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Our web site keeps the same hours you do

We know that doing business is a 24-hour commitment. As a result, we provide instant access to your employer account through our online services – ‘round the clock. Here’s a summary of the services you request most often, currently available on **WorkSafeBC.com**:

Online Reporting and Remitting

Choose this feature to access a range of account management services. You can report or update your payroll figures, or customize your payment plan to provide automatic installments, electronic banking, or pre-authorized chequing. Log on to check your latest account activity, add Personal Optional Protection insurance to your account, or change your contact information.

Fast File and Pay

This feature is amazingly simple to use. In five minutes or less, you can report your payroll and make your payment online, using Visa or MasterCard, without having to sign up for our full range of online services.

Clearance Letters

If you hire subcontractors, you know that clearance letters are a must to protect yourself against potential liability for their insurance premiums. In five clicks or less, you’ll get peace of mind, along with a clearance letter you can print and keep for your records.

Clearance Alerts

When you need to monitor the status of your contractors, sign up for a clearance alert and we’ll do the work for you. Simply submit your list of contractors and we’ll notify you, by e-mail, of any changes to their clearance ratings.

Claim Status

If one of your workers is injured, log on to monitor the status of his or her claim. Workers can also view the status of their claims, as well as their most recent wage-loss payments, including the amount and date of their last processed cheques.

OHS Regulation downloads

Search the Occupational Health and Safety Regulation, download the sections that relate to your industry, and print the most up-to-date safety information.

For a full listing of the services you can access online, visit www.worksafebc.com/online_services/default.asp.

TIME SAVER



New online service

When one of your workers gets injured, it’s a stressful time for everyone. That’s why we’re making the process of injury reporting as easy as possible by offering a new online service option.

Starting May 11, if one of your workers reports an injury through the Teleclaim contact centre, we’ll enter the worker’s information on an Employer’s Report of Injury or Occupational Disease (Form 7) and post it online. Prior to submitting the Form 7, you’ll be able to accept or change the worker’s information.

This new service aims to save you time, eliminate possible delays in mailing or faxing paper forms, and ensure the accuracy of injury data. To sign up, simply select **Report injury or illness** at **WorkSafeBC.com** and follow the instructions on the screen.

Welcome to our new claim management system

On May 11, we introduced a new computer and information system designed to improve WorkSafeBC's service and efficiency. For the most part, our Claims Management Solutions (CMS) initiative will not affect the way you do business with us. However, in the coming weeks, if you have any questions about our services to you regarding the management of claims, please visit our website at www.worksafebc.com/claims/cms/default.asp.

In the May/June issue of WorkSafe Magazine

Falls from elevations in the residential construction industry hurt more workers, at a higher cost, than any other injury. But too few workplaces plan for proper fall protection.

To read this story and learn about other helpful workplace tools, and to find out how to subscribe, visit WorkSafeMagazine.com



Teleclaim saves you time

When workers are injured, it's quicker for them to report their injury to our Teleclaim contact centre than to complete injury reports and submit them by mail or fax. Through Teleclaim, workers can report time-loss injuries over the phone and receive personalized service in their language of choice. Also, when one of your workers calls Teleclaim, you are notified personally of the injury and can review the worker's injury report online. You can approve the report or make your changes and return it to us online. This service is not available for paper form submission.

The Teleclaim centre is open Monday to Friday, from 8 a.m. to 4 p.m., at 1 888 WORKERS (1 888 967-5377), or #5377 for Telus, Rogers, and Bell Mobility customers. To spread the word about Teleclaim, we provide a series of materials, including a poster that explains what workers should do if they are injured at work. To order these materials for your workplace, available free of charge in several languages, visit our online store at www.worksafebcstore.com.

Safety videos now available online

WorkSafeBC is making it easier than ever to watch our latest occupational health and safety videos. You can now view seven of our videos on WorkSafeBC.com or download them to view on a computer or an iPod. Visit www2.worksafebc.com/Publications/Multimedia/Videos.asp?ReportID=35133 for more information.

You can also find many of our videos on YouTube, Google Video, and iTunes. Of course, if you prefer more conventional viewing formats, you can order videos on DVD or VHS at www.worksafebcstore.com. Watch for more titles in the coming months.

Did You Know?

On average, WorkSafeBC receives more than 20,000 phone calls and 15,000 pages of documentation every working day.

Popular contacts

- Claims Call Centre 604 231-8888, toll-free 1 888 967-5377
- Employer Service Centre 604 244-6181, toll-free 1 888 922-2768
- Prevention Information Line 604 276-3100, toll-free 1 888 621-7233
- Human Resources 604 276-3009, toll-free 1 888 757-5552
- Report fraud 1 877 523-3315
- Teleclaim 1 888 WORKERS (1 888 967-5377)

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WORK SAFE BC
WORKING TO MAKE A DIFFERENCE