Information Bulletin

October 24, 2023

Attention: MARP providers

Subject: New Quality Assurance Supervisor

We would like to introduce Manny Villatoro as a new Quality Assurance Supervisor for the MARP program. Manny joined WorkSafeBC in the summer of 2022 as a Physical Therapy Clinical Advisor (PTCA) and brings with him more than 7 years of clinical experience. He has previously worked in our provider network and has advanced training in several areas, including orthopedics, vestibular physiotherapy, and concussion management.

Contact us

Health Care Programs hcsinqu@worksafebc.com

For Payment Status, Inquiries, and Issues:

Check out our online View Payment Invoice Status service.

If you are a My Provider Services user, log in for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services 604.276.3085 extension 2 1.888.422.2228 (toll free)

Is everyone who needs this information receiving it?

To add additional team members, change a recipient email address, or be removed from the Information Bulletins distribution list for your program, please email <u>hcsinqu@worksafebc.com</u>.

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