mandated restrictions limiting access to health care services for injured workers.

Health care benefit payments, 2011–2020



Average timeliness for transactions

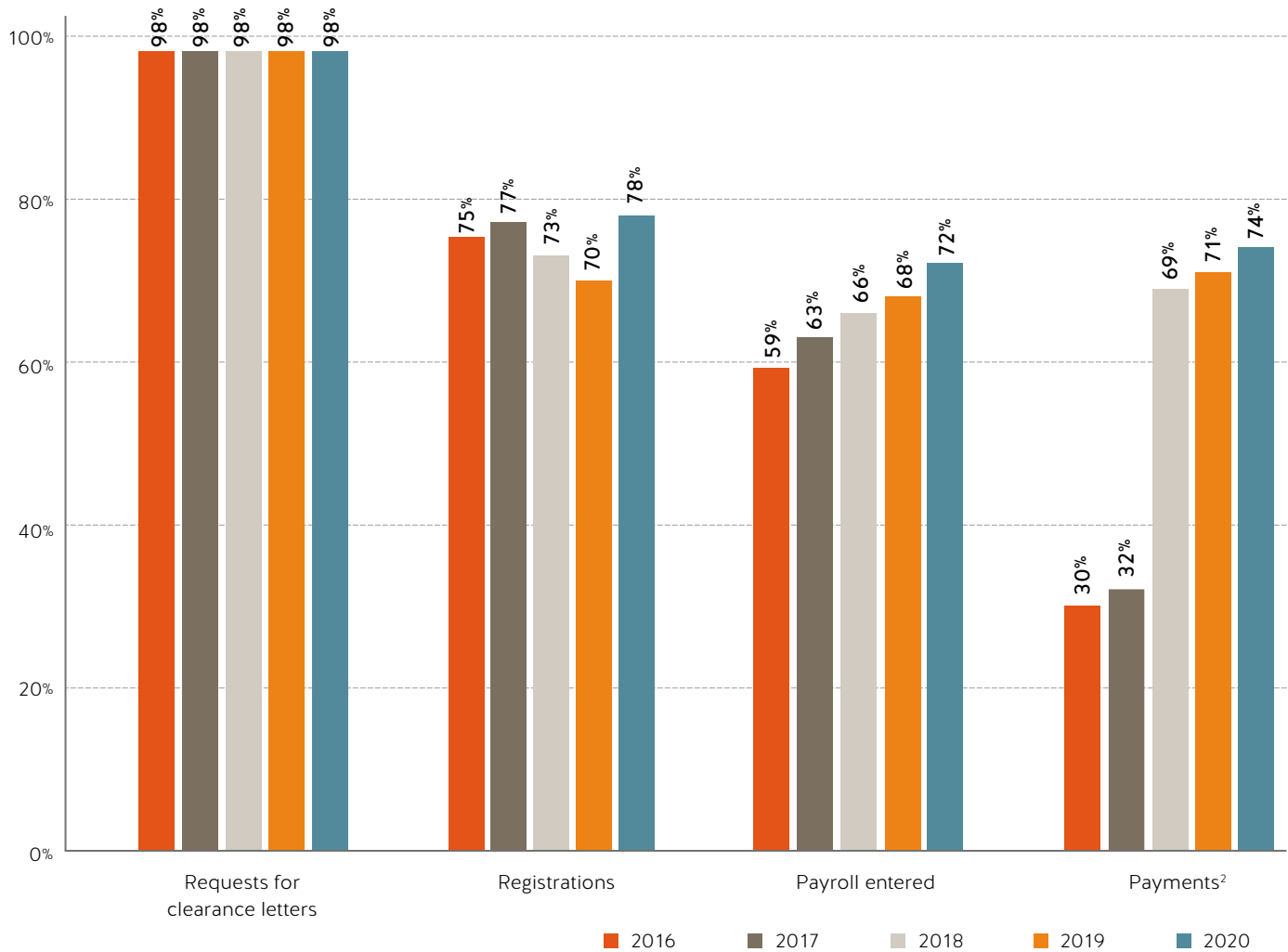
During 2020, Health Care Services handled more than 3.2 million invoicing transactions. On average, 90 percent were processed within 30 days.



	2016	2017	2018	2019	2020
Percent of invoice line items processed within 30 days	88.2%	85.9%	87.2%	87.5%	90.3%
Number of transactions processed within 30 days	3,077,209	3,171,565	3,205,223	3,350,977	3,203,823

Self-service channels

Percentage of assessment transactions conducted through self-service channels,¹ 2016–2020



¹ Self-service channels include worksafebc.com online applications and the Interactive Voice Recognition (IVR) phone service.

² Credit card and direct debit.

Premium Statistics

Protecting workers and employers

In British Columbia when workers get sick, injured, or killed on the job, WorkSafeBC is committed to easing the physical, financial, and psychological burden on them and their families. Because of what is known as the historic compromise, workers give up their right to sue their

employers or fellow workers for workplace injuries, disease, and death. In exchange, employers agree to fund a no-fault insurance system that provides workers wage-loss compensation as well as medical benefits to assist them in returning to meaningful work.

Premium statistics (rateable employers)

The following statistics are shown for rateable employers only (those excluding self-insured employers and the federal government). Assessable payroll includes only

those portions of individual worker earnings up to the maximum wage rate for that assessment year. Premium statistics for the past 10 years are as follows:

Assessment year	Number of rateable employers at December 31	Assessable payroll	Premiums	Maximum wage rate
2011	210,673	\$75,477,000,000	\$1,140,250,000	\$71,700
2012	214,801	\$78,519,000,000	\$1,168,547,000	\$73,700
2013	217,738	\$81,492,000,000	\$1,261,583,000	\$75,700
2014	221,303	\$84,857,000,000	\$1,387,217,000	\$77,900
2015	225,561	\$88,693,000,000	\$1,440,694,000	\$78,600
2016	231,461	\$92,514,000,000	\$1,510,324,000	\$80,600
2017	238,525	\$98,536,000,000	\$1,579,685,000	\$81,900
2018	245,237	\$104,312,000,000	\$1,571,694,000	\$82,700
2019	249,317	\$110,670,000,000	\$1,632,989,000	\$84,800
2020 (estimated)	255,471	\$110,008,000,000	\$1,610,000,000	\$87,100

Appendices





Appendix A

Classes of Industry¹

The *Workers Compensation Act* (the Act) divides all industries within its scope into 11 classes, as follows:

Class 1	Primary Resources	Class 9	BNSF Railway Company
Class 2	Manufacturing	Class 10	Air Canada, Canadian National Railway Company, Via Rail Canada Inc.
Class 3	Construction	Class 11	British Columbia Assessment Authority, British Columbia Ferry Services Inc., Government of British Columbia, Workers' Compensation Board
Class 4	Transportation and Warehousing		
Class 5	Trade		
Class 6	Public sector		
Class 7	General sector		
Class 8	Canadian Pacific Railway Limited, Teck Resources Limited		

In section 244, the Act provides WorkSafeBC with the authority to create further classes and subclasses of industry. WorkSafeBC has used that authority to create a dynamic system for classifying firms in British Columbia. Each class set out in the Act is represented by a sector in WorkSafeBC's classification system, as follows:

Sector 70	Primary Resources	Sector 82	Deposit Sector 9 (formerly Class 18) BNSF Railway Company
Sector 71	Manufacturing	Sector 83	Deposit Sector 10 (formerly Class 12) Air Canada, Canadian National Railway, Via Rail Canada Inc.
Sector 72	Construction	Sector 84	Deposit Sector 11 (formerly Class 13) British Columbia Assessment Authority, British Columbia Ferry Services Inc., Government of British Columbia, Workers' Compensation Board
Sector 73	Transportation and Warehousing		
Sector 74	Trade		
Sector 75	Public sector		
Sector 76	Service sector		
Sector 81	Deposit Sector 8 (formerly Class 10) Canadian Pacific Railway Limited, Teck Resources Limited Subsector 8110 — Federal Government		

¹ The *Workers Compensation Act* (the Act) does not apply to workers of the (federal) Government of Canada. However, according to section 4(2) of the *Government Employees Compensation Act*, a federal government employee usually employed in B.C. is given the same rights to compensation as workers under the Act.

