

***It's now faster and easier to report a workplace injury***

**Teleclaim 1•888•WORKERS**

**Teleclaim** — a new service that simplifies and streamlines the process for filing a WorkSafeBC claim — is coming to the Lower Mainland and the rest of B.C.

Beginning **December 3, 2007**, workers who are injured on the job and miss work time as a result will be able to call WorkSafeBC directly to report an injury and receive personal assistance with a claim. Teleclaim will be available Monday through Friday, from 8 a.m. to 4 p.m., at **1 888 WORKERS (1 888 967-5377)**, or **#5377** for Telus Mobility, Rogers, and Bell Mobility customers.

### **Teleclaim will benefit workers by:**

- Providing a single point of contact for workers to report injuries
- Simplifying and streamlining the process for reporting injuries
- Providing personalized service based on each individual's needs
- Reducing the paperwork involved with reporting an injury
- Helping to reduce the fear and confusion workers often experience when they are first injured
- Clarifying the claim process, workers' responsibilities, and the services available to aid in their recovery and return to work
- Helping to improve the timeliness of injury reporting, contributing to earlier treatment and payment of wage-loss benefits

### **Teleclaim will benefit employers by:**

- Streamlining injury reporting so that employers are informed of their employees' injuries in a timelier manner
- Facilitating earlier treatment and rehabilitation for their injured employees, which will help to reduce the human and financial costs of injury
- Eventually leading to an online option for receiving, revising, and submitting injury reports (Form 7s) that have been pre-filled with information on the incident, thereby decreasing administrative work

### **Teleclaim will benefit physicians by:**

- Improving the timeliness of billing, since many injured workers will already have a claim number when they first visit their physician
- Ensuring a claim number is available for MSP billing purposes when injured workers seek medical attention

For more information about Teleclaim, visit us online at **WorkSafeBC.com**. If you have questions about the new service, please e-mail us at **teleclaim@worksafebc.com**.

**Call us — we're here to help**

**WORK SAFE BC**

WORKING TO MAKE A DIFFERENCE

