

Access

News on WCB products, programs, and services

June 2005

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Regulation now available on mini-CD

Do you need quick and easy access to the Occupational Health and Safety Regulation (OHSR)? If so, be sure to order a copy of the new OHSR CD. The handy orange disc — only three inches in diameter — gives you instant access to not only B.C. safety and health regulations and information, but also key WorkSafeBC forms and publications.

Here are three great reasons to order one today:

1. It's searchable. With both a search and a browse function, you can access regulatory information quickly and easily, regardless of your familiarity with the Regulation.
2. It runs on almost any personal computer. Designed to operate on computers running Microsoft Internet Explorer 5.0 or higher, the CD does not require any software installation. Just load it and use it.

3. It's comprehensive. The CD contains excerpts and summaries of the Workers Compensation Act. It also contains the OHSR, WCB standards, related policies and guidelines, and more!

At only \$3 per copy, it's current, compact, and convenient. To order your copy, call 1 866 319-9704 or order online at www.worksafebc.com.



Just call us "WorkSafeBC"



WORKING TO MAKE A DIFFERENCE

In July, you'll begin to hear a new name on the other end of the phone when you contact your local WCB office. And later this year, you'll notice a new look on our forms, correspondence, and other materials. That's because we recently introduced our new name and logo: "WorkSafeBC: Working to make a difference."

"The new logo is an evolved symbol representing the heart of what we stand for," says Scott McCloy, director of communications at WorkSafeBC. "It highlights our primary mandate of health and safety, and encompasses our partnership with workers, employers, and suppliers toward the prevention of workplace injury and disease, return to work of injured workers, and customer service."

Over the course of the year, the new logo will gradually replace the existing WCB identity, though the Workers' Compensation Board of British Columbia will remain our legal name.

Bring Safety Sam into your workplace

Here's a great way to remind your staff to stay safe. Download the new animated desktop version of Safety Sam, WorkSafeBC's health and safety mascot. The animated character will reside on your computer's desktop and periodically pop up with brief health and safety tips and reminders. It's a fun way to remind your employees to stay safe.

Go to www.worksafebc.com to get a free copy of Safety Sam for your desktop.





View claim costs at the click of a mouse

Do you have workers who are receiving compensation benefits? Information about those benefits is now available online.

Thanks to the new Online Monthly Claim Costs application, you no longer have to wait for your monthly Claim Cost Statements to arrive in the mail. Now, it's as easy as logging on to worksafebc.com and signing up for access.

Once you sign up, you can view and print current or past Claim Cost Statements in a read-only document format — exactly like the statement you get in the mail — and then save it for your files. Or you can select data from past statements and download it into spreadsheets or custom applications for statistical analysis. Whichever option you choose, all the information is secure.

This is the latest in a growing list of Internet-based products that provide 24/7 access to your WorkSafeBC account. Now, virtually all of your WorkSafeBC business can be conducted online. Once you establish your account, you can go to worksafebc.com to do any of the following:

- Report your payroll
- Pay your premiums
- Obtain clearance letters
- Apply for Personal Optional Protection
- Submit incident and first aid reports
- Check the status of claims
- Estimate your experience rating
- View rate information letters
- Submit Notice of Project forms

At the Health and Safety Centre web site, you can also view and download sections of the Occupational Health and Safety Regulation and sign up

for e-news. For more information, go to www.healthandsafetycentre.org.

To view all our online applications, go to www.worksafebc.com/online_services.

Is your workplace first-aid ready?

Under the Occupational Health and Safety Regulation, employers are required to conduct an annual assessment of their workplace to identify first aid requirements in the event of an accident. Now you can use a new online tool to make that assessment easier.

To comply with the Regulation, employers must:

- Conduct an assessment to determine the level of first aid service that must be provided
- Provide adequate and appropriate first aid equipment, supplies, facilities, attendants, and services
- Develop written first aid procedures
- Keep and maintain adequate first aid records

The online tool walks you through the assessment process, providing an assessment worksheet and step-by-step instructions on how to complete it. Once the assessment is complete you sign, date, and file it, then review it on an annual basis or when significant changes occur in your company's operations.

You can find the First Aid Assessment Tool at <http://firstaid.healthandsafetycentre.org/calculator/firstaid>.

We're working to serve you better

At the WCB, we continue to tailor our services to meet your needs. That's why we've

realigned our organization to deliver many of our services on an industry basis.

Here's how it works. Late last year we moved from delivering claims and related services on a geographic basis to delivering them based on industry groupings. What this means is that we have claims and prevention staff who specialize in particular industries.

If you are a construction employer in the Lower Mainland, for instance, you now deal primarily with the North Vancouver office for claims and prevention services. If you operate elsewhere in the province, you'll work with a dedicated construction industry team in one of our area offices. This approach isn't limited to the construction industry. Whether you're an employer in forestry,

manufacturing, health care, or another sector, we have industry specialists trained to deal with your industry's unique needs.

Relationship building can be a challenge for an organization like the WCB, which deals with as many as 175,000 employers each year. Thanks to the team approach, we can get to know you and the work you do better.

We're a phone call away

If you have feedback on this approach or would like to learn more about how you can work with the industry teams in your area, contact your account manager (if you have one) or the manager of your local WCB office. You can find a list of phone numbers on the WCB web site at www.worksafebc.com/contact_us/regional_locations/default.asp.

2005 Public Forum: Our Jobs, Our Lives



Transforming attitudes toward workplace health and safety

Each year, workplace injuries cost B.C. employers millions of dollars and result in immeasurable pain, grief, and suffering for injured workers and their families. In almost every case, these injuries and illnesses could be prevented, yet tragically, many workers and employers believe that accidents just happen. WorkSafeBC believes this is simply unacceptable.

To help address the problem and realize positive and sustainable change, you are invited to attend the 2005 Public Forum: Our Jobs, Our Lives, July 24–27 at the Fairmont Waterfront Hotel, Vancouver, B.C. The forum, hosted by WorkSafeBC and the Association of Workers' Compensation Boards of Canada, will bring together employers, workers, unions, researchers, policy makers, and other key stakeholders to discuss strategies for transforming attitudes toward workplace safety and health, and to share ideas on how to make workplace injury, illness, disease, and death socially unacceptable. The forum will also promote lively discussion around how to best nurture and grow a safety culture within your own organization.

Attendees will take away practical knowledge and insight from an exciting lineup of keynote speakers, stimulating, interactive sessions, networking opportunities, and an informative research poster display and trade show area.

Visit our public forum web site at www.publicforum2005.ca for registration and additional information.

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This newsletter is also available electronically on the WCB web site at www.worksafebc.com/publications/newsletters/access/.

Look for the next issue in September 2005.

WORK SAFE BC

WORKING TO MAKE A DIFFERENCE

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