Their claims are administered by WorkSafeBC and recorded under subsector 8110. Notwithstanding, claims on injuries arising from or associated with members of the regular force of the Canadian Forces or the Royal Canadian Mounted Police are not administered by WorkSafeBC.

The *Workers Compensation Act* applies to the following listing of industry sectors, subsectors, and classification units:

70 — Primary Resources sector			
7010 — Agriculture subsector			
701002	Apiary	703005	Forest firefighting
701003	Berry farming	703006	Ground skidding, horse logging, or log loading
701004	Composting	703008	Integrated forest management
701005	Dairy farming or livestock auctioning services	703009	Log booming or marine log salvage
701006	Egg farming	703011	Log processing
701008	Farm labour supply or farm services	703012	Logging road construction or maintenance
701009	Feed lot	703013	Manual tree falling and bucking
701010	Fur bearing animal farming	703014	Mechanized tree falling
701011	Grain farming	703015	Shake block cutting
701013	Hay or seed farming	703016	Tree planting or cone picking
701014	Hog farming	703019	Helicopter logging
701016	White mushroom farming	7040 — Oil and Gas or Mineral Resources subsector	
701017	Orchard	704001	Clay, peat, soil, or topsoil digging or processing
701018	Ornamental nursery or floral field production	704002	Oil or gas drilling
701020	Poultry farming and related services	704003	Oil or gas field servicing
701022	Ranch	704005	Open pit coal mining
701023	Horse ranching, raising, and breeding	704006	Open pit metal or mineral mining
701024	Sod or turf nursery	704007	Placer mining
701025	Vegetable farming	704008	Quarry
701026	Vineyard	704009	Seismic exploration
701028	Floral greenhouse	704010	Diamond drilling, seismic drilling, or shot hole drilling
701029	Vegetable greenhouse	704011	Stone crushing
7020 — Fishing subsector		704013	Underground mining
702001	Fin fish farming	71 — Manufacturing sector	
702002	Fish hatchery	7110 — Food and Beverage Products subsector	
702004	Shellfish farming or hand picking	711001	Abattoir
702005	Dive fishing	711002	Alcoholic beverage manufacture
702006	Gillnet and troll fishing	711003	Animal feed or supplements manufacture or packaging
702007	Longline and trap fishing	711004	Baked goods manufacture
702008	Seine fishing	711005	Butter, cheese, or ice cream manufacture
702009	Trawl fishing	711006	Candy or chocolate manufacture
702010	Fish packing	711007	Cereal, biscuit, taco or rice product, pasta, or other dry food product manufacture (not elsewhere specified)
7030 — Forestry subsector		711008	Coffee, tea, herb, or spice packaging or manufacture
703002	Brushing and weeding or tree thinning or spacing		
703003	Cable or hi-lead logging		
703004	Dry land sort		

711010	Fish processing, fish reduction, or fish canning	712018	Light industrial equipment, machinery, or power tool manufacture (less than 500 lb.)
711011	Flour mill or rice mill	712020	Machine shop
711012	Food product manufacture (not elsewhere specified)	712021	Metal bed, furniture, or ladder manufacture
711013	Fruit or vegetable canning, bottling, or processing or fruit or vegetable product manufacture	712024	Manufacture, or manufacture and installation of metal doors, screen doors, or aluminum framed windows
711015	Liquid dairy product manufacture	712025	Commercial marine vessel manufacture, service, or repair
711017	Meat cutting, packing, processing, or canning	712026	Manufacture, or manufacture and installation of metal pipes or fittings
711018	Non-alcoholic beverage manufacture	712027	Manufacture, or manufacture and installation of metal products fabricated from structural steel
711019	Poultry processing	712028	Metal product manufacture (not elsewhere specified)
711020	Sausage or sausage casing manufacture	712029	Metal railing or gate manufacture
711021	Smoked, cured, or prepared meat product manufacture (not elsewhere specified)	712030	Metal recycling
711022	Sugar refining and packaging	712031	Powder coating or metal enamelling
711023	Winery	712032	Precision instrument or fishing tackle manufacture
7120 — Metal and Non-metallic Mineral Products subsector		712033	Ready mix concrete manufacture and delivery
712001	Aircraft, automobile, or truck assembly	712034	Sheet metal fabrication
712002	Auto spring or chain manufacture	712035	Smelter
712003	Boiler, tank, or furnace manufacture	712037	Stone or marble cutting, dressing, shaping, or lettering, or stone or marble product manufacture
712004	Cement or other crushed mineral product manufacture or gardening material packaging	712038	Manufacture, or manufacture and installation of structural concrete products
712005	Ceramic or terra cotta tile, clay brick, or other ceramic or clay product manufacture (not elsewhere specified)	712039	Tool and die making
712006	Concrete product manufacture	712040	Truck body or trailer manufacture
712008	Die casting or non-ferrous foundry operations	712041	Wire, cable, or other wire product manufacture (not elsewhere specified)
712009	Electrical switchgear or transformer manufacture, installation, service, or repair	712045	Automated wood processing equipment manufacture
712010	Elevator or escalator manufacture, installation, service, or repair	7130 — Petroleum, Coal, Rubber, Plastic, and Chemical Products subsector	
712011	Engine or cylinder manufacture or rebuilding or automobile part manufacture	713001	Acid, base, salt, chemical, or dye manufacture (not elsewhere specified)
712013	Ferrous foundry operations	713002	Asphalt or tar roofing product manufacture
712014	Galvanizing, electroplating, or protection plating	713003	Battery or fuel cell manufacture
712016	Heavy equipment, machinery, or parts manufacture or installation (greater than 500 lb.)		
712017	Industrial saw blade manufacture, sharpening, service, or repair		

