

REHABILITATION SERVICES AND CLAIMS MANUAL

VOLUME I

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Province of British Columbia



*Workers and Workplaces
Safe and Secure from Injury and Disease*

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PREFACE

Section 82 of the *Workers Compensation Act* provides that the Board of Directors of the Workers' Compensation Board must set and revise as necessary the policies of the Board of Directors, including policies respecting compensation, assessment, rehabilitation and occupational safety and health (or prevention).

The policies of the Board of Directors consist of:

- (a) The statements contained under the heading "Policy" in the *Assessment Manual*,
- (b) The *Occupational Safety and Health Division Policy and Procedure Manual*,
- (c) The statements contained under the heading "Policy" in the *Prevention Manual*,
- (d) The *Rehabilitation Services & Claims Manual*, Volume I and Volume II, except statements under the headings "Background" and "Practice" and explanatory material at the end of each Item appearing in the new manual format,
- (e) The *Classification and Rate List*, as approved annually by the Board of Directors,
- (f) *Workers' Compensation Reporter* Decision No. 231 of Volumes 1 - 6;¹ and
- (g) Policy decisions of the former Governors and the former Panel of Administrators still in effect immediately before February 11, 2003,

as well as amendments to policy in the four policy manuals, any new or replacement manuals issued by the Board of Directors, any documents published by the Workers' Compensation Board that are adopted by the Board of Directors as policies of the Board of Directors, and all decisions of the Board of Directors declared to be policy decisions.

The *Manual* in which this preface appears (*Rehabilitation Services & Claims Manual*, Volume I) contains current Board policy with respect to the rehabilitation and compensation matters described in Chapter 1 of the *Manual*. It is used by Board staff in carrying out their responsibilities under the *Workers Compensation Act*. As new policy is developed and approved in this area, the *Manual* will be updated by issuing replacement pages.

¹ As of January 1, 2010, only one Decision from Volumes 1 – 6 remains to be retired: No. 231. This Decision will be addressed in the near future. An explanation of "retirement" and an index of "retired" Decisions are found in APPENDIX 1 to this *Manual*.