713004	Candle, polish, or other wax product manufacture	714008	Furniture refinishing or restoration
713006	Compressed or liquefied gas manufacture	714009	Laminated wood structural support product manufacture
713007	Cosmetic or plastic colour concentrate manufacture	714012	Oriented strand board manufacture
713008	Drug, vitamin, or pharmaceutical manufacture	714013	Paper product manufacture (not elsewhere specified)
713009	Explosives, fireworks, or munitions manufacture	714014	Paper recycling or cellulose insulation manufacture
713010	Fertilizer manufacture	714015	Planing mill
713011	Fibreglass or cultured marble product or acrylic household fixture manufacture	714016	Portable wood mill
713012	Fibreglass insulation manufacture	714017	Pre-hung door assembly
713013	Foam product manufacture	714018	Manufacture, or manufacture and installation of prefabricated log home kits
713015	Glue or adhesive manufacture	714019	Pressed wood product manufacture (not elsewhere specified)
713016	Industrial rubber belt manufacture, installation, service, or repair	714020	Printing
713018	Oil or gas production	714022	Sawmill
713020	Paint, putty, stain, sealant, wood filler, varnish, or waterproofing agent manufacture	714023	Shake or shingle mill
713023	Plastic film extrusion and flexible packaging manufacture	714025	Stile and rail door manufacture
713024	Plastic, rubber, or gypsum recycling	714026	Upholstering
713025	Plastic product manufacture (by injection moulding, thermoforming, or other moulding processes) (not elsewhere specified)	714027	Veneer or plywood manufacture
713026	Plastic product manufacture (by blow moulding)	714028	Wood chip mill
713027	Plastic product manufacture (by rotational moulding or liquid moulding)	714030	Wood preserving
713028	Plastic product manufacture (by profile extrusion)	714031	Wooden box, crate, pallet, or lath manufacture
713029	Post-extrusion fabrication of plastic products	714032	Wooden component manufacture (not elsewhere specified)
713030	Rubber mat, mattress, or life raft manufacture	714033	Manufacture, or manufacture and installation of outdoor wooden products (not elsewhere specified)
713031	Small rubber or plastic product manufacture	714034	Wooden furniture manufacture
713032	Soap, bleach, or cleaning compound manufacture	714035	Wooden moulding manufacture
713034	Tire retreading or recapping	714037	Wooden post or pole manufacture
713036	Oil refining or recycling	714038	Wooden product manufacture (not elsewhere specified)
7140 — Wood and Paper Products subsector			
714001	Cardboard or paper container manufacture	714040	Manufacture, or manufacture and installation of wooden trusses
714004	Custom wood kiln	714041	Manufacture, or manufacture and installation of wood framed windows
714007	Flush door manufacture	714042	Woodworking or carpentry shop
		714044	Pulp and paper mill
		714045	Firewood yard

**7150 — Other Products subsector
(not elsewhere specified)**

715001	Art, craft, or ornament manufacture
715002	Awning or awning sign manufacture
715003	Blind or drapery track manufacture
715005	Synthetic fabric product manufacture (not elsewhere specified)
715008	Clothing, clothing accessory, or other cloth product manufacture (not elsewhere specified)
715009	Manufacture, or manufacture and installation of commercial signs
715010	Cord, rope, or net manufacture
715012	Custom tailoring
715013	Drapery manufacture
715014	Electric or electronic product or component manufacture (not elsewhere specified)
715020	Glass shop or glass product manufacture (not elsewhere specified)
715021	Manufacture or manufacture and installation of illuminated or electronic signs
715022	Jewellery, eyewear, clock, watch, or trophy manufacture
715024	Lighting fixture manufacture
715026	Box spring or mattress manufacture
715028	Orthotics or prosthetics manufacture, sales, service, or repair
715029	Footwear, luggage, or leather product manufacture or repair
715031	Taxidermy or fur tannery
715032	Manufacture, or manufacture and installation of vinyl framed windows
715033	Manufacture, or manufacture and installation of modular or prefabricated buildings (not elsewhere specified)
715034	Marine pleasure craft manufacture
715035	Gasket or filter manufacture
715036	Carpet, stuffed toy, broom, fabric or similar product manufacture

72 — Construction sector

7210 — General Construction subsector

721001	Asbestos abatement or mould remediation
721003	Blasting or avalanche control
721005	Building demolition
721006	Cellular, microwave, radar, or transmission tower erection, installation, service, or repair
721008	Commercial refrigeration or commercial air conditioning work
721009	Concrete cutting or coring
721010	Concrete placing, finishing, surfacing, or repair
721011	Concrete pumping
721012	Concrete reinforcing
721013	Construction labour supply or general labour supply (not elsewhere specified)
721014	Crane operation
721015	Deck, railing, or fence installation
721016	Decking application or waterproofing
721018	Drywalling or acoustic board installation
721019	Electrical work
721020	Pre-engineered steel building construction
721021	Finishing carpentry
721022	Fire and flood restoration
721023	Floor covering installation (not elsewhere specified)
721024	Framing or residential forming
721026	Hardwood floor laying or refinishing
721027	House or other wood frame general contracting, construction or renovation work
721028	Industrial, commercial, institutional, or highrise residential general contracting or construction
721029	Insulation work or fireproofing
721031	Excavation, or private landfill or transfer station operation
721035	Log home construction
721036	Low slope roofing
721037	Masonry
721038	Oil or gas pipeline construction or repair

721040	Overhead door installation	7230 — Road Construction or Maintenance subsector
721041	Painting or wallpapering	723002 Highway maintenance (routine maintenance of all aspects of a specific section of highway)
721042	Plastering, lathing, or stucco work	723003 Highway, road, or parking lot painting
721043	Plumbing, heating, vent, residential air conditioning, or central vacuum system installation or repair	723004 Paving services or asphalt manufacture
721044	Pool, spa, or hot tub installation or structural repair	723005 Railway construction, maintenance, or demolition
721046	Power pole, powerline, or transmission line installation, service, or repair	723006 Road construction (not elsewhere specified)
721047	Scaffolding, tent, staging, or display booth rental and installation	723007 Snow or ice removal
721049	Siding, awning, or gutter installation, service, or repair	723008 Street cleaning
721050	Sign installation, service, or repair	723009 Traffic control
721051	Steep slope roofing	723010 Earth and rock filled structure construction
721052	Structural concrete forming	73 — Transportation and Warehousing sector
721053	Commercial tank or boiler installation or removal	7310 — Warehousing subsector
721054	Tile work or terrazzo laying	731004 Recycling depot
721056	Water well, foundational, or directional drilling	731005 Warehouse operation
721057	Welding services or ornamental metal installation	7320 — Transportation and Related Services subsector
721058	Mechanical insulation	732003 Aircraft handling or fueling
721059	Window or glass installation, replacement, or repair	732004 Airport
7220 — Heavy Construction subsector		732005 Armoured car service
722001	Bridge, overpass, or viaduct construction or repair	732006 Auto towing
722002	House raising or structural moving of buildings or heavy equipment	732007 Aviation or flying school
722003	Pier, wharf, or dry dock construction or repair	732008 Barge, tug, or other water transport of goods (not elsewhere specified)
722004	Pile driving or dredging	732011 Courier or local delivery services (not elsewhere specified)
722005	Steel frame erection, repair, painting, or bridge painting or cleaning	732012 Distribution centre
722009	Cut and cover tunnel construction	732013 Dump truck operation
722010	Mechanized tunnel boring construction	732014 Ferry service
722011	Structural concrete reservoir, dam, dyke, or tunnel construction or repair (not elsewhere specified)	732015 Fixed wing aerial work or other specialty air operations (not elsewhere specified)
		732016 Fixed wing visual flight rule operation
		732017 Fixed wing instrument flight rule operation
		732018 Garbage, debris, industrial waste, or recyclable material removal
		732019 General trucking (not elsewhere specified)
		732020 General wharf operations
		732021 Helicopter visual flight rule operation
		732022 Limousine or chauffeur services

732023	Loading or unloading goods (not elsewhere specified)	741017	Mobile home sales or installation
732024	Log towing	741018	Music shop
732025	Bulk terminal	741019	Party supply
732026	Marine container terminal	741020	Retail art gallery and picture framing
732029	Mobile home or boat towing	741021	Retail bakery or delicatessen
732030	Moving and storage	741022	Retail brewing or wine making shop
732031	Newspaper, magazine, or flyer distribution or contract mail delivery	741024	Satellite TV dish sales, service, or installation
732032	Pilot car or auto delivery services	741025	Supermarket
732033	Railway	741026	Retail confectionery
732036	Stevedoring	741027	Auto parts supply
732037	Taxi service and ride-hailing service	741029	Flooring store
732038	Water taxi or crew transport	741030	Convenience store, farm market, or specialty food store
732040	Harbour commission, port authority, or marine piloting	741031	Furniture store
732041	Helicopter instrument flight rule operation	741032	Beer, wine, or liquor store
732042	Helicopter aerial work (not elsewhere specified)	741033	Large retail store (not elsewhere specified)
732044	Log hauling	741034	Recycling drop-off centre
732045	Fuel storage tank operation and fuel distribution	7420 — Wholesale subsector	
732046	Commercial bus, shuttle operations, or public transit (not elsewhere specified)	742001	Chemical wholesale
732047	Specialized public transit services	742002	Clothing, linen, or other textile wholesale
74 — Trade sector		742003	Drug, vitamin, pharmaceutical, or beauty aid wholesale
7410 — Retail subsector		742005	Fish wholesale
741001	Aircraft and aircraft equipment sales and leasing	742006	Food, beverage, or tobacco product wholesale
741002	Auctioning services	742007	Hay, seed, dry animal feed, or other similar farm product wholesale
741004	Bicycle shop or sports equipment rental	742008	Electronic equipment or light equipment, machinery, or parts wholesale (less than 500 lb.)
741005	Butcher shop	742009	Log wholesale trading
741006	Car or truck rental	742010	Building material or packaged petroleum product wholesale
741011	Garden or landscaping supply	742011	Medical supplies wholesale or film distribution
741012	Gas bar or service station	742012	Electrical, plumbing or heating supplies, or packaged building supplies, hardware, or other metal product wholesale
741013	General retail (not elsewhere specified)	742014	Steel or metal wholesale (primary form)
741014	Home improvement centre	742015	Wholesale (not elsewhere specified)
741015	Jewellery, eyewear, clock, watch, or trophy sales, or repair, key cutting, or blade sharpening		
741016	Light industrial equipment, machinery, or power tool rental (less than 500 lb.)		

75 — Public sector			
7530 — Public Administration subsector			
753002	First Nations operations	761043	Tanning salon
753003	Law enforcement	761044	Travel agency or accommodation registry
753004	Local government and related operations	761045	Coffee shops, ice cream parlours, or other food concessions (not elsewhere specified)
76 — Service sector			
7610 — Accommodation, Food, and Leisure Services subsector			
761001	Amusement facility (not elsewhere specified)	761046	Movie theatre or drive-in theatre
761009	Campground	761047	Mini storage
761010	Circus, carnival, rodeo, or mechanical amusement ride	761049	Park, campground, or trail maintenance
761011	Live performance venue	761050	Chartered boat tours
761012	Fitness centre or gym	761051	Marina or boat rental
761013	Guided tour (not elsewhere specified)	761052	Transportation carrier catering
761014	Hair styling establishment or esthetic services	761054	Casino or other gaming operations (not elsewhere specified)
761015	Hall rental	761056	Overnight and short-term accommodation (not elsewhere specified)
761018	Industrial camp operations	761057	Legions and other similar social clubs
761019	Catering services (not elsewhere specified)	7620 — Business Services subsector	
761021	Massage parlour, steam bath, or massage services (not elsewhere specified)	762001	Accounting
761023	Mobile catering	762003	Administration or management of an operation conducted outside B.C.
761027	Organizing or conducting special events (not elsewhere specified)	762004	Advertising or public relations services
761028	Outdoor sport tour	762005	Broker (not elsewhere specified) or wholesale (no stock of goods in B.C.)
761029	Parking lot or valet parking	762006	Business consulting or business advisory services
761030	Performing arts	762007	Call centre, telemarketing, or market research
761031	Golf course, driving range, pitch and putt, or lawn bowling facility	762008	Economic development organization including chamber of commerce
761032	Private park, garden, or zoo	762010	Clerical worker supply
761033	Building management, building rental, or mobile home parks and strata corporations	762011	Commercial stock audit
761034	Pub, bar, night club, or lounge	762012	Constituency office, consulate, foreign embassy, or MLA office
761035	Restaurant or other dining establishment	762013	Custom brokerage or freight forwarding (excluding handling of goods)
761038	Ski hill	762014	Custom brokerage or freight forwarding (including handling of goods)
761039	Public art gallery, museum, or other special interest building operation or related services	762015	Data processing
761040	Sports and entertainment facility	762017	Employment or dating agency and related testing
761041	Sports administration	762018	Environmental conservation services
761042	Sports instruction	762019	Financial services (not elsewhere specified)
		762020	Graphic design

762021	Insurance, actuarial, or bonding services	763014	Farrier services
762022	Law office, notary public, labour relations, or supplementary legal services	763018	Materials or light equipment testing (less than 500 lb.)
762023	Cargo inspection	763019	Interior design
762024	Marine ship agency and related services	763020	Domestic animal breeding or boarding
762026	Modeling, booking, or talent agency	763021	Land surveying
762028	Packaged office service	763022	Log scaling
762029	Private investigation, process serving, collection, or bailiff services	763024	Audio video post-production or animation services
762030	Product demonstration	763025	Motion picture, commercial, or television production
762031	Professional or employers' association, marketing board, or Better Business Bureau	763027	Photography studio or photographic services
762032	Property management (administration only)	763028	Pipeline inspection, electrical corrosion control, or heavy equipment inspection (greater than 500 lb.)
762033	Real estate agency	763029	Recording studio
762034	Real estate appraisal or appraisal services (not elsewhere specified)	763031	Television or radio broadcasting
762035	Research services (not elsewhere specified)	763032	Veterinary hospital or veterinary services
762037	Ship chandlery or ship husbandry	763034	Marine vessel surveying
762040	Translating or interpreting services	763035	Air navigation support
762041	Union	763036	Field work services
762043	Writing, publishing, or map production (no printing)	763037	Consulting engineering, geological, geophysical, or geochemical consulting, or construction management consulting
762044	Records storage		
762045	Franchisor services		
762046	Digital printing		
762047	Publishing (with printing)		
7630 — Professional, Scientific, and Technical Services subsector		7640 — Other Services subsector (not elsewhere specified)	
763001	Pet grooming	764001	Aircraft maintenance or repair
763002	Animal humane society or wildlife rehabilitation	764002	Armature winding for small motors
763003	Animal training	764003	Auto dealership or auto sales
763004	Architectural drafting or design	764004	Auto glass shop
763006	Building or home inspection	764005	Auto recycling
763007	Computer consulting or custom computer programming	764006	Auto service or repair
763008	Computer software, audio, or video duplicating or document scanning services	764007	Autobody shop
763009	Computer software package design and production	764008	Bindery
763011	Consulting (not elsewhere specified)	764010	Car wash or auto detailing
763012	Dental laboratory	764011	Carpet, rug, or upholstery cleaning
		764012	Cemetery or crematorium
		764013	Daycare centre, preschool, or playschool
		764014	Commercial cleaning or janitorial services
		764015	Commercial diving
		764016	Commercial laundry or linen, uniforms, or diaper supply

764018	Domestic cleaning	764058	Security alarm system sales, service, installation, and repair or cable TV, telecommunication, or other similar wiring
764020	Dry cleaning facility or laundromat	764059	Hiring workers for own home maintenance
764021	Portable electronic equipment or small household appliance service or repair	764060	Landscaping, lawn or garden maintenance, or weed control
764022	Steam cleaning, sandblasting, or pressure washing of buildings, pools, or parking lots	764062	Tree services (not directly related to the forestry industry)
764024	Fire prevention equipment sales, service, installation, or inspection	764063	Commercial retail sign shop or mailing, addressing, or document copying services
764025	Fish, creek, or stream enhancement	764066	Furnace, duct, or air vent cleaning and servicing
764026	Fruit or vegetable packing or packaging	764067	Pool, spa, or hot tub service
764027	Funeral undertaking	764068	Automatic door or gate installation, service or repair
764028	Heavy equipment, machinery, or parts sales, rental, service or repair (greater than 500 lbs weight) (not elsewhere specified)	764069	Blind or drapery installation, cleaning, or repair
764029	Hiring or providing companion services or domestic childcare	7650 — Education subsector	
764033	Land or marine pollution control	765002	Driving school
764034	Locksmithing	765003	Library or resource centre
764035	Light industrial equipment, machinery or parts, or power tool service or repair (less than 500 lb.)	765005	Independent or private primary or secondary school
764037	Major household appliance or stationary business machines or medical equipment service, repair, or installation	765008	Public school district
764041	Ornamental plant rental or office plant services	765009	Supplementary education
764042	Paper shredding	765010	Advanced education
764044	Plastic laminating, packing, or packaging (not elsewhere specified)	7660 — Health Care and Social Services subsector	
764045	Pleasure boat, motorcycle, snowmobile, or other leisure craft sales and service	766001	Acute care
764046	Security or patrol services	766002	Alcohol or drug treatment centre
764047	Recreational vehicle sales, service, or rental	766003	Alternative health care
764048	Septic tank, sewer, or sewage disposal system services	766004	Ambulance or first aid services
764050	Steam cleaning, sandblasting, or pressure washing of heavy equipment	766005	Chiropractic services, chiropractic care, or chiropractic practice
764051	Structural repair of marine pleasure craft	766006	Community health support services
764054	Pest control or fumigation (not elsewhere specified)	766007	Counselling or social services (not elsewhere specified)
764055	Vending machine, washing machine, dryer, or amusement machine distribution	766008	Dentistry or ancillary dental services
764057	Window, gutter, or awning cleaning	766009	Fundraising or charitable organization
		766010	Life and job skills training
		766011	Long-term care
		766012	Massage therapy (licensed)
		766013	Optometry

766014	Physiotherapy or occupational therapy
766015	Physician Professional Services
766016	Religious organization
766017	Residential social service facility
766018	Retirement home or seniors' home (accommodation only)
766019	Short-term care
766020	Supplementary health care
766021	Surgical centre
766022	Laboratory services (not elsewhere specified)
766023	Professional organizing, senior move managing, and personal assisting
766024	Pre-hospital emergency health care
7670 — Utilities subsector	
767003	Electric utilities
767004	Gas utilities
767005	Oil or gas transmission (oil or gas pipeline)
767007	Multimedia services
Sector 81 — Deposit sector (Self-insured employers)	
Sector 8 (formerly Class 10 — Canadian Pacific Limited and Associated Companies)	
Subsector 8108 — Deposit sector employers (formerly Class 10 — Canadian Pacific Limited and Associated Companies)	
Canadian Pacific Railway Company	
Teck Resources Limited	
Canadian Pacific Railway Limited	
Sector 82 — Deposit sector (Self-insured employers)	
Sector 9 (formerly Class 18)	
Subsector 8209 — Deposit sector employers Sector 9 (formerly Class 18)	
BNSF Railway Company	

Sector 83 — Deposit sector (Self-insured employers)	
Sector 10 (formerly Class 12)	
Subsector 8310 — Deposit sector employers Sector 10 (formerly Class 12)	
Air Canada	
Canadian National Railway Company	
Via Rail Canada Inc.	
Sector 84 — Deposit sector (Self-insured employers)	
Sector 11 (formerly Class 13 — Government of the Province of British Columbia)	
Subsector 8411 — Deposit sector employers Sector 11 (formerly Class 13 — Government of the Province of British Columbia)	
Auxiliary/Reserve Constable Program	
British Columbia Assessment Authority	
BC Corrections	
British Columbia Ferry Services Inc.	
British Columbia Rail Ltd	
Emergency Management BC	
First Aid Ski Patrol	
Government of British Columbia	
Liquor Distribution Branch	
Ministry of Forests and Range	
Ministry of the Attorney General of British Columbia	
Provincial Government Canadian Vocational Training	
Provincial Government — Special Programs	
Workers' Compensation Board of British Columbia (WorkSafeBC)	

Appendix B

Telephone interpretation services

In 2020, our telephone interpretation services were offered in the following languages:

A

Adari
Afghani
Afrikaans
Akan
Albanian
Algoma
Amharic
Arabic
Armenian
Assyrian
Azerbaijani
Azeri

B

Bambara
Belarusian
Bengali
Bosnian
Bulgarian
Burmese

C

Cambodian
Cantonese
Catalan
Cebuano
Chaldean
Chiu Chow
Creole
Croatian
Czech

D

Dagomba
Danish
Dari
Dinka
Dutch

E

English
Estonian

F

Fanti
Farsi
Finnish
Flemish
French
Fu Kien
Fulani
Fuzhou

G

Ga
Georgian
German
Greek
Gujarati

H

Haitian Creole
Hakka
Hausa
Hebrew
Hindi
Hmong
Hoiping
Hokkein
Hungarian

I

Ibo
Ilocano
Indonesian
Italian

J

Japanese

K

Kannada
Karen
Kashmiri
Kinyarwanda
Kirundi
Kiswahili

Korean

Krio
Kurdish
Kurmanji
Kutchi

L

Laotian
Latvian
Lingala
Lithuanian
Luganda

M

Maay Maay
Macedonian
Maithili
Malay
Malayalam
Maltese
Mampruli
Mandarin
Mandinga
Marathi
Mien
Mohawk
Moldovan
Mongolian

N

Nepalese
Norwegian
Nyanja

O

Oji-Cree
Ojibway
Oriya
Oromo

P

Pashtu
Persian
Pidgin English

Polish

Portuguese
Portuguese Brazilian
Punjabi

Q

Quebec French

R

Rakhine
Rohingya
Romanian
Russian

S

Serbian
Shanghaiese
Sindhi
Sinhalese
Slovak
Slovenian
Somali
Soninke
Sorani
Spanish
Swahili
Swedish
Sylheti

T

Tagalog
Taiwanese
Tamil
Telugu
Thai
Tibetan
Tigrinya
Toishan
Tshiluba
Turkish
Turkmen
Twi

U

Uighur
Ukrainian
Urdu
Uzbek

V

Vietnamese

W

Wolof

X

Xiamen

Y

Yiddish
Yoruba

Z

Zulu

Glossary





Glossary

Act, the

The *Workers Compensation Act*.

Assessable payroll

The collective earnings of an employer's workers — full- or part-time, casual, etc. — up to a maximum amount per worker per year. The maximum amount (known as the Maximum wage rate) was \$87,100 for 2020. Employers' premiums are based, in part, on their assessable payrolls.

Assessment

The total premium a firm pays for workers' compensation insurance. The premium is calculated based on the firm's base rate, assessable payroll, and experience rating discount or surcharge.

AWCBC

The Association of Workers' Compensation Boards of Canada.

Benefit

WorkSafeBC payment made to a worker, the worker's beneficiaries, or the worker's health care providers for an allowed claim.

Bullying and harassment complaints

Formal complaints of bullying and harassment are received online by WorkSafeBC and are assigned to a designated prevention officer.

Bullying and harassment enquiries

The number of general enquiries fielded by WorkSafeBC regarding bullying and harassment.

Bullying and harassment, policy, procedure, and training inspections

Formal complaints that the employer does not have adequate policy, procedure, or training; these complaints are typically assigned to a designated prevention officer.

Citations

WorkSafeBC — through regulation — can quickly and efficiently issue administrative penalties of up to \$1,000 (plus CPI). This tool allows WorkSafeBC to penalize employers who fail to comply with orders, or who fail to prepare or send a compliance report, that are not in circumstances that are high-risk.

Citation warnings

Where an employer has failed to comply with an order relating to a non-high risk violation or has failed to prepare or send a compliance report to WorkSafeBC, a written warning is provided to the employer that an Occupational Health and Safety Citation may be issued for that violation.

Claim

A request for payment or benefit to compensate for an injury, illness, or disease a claimant believes is work-related.

Claim cost

Claim cost is the total dollar amount of claim benefits. These costs include the payment of health care benefit, vocational rehabilitation benefit, and STD benefit payments made during the year, and lump sum awards and capitalized values of LTD and work-related death benefits set up in the year. All of these amounts are in respect of current- and prior-year injuries and diseases. (Claim cost data is compiled differently in WorkSafeBC's annual reports.)

Class

A category in WorkSafeBC's former classification system equivalent to sector in the current classification system.

Classification unit (CU)

A very specific grouping of business types, such as Candy or chocolate manufacture classification unit (CU). The system hierarchically groups B.C. firms into sectors, subsectors, and CUs. Using this system, each employer in B.C. is classified into the appropriate unit based on the products or services produced, and the processes, technology, or materials used. Each CU is made up of firms considered to be peers or competitors, based on the similarity in business activities. A firm's CU determines its base premium rate. See *also* **Sector** and **Subsector**.

Clearance letter

A letter indicating whether a business, contractor, or subcontractor is registered with WorkSafeBC and paying its premiums as required.

Completed WorkSafeBC investigation

A WorkSafeBC investigation completed by the Fatal and Serious Injuries Investigations department as a result of an incident.

Compliance agreement

A voluntary agreement entered into by an employer and WorkSafeBC, and an alternative to an Occupational Health and Safety order that sets out what an employer will do to achieve compliance, including the timeframe for compliance.

Consultation hours

The hours WorkSafeBC officers spend consulting with employers, including preparation and travel time.

Consultation report

A document compiled by an officer recording information about a verbal or written exchange between WorkSafeBC and an employer.

Days lost from work

See **Days paid**.

Days paid

The number of days an injured worker misses from work because of a compensable injury or disease. Also known as **Days lost from work**.

Deposit account or deposit-account employer

An employer in sectors 81, 82, 83, or 84. Employers in these sectors pay their own claim costs instead of paying premiums to WorkSafeBC; they are not rateable. Typically, the provincial or federal governments are in this category as employers. Also known as a self-insured employer.

Disallowed claim

A claim that WorkSafeBC deems to be unrelated to work and therefore does not accept. See also **Rejected claim**.

Discrimination complaints received

A formal complaint by a worker claiming discriminatory action — such as a suspension, loss of wages, or reprimand — by an employer or union regarding a health or safety issue.

Duration

The average number of work days lost on short-term disability claims.

Education hours

Hours that WorkSafeBC officers spend on presentations and education, including preparation and travel time.

Education report

A document containing recorded information about education sessions that WorkSafeBC officers deliver to stakeholders. Prevention officers deliver education presentations to employers and their workers on occupational health and safety issues.

Fatal claim

See **Work-related death claim**.

Federal government

The *Workers Compensation Act* does not apply to employees of the Canadian government. However, federal government employees in B.C. have the same rights to compensation as other workers under the *Workers Compensation Act*.

First payment or first paid

The initial payment on a claim.

Gross payroll

Includes wages, salaries, commissions, holiday pay, bonuses, and piecework, as well as any other means or manner by which a worker is paid for services.

Health care-only claim

A claim for which health care costs are paid, but no payment is provided for wage-loss, long-term disability, or work-related death benefits.

ICD-9 code

A category of disease or injury listed in the World Health Organization's *International Classification of Diseases, 9th revision*. This statistical standard has categories for injuries, diseases, and symptoms.

Incident

An occurrence that resulted in, or had the potential to result in, an injury or occupational disease. Section 68 of the *Workers Compensation Act* sets out the types of incidents (such as fatalities, serious injuries, and more) that must be reported to WorkSafeBC. Failure to report these incidents may result in an order or penalty against the employer.

Industrial vehicles

Industrial vehicles differ from motor vehicles as they are for specific use within a worksite and not typically operated on public roadways. For example industrial vehicles used at logging sites, farms, construction sites, and warehouses. See also **Mobile equipment**.

Industry sector

See **Sector**.

Initiated WorkSafeBC investigation

A WorkSafeBC investigation initiated by the Fatal and Serious Injuries Investigations department as a result of an incident.

Initiating inspection report

An inspection report that is the prevention officer's initial activity for the employer's worksite; this activity usually involves a site visit to evaluate regulatory compliance under the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Initiating inspection reports with no orders

An inspection report that is the prevention officer's initial activity for the employer's worksite which indicates no violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation were observed.

Injury rate

See **Provincial injury rate**.

Injury rate measure

See **Provincial injury rate**.

Inspection

An inspection conducted by a prevention officer at a worksite to evaluate compliance with the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Inspection hours

The number of hours WorkSafeBC officers spend on inspections, including preparation and travel time.

Inspection report

A document recording the activities by a prevention officer; this activity usually involves a site visit to evaluate regulatory compliance under the *Workers Compensation Act* and the Occupational Health and Safety Regulation. An inspection report may relate to either the prevention officer's initial or follow-up activity.

Inspection reports that were site visits

An inspection report created as the result of a prevention officer's visit to a worksite to evaluate regulatory compliance with the *Workers Compensation Act* and the Occupational Health and Safety Regulation.

Investigation

WorkSafeBC responds to reported workplace incidents that result in death or injury, or that present a high risk of causing a serious injury or death to workers. Depending on the circumstances, WorkSafeBC may initiate a formal investigation.

Investigation hours

Number of hours WorkSafeBC officers spend on notice of incidents and incident investigations, including preparation and travel time.

Long-term disability claim

A claim for an injured worker with a permanent injury or disease (such as an injury or disease from which the worker does not fully recover).

Maximum wage rate

The maximum wage rate on which benefits are paid to claimants by WorkSafeBC. Compensation benefits, also known as wage-loss benefits, are generally based on 90 percent of a worker's average net earnings after statutory deductions. If the worker earns more than the maximum wage rate, his or her benefits are based on 90 percent of the maximum wage rate. In 2020, the maximum wage rate was \$87,100.

Mobile equipment

Mobile equipment refers to vehicles for specific use within a worksite and not typically operated on public roadways. For example mobile equipment used at logging sites, farms, construction sites, and warehouses. *See also Industrial vehicles.*

Motor vehicle incident (MVI)

An incident involving a motor vehicle. Previously referred to as a motor vehicle accident (MVA).

Net citations imposed

Where an employer has failed to remedy a contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation (OHS) within the time frame specified in an OHS Citation Warning, a prevention officer will issue an OHS Citation. OHS Citations subsequently reversed (e.g., based on a review decision) are not included.

Net citations imposed amount (\$)

Dollar value of citations imposed against employers for failure to remedy a contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation within the time frame specified. Citations subsequently reversed (e.g., based on a review decision) are not included.

Net penalties imposed

Administrative penalties that employers have been ordered to pay for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation. Penalties subsequently reversed (e.g., based on a review or appeal decision) are not included.

Net penalties imposed (\$)

Dollar amounts of administrative penalties imposed against employers for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation. Penalties subsequently reversed (e.g., based on a review or appeal decision) are not included.

New injuries reported in the year

See Reported claim.

Notice of incident

A document issued by a prevention officer to record information gathered as a result of a preliminary investigation into an incident.

Occupational disease

An illness or disease arising from work-related activity or exposure.

Order

Where a prevention officer observes a violation or violations of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation, officers will issue an order to the responsible workplace party documenting the violation and ordering the violation be remedied. Orders may be issued as a result of initial or follow-up activity.

Orders requiring multiple follow-ups

An order where the contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation was not remedied immediately, or in advance of a subsequent inspection.

Orders that were immediately complied with

An order where the contravention of the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation was remedied immediately.

Orders to stop operations

Where WorkSafeBC has issued a stop work order and has reasonable grounds to believe that the same or similar unsafe conditions exist or would exist at the other workplace, WorkSafeBC may order that work at all other workplaces of an employer be stopped until the order is cancelled by WorkSafeBC.

Orders to stop use

If a prevention officer has reasonable grounds for believing that a thing that is being used or that may be used by a worker does not comply with the *Workers Compensation Act* and/or the Occupational Health and Safety Regulation, WorkSafeBC may order that the thing is not to be used until the order is cancelled by WorkSafeBC.

Order to stop work

An order issued under section 191 of the *Workers Compensation Act*. WorkSafeBC will order that work at all, or part of a workplace, stops until the order is cancelled by WorkSafeBC.

Order to worker report

A document issued by a prevention officer to an individual (for example, a worker or a supervisor) when the individual has failed to comply with their obligations under the *Workers Compensation Act* or the Occupational Health and Safety Regulation.

Other hours

Hours that WorkSafeBC officers spend on certification, specialty groups, help desk support for employers and workers, research, and publications, including preparation and travel time.

Penalties

Administrative penalties imposed on an employer for violations of the *Workers Compensation Act* or Occupational Health and Safety Regulation when these violations meet certain criteria.

Pension payment

A form of monthly payment by WorkSafeBC to a worker or beneficiary regarding a long-term disability or work-related death. (Pension cash awards are one-time cash payments related to long-term disabilities.)

Permanent disability claim

See **Long-term disability claim**.

Person-year

One person-year is the equivalent of one person working all year on either a part- or full-time basis. WorkSafeBC estimates person-years using employers' reported payroll.

Premium

The dollar amount an employer pays for WorkSafeBC coverage.

Prevention activity hours

Hours that WorkSafeBC officers spend on inspections, education, consultations, investigations, and activities, but not administrative time.

Prevention officer

A WorkSafeBC employee who conducts workplace inspections and is empowered to enforce the *Workers Compensation Act* and the Occupational Health and Safety Regulation. Prevention officers also investigate incidents and provide consultation, education, and technical assistance to employers.

Provincial injury rate

The number of claims per 100 person-years of employment. (One person-year is the equivalent of one person working all year on either a part- or full-time basis.) The claim count includes injuries that occurred in a given year and were allowed for short- and long-term disability, or work-related death benefits in that year or in the first three months of the following year. Deposit class employers are not included in the calculation.

Rateable employer

An employer registered in a rateable sector.

Rateable sector

Sectors 70 through 76; these sectors are rateable because employers in these sectors pay premiums based on their expected claim costs. (Sectors 81–84 are for deposit class employers. These employers do not pay premiums to WorkSafeBC; instead, they pay their claim costs directly.)

Rateable subsector

Subsectors 7010 through 7670; these subsectors are rateable because employers in these subsectors pay premiums based on their expected claim costs. (Subsectors 8108 through 8411 are for deposit class employers. These employers do not pay premiums to WorkSafeBC; instead, they pay their claim costs directly.)

Registered claim

See **Reported claim**.

Regulation, the

The Occupational Health and Safety Regulation.

Rejected claim

A claim for benefits arising from an injury for which the injured person does not have WorkSafeBC coverage; therefore, WorkSafeBC does not accept the claim. See *also* **Disallowed claim**.

Reported claim

An injury or disease reported to WorkSafeBC as being work-related and for which compensation is being sought. Includes claims that may be disallowed or rejected at a later date. Also known as a **Reported injury** and **Registered claim**.

Reported fatality

A death that occurred in the year and was reported to WorkSafeBC by the last day of March in the following year.

Reported injury

See **Reported claim**.

Reserves

Financial assets set aside to meet fiscal obligations arising from future events (such as an earthquake or other disaster), contingent liabilities (such as latent occupational diseases), and other risks. For a list of WorkSafeBC's current reserves, see WorkSafeBC's *2020 Annual Report and 2021–2023 Service Plan*.

Review Division

A division of WorkSafeBC established in 2002 to provide an independent review of WorkSafeBC claim, prevention, and assessment decisions appealed by workers and employers. See also **WCAT**.

Sample

A specimen taken from an investigative site and sent to a laboratory for analysis.

Section 240

The section of the *Workers Compensation Act* that specifies categories of claim costs that are not charged to employers because they would unfairly burden employers. For example, costs arising from a natural disaster or costs attributable to pre-existing medical conditions of injured workers.

Sector

A broad grouping of industries, such as the manufacturing sector. The system groups B.C. firms hierarchically into sectors, subsectors, and CUs. For the purposes of section 240 of the *Workers Compensation Act*, a sector is equivalent to a class. Also known as Industry sector. See also **Classification unit** and **Subsector**.

Self-insured employer

See **deposit account** or **deposit-account employer**.

Serious injury claim

WorkSafeBC tracks claims meeting the criteria for specific injury and disease types using classified as serious or potentially serious with a recovery period of 50 or more lost workdays. This includes all work-related deaths. To classify these claims, WorkSafeBC uses *International Classification of Diseases, Ninth Revision (ICD-9)* to categorize specified injury or disease types.

Serious injury rate

Number of serious injury claims per 100 person-years; a component of the overall injury rate. (One person-year is the equivalent of one person working all year on either a part- or full-time basis.)

Short-term disability claim

A claim from an injured worker who has lost time from work. Also known as **Wage-loss claim** or **Temporary total disability claim**.

Subclass

A category in WorkSafeBC's former classification system equivalent to subsector in the new system. See **Subsector**.

Subsector

A specific grouping of industries, such as road construction. The system groups B.C. industries hierarchically into sectors, subsectors, and CUs. For the purposes of section 240 of the *Workers Compensation Act*, a subsector is equivalent to a subclass. See also **Classification unit** and **Sector**.

Survivor benefit

See **Work-related death benefit**.

Temporary cessation of work

Where the conditions at the workplace present a high risk of serious injury, serious illness, or death, but the employer is able to comply fully with the related non-compliance orders prior to the conclusion of the inspection, a prevention officer may stop work temporarily instead of issuing a stop work order.

Temporary total disability claim

See **Short-term disability claim**.

Time-loss claim

A claim resulting in time away from work.

Uncoded claim

A claim not yet coded for the purpose of statistical analysis.

Variance

An exception granted by WorkSafeBC when it is not possible for an employer to comply with a particular regulatory requirement. For a variance to be granted, WorkSafeBC must be satisfied that the variance provides protection for workers is equal to or greater than the protection established by the provision being varied.

Wage-loss claim

See **Short-term disability claim**.

Warning letter

Warning letters may be issued to an employer for violations of the *Workers Compensation Act* or the Occupational Health and Safety Regulation when these violations meet certain criteria and are an alternative to an administrative penalty.

WCAT (Workers' Compensation Appeal Tribunal)

An independent and external organization established in 2003 to provide a second and final level of appeal for most WorkSafeBC decisions relating to workers and employers. See **Review Division**.

Work-related death benefit

A WorkSafeBC payment made to beneficiaries of a worker who died as a result of a work-related incident or disease.

Work-related death claim

A claim involving the death of a worker and accepted for work-related death benefits.

Work-related death rate

The number of allowed work-related death claims per 100 person-years. (One person-year is the equivalent of one person working all year on either a part- or full-time basis.)

Index



Index

		Page
Age	work-related death, age at time of death	14
	work-related death, by age group and category of disease or injury	26
	serious injury claims by age group	29
Appendices	Classes of Industry	98
	telephone interpretation service	109
Assessable payroll	Premium statistics, 10-year summary	95
Assessments	assessable payroll, premium statistics, 10-year summary	95
	classification structure, sectors	98
	interpretation services	90
Average weekly wage	10-year summary	66
Back strain	as a percentage of claims (10-year summary)	72
Claim costs	by benefit type and claim type (five-year summary)	57
	by subsector and claim type	61
Claims	by regional district	55
	by subsector and type	57
	by type of incident	61
	counts, distribution (cost)	34
	first paid by type (10-year summary)	39
Construction sector	Claims by incident type, days lost, by subsector	61
	Claim cost by subsector and type	57
	claims first paid by subsector and claim type	40
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	11

		Page
Consultation	reports, hours (five-year summary)	76
Days lost	five-year summary	43
	by injury year	42
	by sector, subsector	43
	duration by subsector	49, 50
Days paid	10-year summary	46
Deposit Accounts (self-insured employer)	claims by incident type, days lost, by subsector	61
	claim cost by subsector and type	57
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	12
Digital resources	multimedia subscribers and views	92
	social media engagement	92
Discrimination	See Prohibitive action	
Disease	work-related deaths	9, 10
Duration	by regional district	55
	by subsector	49
Education	reports, hours (five-year summary)	76, 77
Employers	calls to Employer Service Centre	91
	number of (10-year summary)	95
	overall rating of experience; rating of the claim process	87
	rating of WorkSafeBC	88
	worksite inspections; premiums	
Fatality	See Work-related deaths	

		Page
Female workers	by age group, average age for all claims	66
	claims (10-year summary)	66
	key indicators	45
	percentage of claimants	47
	serious injury claims	29
Gender	claims by age group, first paid (10-year summary)	66
	female claimants percentage (10-year summary)	47
	serious injury claims	29
Health and Safety associations	classifications represented	80
	WorkSafeBC-funded	80
Health Care Service statistics	average timelines for transactions	93
	health care costs (10-year summary)	93
Incident	notices of (five-year summary)	78
Incident type	claim distribution	62
Injured workers	number of calls to Teleclaim	89
	overall rating of experience	84
	rating of assistance with return to work	86
	rating of decision on their claims	85
	rating of WorkSafeBC claim staff	85
Injury rate	See Provincial injury rate	
Injury type	claims first paid, claim costs, days lost (five-year summary)	67
Inspection	hours, reports (five-year summary)	76, 77
Internet	assessment-related transactions	94
Investigation	hours (five-year summary)	78
Interactive Voice Recognition (IVR)	percentage of assessment-related transactions	94

		Page
Key indicators	in WorkSafeBC <i>Statistics 2019</i>	45
Languages	interpretation services usage	89
	Teleclaim interpretation service	90
	top languages requested	89
	top user groups	89
Male workers	by age group, average age for all claims	66
	claims (10-year summary)	66
	serious injury claims	29
Manufacturing sector	claims by incident type, days lost, by subsector	61
	claim cost by subsector and type	61
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	11
	10-year summary	95
	Maximum wage rate	
Mental disorder injuries	claims by subsector	70-71
	methodology	71
Motor vehicle incident (MVI)	work-related deaths reported	10
	number of work-related death claims (10-year summary)	10
Occupational disease	as type of injury	67
Older workers	claimants aged 55 and over 50	48
Orders	count, stop work, stop operations, stop use (five-year summary)	77
Penalties	imposed (five-year summary)	78
Premiums	10-year summary	95
	employers' rating of	88

		Page
Prevention	activity hours (five-year summary)	76
	by report type (five-year summary)	77
	calls received	79
Primary Resources sector	claims by incident type, days lost, by subsector	61
	claim cost by subsector and type	57
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	11
	prohibitive complaints received (five-year summary)	78
Provincial injury rate	10-year summary	46
	by regional district	54
	by subsector	49
	by subsector (five-year summary)	50
Public sector	claims by incident type, days lost, by subsector	39
	claim cost by subsector and type	62
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	12

		Page
Regional districts	claims by regional district	55
	provincial injury rate estimate	54
	serious injury rate	31
	short-term disability duration	55
	work-related death claims rate	27
	claims by incident type, days lost, by subsector	61
Section 240	claim cost by subsector and type	57
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	12
	by age, gender	29
Serious injury rate	by sector	28
	by type of incident, type of injury	30
	provincial injury rate and serious injury rate (10-year summary)	29
	claims by incident type, days lost, by subsector	61
Service sector	claim cost by subsector and type	62
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	12

		Page
Stop work orders	see Orders	
Teleclaim	telephone interpretation service	89
Telephone service	Employer Service Centre	91
	prevention, calls received	79
	telephone interpretation service	89, 90
Trade sector	claims by incident type, days lost, by subsector	61
	claim cost by subsector and type	57
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	11
	Transportation and Warehousing	claims by incident type, days lost, by subsector
	claim cost by subsector and type	57
	claims first paid by subsector and claim type	37
	days lost by subsector (five-year summary)	43
	work-related death claims by subsector (10-year summary)	11
Voice of the Customer	workers' and employers' ratings	84-88
Wage rate, maximum	10-year summary	95
Weekly wage, average	10-year summary	66

		Page
Work-related death	claims accepted (10-year summary)	10
	accepted claims (list)	14-25
	by age category and injury	26
	by regional district	27
	by sector (10-year summary)	11
	reported	8
Young workers	claimants under age 25 (10-year summary)	48

For more information

WorkSafeBC makes every attempt to ensure the accuracy and reliability of information contained in this report; however, some data may change after publication. To view this report and the *2020 Annual Report and 2021–2023 Service Plan* visit [worksafebc.com](https://www.worksafebc.com). There, you will also find other reports on occupational injuries and diseases including *Occupational Injuries by Incident Type and Occupation in B.C. 2010–2019*, and *Occupational Diseases in B.C. 1995–2019*.

For more detailed statistics on specific topics, contact WorkSafeBC's Statistical Services group at 604.276.3130.

